

Memorandum

TO: HONORABLE MAYOR
AND CITY COUNCIL

FROM: Jon Cicirelli

**SUBJECT: STATUS REPORT ON
ENCAMPMENT MANAGEMENT
STRATEGY AND SAFE
RELOCATION POLICY**

DATE: October 14, 2021

Approved

Jon Cicirelli

Date

10/15/2021

RECOMMENDATION

Accept the staff report on the status of the development of the City Roadmap priority - Encampment Management and Safe Relocation Policy, including priority objectives, encampment trash service performance, and the 3S (Setbacks, Services, & Sites) work plan timeline for implementation.

OUTCOME

The Council will receive an update on the implementation of the City Roadmap Priority – Encampment Management and Safe Relocation Policy for Fiscal Year 2021-2022.

EXECUTIVE SUMMARY

Through the adoption of the 2021-2022 Adopted Operating Budget, programs and services to manage the cleanliness of homeless encampments were consolidated into the Department of Parks, Recreation and Neighborhood Services (the Department or PRNS) with an investment of \$11.0 million from the American Rescue Plan Fund to develop a Citywide infrastructure including increased staffing and contract resources. This new investment is meant to increase the frequency of waste removal services at approximately 220 encampments, develop performance and policy goals and formalize the transition from an emergency response model to an organized structure of protocols and systems.

During the March 23, 2021 City Council meeting, staff received 14 referrals related to encampment management as described in Attachment A. At this time, eight (8) are complete and six (6) are in progress and embedded in current work plan activities. Overall, staff was directed to develop an Encampment Management and Safe Relocation Policy (the Protocol) which will dictate where encampments cannot be located (Setbacks), what areas remain where

encampments can be managed (Sites), and the necessary services and service levels (Services) available, such as the Encampment Waste Program and SOAR (Services, Outreach, Assistance and Resources) program.

As a Roadmap priority, the hiring of new staff and transitioning oversight and functional teams from the Emergency Operations Center (EOC) to the PRNS and Housing Departments is of critical importance. This memorandum outlines four main objectives to drive key results on a quarterly basis and progress toward increasing encampment waste services from every two weeks to weekly and final development of site protocols. Discussion of service gaps and system challenges are provided for the full context of the complex and interdependent situation at hand. Staff intends to return to Council in April 2022 with recommendations for Setbacks, Sites, and Services for the Encampment Management and Safe Relocation Policy and Protocols, based on the Council's previous directive.

BACKGROUND

On March 23, 2021, staff presented the EOC BeautifySJ Branch's current efforts to support public health and safety at encampments. The staff report outlined current encampment services including trash pickup activities, and escalated activities (e.g., abatements and escalated debris removal) addressing public Right-Of-Way (ROW) issues, health and safety, or other unacceptable conditions.

On June 15, 2021, the Council approved the Fiscal Year 2021-2022 Budget which contained actions to consolidate various BeautifySJ-related programs into one Department and included a \$14.0 million budget — \$11.0 million of new resources from the American Rescue Plan and \$3.0 million of existing resources from the General Fund for encampment waste pick-up, and 35 new full time equivalent positions in PRNS. The funding will support abatements and increase trash services to once per week at encampments. The Council also approved two City Roadmap priorities: The Encampment Management and Safe Relocation Policy and Encampment Waste Program for implementation in Fiscal Year 2021-2022.

On June 29, 2021, the Department published an Informational Memorandum¹ providing the Council with an update on implementation of the 150-foot buffer in school zones, the approach to define where encampments cannot be located, and increasing encampment abatements where encampments cannot be located.

