

# PUBLIC SAFETY

## 2026-2027 PROPOSED OPERATING BUDGET

### OUTCOMES:

- *A safer San José with effective emergency response services*
- *Resilient communities that are prepared for emergencies*

Presenter: Paul Joseph, Police Chief

Panelists: Robert Sapien Jr., Fire Chief

Raymond Riordan, Director, Office of Emergency Management

Eddie Aubrey – Independent Police Auditor



# PUBLIC SAFETY

# Core Services

## Fire Department

Emergency Response  
Fire Prevention

## Police Department

Respond to Calls for Service and Patrol  
Support  
Crime Prevention and Community Education  
Investigative Services  
Regulatory Services

## Office of Emergency Management

City-Wide Emergency  
Management

## Independent Police Auditor

Independent Police Oversight

# PUBLIC SAFETY

# Program Samples\*

## Fire Department

- Fire and Emergency Medical Services Response
- Fire and Emergency Medical Services Dispatch
- Fire Stations / Apparatus Operations and Maintenance
- Fire Sworn Training
- Special Operations (Airport Rescue and Fire Fighting, Hazardous Incident Team, Urban Search and Rescue)
- Fire Cause Investigation
- Fire Safety Education, Review, and Inspections

## Office of Emergency Management

- Emergency Management
- City Manager Emergency Response and Recovery

## Police Department

- Crime Prevention
- Homicide / Crime Scene
- Sexual Assaults
- Special Investigations
- Permits
- 9-1-1 Call Taking and Police Dispatch
- Downtown Services
- Field Patrol
- Police Training and Academy

## Independent Police Auditor

- Oversight of Police Misconduct Complaints and Public Outreach
- IPA Management and Administration

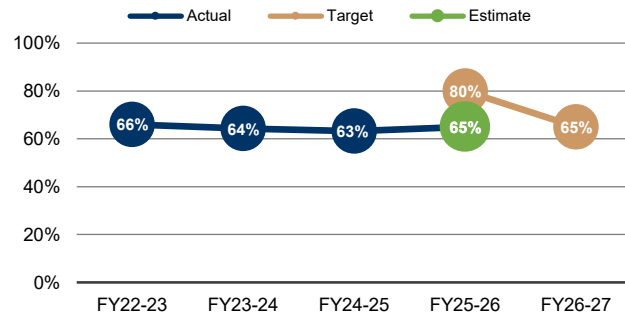
\* For a complete list of programs, please refer to the 2026-2027 Proposed Operating Budget

# PUBLIC SAFETY PERFORMANCE MEASURE DASHBOARD



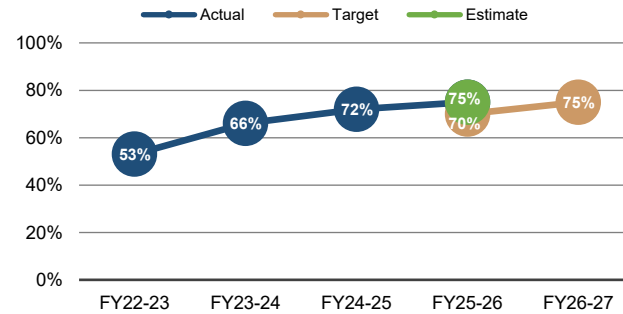
## Fire Emergency Responsiveness

% of time the initial responding Fire unit arrives to Priority 1 calls in less than eight minutes (red lights/siren)<sup>1</sup>



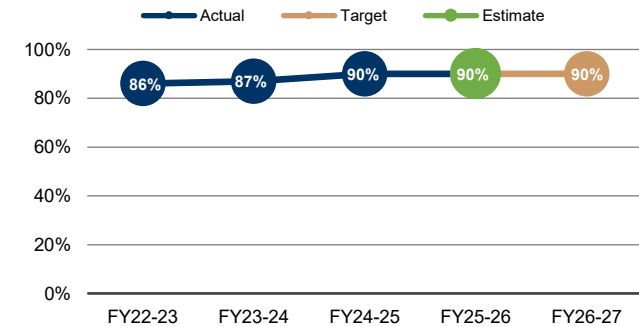
## Quality of Fire Protection and Prevention

