

(d)1: City Council Focus Area Status Report: Increasing Community Safety

**Public Safety, Finance and Strategic Support Committee
June 18, 2026**

Aurelia Bailey, Division Manager, Parks, Recreation and Neighborhood Services Department

James Dobson, Assistant Fire Chief, San José Fire Department

Nathaniel Bennett, Lieutenant, San José Police Department

Rick Scott, Assistant Director, Department of Transportation

Agenda

- 1 Focus Area Background
- 2 Execution as Learning – Focus Area Portfolio Update
- 3 Next Steps

Focus Areas

An Opportunity to Evolve

Complex long-term initiatives requiring significant staff capacity and cross-department coordination

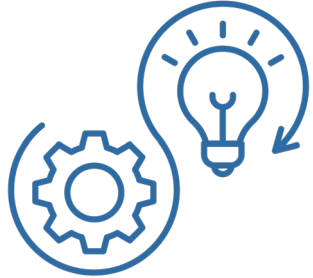
Focus Areas (5)

Core Services (74)
Budget Programs (259)

Services that the City routinely delivers and Departments largely manage independently

Focus Areas

Philosophy and Principles



We are cultivating an organizational mindset of learning and continuous improvement that will drive results for our community

- While data support storytelling, numbers alone do not show progress and require context setting
- Learning in public builds trust and accountability
- Retrospection contributes to learning and understanding
- Progress requires humility, iteration, and commitment

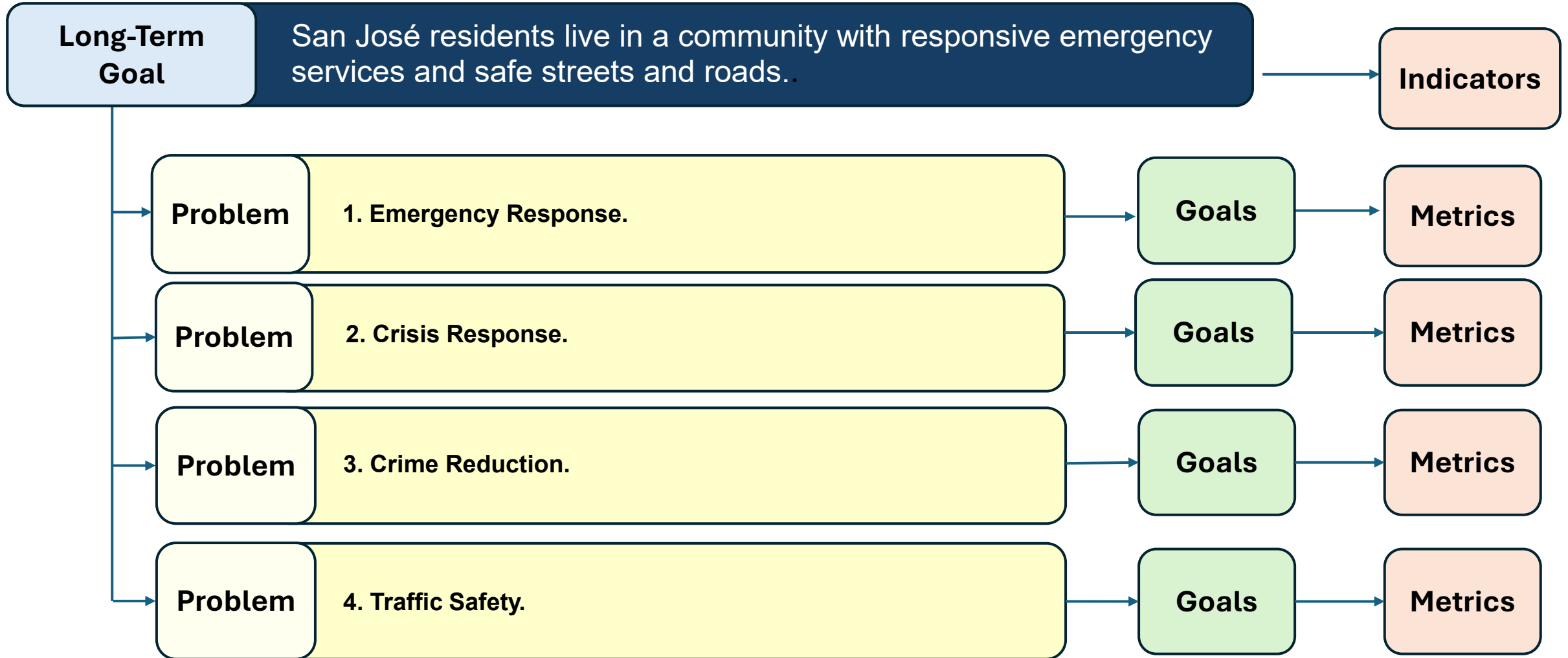


Increasing Community Safety Focus Area

Q3 Portfolio Retrospective



Increasing Community Safety Focus Area





Increasing Community Safety Focus Area

Long-Term Goal

San José residents live in a community with responsive emergency services and safe streets and roads.

