

Hospital & Clinics

## COUNTY OF SANTA CLARA CHILDREN, SENIORS, AND FAMILIES COMMITTEE

SPECIAL JOINT MEETING WITH
THE CITY OF SAN JOSE PUBLIC SAFETY, FINANCE, AND
STRATEGIC SUPPORT (PSFSS) COMMITTEE

Friday, November 5, 2021







PRESENTERS: Assistant DA Terry Harman, SJPD Sexual Assault Unit Lt. Jaime Jimenez, Director of SCC Adult SAFE Kim Walker, YWCA Director of Support Services Lindsey Manfield.

### **APPLICABLE LAWS**

SHOULD A SURVIVOR WHO WANTS A SEXUAL ASSAULT FORENSIC EXAM (SAFE) GET ONE FREE OF CHARGE?
YES. (PC 13823.95(A))

SHOULD IT MATTER WHETHER THE SURVIVOR IS COOPERATING WITH LAW ENFORCEMENT?

NO. (PC 13823.95(b)(1))



### APPLICABLE LAWS

Penal Code § 13823.5 directs the Governor's Office of Criminal Justice Planning (CalOES) to establish a protocol for the examination and treatment of sexual assault victims, and the collection and preservation of evidence.

- Recommended methods for meeting the minimum standards for evidential exams (Penal Code § 13823.11)
- Development of standard forms to record findings from evidential exams.
- CalOES 923 Form (<u>Acute Adult/Adolescent</u>)

### LOCAL PROTOCOL

### SART PROTOCOL

- ADOPTED SEPTEMBER 2019
- SIGNATORIES: DA, VMC CEO, CHAIR OF POLICE CHIEF'S ASSOCIATION, CRIME LAB DIRECTOR, YWCA CEO, COMMUNITY SOLUTIONS CEO.
  - Penal Code §13898 SART Committee
    - Forum for inter-agency cooperation, facilitate improved communication and working relationships.
    - Collaborative methods to ensure that the needs of both the victim and the criminal justice system are accommodated.

### CHILDREN'S ADVOCACY CENTER

### CAC AGREEMENT

Internal Work Flow Issues and Expectations with Timelines

- "Acute"
  - Within 72 hours for a child 11 and younger
  - Within 10 days for a child age 12-17 at last sexual contact
- Authorization
- Standard medical evidentiary examination will be authorized and performed in all cases within 10 days of the last sexual contact when there is evidence to suggest skin to skin contact, even if evidence so far does not include penetration, etc.

# ACCESS

### SAFE: THE WHO AND THE WHERE

#### SAFE PROGRAM: PEDIATRIC AND ADULT

- Pediatric (11 and under, unless non-acute case)
  - Serena Sy/Anna Anton
    - Locations:
      - Medical Clinic at the Children's Advocacy Center (CAC)
      - SCVMC
- Adult (12 and older)
  - Andrea Brollini/Kim Walker
    - Locations:
      - SCVMC, North County, South County (12/21)

SJPD PROCESS
SJPD is in compliance of all Duty Manual Sections and Standard Operating Procedures (SOPs) related to the approval of SAFEs in addition to the Santa Clara County Sexual Assault Protocol and the **CAC-SJPD-Medical Team Agreement** 

#### AUTHORIZATION

- A. Acute medical forensic examinations are performed on victims 12 years and older within 10 days of assault.
- B. Standard acute exams are authorized by law enforcement. Forensic exams cannot be billed to victim or victim's insurance.
- C. Non-investigative acute exams may be provided to victims 12 and older at the victim's request without the authorization of law enforcement. These exams cannot be billed to the victim or victim's insurance (see non-investigative reporting of sexual assault).

#### YOUR RIGHTS as a Survivor of Sexual Assault

#### You Have the Right To:

- · Request a person with a gender of your choosing to be present in the room during any interview with law enforcement or the District
- · Request in writing and receive a free copy of the initial crime report.
- Seek an Emergency Protection Order to help keep you safe. Ask a law enforcement officer if you would like one.
- Seek a Civil Protection Order with the support of a sexual assault counselor OR at the Family Court Clinic in Santa Clara County at:

408-534-5709 or www.scscourt.org

- Know that DNA evidence on the body, clothing, and other items may last from 12 hours to 7 days. DNA and other evidence can breakdown over time due to exposure to heat, water, and other materials.
- Know the evidence related to your assault will be tested. By law, evidence should be taken to the Crime Lab within 20 days by law enforcement and tested within 120 days.
- Know that evidence related to your assault must be kept for 20 years, or until age 40 for victims under age 18. In Santa Clara County, the evidence will be kept indefinitely.
- Ask the status and results of the testing of all evidence related to your assault. For results contact the law enforcement agency investigating your case.



