City of San José



Legislation Details (With Text)

File #: 23-181 Version: 1

Type: Consent Agenda Status: Agenda Ready

File created: 1/31/2023 In control: City Council

Final action: Title: Amendment to the Agreement with Guidehouse, Inc. for Customer Service Vision and Standards

Services.

2/14/2023

Sponsors:

On agenda:

Indexes:

Code sections:

Attachments: 1. Memorandum

Date Ver. **Action By** Action Result

2/14/2023 1 City Council

Amendment to the Agreement with Guidehouse, Inc. for Customer Service Vision and Standards Services.

Adopt a resolution authorizing the City Manager or designee to negotiate and execute the First Amendment to the Master Consulting Agreement with Guidehouse, Inc. (Falls Church, VA) to extend the initial term for 12 months through June 30, 2024, and increase the compensation in the amount of \$400,000 for a maximum compensation not to exceed \$800,000, and with no change in options to extend the agreement, subject to the appropriation of funds.

CEQA: Not a Project, File No. PP17-003, Agreements/Contracts (New or Amended) resulting in no physical changes to the environment. (City Manager)