

Legislation Text

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City Roadmap: San José 311 and Service Delivery Status Report. (City Manager - Communications/Information Technology)

Accept the status report on San José 311 and Service Delivery as part of the approved City Roadmap for 2021-2022, which includes coordinated service delivery improvements across in-person, online, mobile, phone, and assistive channels, service additions in development based on input received, and impact metrics.