ANALYSIS

Since July and the demobilization of the BeautifySJ Branch of the EOC, the Department has taken over the leadership of the Encampment Management strategy, operations, and data systems

¹ <https://www.sanjoseca.gov/Home/Components/News/News/3049/5167>

through the consolidation into a new Community Services Division. In addition to the Mayor's Gang Prevention Task Force and Project Hope, this new Division includes the Illegal Dumping program (RAPID) previously operated by the Environmental Services Department and is the home to other long-standing PRNS BeautifySJ programs unrelated to encampments, such as Anti-Graffiti, Anti-Litter/Dumpster Days, Neighborhoods Commission, as well as coordination with BeautifySJ grantees and neighborhood clean-ups throughout the City. Previously, the Housing Department managed abatement programs before the COVID-19 pandemic, but this program has now transitioned to PRNS. Housing maintains the outreach and assistance contracts with service providers and mental health partners. This memorandum is focused on the encampment waste program and other encampment management components within the BeautifySJ purview.

In Table 1, the four Encampment Management Strategy objectives for this Fiscal Year are described. Key results for each objective will be developed on a quarterly basis and will include work plan items outlined in Table 3 in addition to potentially new or emerging results expected to be achieved.

Table 1 – Strategy Objectives

Encampment Management – City Roadmap Objectives	
Clean the City's Public Spaces	Optimize encampment trash removal services and disposal systems through increased service frequency to ensure reliable removal of trash, biowaste, metals, vehicles, and hazardous materials.
Create Setbacks for Priority Locations	Enforce restricted areas along priority locations to reduce risks and ensure the safety and quality of life for all residents.
Identify Sites that Promote Safety and Belonging	Recognize areas deemed manageable where encampments may remain with protocols that enable people who are unhoused to live in clean, healthy places and are empowered to organize and self-manage.
Connect People to Social Services and Meet their Basic Needs	Bridge access to human services and systems that create stability through outreach and assistance, including the social infrastructure to address employment, mental health, addiction, and violence as well as basic needs such as food, water, and equipment.

Setbacks and Sites

The City's approach to where encampments cannot be located has shifted twice. Prior to the COVID-19 pandemic, the City utilized a complaint driven abatement approach. During the COVID-19 pandemic, an encampment management strategy that maintained unhoused residents in their encampments for contact tracing purposes was employed. Currently, the post-Statewide reopening (June 15, 2021) response, seeks to maintain encampment management through

development of location perimeters. These perimeters are considered setbacks – or buffer zones –where encampments cannot be located.

In addition to current practices and protocols to abate within the 150 feet school setback and along public Right-of-Ways, the following is a list of future setbacks for encampments that staff are analyzing for Council to consider:

- City park playgrounds;
- Mobile home fencing;
- Residential fences that are adjacent to City property;
- Hospitals including trauma and behavioral settings; and
- Areas near waterways.

In preparation for the opening of in-person instruction at schools, there were 18 abatements conducted in compliance with the school buffer zone between May 2021 and August 2021. Beginning in May 2021, staff worked proactively with encampment residents to reduce the number of encampments within the school buffer zone, thereby reducing the number of abatements needed as the new school year began in August.

The budgeted level of service for managing encampments provides trash services to encampments along waterways. In addition to other obligations along the waterways, staff is enhancing current encampment trash services to ensure consistent service along the three main creek areas in compliance with the 2016 Direct Discharge plan: 1). Interstate 280 to Story Road; 2). Tully Road to Capital Expressway; and 3). Interstate 880 to Hazlett Way and ~50 smaller sites.

Recreational vehicles (RVs) and other lived-in vehicles can be subject to these setbacks but, in some cases, may remain on City streets in acceptable sites whether operable or inoperable. Currently those residing in vehicles are allowed to remain parked in areas along streets if they comply with keeping the right of ways next to their vehicle free of debris and there are no safety risks. Additionally, RVs and other lived-in vehicles within the school buffer zone often house children who attend the neighboring school. Being parked within walking distance provides convenient access for these families. Other instances include cancer patients who have formal letters from their doctors specifically requesting that they not be subject to abatement. Bi-weekly trash services are provided to those who reside in RVs and other vehicles.

