



COUNCIL AGENDA: 6/22//2021  
FILE: 21-1456  
ITEM: 3.5

# Memorandum

**TO:** HONORABLE MAYOR  
AND CITY COUNCIL

**FROM:** David Sykes

**SUBJECT: EXTENSION OF  
PROCLAMATION OF  
LOCAL EMERGENCY RELATED  
TO COVID-19**

**DATE:** June 21, 2021

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## **RECOMMENDATION**

Adopt a resolution finding the continued existence of a local emergency and extending the March 6, 2020 Director of Emergency Services' proclamation of a local emergency resulting from community spread of the coronavirus, also known as COVID-19, in the City of San José.

## **OUTCOME**

Extension of the Director of Emergency Services' (City Manager) proclamation of a local emergency allows the City to continue our efforts to slow and reduce the spread of COVID-19 and support our most at risk residents through the exercise of extraordinary police powers, such as evacuation; immunity for emergency actions; authorization of issuance of orders and regulations; activation of pre-established emergency provisions; and is a prerequisite for requesting state or federal assistance. Termination of the proclamation of local emergency when conditions warrant is required by law. If approved, this extension will be in effect for 60 days and will expire on August 21, 2021. If the local emergency still exists, staff will return to City Council on or before August 17, 2021 to request to continue the local emergency.

## **BACKGROUND**

The City initiated its Pandemic Planning efforts on January 24, 2020 as news of an unknown virus originating from the City of Wuhan, China, now identified as SARS-COV-2 causing severe respiratory disease (COVID-19), was identified in the United States. The early activation of the Pandemic Management Team and Pandemic Response Plan on January 24, 2020 prepared the City's emergency response as news and evidence of national, state, and community spread was confirmed by the County Public Health Officer. The City's Emergency Operation Center (EOC) was formally activated on March 4, 2020. To date, the City's EOC organization has been in sustained pandemic response for over 15 months. The City continues to carry out priorities

outlined in the COVID-19 Response Roadmap, especially continuing to deliver essential city services to our community, provide targeted services to our unhoused populations, open additional services and facilities as County and State restrictions allow, and continue coordination efforts with our partner agencies as we navigate the ever changing landscape of this pandemic.

As matters of public health and healthcare access are currently primarily managed by the County and the State, the City continues to provide support by ways of continuing essential city services, supporting the community and businesses through the Virtual Local Assistance Center (VLAC) and community outreach, and continuing to make advancements in the Digital Inclusion efforts. In response to the COVID-19 emergency and the City's shelter crisis declaration, the City of San José continues to make progress at the three emergency interim housing communities to help protect unhoused people from the disease, slow the spread of COVID-19, and expand the City's interim housing capacity after the emergency recedes.

### **Transition from Response to Recovery**

On February 16, core EOC staff met to initiate discussions on how to transition from response to recovery operations. The team identified a draft structure on a Recovery Team. The planning effort included how to shift the EOC from a response organization into a community centric recovery team. This included visions on how to begin moving EOC activities to departments. This transition began with targeted interviews to ensure that departments were able to assume responsibility for oversight of the activities and establishing a timeline for the transition. Additionally, several ongoing tasks will transition to oversight by the City Manager's Office (CMO) Recovery Team. A Transition Taskforce lead by the CMO's Office of Emergency Management is assisting the affected departments throughout all phases of the transition.

The purpose of the Transition Taskforce is to guide an effective and orderly transition of the City from the Emergency Response Phase (lead by the EOC) to the Recovery Phase (lead by the City Manager's Office and Departments) between now and August 1, 2021. The primary goal of the Taskforce is to integrate the 16 City Roadmap initiatives related to COVID-19 response into the ongoing work of the City and pivot our focus to an equitable recovery. The City Roadmap adjustments were reviewed on March 15, 2021 at a City Council Study Session, and includes:

- Rental Assistance
- Re-employment and Workforce Development
- Small Business Recovery
- Food and Necessities Distribution
- Digital Inclusion
- Childcare and Learning Pods
- Vaccination Taskforce
- Emergency Housing Construction
- Sheltering and Enhanced Encampment Services
- Encampment Waste Pick-Up
- Federal and State Stimulus Advocacy
- Continuity of City Services
- Workplace Safety
- Employee Health and Wellness
- Drive to Digital
- Effective Teams

