City of San José



Legislation Text

File #: CC 21-176, Version: 1

City Digital Services Status Report. (Human Resources/City Manager - Communications/Information Technology)

Accept the status report on the City's transition to coordinated service delivery across in-person, online, mobile, and phone, and assistive mode, including Powered by People and prioritized initiatives, which also includes digital services roadmap, key metrics, successes to date, a resource plan, and statuses.