



Legislation Details (With Text)

File #: 21-2406 **Version:** 1
Type: Strategic Support **Status:** Agenda Ready
File created: 11/3/2021 **In control:** City Council
On agenda: 11/16/2021 **Final action:**
Title: Municipal Water Billing and Customer Service Audit Report.
Sponsors:
Indexes:
Code sections:
Attachments: 1. Memorandum, 2. Memorandum from Arenas & Peralez, 11/12/2021, 3. Memorandum from Liccardo, 11/15/2021, 4. Municipal Water Billing and Customer Service Audit, 5. T&E Presentation, 11/1/2021

Date	Ver.	Action By	Action	Result
11/16/2021	1	City Council		

Municipal Water Billing and Customer Service Audit Report.

As recommended by the Transportation and Environment Committee on November 1, 2021, accept the report on the Municipal Water Billing and Customer Service Audit.

CEQA: Not a Project, File No. PP17-009, Staff Reports, Assessments, Annual Reports, and Informational Memos that involve no approvals of any City action. (City Auditor)

[Transportation and Environment Committee referral 11/1/2021 - Item (d)3]