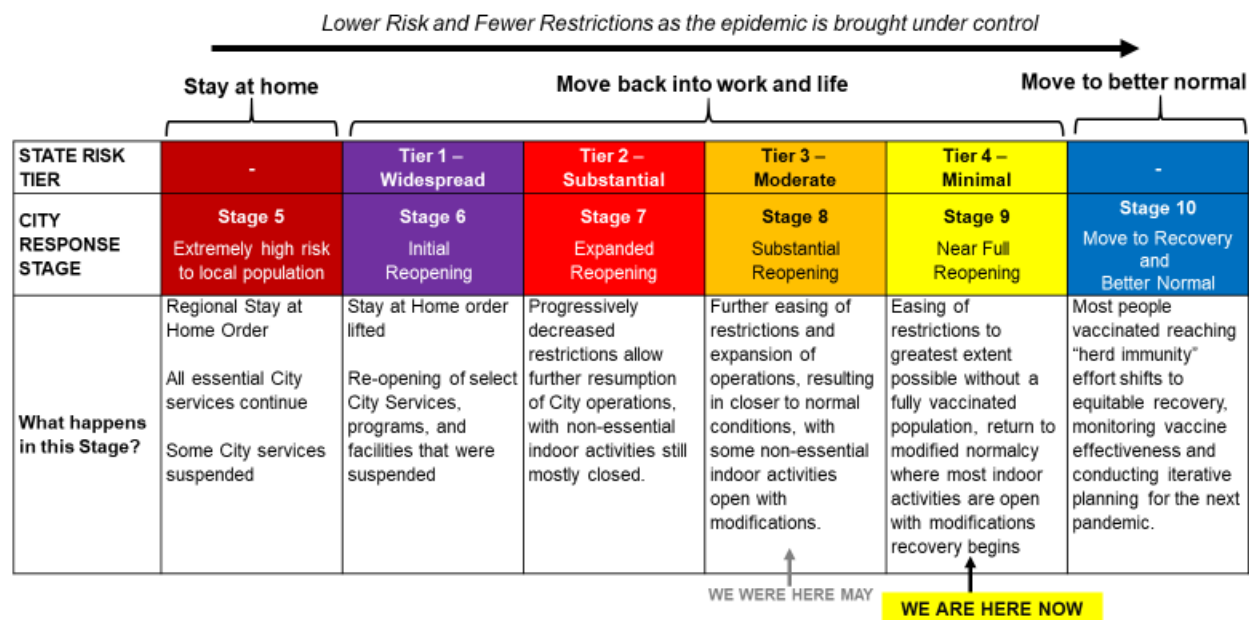
Accountability for the Recovery Phase will transfer from the Transition Taskforce to the CMO Recovery Team. This will include the necessary emergency powers effective when the Recovery Team stands up on August 1, 2021 and carries on for the next several years. The May 25, 2021, Manager's Budget Adjustment 16 identifies funding to stand up the Recovery Team and ensure funding for the 16 City Roadmap Initiatives related to COVID-19.

Communications with City staff on return to work have been frequent and strategic. The City Manager held Town Hall meetings, Flash Reports provided routine updates, and EOC briefings added to the communication patterns. The evolving conditions and guidance from the Centers for Disease Control and Prevention, the California Public Health Department, and California Occupational Safety and Health Department required using as many methods as possible to share the information.

### **Progression on the Pandemic Response and Recovery Plan**

The City, concurrent with recovery and transition planning, is preparing to return to onsite work, resume services, and reopen City facilities while supporting remote work and a transition to hybrid will continue and be coordinated with ongoing transition work. These efforts have been lead by the Powered by People/Human Resources team with direction from the City Manager's Office. While the City continues to understand the evolving health and safety guidance, staff at City Hall will initiate a return to worksite on July 1 as a soft start, and August 1 is the targeted date for services that have negatively impacted the community and are in need of in-person services.

