

CITY COUNCIL ACTION REQUEST			
DEPARTMENT(S) Finance	CEQA Not a Project, File No. PP17-003, Agreements/Contracts (New or Amended) resulting in no physical changes to the environment.	COORDINATION City Attorney's Office; City Manager's Budget Office; Police Department	Director Approval /s/ Maria Öberg
COUNCIL DISTRICT(S) Citywide			CMO Approval  11/18/25
SUBJECT: Actions Related to Purchase Order with Bluum USA, Inc. for Citywide Ruggedized Laptops and Related Accessories			
RECOMMENDATION			
Adopt a resolution authorizing the City Manager, or her designee, to amend OP65997 issued in favor of Bluum USA, Inc. (Phoenix, AZ) for the procurement of ruggedized laptops and related accessories, to increase the total not-to-exceed amount by \$3,450,000 from \$550,000 to \$4,000,000, subject to the appropriation of funds.			
BASIS FOR RECOMMENDATION			
On October 3, 2023,¹ the City Council approved the award of a Citywide open purchase order to Bluum USA, Inc. for the procurement of ruggedized laptops and accessories. Open purchase orders are issued for preauthorized amounts against which staff can charge future purchases of commodities as the need arises. This helps to streamline the procurement process and reduce the time to procure. The Police Department has a need to replace approximately 600 ruggedized laptops and related accessories installed in its patrol vehicles. These ruggedized laptops are critical to daily operations, enabling secure communication between officers, police dispatch, and the records system through a Department of Justice-compliant network. The laptops currently installed in the patrol vehicles are nearing the end of their usable life. Additionally, prolonged exposure to extreme temperature fluctuations has accelerated hardware degradation, resulting in more frequent failures. It has become necessary to replace these laptops to maintain operational efficiency. Without timely replacements, the number of unexpected failures will continue to rise, hindering officers' ability to respond quickly to calls for service and critical incidents, which ultimately impacts public safety. City staff therefore recommends increasing the aggregate maximum compensation to \$4,000,000 to provide sufficient funds for the Police Department to purchase 600 ruggedized laptops and related accessories.			
COMMISSION RECOMMENDATION AND INPUT			
No commission recommendation or input is associated with this action.			

¹ Council Memorandum: <https://sanjose.legistar.com/gateway.aspx?M=F&ID=957de4a0-5592-4d62-8657-d8d565d741f2.pdf>

COST AND FUNDING SOURCE
The amendment to the purchase order with Bluum USA, Inc. of \$4,000,000 is funded by the Mobile Data Computer Replacements City-Wide appropriation for the Police Department in the General Fund.
FOR QUESTIONS CONTACT: For procurement and contract-related questions, please contact Albie Udom, Deputy Director of Purchasing and Risk Management, Finance Department, at Albie.Udom@sanjoseca.gov or (408) 535-7059. For program-related questions, please contact Gina Tibaldi, Deputy Chief of Police, Police Department, at gina.tibaldi@sanjoseca.gov .