Consideration of additional setbacks where encampments are not allowed to congregate will be analyzed and will illustrate what areas remain that may be deemed as acceptable places where encampments can be managed. These remaining sites may include areas near streets, as well as parking lots and other locations not yet determined, and would need to demonstrate that heightened health and safety risk factors are not present. In alignment with the Community Plan to End Homelessness's Pillar 3 which seeks a quality of life for both housed and unhoused residents, as well as the policy approach that the City of San José does not criminalize homelessness, sites where services can be provided will be identified. The types of services are

discussed further below. As with all residents whether housed or unhoused, applicable laws, rules and regulations will be expected to be followed.

With the lifting of COVID-19 health orders by the State and County on June 15, 2021, there has been an increased expectation from residents, businesses, and interagency partners to perform abatements. The limited supply of temporary shelter, safe parking, drug and alcohol treatment facilities, and affordable housing options are all current constraints. There is broad acknowledgement that abatements without identified housing options do not result in fewer encampments or an increase in housed individuals, but rather abatement can lead to an increase in resources needed to respond to the abatement of encampments which have simply relocated or returned. Additionally, abatements are traumatizing experiences for those members of our community that are the most vulnerable and in daily crisis. Better defining where encampments cannot be located and where they can be managed may help address expectations of both housed and unhoused residents. This analysis will require dedicated staffing resources that are currently in the process of filling through prioritized hiring.

Services Offered to those Living in Encampments

SOAR Expansion Update

On March 16, 2021, the City Council approved the Mayor's March Budget Message, which included direction to expand the Service Outreach Assistance and Resource (SOAR) program. The SOAR program, originally funded with federal Emergency Solutions Coronavirus Relief funds (ESG-CV), provides comprehensive street-based services at 16 homeless encampment sites, including hygiene, sanitation, laundry, trash pickup and dumpsters, housing outreach, and shelter for encampment residents. The Mayor's March Budget Message recommended expanding this program using American Rescue Plan funds and was approved in June as part of the City budget with an allocation of \$3.0 million. Per the Mayor's March Message, the expanded SOAR program will focus on the Guadalupe River Park area.

The Housing Department has started contract negotiations with the nonprofit vendor for SOAR expansion, until recently bandwidth was limited. Over the summer, the Housing Department lost three grant analysts and capacity is limited for contract development until those vacancies are filled. In addition, there are two vacancies on the homeless response team. In June and July, the homeless response team was focused on demobilizing South Hall and during August the team was focused on large encampments at Guadalupe Gardens and N. First and Component Drive. It is expected that a new contract will be in place for SOAR expansion by end of the calendar year 2021.

Encampment Trash Pick-up

BeautifySJ and its partners continues to pick-up trash from ~220 active encampments every two weeks through a tiered approach that identifies encampments in terms of their propensity for low to medium to high service needs. Goodwill continues to provide trash collection at Tier 1 or low touch sites. San Jose Conservation Corps is collecting trash at Tier 2 encampment sites, mainly

located along trail areas. City staff along with vendors manage trash services at Tier 3 sites, which tend to be larger, have more encampments and people, and have complex service needs.

All sites include intense on-the ground rapport-building with encampment residents to ensure cooperation and compliance with rules for keeping a person's encampment to a 12' X 12' area, free of debris and other hazards. The greatest challenge is the City's limited ability to address non-compliant, disruptive behaviors impacting surrounding neighborhoods and businesses. These behaviors often stem from co-occurring mental health and substance abuse disorders that the current continuum of care through the collaboration with Housing, outreach contractors, and County Behavioral Health Services is unable to manage to levels that effectively serve the person in crisis. This is a pain point in our service workplan that is a priority to resolve.

From January through August 2021, a total of 1,689 tons of debris (trash, bio-waste, household hazardous waste) has been picked-up and disposed of by BeautifySJ from City streets, sidewalks and creeks. The source of the trash and debris includes, but is not limited to, an average of 220 encampment sites that are serviced through a tiered² approach to provide an equitable response by reaching the most significant encampments.