The City moved to Stage 9 of its Pandemic Plan on May 18, 2021, when the County entered the Yellow, Tier 4 of the State of California's Blueprint for Safer Economy.

**City COVID Response now in Stage 9 – Stay the Course and Stay Safe**

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The City also remains committed to supporting the County on COVID-19 pandemic response, including providing support to the County and state as it relates to vaccine scaling to the general public. The City will support the County in its vaccination efforts with a collective goal to vaccinate 85% of the population by August 2021. The City plans to support the County by amplifying communications and community engagement as part of a scaled vaccination campaign, support the county and healthcare providers with identifying and even administering vaccinations as requested, continue its advocacy efforts at the state and federal level for local funding to support local vaccinations, and internal employee vaccinations that can potentially augment the County’s current efforts. The City will continue to promote pop-up and community testing, using omni-channel and multi-lingual communications, door-to-door testing to reach the community, as well as continuing to bolster language access capacity to enhance community engagement and expanding supported isolation/quarantine efforts.

**Proclamations**

Since the initial March 6, 2020 Proclamation of Local Emergency for the COVID-19 pandemic, proclamation extensions have been approved by Council on the following days:

- **April 27, 2021:** Key events and actions leading up to April 16, 2021 can be found in Attachment 1.
- **March 02, 2021:** Key events and actions leading up to February 12, 2021 can be found in Attachment 2.
- **January 12, 2021:** Key events and actions leading up to December 18, 2020 can be found in Attachment 3.

- **November 17, 2020:** Key events and actions leading up to November 06, 2020 can be found in Attachment 4.
- **September 22, 2020:** Key events and actions leading up to September 18, 2020 can be found in Attachment 5.
- **August 18, 2020:** Key events and actions leading up to August 07, 2020 can be found in Attachment 6.
- **June 23, 2020:** Key events and actions leading up to June 17, 2020 can be found in Attachment 7.

Items listed in Attachments 1, 2, 3, 4, 5, 6 and 7 are to be considered as part of this section's continuous recount of the City's COVID-19 Pandemic Response activities, accomplishments, and other major events. Since the last Local Emergency Extension, the events related to the City's pandemic activities include:

- On April 16, 2021, the City of San José collaborated with Asian Americans for Community Involvement (ACCI), Silicon Valley Independent Living Center (SVILC), and Hello Angels Foundation to conduct a vaccination event targeting highly vulnerable populations (persons with disabilities, unhoused, unstably housed, residents in highest impacted census tracts in San Jose). 540 residents received COVID-19 vaccines at the City Hall rotunda. In addition, 250 meals, hygiene kits, water, pastries, and stimulus checks assistance were provided.
- On April 16, 2021, Governor Newsom signed Senate Bill 93 to create a statewide policy for the rehiring of workers laid-off by the pandemic.
- On April 18, 2021, in coordination with Safeway, 366 vaccines were provided to District 5 Residents at Foxdale Village Apartment Community. This included 90% Spanish speaking residents. Hot meals were also distributed.
- On April 24, 2021, the City supported a vaccination event for monolingual Vietnamese and Spanish-speaking residents. Medical provider: Bay Area Community Health (BACH). Leading organization: Asian American Center for Santa Clara County, Bloom Catering. Number of COVID-19 Vaccinations: 300. In addition, drinks, hot meals, and rental assistance, were provided.
- On April 28, 2021, most County Health System vaccination sites started accepting drop-ins for COVID-19 vaccinations until May 2. Same-day appointments were also available via the County.
- On May 4, 2021, the first phase of transition to department oversight of COVID-19 related activities began with Powered by People, BeautifySJ and Childcare activities moving under department control.
- On May 4, 2021, a vaccine social media outreach campaign launched consisting of daily clinic location posts in four languages. In just one month, the campaign has inspired an increase of over 800% in sharing of content compared to the previous month.

