## City of San José



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**Drive to Digital from Pandemic Response.** (Information Technology / Civic Innovation / Office of Emergency Management)

Accept the verbal update on the fast transition of the City to remote work and implement digital services necessitated by the Pandemic Response which will review accelerated adoption of productivity and collaboration tools, shifting public-facing services online, cybersecurity priorities, and lessons learned, culminating in the City's "new normal" for both the public and City's staff.