The Department is working with Human Resources Department to accelerate the hiring timeline to implement weekly service more rapidly by filling the Maintenance Worker IIs, Community Coordinators and Community Activity Workers that were added during this fiscal year. As of October 14, 2021, there are a total of 30 vacancies stemming from the 26 new budgeted positions and the nine positions shifted to PRNS from other departments such as the Illegal Dumping team from Environmental Services Department. Of the 30 vacant positions, 12 are temporarily filled through interim higher class opportunities until the positions can be permanently filled through the competitive process. Once new staff is hired and trained on protocols, equipment standards, and data collection methods, additional teams will come online leading to an increase in trash removal at encampments to the frequency of residential service. After a sustained increase to weekly service, the Department expects to see improvements in cleanliness through increased service, education and expanded cooperation of our encampment residents.

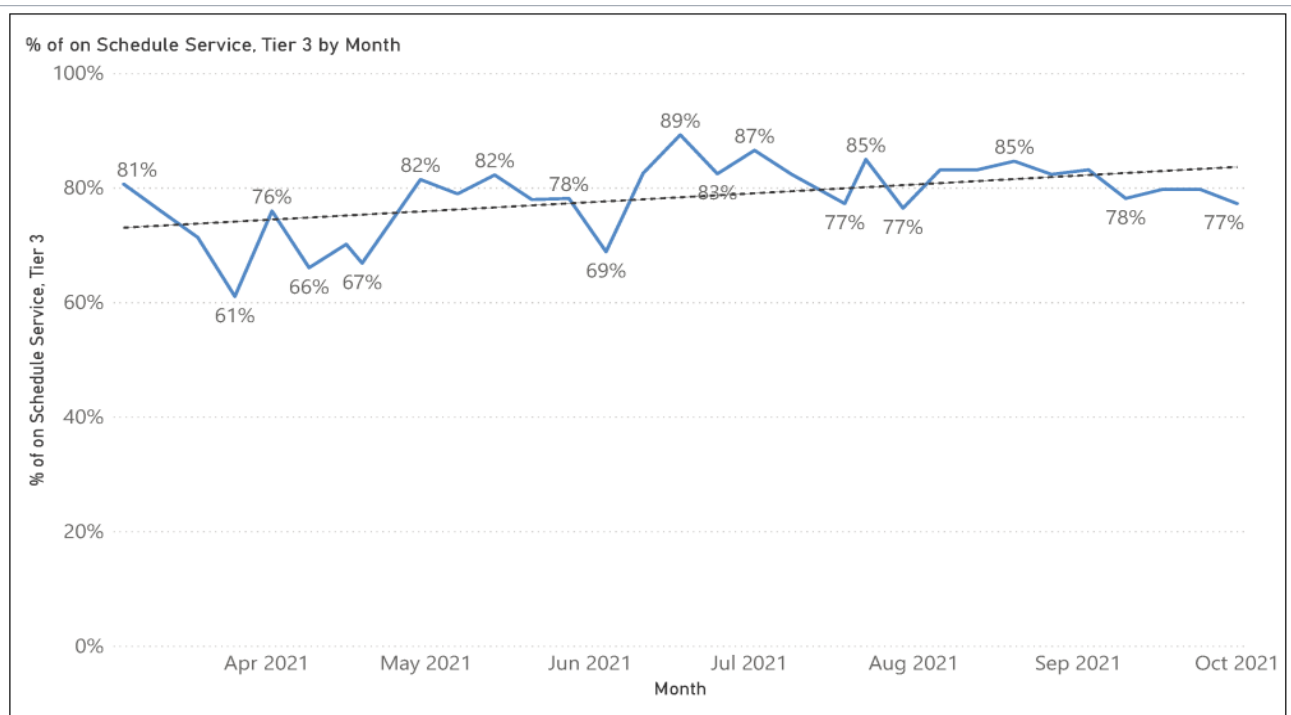
In addition to the 1,689 tons of debris collected by City staff this year, our partners have also increased trash and debris removal at encampments. Integral to the BeautifySJ strategy is the collaboration with inter-jurisdictional partners such as Caltrans, Santa Clara Valley Water and Union Pacific Railroad to address trash and debris at encampments. These inter-jurisdictional partners have removed a substantial amount of trash and debris since January 2021. For example, Caltrans has removed over 23,800 tons of trash and debris within the Southwest Zone, with most of that trash being located within San José. Union Pacific Railroad has removed over 400 tons of trash and debris from along their rail line during the same period.