- On May 4, 2021, the City in partnership with Santa Clara County, held a vaccination event at Children of the Rainbow Park vaccination event. 165 vaccinations were administered to residents living near the area.
- On May 5, 2021, in a new partnership between the County of Santa Clara and Valley Transit Authority (VTA) Paratransit, anyone with a transportation barrier could get a free door-to-door ride to their vaccine appointment, 7 days a week. Rides were scheduled through the CAN-19 resource hotline.
- On May 5, 2021, multiple vaccine clinic locations no longer required advanced appointments. Sites are Fairgrounds Expo Hall, Eastridge Mall, Overfelt High School, Mexican Heritage Plaza, Emmanuel Baptist Church, Valley Health Center East Valley, Sherman Oaks Elementary, Rosemary Elementary School, and Washington Elementary.
- On May 7, 2021 Food distribution remains stable across most channels, with Homeless Placement meals and Meals on Wheels seeing consistent week over week decreases. A total of 5,927,354 meals were delivered in the month of April
- On May 8, 2021, Project HOPE, with the assistance of BACH and the San Jose Fire Department, provided 150 COVID-19 vaccinations at the event held at Rosemary Elementary School.
- On May 9, 2021, District 5 Residents at Foxdale Village Apartments. Medical provider: Safeway. Number of Vaccinations: 366 This included 90% Spanish-speaking residents. This event also provided residents with hot meals.
- On May 10, 2021, FDA authorized Pfizer-BioNTech vaccine for children 12-15.
- On May 12, 2021, to encourage teenagers to get vaccinated vaccine appointments are made more available in the evenings and weekends in addition to hosting special vaccine events focused on teens.
- On May 13, 2021, children ages 12-15 in California can receive Pfizer vaccine. Vaccination efforts in the City and County will expand to this age group.
- On May 14, 2021, the City and AACI held a Second Dose Event at City Hall, administering 510 vaccinations to residents. Hot meals, rental assistance, direct shelter referrals, Lyft vouchers, hygiene kits and meals were also provided at this event.
- On May 14, 2021, Governor Newsom released his revised 2021-2022 state budget proposal, which included the Governor's proposals for stimulus checks, renter assistance, utility bill assistance, and expansion of the state's COVID-19 Small Business Relief Grant program.
- On May 16, 2021, The City held a vaccination event at Tully Branch Library, alongside Safeway, AASC, Hello Angels, and homeless response advocates. 65 unhoused and District 7 residents were vaccinated at this event. 200+ tents, blankets, hot meals, rental assistance, direct shelter referrals, and the library checked out 15 mobile hotspots, 8 library cards and 10 laptops to residents at this event.

- On May 18, 2021, the Santa Clara County Public Health Officer issued a new Public Health Order establishing focused safety measures designed to reduce the spread of COVID-19. The new Order requires employers to determine who in a workplace has been fully vaccinated in order to comply with current and anticipated County and State rules related to COVID-19 safety in the workplace.
- On May 19, 2021, the new Santa Clara County Public Health Order went into effect when the county entered into the Yellow Tier of the State's Blueprint for a Safer Economy. The new Order replaced the prior restrictions on activities with a few focused requirements related to vaccination, face coverings, and case reporting.
- On May 19, 2021, Pfizer vaccines were available for youth ages 12 to 15.
- On May 20, 2021, Governor Newsom announced the state's new Employer Vaccination Toolkit to ease the process for employers to request a workplace clinic or local provider partner.
- On May 20, 2021, Spokesperson for San Jose Unified School District confirms that mask mandates will not be adjusted through this school year and the summer programs.
- On May 23, 2021, San Jose City is set to receive approximately \$212 million through the American Rescue Plan to help offset the economic fallout from the coronavirus pandemic.
- On May 25, 2021, the City and Santa Clara County Department of Public Health returned to Children of the Rainbow park to administer second dose vaccinations to residents living in the area. 167 vaccinations were administered.
- May 25, 2021, Managers Budget Addendum (MBA) # 16 was published. The MBA outlined the funding streams and the budget allocations to support the 16 City Roadmap items related to COVID and economic recovery.
- On May 26, 2021, Santa Clara County eased local COVID-19 restrictions weeks before the state is set to fully reopen. The limited local health order will:
  - Require employers to determine the vaccination status of employees within 14 days
  - Define safety rules for unvaccinated employees or those not eligible for inoculation
  - Require workplaces and schools to continue reporting positive cases to the Santa Clara County Public Health Department
- On May 27, 2021, Governor Newsom launched "Vax for the Win," a new vaccine incentive program designed to motivate Californians to get their vaccination leading up to the state's reopening on June 15.
- On May 27 and June 2, 2021, COVID-19 Community Town Hall were done called "The Doctors are In". The two events were scheduled to answer questions related to COVID-19, including the available vaccines, variants of the virus, and mask guidelines. The first event was hosted by Stanford Medicine on May 27, and Santa Clara County Public Health and Santa Clara Valley Medical Center on June 2.