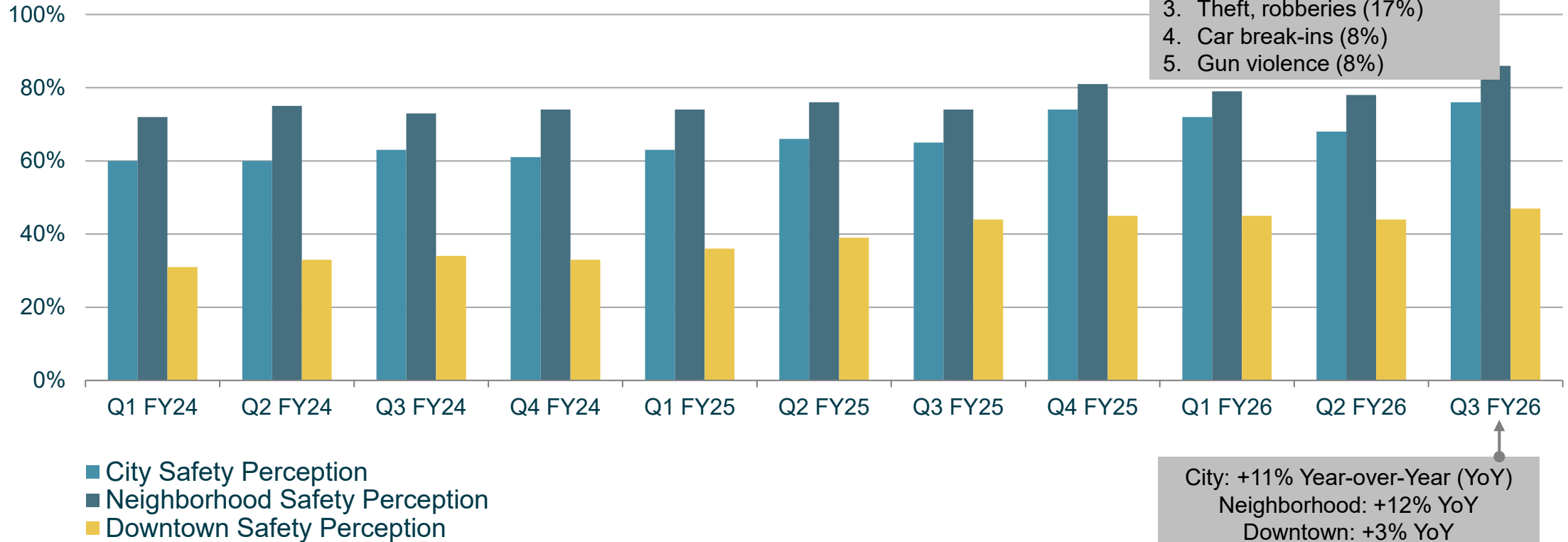
Indicator

Resident Safety Perception

% of residents rating San José as "very safe" or "somewhat safe"

Top drivers:

1. Homeless people (29%)
2. Crime, violence (25%)
3. Theft, robberies (17%)
4. Car break-ins (8%)
5. Gun violence (8%)





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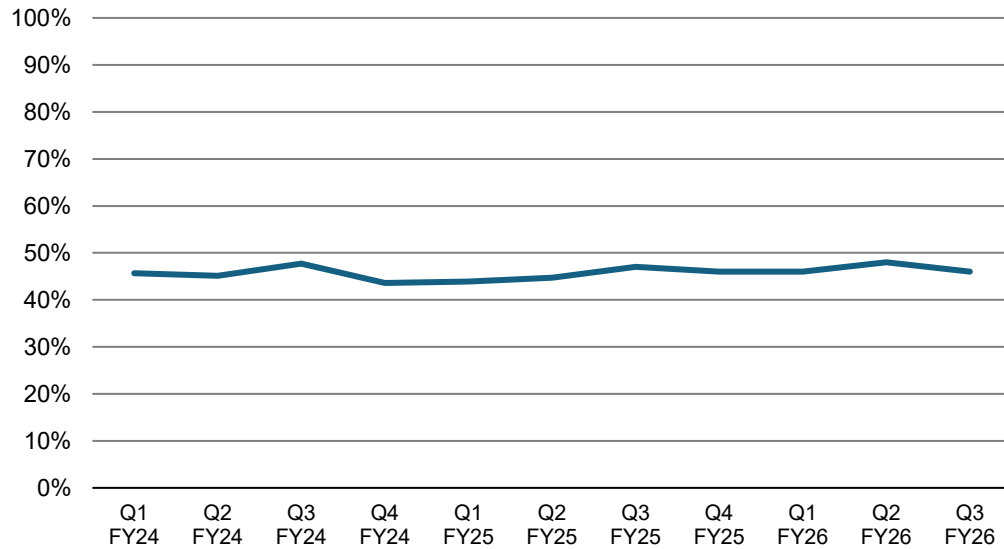
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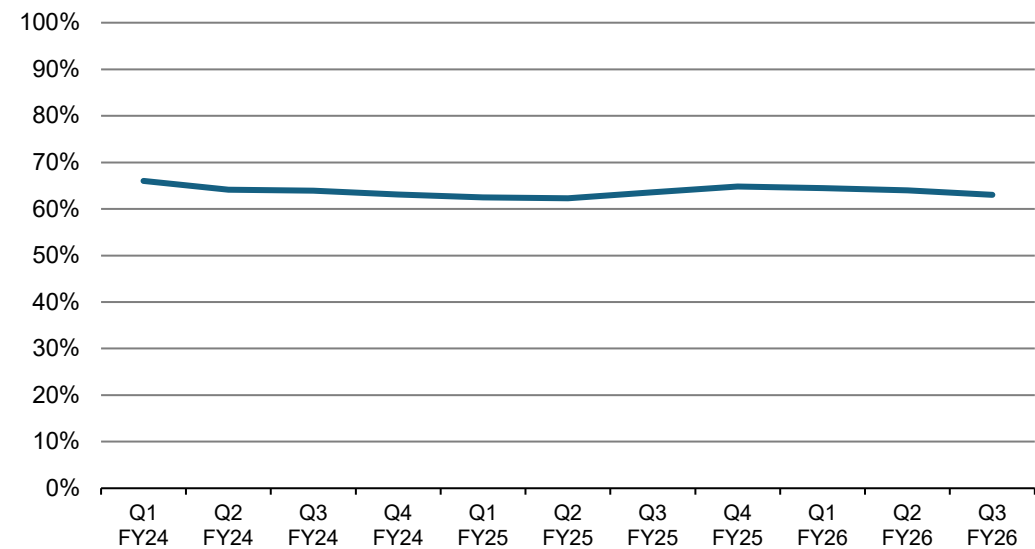
1. Emergency Response.

