

Legislation Text

File #: CC 20-032, **Version:** 1

City Generated Towing - Service Delivery Model Report. (Planning, Building and Code Enforcement / Police)

1) Accept the final plan for implementation of the new City-Generated Tow Services Delivery Model and pilot program, including:

- a. Approving the release of a tow software and contract administration Request for Proposal; and
- b. Directing staff to bring to Council (i) a recommendation to award the RFP Contract for tow software and/or contract administration to a third party; and (ii) a proposed City-Generated Tow Services Delivery Model fees and charges for Fiscal Year 2020-2021 to support the new City-Generated Tow Services Program, software, and contract administration.

2) Accept the recommendation for interim financial relief for tow operators from January 1 through June 30, 2020, with the option to extend and return to City Council with:

- a. An amendment to the City-Generated Tow Service Agreements retroactive to January 1, 2020, including:
 - i. Reduce the contract compensation fee from \$59 to \$41;
 - ii. Modify the definition of "Qualified Vehicles" and related list of qualified vehicle types eligible for reimbursement to include all vehicle types that otherwise meet the criteria for "Qualified Vehicles" under the contract; and
 - iii. Credit the tow operators for operator expenses and lost profits related to disposing of all qualified vehicles that meet the defined criteria, against the proposed \$41 contract fee that is required to be retted to the City.