- On May 29, 2021, Santa Clara Health officials issued a statement supporting opening schools for all grades in the upcoming Fall.
- On May 30, 2021, The City in partnership with Santa Clara Department of Public Health, held a drop-in vaccination event was held at the Mayfair Community Center. Additional health and wellness resources and information and rental assistance support were also available.
- On June 1, 2021, the second phase of transition to department oversight of COVID-19 related activities continued with Digital Inclusion and Homelessness Support moving to departmental control. Additional support activities were also moved out of the EOC into either department or Recovery control, including GIS, Volunteer Management, AFN Coordination, Purchasing, Risk Management, Forecasting, Supplies and Fleets.
- On June 1, 2021, In partnership with Santa Clara County and neighboring cities, the City of San Jose put on a Vaccination 101 Town Hall with county health officials to provide employees county-wide with information related to COVID-19 vaccine, help to overcome vaccine hesitation and provide employees with an opportunity to ask questions.
- On June 3, 2021, California workplace regulators approved rules that allow workers to go mask-less only if every employee in a room is fully vaccinated. These rules are considered a stopgap and due to change was pandemic rules ease in the future.
- On June 3, 2021, free transportation to vaccination locations continues. This can be through normal VTA transit headed towards vaccination sites or through VTA paratransit vehicles contacted through COVID-19 Assistance Navigation (CAN-19). Uber and Lyft now offer free rides to vaccination appointments. With Uber offering four free rides up to \$25 each and Lyft offering two free rides up to \$15 each.
- On June 4, 2020, food distribution remains stable across most channels, with Homeless Placement meals and Meals on Wheels seeing consistent week over week decreases. For the month of May 5,573,634 were delivered.
- On June 8, 2021 Cal OES gave notice that the Great Plates Delivered program will end on July 9, 2021.

## **ANALYSIS**

To date, Santa Clara County has over 2,155 COVID-19 related deaths. While Santa Clara County entered in the least restrictive tier Yellow Tier on May 18, 2021 by the California Department of Public Health brings positive news related to public health conditions. According to Santa Clara County Public Health, COVID-19 case rates, hospitalization, and deaths are continuing to decline in the County, but continues to pose a risk especially to residents who are not fully vaccinated. The County continues to work through ensuring everyone has access to the vaccine and can get it easily. The vaccination rate within the county for residents 12 and older with at



least one dose of vaccine stands at about 77%. The vaccination rate for the City of San Jose for residents 12 and older with at least one dose of vaccine is 79%.

On June 15, California is expected to fully reopen, and the capacity and distant restrictions will be lifted for most business and activities. The county tier system on the State Blueprint for a Safer Economy will no longer be in effect. The Governor's State of Emergency is expected to remain in place.

As the City continues to move to Community Recovery it is heavily dependent on vaccination success. As of June 6, according to Bloomberg's dashboard vaccine distribution 57.9% of California's population has received at least one shot and 44.6% of residents are fully vaccinated<sup>1</sup>. From the Santa Clara County dashboard vaccine distribution 77.64% of County population has received at least one shot and 66.5% of residents have been fully vaccinated.<sup>2</sup>

The City's collaboration with the County to vaccinate communities hardest hit and our collective priority continues to be to vaccinate our most vulnerable residents. On May 15, 2021 the County urged all residents ages 12 and up to get vaccinated. There are expanded hours on evening and weekends at some sites and residents can also opt to get vaccinated at one of the clinics operating out of local pharmacies including Costco, Lucky's, CVS, Walgreen, Safeway, Rite Aid, and Walmart.

