

# FAMILY, FRIEND, AND NEIGHBOR (FFN) CAREGIVER SUPPORT NETWORK PROGRAM

## Status Report

### Presenters:

City Librarian, Jill Bourne

Deputy Director of Public Services, Ann Grabowski

Neighborhood Services & Education Committee

## BACKGROUND

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**Launched in January 2021** by the San José Public Library to address childcare access gaps and strengthen the quality of informal caregiving, supporting children's readiness for kindergarten.

**Developed in partnership with:**

- FIRST 5 Santa Clara County
- Santa Clara County Office of Education
- Program for Infant/Toddler Care
- San José Public Library Foundation

**Resources:**

- Staffed by 3 full-time Library staff
- Annual program cost: \$633,158, with non-personnel costs partially offset through philanthropic funding



**Budget status:** The Adopted 2025-2026 budget eliminates all FFN program staffing effective July 1, 2026.

## PROGRAM SCOPE

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- **Monthly Training**
  - Child development, CPR/First Aid, emergency preparedness, emergency kits
- **College & Career Pathway**
  - Access to free college classes through Mission College and UCSC Extension
- **Quality learning materials**
  - Curriculum, home libraries, early learning supplies
- **High-touch navigation support**
  - Access to devices and digital skills training, support to navigate State and local permit pathways
- **Peer & Community support**
  - Regular Community of Practice meetings

**641**

Caregivers Served  
in 5 years



## PRESERVING CORE SUPPORTS: TRANSITION STRATEGY

- **Advance the College & Career Pathways** – Meaningful & Sustaining Jobs framework by considering ECE credit access in college programming
- **Preserve Institutional Knowledge** and Relationships by maintaining program curricula and materials
- **Shift** from a cohort-based program to drop-in workshops, toolkits, and multilingual online resources
- **Integrate** FFN-focused content into story times, family workshops, and play-based programming
- **Leverage community partnerships**, with the Library as a convener, connector, and trusted resource.



# THANK YOU

*QUESTIONS AND DISCUSSION*