The BeautifySJ Teams implemented an internal performance target of 75% to deliver trash pickup services at Tier 3 encampment sites. Meaning that Tier 3 encampments sites would

² [BeautifySJ Presentation - Tiered Approach to Service Delivery](#)

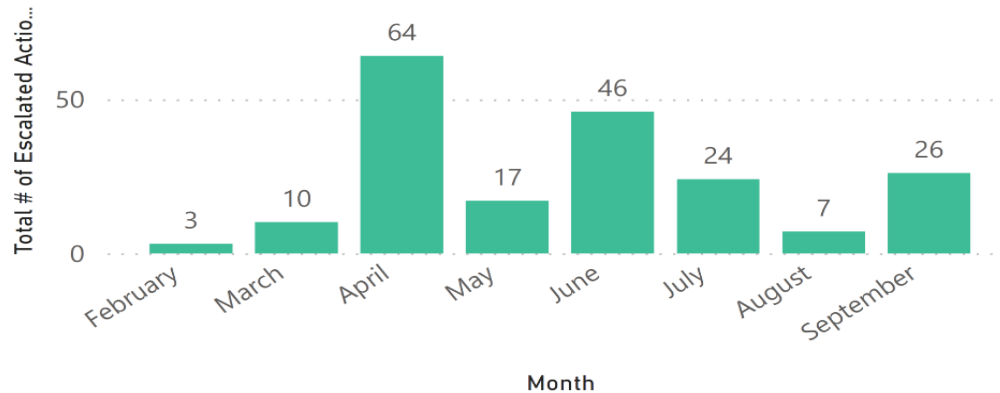
receive services on schedule and at the right location, 75% of the time. The following Tier 3 *On Schedule Service* Chart 1 illustrates the challenges that the team can have in delivering consistent services due to both internal and external factors. These factors can include large abatement projects, inter-jurisdictional cleanups, and internal staffing and equipment challenges. Once new staff is hired and trained the program anticipates that the service level at Tier 3 sites will be consistent. The BeautifySJ Program Management will continue to analyze performance data collected through the end of the calendar year, to develop overall program performance and outcome measures.

Chart 1 – Tier 3 On Schedule Service



There are four levels in the encampment protocols which were developed during the EOC activation and still employed today - 1) cooperation, 2) intensive engagement, 3) escalated interventions or clean-ups, and 4) encampment abatement. As active encampments are identified and if they reside outside an existing buffer zone, then these protocols are followed with the goal of maintaining a clean, safe, dignified space for the unhoused resident and surrounding area. When there is a lack of cooperation with regular trash service and/or non-compliance with the 12' x 12' footprint rule that does not rise to the level of abatement, an escalated clean-up is done to removal abundance of trash/debris. Chart 2 below includes escalated clean-ups and abatements undertaken to ensure that school buffer zones were clear, right of ways were accessible, and safety issues at encampments were addressed.

Chart 2 – Escalated Actions by Month

Total # of Escalated Actions, by Month

Staff continue to refine the encampment trash pickup model and implement Council direction and recommendations, including analyzing illegal dumping throughout the City, to better understand its nexus with encampments. In FY 2020/2021, the program experienced a 37% increase in illegal dumping collected from the previous year. Additionally, PRNS is employing strategies to better align ancillary programs such as Cash for Trash, the Anti-Litter Program and Neighborhood Dumpster Days to address trash/illegal dumping which reduces debris at encampment locations. Table 2 below highlights program performance over the last three quarters of 2021.

