



Memorandum

TO: HONORABLE MAYOR AND
CITY COUNCIL

FROM: Mayor Matt Mahan
Councilmember Pamela Campos
Councilmember Anthony Tordillos
Councilmember Peter Ortiz
Councilmember George Casey

SUBJECT: SEE BELOW

DATE: December 5, 2025

Approved

Date 12/5/25

SUBJECT: ACTIONS RELATED TO THE AGREEMENT WITH THE COUNTY OF SANTA CLARA'S OFFICE OF SUPPORTIVE HOUSING FOR THE HOMELESSNESS PREVENTION SYSTEM FUNDING

RECOMMENDATIONS

1. Accept the staff recommendation
2. Direct the City Manager to report out on the following outcomes and metrics for the Homelessness Prevention System (HPS) at the end of each agreement term:
 - a. Total budget, broken down by contributing jurisdictions and major expenditure categories per fiscal year
 - b. Total households served
 - c. Total households served from San Jose
 - d. Average program costs per household, broken down by direct financial assistance, cost of case management, and administrative overhead
 - e. Percentage of families returning to the HPS requiring additional assistance after two or more years
 - f. Percentage of families falling into homelessness after two or more years
 - g. Total number of files per case manager and average term length of case workers
 - h. Summary of monitoring reports provided to the City for transparency, including any systemwide improvements identified

DISCUSSION

We want to thank our partners, including the Santa Clara County Board of Supervisors, Santa Clara County Office of Supportive Housing, Destination: Home, and philanthropic funders for investing in the Homelessness Prevention System. The City of San Jose is proud to be the only

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City in the county investing millions into the system year over year. Preventing homelessness is not just a moral imperative; it's one of the most cost-effective strategies for reducing homelessness in our community.

However, scaling our HPS system and ensuring it's smart, targeted, and efficient depends on every dollar delivering maximum impact for those at risk. As we continue investing in the HPS, our memo seeks regular reporting on outcomes and key metrics to help us track the impact in our community. Further, this data will tell us a deeper story of the needs in the community, who is being served, and how well the program is responding to common household needs. One desired outcome is to ensure that households are not being exited prematurely, before they are financially stable. We look forward to receiving regular updates on these key metrics to inform future policy and funding decisions—particularly decisions related to improving program effectiveness and scaling what works.

The signers of this memorandum have not had, and will not have, any private conversation with any other member of the City Council, or that member's staff, concerning any action discussed in the memorandum, and that each signer's staff members have not had, and have been instructed not to have, any such conversation with any other member of the City Council or that member's staff.