The City continues to work on connecting our community to vaccinations, advocate for equity and scale, and connect our employees to vaccinations. Data on the County's vaccination dashboard continues to show that rates for Hispanic/Latinos and African Americans remains lower than other categories for the same demographic. For all ages the Hispanic category continues to remain the lowest.

As the State works towards full reopening by June 15, 2021, the pandemic's negative effects continue to disproportionately impact communities of color. As unemployment rate dropped 0.5 percentage points to 8.5% in February with the state's employers gaining 141,000 jobs, according to data released today by the California Employment Development Department (EDD),<sup>3</sup> support continues to dwindle for many. Our City leadership is working diligently with our community-based organizations, as part of continuing efforts to increase access to vaccines in communities hardest hit by COVID-19. East San Jose and South County continue to be areas within Santa Clara County with the highest cumulative COVID-19 cases, specifically, within the City of San José's 95122, 95113, 95116, 95110, 95111, and 95127 zip codes.<sup>4</sup> These zip codes have the highest amount of poverty within the same area, and these zip codes continues to also have the highest case positivity rates.

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<sup>1</sup> [Bloomberg](#)

<sup>2</sup> [SCC Dashboard](#)

<sup>3</sup> [EDD](#)

<sup>4</sup> [Santa Clara County COVID-19 Case Rates by Zip Codes](#)

With COVID-19 vaccine rollout and as the state continues to work on its reopening (Blueprint for a Safer Economy) plan, the City's roadmap strategy and transitioning our organization as part of the recovery process is heavily dependent on vaccination success.

- The City needs to continue to work in partnership with federal, state, and local agencies to advocate for equity, scale, and speed to advocate for communities hardest hit and equity-based allocation.
- The City is working in partnership with our healthcare leaders to expand capacity to ensure our most vulnerable communities has equitable access to vaccinations. Since March, the City has partnered with AACI, Safeway, Bay Area Community Health, and the County Public Health vaccinating all eligible residents, including our unhoused population and people with disabilities.
- As part of the City's recovery, the engagement and education efforts continue to be a place-based culturally competent communications, and to leverage partners and city operations.
- Complete the deployment of multilingual Vaccine Champions to support nonclinical operations at County Vaccination Sites.
- Governor Newsom released his revised 2021-2022 state budget proposal spending of \$267.8 billion which included the Governor's proposals for stimulus checks, renter assistance, utility bill assistance, and expansion of the state's COVID-19 Small Business Relief Grant program.
- On May 27, 2021 Governor Newsom launched "Vax for the Win," a new vaccine incentive program designed to motivate Californians to get their vaccination leading up to the state's reopening on June 15.
- The City has established a Recovery Team, lead by a Deputy City Manager, identified additional staffing required to support the recovery to build back better, and established coordination with the departments that will carry forward the priorities of the San Jose City Roadmap.

The City anticipates that it will continue to carry out activities related to pandemic response, as part of the recovery process is heavily dependent on vaccines effort with the goal of a more equitable distribution to communities of color, as well as balance the safe re-opening of more city programs and facilities.

Until the emergency is over, extending the Proclamation of Local Emergency provides the authority to:

- Provide and request mutual aid from state and other governmental agencies consistent with the provisions of local ordinances, resolutions, emergency plans, and agreements; and
- Promulgate orders and regulations and exercise emergency police powers necessary to provide for protection of life and property.

## **CONCLUSION**

Pursuant to the San José Municipal Code and the California Government Code, the City Council must review the need to continue the Proclamation of Local Emergency every sixty (60) days until conditions warrant termination. The emergency continues. The City remains under the Santa Clara County Public Health Officer's Revised Risk Reduction Order, which puts in place long-term risk reduction measures to contain community spread of COVID-19. Under the County's Public Health Officer's discretion, the Revised Risk Reduction Order(s) will gradually allow certain additional activities to resume, depending on the case infection rate, test positivity rate, death and hospitalization rate, testing and case investigation and contact tracing capacity, and health equity metrics outlined in the State's Blueprint for a Safer Economy, and availability of the vaccine. The emergency will not be over until the County determines when we reach herd immunity. Even when the emergency is officially over, the community and economic recovery efforts will continue for several years.