% of residents surveyed who rate the quality of fire protection and prevention as "good" or "excellent"



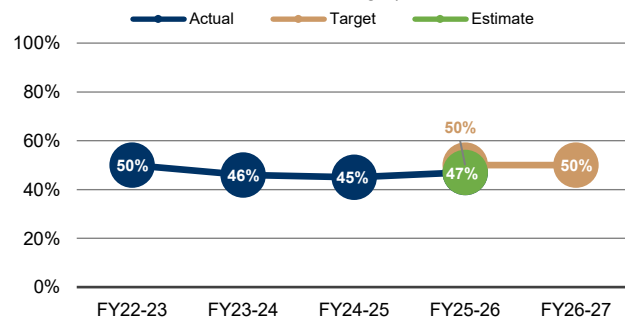
## Police Emergency Calls for Service and Reports

% of 9-1-1 calls that are answered in less than 15 seconds<sup>3</sup>



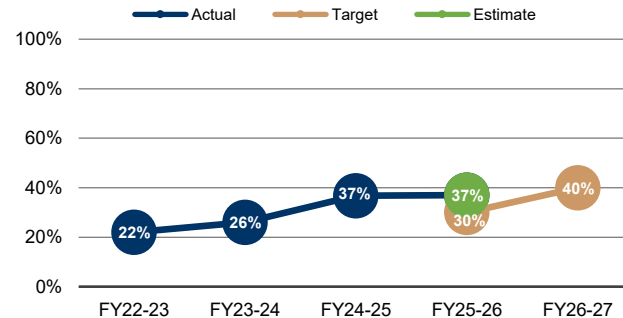
## Police Emergency Responsiveness

% of time the first dispatched Police unit arrives to Priority 1 calls in less than six minutes (present or imminent danger)<sup>2</sup>



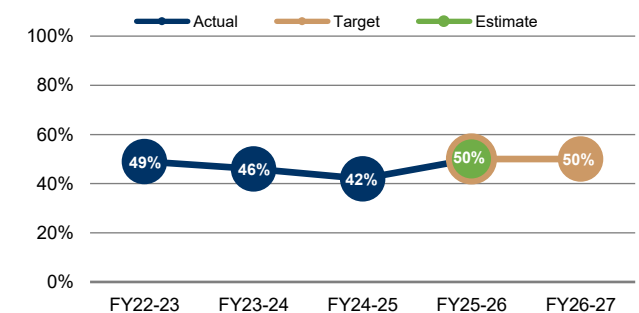
## Quality of Police Protection

% of residents surveyed who rate the quality of police protection in their neighborhood as "good" or "excellent"



## Resident Household Emergency Preparedness

% of residents surveyed rating of household preparedness for a natural disaster or other citywide emergency as "well prepared" or "somewhat prepared"



# PUBLIC SAFETY

# Budget Summary

Department	2025-2026 Adopted	2026-2027 Forecast	2026-2027 Proposed	% Change from Forecast
Fire Department*	\$322,628,059	\$332,526,974	\$329,592,331	(0.9%)
Police Department	\$609,022,328	\$625,869,649	\$627,086,799	0.2%
Office of Emergency Management	\$3,997,276	\$3,487,364	\$3,142,364	(11%)
Independent Police Auditor's Office	\$1,665,341	\$1,687,135	\$1,687,135	(0.0%)
<b>CSA Total**</b>	<b>\$937,513,004</b>	<b>\$963,571,122</b>	<b>\$961,508,629</b>	<b>(0.2%)</b>
<b>Positions</b>	<b>2594.24</b>	<b>2568.24</b>	<b>2.541.26</b>	<b>(1.1%)</b>

\* The Fire Department has additional funding budgeted in the Community & Economic Development CSA.

