



**MINUTES OF THE
SMART CITIES AND SERVICE IMPROVEMENTS COMMITTEE
SAN JOSE, CALIFORNIA THURSDAY, OCTOBER 6, 2022**

COVID-19 NOTICE

Consistent with AB 361 and City of San Jose Resolution No. 80628, 80659, and 80685, Committee Members may teleconference from remote locations.

The Smart Cities and Service Improvements meeting was held in a hybrid format, both in person in the Council Chambers and teleconferenced from remote locations. The meeting convened at 1:32 p.m.

Present: Councilmembers - Mahan, Cohen (Zoom), Jones (Zoom), Liccardo.

Absent: Councilmembers - Foley.

Staff: Information Technology, Rob Lloyd; Mayor's Office, Clayton Garner; City Attorney's Office, Neelam Naidu; City Clerk, Toni Taber; and City Clerk's Office, Grace Turner.

B. Review of Work Plan

Upon motion by Vice Mayor Chappie Jones, and seconded by Councilmember David Cohen, the Committee unanimously agreed to (a) defer the City Initiatives Roadmap: Customer Service Vision and Standards Status Report to the November 3, 2022, Smart Cities and Service Improvements Committee meeting due to updated project timelines and (b) hear the Public Emergency Notification Status Report scheduled for the November 3, 2022, Smart Cities and Service Improvements Committee meeting, during the October 6, 2022, Smart Cities and Service Improvements Committee meeting. (3-0-2. Absent: Foley, Liccardo.)

C. Consent Calendar

None presented.

D. Reports to Committee

1. Innovation and Technology Projects Bi-Monthly Status Report. (Information Technology)

Chief Information Officer, Information Technology Department, Khaled Tawfik and IT Products-Projects Manager, Information Technology Department, Shirley Duong provided the presentation and responded to questions.

Public Comments: Blair Beekman offered public comment.

Action: Upon motion by Vice Mayor Chappie Jones, seconded by Mayor Sam Liccardo and carried unanimously, the Committee accepted the verbal bi-monthly status report on innovation and technology projects, which will highlight the condition of efforts, verification and validation, initiatives at risk along with mitigation steps, and completed projects. (4-0-1. Absent: Foley.)

2. Public Emergency Notification Status Report. (City Manager – Emergency Management/ City Manager – Communications)

Office of Emergency Management’s Director, Raymond Riordan; Deputy Director, Jay McAmis; and Alert and Warning Coordinator, Daniel Tucker provided the presentation and responded to questions.

Public Comments: Blair Beekman offered public comment.

Action: Upon motion by Councilmember David Cohen, seconded by Mayor Sam Liccardo and carried unanimously, the Committee accepted the status report on public emergency notification capabilities for disaster response and recovery, lessons from disaster events, and improvements. (4-0-1. Absent: Foley.)

3. Digital Privacy Community Engagement Status Report. (Information Technology/City Manager – Communications)

Information Technology Department’s Chief Information Officer, Khaled Tawfik and Digital Privacy Officer, Albert Gehami provided the presentation and responded to questions.

Public Comments: Blair Beekman offered public comment.

Action: Upon motion Mayor Sam Liccardo, seconded by Councilmember David Cohen and carried unanimously, the Committee accepted the status report on the Digital Privacy community engagement program efforts to augment public participation, partnership with the Digital Privacy Advisory Task Force, and effective public outreach and signage. (4-0-1. Absent: Foley.)

- **Open Forum**

1. Blair Beekman thanked the Mayor for speaking to the need for public input in the oversight process and emphasized the need for open government policy focusing on concepts of honesty.

- **Adjournment**

Councilmember Matt Mahan adjourned the Committee meeting at 2:45 p.m.



Email: matt.mahan@sanjoseca.gov

Date: 11/04/2022 PMT

Councilmember Matt Mahan, Chair
Smart Cities and Service Improvements Committee