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Title: City Digital Services Status Report. (Human Resources/City Manager - Communications/Information Technology)

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Attachments: 1. Memorandum, 2. Presentation

Date	Ver.	Action By	Action	Result
6/3/2021	1	Smart Cities and Service Improvements Committee		

City Digital Services Status Report. (Human Resources/City Manager - Communications/Information Technology)

Accept the status report on the City's transition to coordinated service delivery across in-person, online, mobile, and phone, and assistive mode, including Powered by People and prioritized initiatives, which also includes digital services roadmap, key metrics, successes to date, a resource plan, and statuses.