Police Priority 1 Response Compliance



Police Priority 1 Response: -1% YoY
Police Priority 1 Call Volume: +3% YoY

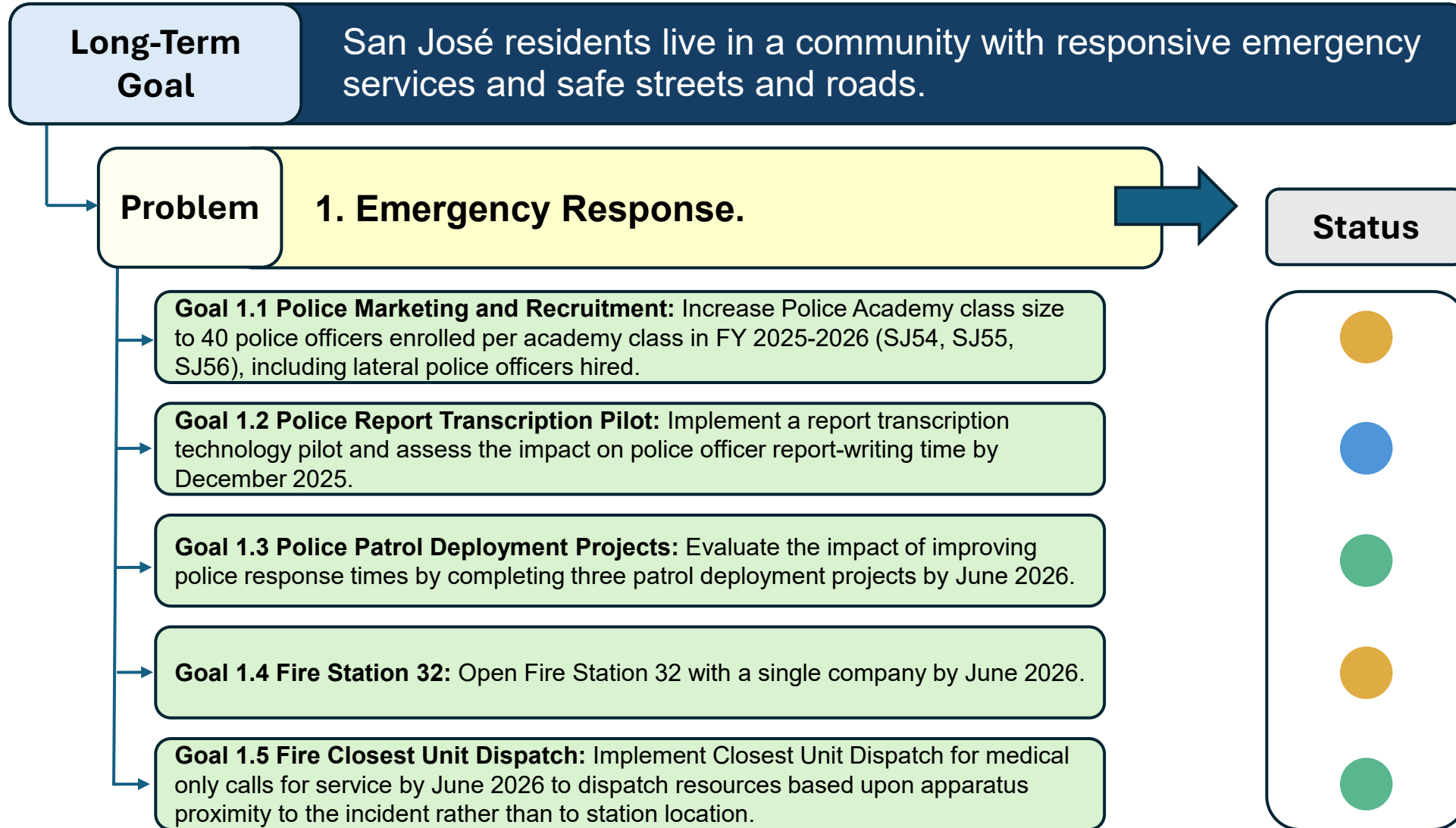
Fire Priority 1 Response Compliance



Fire Priority 1 Response: -1% YoY
Fire Priority 1 Call Volume: -3% YoY



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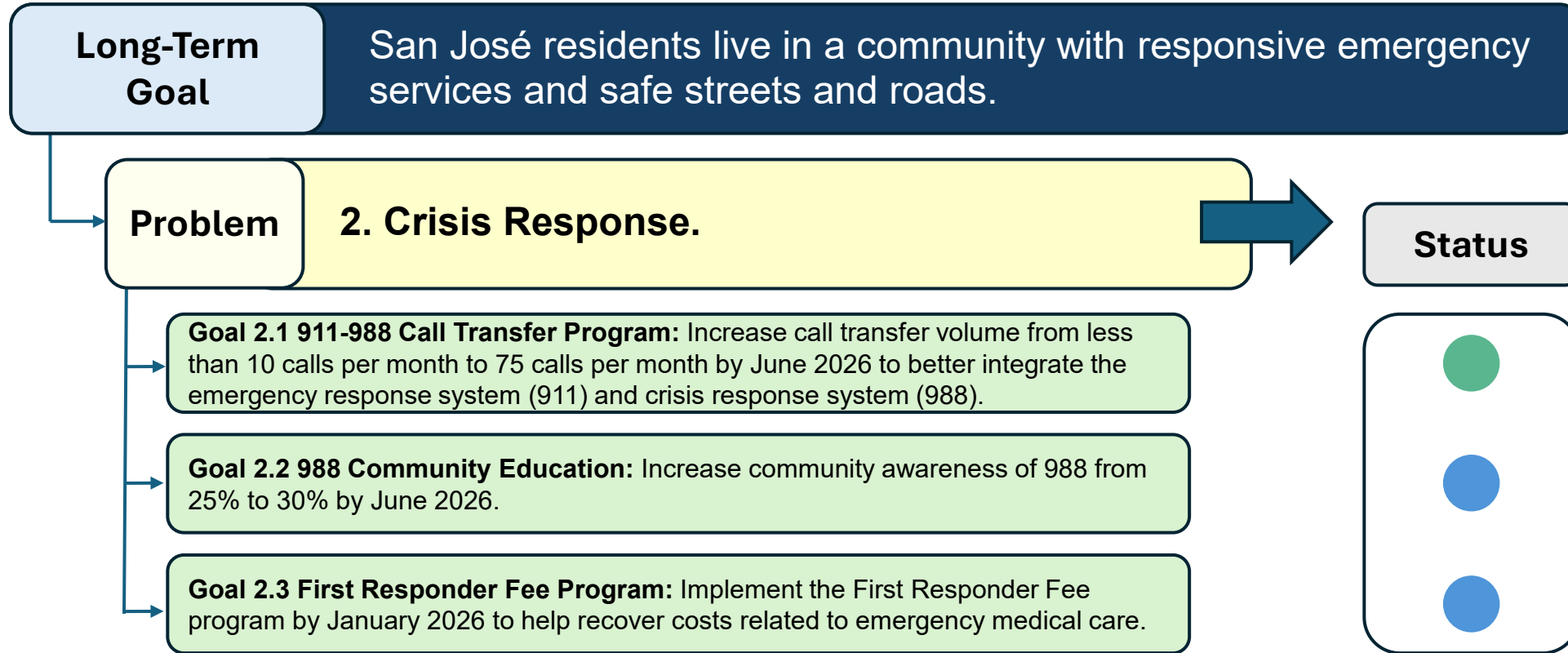
1. **Emergency Response.**

Lessons Learned:

- Targeted recruitment strategies are working, but long-term staffing stability remains a challenge and priority
- Operational deployment changes are improving response times
- While technology implementation has progressed, a different solution will be required
- Infrastructure and funding constraints continue to challenge full implementation of service expansions



Increasing Community Safety Focus Area



- Blue: Complete
- Green: On Track
- Yellow: Needs Attention
- Red: Off Track
- Gray: Not Started



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Problem

2. Crisis Response.

Lessons Learned:

- Integration between 911 and 988 is working operationally, while interagency coordination remains inconsistent
- Public awareness efforts for 988 have been successful, but sustaining momentum may become more difficult due to County operational and budget challenges
- The First Responder Fee program is operational, but revenue potential will depend heavily on frontline implementation practices