Table 2 – Program Performance Highlights

Program	Quarter 3 (January 2021 – March 2021)	Quarter 4 (April 2021 – June 2021)	Quarter 1 (July 2021 – September 2021)
Number of encampment locations	219	208	220
Tier 3 Performance Measure	72%	77%	82%
Total Cash for Trash Program Participants	174	259	300
Illegal Dumping – service requests/tonnage	5,942/687	7,744/748	6,816/674
Total trash pickups at encampments	3,007	3,085	2,665

Setbacks, Sites and Services Timeline for Fiscal Year 2021-2022

The BeautifySJ Unit within the PRNS Community Services Division will continue further development of protocols and enabling actions that determine setbacks and areas for encampment sites including RVs and lived-in vehicles. Consideration of the impacts and implications beyond the existing Council prioritized zones such as schools may include communities of concern with saturation of existing quality of life issues, businesses struggling through COVID-19 recovery, and environmentally sensitive locations such as direct discharge locations in creek channels. Remaining sites where encampments can be managed will be identified through geographic mapping analysis and presented to Council as part of the April 2022 report.

The timeline in Table 3 below outlines key activities for the fiscal year.

Table 3: Timeline for Encampment Management Strategy Work

(1) Now Oct. – Dec. 2021	1.1 Create Objectives and Key Results (OKRs) with City Manager’s Office for City RoadMap process.	In Process
	1.2 Develop performance management system to assess Encampment Management objectives and outcomes.	Upcoming
	1.3 Conduct Phase 2 outreach, clean-up and abatement activities at Guadalupe Gardens Airport land, monitor expenses.	By 11/25/2021
	1.4 Begin weekly encampment trash pickup at sites, upon completion of accelerated hiring Community Coordinators and Maintenance Worker IIs.	Upcoming
(2) Next Jan. – March 2022	2.1 Deliver annual report on BeautifySJ including proposed performance metrics, logic model with outcomes.	Feb. 2022 to NSE March 2022 to Council
	2.2 Formalize a technical team and policy team of system providers and partners with Housing Dept to assess, respond and determine disposition of non-compliant, high risk encampment residents.	Next
	2.3 Implement SOAR site expansion in coordination with Housing to develop services for residents residing in RVs and vehicles.	Next
(3) Later April – June 2022	3.1 Return to Council with Encampment Management and Safe Relocation protocols and, any enabling actions for consideration and adoption.	April 2022
	3.2 Conduct final phase of abatement at Guadalupe Garden.	June 2022

Program Challenges and Resource Gaps

Through the first quarter of the fiscal year, the transition from an EOC Branch to a new Department and new Division while simultaneously ensuring continuity of services has proven challenging. Unanticipated large-scale abatements such as Guadalupe Gardens and other special projects have consumed management, staff and vendor resources. The acceleration of the hiring

process should assist in bringing needed operational enhancements online. When staff is hired, the Department will use quantitative data (counts) and qualitative (what people think) to understand if the size of the problem, which is always changing, and the scale of service delivery models and systems are meeting expectations. In addition, the following service gaps and systems challenges have been identified for addressing encampment management through partnerships, and procurements:

- Coordinating and delivering direct services to remove and dispose of bio-waste and household hazardous waste;
- Removing and disposing of grey water and bio-waste from RVs and other lived-in vehicles;
- Addressing response times to illegal dumping to prevent those items from being moved to encampment locations;
- Responding to unaddressed behavioral health issues at encampment sites that need immediate action for the health and safety of unhoused residents and to reduce burden in neighborhoods;
- Ensure adequate staffing to maintain and expand potential setbacks/buffer zones;
- Managing and responding to inter-agency requests to coordinate clean-up plans and actions;
- Promotion and coordination of existing internal debris removal programs; and
- Lack of enforcement, education, and social-marketing campaign to combat blight.

The unique and unprecedented nature of the COVID-19 pandemic allowed for the City to take risks, and urgently seek opportunities with on-demand program development to address real-time and long-term crises. The ability to apply the successful lessons of the EOC COVID-19 response – allowing staff to iterate, assess and then scale – is now needed to address the increase in encampments, and address hiring challenges.