\*\* The 2025-2026 Adopted CSA total includes \$200,000 of funding for Emergency Operations Center Relocation Capital Contribution in the Public Works Department.

# PUBLIC SAFETY

## INCREASING COMMUNITY SAFETY FOCUS AREA



Long-Term Goal: San José residents live in a community with responsive emergency services and safe streets and roads.

**Problem Area 1: Emergency and Crisis Response.** Lean staffing and high call volumes strain the capacity of police and fire response. Missed opportunities to connect crisis calls with an alternative response.

**Problem Area 2: Crime Reduction.** Though crime rates are trending downward, a few crime categories remain stagnant across California.

**Problem Area 3: Youth Violence Prevention and Intervention.** Limited coordination across schools, community-based organizations, and public safety agencies can delay identification of at-risk youth and reduce access to support services, increasing the likelihood of continued involvement in violence.

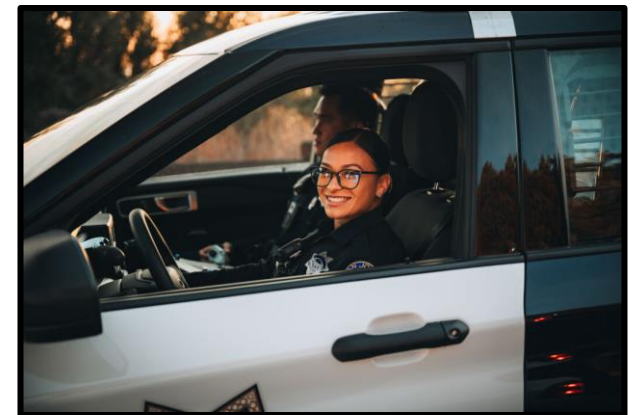
**Problem Area 4: Traffic Safety.** Traffic engineering practices initially prioritized speed and volume, often at the expense of safety. Speeding is the primary cause of fatalities and serious injuries in San José.

# PUBLIC SAFETY

## 2026-2027 PRIORITIES / SERVICE DELIVERY



- Respond to calls for service of essential emergency services (patrol, fire suppression, rescue, and emergency medical services) in a safe, efficient, and effective manner.
- Continue regional all-hazard emergency management planning, training, and exercises.
- Audit police misconduct complaints to ensure the process is thorough, objective, and fair; provide policy recommendations and public outreach.
- Effectively investigate crimes and seek successful prosecution of suspects.
- Advance the deployment and use of technology to enhance the delivery of public safety services where possible.
- Conduct after action review of public safety during major events.



# PUBLIC SAFETY

## Proposed Budget Actions

Proposal Title	Amount	Previously Funded One-Time?
Police - Artificial Intelligence Report Writing Tool	\$750,000	N
Police - Unstaffed Unit Reduction	(\$3,098,862)	N
Police Training Center Opening Deferral	(\$778,000)	N
Fire Station 32 Two-Year Deferral	(\$4,707,105)	N
Fire - Wildland Engine Staffing Reconfiguration	(\$491,244)	N
Fire - Emergency Medical Services Staffing	(\$219,844)	N
OEM - Disaster Preparedness and Emergency Response Modeling Software	(\$310,000)	N

# PUBLIC SAFETY SUMMARY



- Continue to provide high-quality fire suppression, rescue, emergency medical, and other related public assistance services.
- Continue to maintain the safety of residents throughout the City by keeping crime rates down, reducing and investigating crimes, and maintaining a vibrant, safe community.
- Continue to provide quality Police response to calls for service and maintain visible patrol throughout the City.
- Continue projects that address the direct needs of the public following a disaster, improve support for our most vulnerable populations, and support the integration of volunteer resources.
- Continue to provide civilian oversight of the Police misconduct complaint process to ensure its fairness, thoroughness, and objectivity.

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