Increasing Community Safety Focus Area

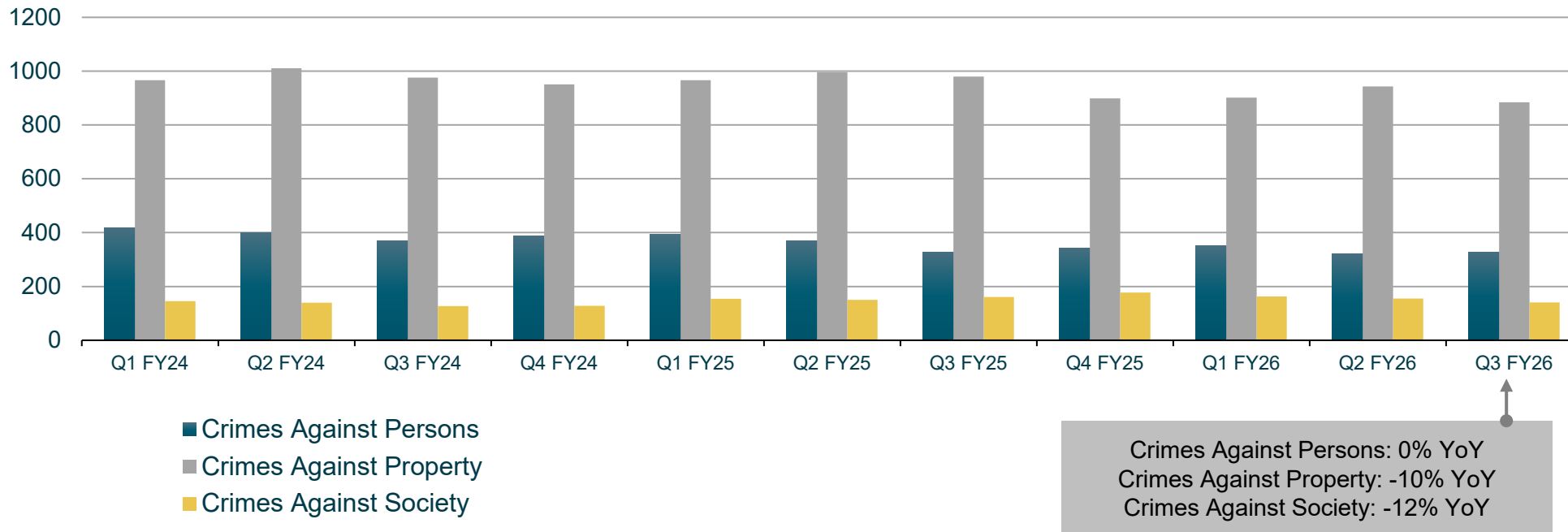
Long-Term Goal

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Problem

3. Crime Reduction.

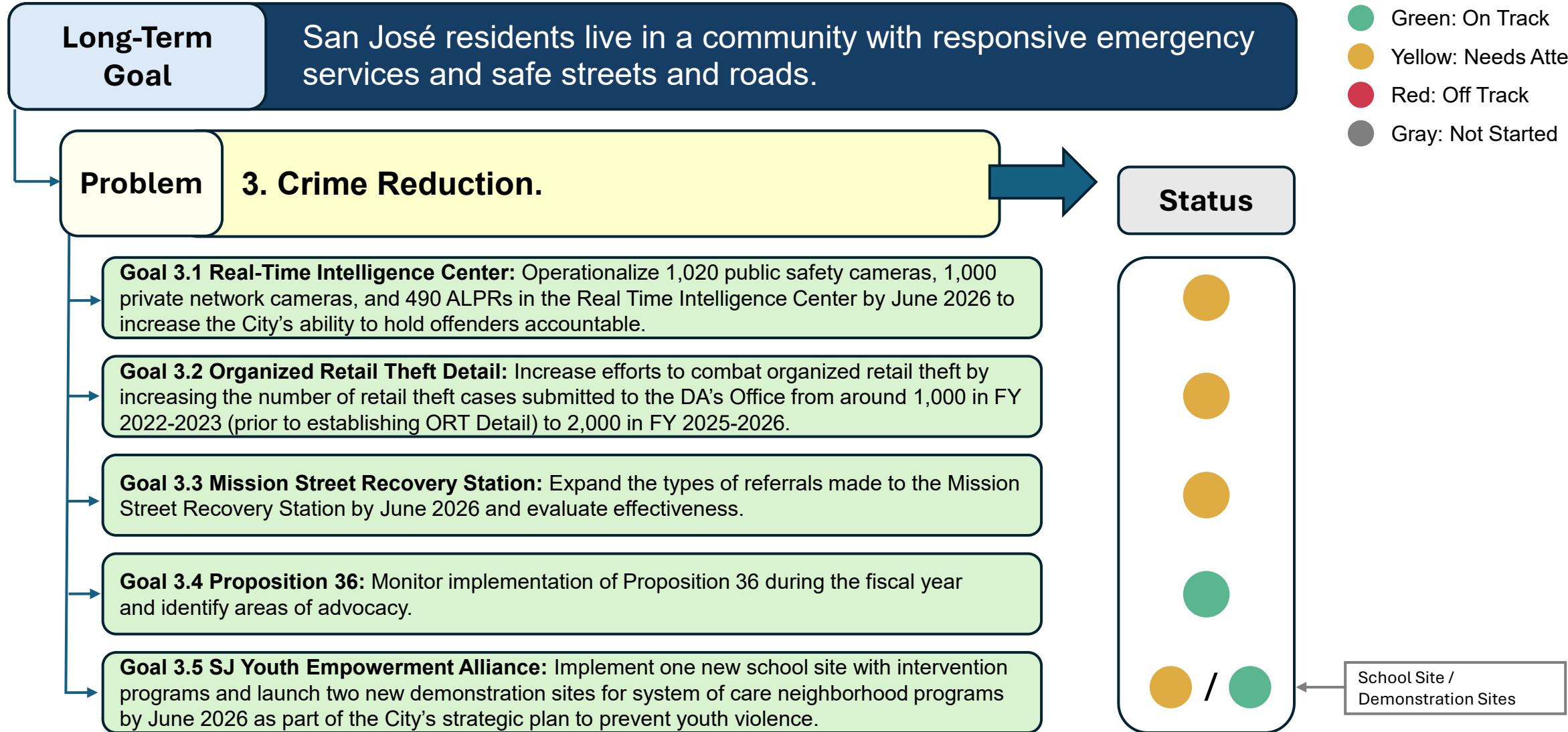
Crimes per 100,000 Population





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Problem

3. Crime Reduction.

Lessons Learned:

- Technology investments are producing strong investigative results, but community adoption is complex
- Focused enforcement strategies have been effective against organized retail theft; SJPD's efforts were recently featured by the Governor's Office
- Cross-system prevention and diversion efforts are gaining traction, but require working through County dependencies
- Proactive governance has kept City ALPR data from reaching unauthorized hands → the 2025 annual ALPR data access log inspection found no evidence of the federal government or other unauthorized entities accessing City ALPR data



Increasing Community Safety Focus Area

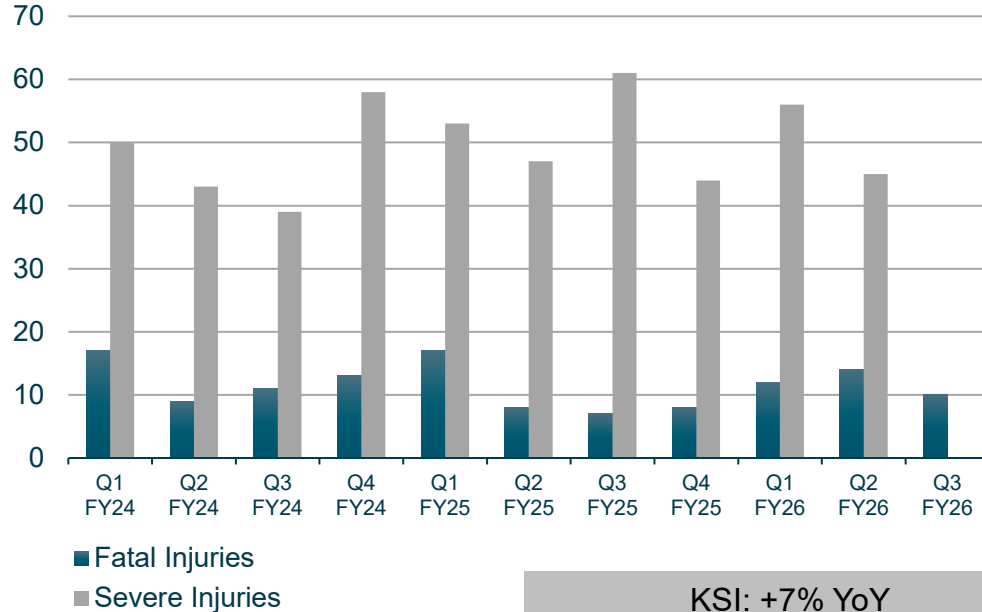
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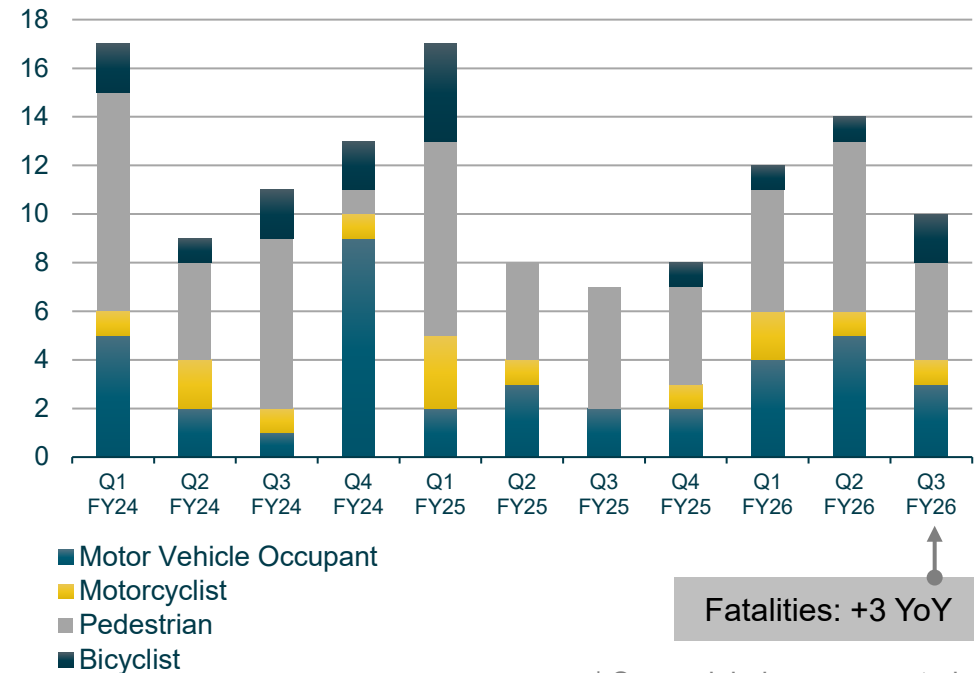
4. Traffic Safety.