Some immediate actions staff are exploring:

- Increase use of third-party vendors for trash removal consistent with City requirements;
- The use of State funding for Youth Workforce Development (ages 16-30) to enhance clean-up of waterways;
- Redeployment of City staff to City Roadmap Priority: Encampment Management and Safe Relocation Policy, Encampment Waste Project;
- Expediting procurement opportunities as allowed in the City Charter and Municipal Code;
- Creating new position classifications that include the skill set necessary for work in the BeautifySJ Unit; and
- Suspend or update some minimum qualification requirements for existing position classifications to accelerate hiring.
- Funding an additional team that focuses exclusively on inter-agency clean-up projects.

To meet both health and safety cleanliness standards and the expectations of our residents, innovative and emerging approaches outside of existing programs and services are continually considered for implementation. While many cities across the nation look to San José for innovations such as Cash for Trash, the San José staff also looks to other jurisdictions to identify best practices. To capitalize on these ideas, program management needs the flexibility to quickly implement innovative approaches to addressing trash at encampments throughout San José.

CONCLUSION

There is urgency to achieve a cleaner city with a well-managed encampment waste removal system centered in a compassionate approach to improve the quality of life for unhoused and an equitable approach that addresses the burden that some neighborhoods experience more than others. The waste removal challenges, coupled with the human condition, will remain the focus of the City's collective efforts and partnerships. Quarter 2 and Quarter 3 will be focused on the Setbacks and Sites analysis, and staff will return to Council with a proposed set of Encampment Management and Safe Relocation protocols and enabling actions in April 2022.

Per the timeline for the Encampment Management and Safe Relocation City Roadmap Priority, the Department will continue to pursue the following objectives and develop key results for Quarter 2, 3, and 4 in FY 2021-2022:

- Cleaning the City's Public Spaces - Implement operational enhancements funded in the Adopted Fiscal Year 2021-2022 Budget including accelerated hiring to implement weekly encampment trash pickup;
- Create Setbacks for Priority Locations - This will include analysis and recommended protocols for Council consideration in the spring of 2022;
- Identify Sites that Promote Safety and Belonging - Through identification of where encampments cannot be located, remaining sites will be vetted for consideration for providing services; and
- Connect People to Social Services and Meet Their Basic Needs - Enhance the human services and systems response with partnerships.

EVALUATION AND FOLLOW-UP

To ensure progress in implementing the City Roadmap Priority - Encampment Management and Safe Relocation, staff will develop quarterly OKRs related to the work plan and return to the City Council in April 2022 to recommend protocols and administrative policies. The City Council is scheduled to consider recommended modifications to the City's COVID-19 Pandemic Response and Community and Economic Recovery Budget on November 2, 2021, which will include an assessment of funding needs for the BeautifySJ-related programs referenced in this memorandum.

HONORABLE MAYOR AND CITY COUNCIL

October 14, 2021

Subject: Status on Encampment Management Strategy and Safe Relocation Policy

Page 12

CLIMATE SMART

The recommendation in this memorandum has no effect on Climate Smart San José energy, water, or mobility goals.

PUBLIC OUTREACH

This memorandum will be posted on the City's website for the October 26, 2021, City Council meeting.

COORDINATION

This memorandum was coordinated with the Housing Department, the Environmental Services Department, the City Attorney's Office, City Manager's Budget Office, and the City Manager's Office.

COMMISSION RECOMMENDATION/INPUT

No commission recommendation or input is associated with this action.

CEQA

Not a Project, File No. PP17-009, Staff Reports, Assessments, Annual Reports, and Informational Memos that involve no approvals of any City action.

/s/

JON CICIRELLI

Director, Parks, Recreation, and
Neighborhood Services

For questions, please contact Andrea Flores Shelton, Deputy Director of Parks, Recreation, and Neighborhood Services, at andrea.floresshelton@sanjoseca.gov.