# AUTHORIZATION

### APPLICABLE GUIDANCE

Law Enforcement Agencies are responsible for payment/reimbursement for exams they authorize. (PC 13823.95(c))

- Authorization for Forensic Medical Exams:
- CalOES forms are signed by a law enforcement officer
- Separate authorization form is signed by a law enforcement officer
- Telephone authorization
- Courtesy authorization between law enforcement agencies
- Contracts and Memorandums of Understanding (MOUs)



### SAFE AUTHORIZATION

#### **GUIDELINES**

- SAFE exams are prioritized for medical care with evidence collection as applicable
  - 12 and older
    - Acute exams
    - Non-acute exams (12-17)
    - Non-Investigative Report (NIR)
  - 11 and younger
    - Acute exams
    - Non-acute exams
  - Non-evidentiary medical exams

10 days

"never too late"

10 days

72 hours

72 hours

"never too late"

blue denotes pt authorized exams

### SAFE AUTHORIZATION

### SURVIVOR AUTHORIZATION

- Survivors should not have to get law enforcement approval/permission/authorization for a SAFE.
- Requires a different funding source for those exams that fall outside law enforcement funded exams.
- There is no need for survivors to hear that their exam is not authorized.

# COST

### SAFE COST AND BILLING

| VMC     |  |                                 |                            |
|---------|--|---------------------------------|----------------------------|
|         | Consultation   | SAFE<br><u>Charge</u><br>\$ 400 | After Offset \$ 0          |
|         | Standard Extensive NIR/VAWA  | \$ 1450<br>\$ 1950<br>\$ 1450   | \$ 323<br>\$ 823<br>\$ 539 |
| • IPV 1 | Non-evidentiary Medical Exam Intimate Partner Violence Initial Exam Intimate Partner Violence Follow-up Exam | \$ NA<br>\$ 1000<br>\$ 500      | \$ NA<br>\$ NA<br>\$ NA    |
|         |  |                                 |                            |

# REIMBURSEMENT

### CAL OES REIMBURSEMENT

### RECENT CHANGES

- Cal OES will reimburse law enforcement to offset the cost of medical evidentiary examinations as follows:
  - Up to \$911 for victims that are undecided, at the time of an examination, whether to report the assault to law enforcement.
    - Examinations must have occurred on, or after, October 1, 2020.
  - Up to \$1,127 for victims that have determined, at the time of the examination, to report the assault to law enforcement, to the extent funds are available.
  - Examinations must have occurred on, or after, July 1, 2021.

## CHALLENGES

### **POLICE PERSPECTIVE**

### Challenges

- Speed of Policy Changes (NIR Sub Committee)
- Data Sharing
- Efficiency: Inability to receive medical reports via encrypted email or from a portal
- 43.5% of invoices will not be reimbursable per CAL OES regulations
- Impediments to Information Sharing with VMC
- Lack of immediate access to children 12-17 when there's an NIR report.
- Not enough victim advocates.

### SAFE PERSPECTIVE

### Challenges

- Timely notification to the SAFE teams to ensure such services are offered within the appropriate time frame.
- Regardless of law enforcement authorization, all survivors should have access and be provided with a timely medical evidentiary examination.
- No survivor should be charged for medical forensic services, regardless of being authorized or not.

### SURVIVOR PERSPECTIVE

### BARRIERS TO SAFES

- Money Perception of Cost
- Stigma of Sexual Assault Shame
- Lack of Public Knowledge Regarding Resources and Options
- Culture and Language
- Fear of Deportation
- Length of Time an Exam Takes
- Invasiveness of the Process
- Length of Time it may Take for LEA to Arrive as They are Attending to Other Urgent Community Needs
- All Kits Being Tested

### DA OFFICE EXPECTATIONS

# SAFE Access and Sexual Assault Investigation

- All survivors are entitled to a SART exam free of charge regardless of whether they participate in the criminal justice system.
- Timelines associated with exams, evidence collection, investigation are crucial.

# PROTOCOLS AND TRAINING

# SJPD TRAINING & ADHERENCE OF STANDARDS

- 1. Research and Development Unit sent a departmentwide email with all Duty Manual updates
- 2. Learning Domains (LD) Academy Instruction
- BOI Mini Academy
- Patrol Briefings
- 5. Attended sergeant staff

# SJPD TRAINING & ADHERENCE OF STANDARDS

- Review all patrol-initiated reports and make note when policies (such as the Duty Manual Updates) are not being followed
- 7. Monthly newsletter to disseminate various types of information
- In-Person Training:
  - **CSO Training**
  - Dispatcher Training
  - Main Lobby Officer Training



# FILLING THE GAPS

### Training/Protocol/Resources

#### **YWCA**

- Training for Other Service Providers/Medical Centers and Community Clinics
- Advocate On-Site
- Capacity for all Responding Partners
- Availability and Quality of Interpreter/Translator Services

### Training/Protocol/Resources

- SAFE Program
  - Develop and update existing SAFE information resources for patients, SART partners, and community
  - Standard authorization process across all LEAs that prioritizes timely medical care
  - Address SART response challenges through the SART Committee
  - Streamline transfer of patients to SAFE response locations after arriving at non-SAFE facilities

#### San Jose Police Department

- Increased funding to agencies that provide victim advocacy services
- Create a more efficient way to charge for and invoice SAFEs
- Improve methods to share data from adult SAFE Team
- Improve communication regarding mandated reporter information

### Training/Protocol/Resources

- DA's Office
- Safeguard the Survivor's Engagement in the Process.
- Message to Community: Evidence Preservation.
- Continued Development and Improvement of Victim App.

### THANK YOU. QUESTIONS?