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Police)

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Attachments: 1. Memorandum, 2. Attachment A, 3. Attachment B, 4. Presentation

Date	Ver.	Action By	Action	Result
2/3/2020	1	Transportation and Environment Committee (T&E)		

City Generated Towing - Service Delivery Model Report. (Planning, Building and Code Enforcement / Police)

- 1) Accept the final plan for implementation of the new City-Generated Tow Services Delivery Model and pilot program, including:
 - a. Approving the release of a tow software and contract administration Request for Proposal; and
- b, Directing staff to bring to Council (i) a recommendation to award the RFP Contract for tow software and/or contract administration to a third party; and (ii) a proposed City-Generated Tow Services Delivery Model fees and charges for Fiscal Year 2020-2021 to support the new City-Generated Tow Services Program, software, and contract administration.
- 2) Accept the recommendation for interim financial relief for tow operators from January 1 through June 30, 2020, with the option to extend and return to City Council with:
 - a, An amendment to the City-Generated Tow Service Agreements retroactive to January 1, 2020, including:
 - i. Reduce the contract compensation fee from \$59 to \$41;
- ii. Modify the definition of "Qualified Vehicles" and related list of qualified vehicle types eligible for reimbursement to include <u>all</u> vehicle types that otherwise meet the criteria for "Qualified Vehicles" under the contract; and
- iii. Credit the tow operators for operator expenses and lost profits related to disposing of <u>all</u> qualified vehicles that meet the defined criteria, against the proposed \$41 contract fee that is required to be retted to the City.