Attachment A: Council Recommendations from March 23, 2021 City Council Meeting

Attachment A: Council Recommendations from March 23, 2021 City Council Meeting

CM Memo	Recommendation	Encampment Location Prohibitions	Potential Locations for Encampments	Services & Support for Unhoused Residents & Neighborhoods	Status
Mahan	1. Direct the City Manager to advocate to the County's Public Health Department for substantial, targeted vaccine outreach to unhoused residents and outline any support the City may offer to provide in this effort.			X	Complete
Mahan	2. In line with Council approved 2021-2022 priority nominations NP10 and NP20, direct the City Manager to accelerate the study of a potential encampment setback ordinance that takes an incremental and iterative approach to identifying and reducing impacts on sensitive areas, such as starting with schools only. Return to Council with a proposed initial ordinance by May 1, 2021.	X			In Progress
Mahan	3. Direct the City Manager to analyze and return to Council through the budget process recommendations for expanding SOAR-like on-street services for encampment residents, including, but not limited to consistent hygienic services, trash removal, mental health consultation, and housing placement.			X	Complete (Mayors March Budget Message)
Mayor	1. Require unhoused individuals—after substantial outreach that includes an offer of services and shelter—to relocate any time their encampment is located near a school, day care facility, or other child-serving location, at a substantial distance that accommodates the high-frequency walking routes of children to and from school.	X			Complete
Mayor	2. Similarly mandate relocation of RVs near child-sensitive locations if the occupants are: a. Illegally leaving waste or refuse near child-sensitive locations; or b. Engaging in disruptive or illegal behavior.	X			In Progress
Mayor	3. Decline to follow the public health guidance regarding encampments where the City has determined that pragmatic concerns of public safety outweigh public health objectives near schools and other child-sensitive locations.	X			Complete

CM Memo	Recommendation	Encampment Location Prohibitions	Potential Locations for Encampments	Services & Support for Unhoused Residents & Neighborhoods	Status
Cohen/ Foley	1. Direct City Staff to clarify guidelines for abatements and develop a set of criteria that ensures abatement is a last resort , [added prioritizes public safety], used in cases of encampments that are in the public right of way, or that are in locations that pose a hazard to the health of the unhoused or to the residents living near the encampment. The proposed guidelines should also take into account environmental concerns around hard-to-reach encampments on creeks and waterways when considering encampments for abatement.	X			<i>In Progress</i>
Cohen/ Foley	2. Direct City Staff to expand the current SOAR program to other large encampments as a means of centralizing services, improving quality of life for the unhoused and for San José residents, and connecting unhoused individuals with transitional/interim housing. Encourage city staff to increase funding to the SOAR program through potential federal, state, or local funds to improve outreach and provide services and resources to as many unhoused individuals as possible.			X	Complete (Mayor's March Message)
Cohen/ Foley	3. Direct staff to seek new avenues of dedicated funding for transitional and interim housing, using Bridge Housing Communities as a model, and to seek further funding through the state's Project Roomkey program that is not limited to COVID-19 response. For those locations already identified for new sites, we should make sure we are maximizing use of the space and building as many units as our community partners have capacity to serve.			X	<i>In Progress</i> Housing Department
Carrasco	1. Direct Housing staff to define "substantial" outreach, including an offer of services and shelter in that definition.			X	In Progress Housing Department
Carrasco	2. Direct staff to report back to council with an update on efforts in connecting unhoused individuals with the opportunity to receive a vaccination.			X	Complete
Peralez	1. Advocate to the County's Public Health Department to make available COVID-19 vaccinations along with outreach services to unhoused individuals at campsites,			X	Complete

CM Memo	Recommendation	Encampment Location Prohibitions	Potential Locations for Encampments	Services & Support for Unhoused Residents & Neighborhoods	Status
Peralez	2. Following implementation of 1, immediately resume pre-pandemic encampment management and abatement procedures, prioritizing high impacted locations utilizing reporting data and in coordination with the Council Offices	X			<i>In Progress</i>
Peralez	3. Accept staff recommendation and per my February 4 memorandum, immediately identify temporary sanctioned encampment locations on publicly owned sites for the duration of the Local State of Emergency.		X		Complete <u>Housing Department City Council Memo</u>