Killed and Severe Injuries (KSI*) due to Traffic Collisions



KSI: +7% YoY
(based on Quarter 2 FY26 most recent)

Traffic Fatalities by Decedent Mode

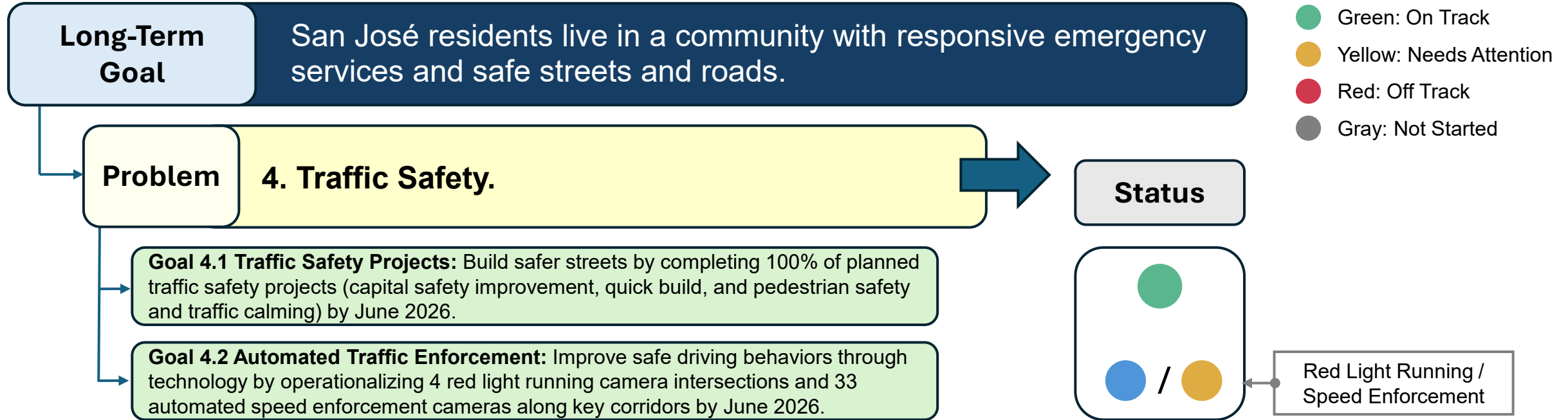


Fatalities: +3 YoY

* Severe injuries are reported with a delay



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Problem

4. Traffic Safety.

Lessons Learned:

- Infrastructure-focused traffic safety projects are being delivered successfully and on schedule
- Technology-based traffic enforcement programs are showing early impact for high-risk driving patterns
- Recent spikes in DUI traffic fatalities and electric bike concerns have prompted coordinated efforts with DOT, SJPD, and County Public Health Department, including DUI checkpoints and behavior change campaign efforts



What's Next?

Focus Areas and the FY 2026-2027 Budget Process

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Focus Areas and the FY 2026-2027 Budget Process

Embedding Focus Area discussion into the Budget Process to ensure co-creation of strategies aimed to meet our Long-Term Goals

Now

- **Manager's Budget Addendum.** The Administration published an MBA that establishes a recommended path for FY 2026-2027 Focus Area work plans based on City Council direction in the Mayor's March Budget Message.
- **June Budget Message.** Through adoption of the June Budget Message, the City Council has formally adopted the Focus Area work plans for FY 2026-2027.

Next

- **Fall 2026.** The Administration will bring a FY 2025-2026 Focus Area Annual Report to City Council providing final progress and lessons learned from the past fiscal year work plan.

Later

- **December 2026.** Each respective Committee will receive a status update on progress and lessons learned through execution of the current fiscal year work plan.

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