## **EVALUATION AND FOLLOW-UP**

The City Council must review the need to continue the local emergency every sixty (60) days and must terminate the local emergency as soon as conditions warrant. Staff will return to Council when conditions warrant termination of the local emergency or within sixty (60) days to review the need to continue the local emergency, whichever occurs first.

## **CLIMATE SMART**

The recommendation in this memorandum has no effect on Climate Smart San José energy, water, or mobility goals.

## **PUBLIC OUTREACH**

The memorandum will be posted for the June 22, 2021 Council agenda.

## **COORDINATION**

The Office of Emergency Management prepared this report in coordination with the City Attorney's Office.

## **COMMISSION RECOMMENDATION**

No commission recommendation or input is associated with this section.

HONORABLE MAYOR AND CITY COUNCIL

June 21, 2021

**Subject: Extension of the Proclamation of Local Emergency for COVID-19**

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**CEQA**

Statutory Exempt, Section 15269, Emergency Projects

  
David Sykes  
City Manager

For questions, please contact Raymond Riordan, Director of the City Manager's Office of Emergency Management at (408) 794-7055.

**Attachment 1:** Key events and actions leading up to April 16, 2021.

**Attachment 2:** Key events and actions leading up to February 12, 2021.

**Attachment 3:** Key events and actions leading up to December 18, 2021.

**Attachment 4:** Key events and actions leading up to November 06, 2020.

**Attachment 5:** Key events and actions leading up to September 18, 2020.

**Attachment 6:** Key events and actions leading up to August 07, 2020.

**Attachment 7:** Key events and actions leading up to June 17, 2020.

**Attachment 8:** Resolution Extending the March 6, 2020 Proclamation of a Local Emergency

## **Attachment 1**

### **Key Events and Actions Leading Up To April 16, 2021**

Emergency Operations Center activities continued to support response to the pandemic, including:

- On February 25, 2021, Governor Newsom announces a set-aside of at least 10% of vaccines for childcare and K-12 teachers and staff by tripling up local efforts to the 10% minimum through dedicated access to Myturn.gov.
- On February 26, 2021, County of Santa Clara Public Health Order allows a broader range of outdoor activities including youth sports, performing arts, and enrichment activities, so long as they occur only outdoors. Additional activity-specific and travel directives will no longer be in effect.
- On February 28, 2021, Santa Clara County expands vaccination eligibility by moving to full phase 1B which adds education and childcare workers, emergency services, and food and agriculture workers to eligibility for the Covid-19 vaccine.
- On March 2, 2021, Santa Clara County moved into Red Tier of State's Blueprint for a Safer Economy. The County of Santa Clara Health Officer announced that Santa Clara County has met the requirements to move into the red tier and that the County will align with the State's framework and allow expanded activities to open.
- On March 4, 2021, Governor Newsom announces statewide vaccine equity plan which would set aside 40 percent of vaccine doses for the hardest hit communities and establish a vaccine equity metric. The plan had a negative impact on the vaccine supply available for Santa Clara County, redirecting vaccines primarily to Southern California. The City has collaborated with the County to continue to prioritize vaccines for the hardest impact areas.
- On March 4, 2021, Governor Newsom signs Executive Order to extend the commercial eviction moratorium extending authorization for local governments to halt evictions for commercial renters impacted by the COVID-19 pandemic through June 30, 2021.
- On March 5, 2021, Governor Newsom signs a \$6.6 billion budget bill to support school reopening and encourage school districts to bring back more students for in-person instruction under the "Safe Schools for All" plan.
- On March 5, 2021, The City of San Jose collaborated with Asian Americans for Community Involvement (AACI) to conduct a vaccination event in the Buena Vista area, targeting vulnerable census tracts with high COVID-19 Positivity Rates and low vaccination rates. This partnership successfully administered 250 vaccinations to vulnerable residents in the area.
- On March 11, 2021, President Biden signs \$1.9 trillion American Rescue Plan with additional funding for COVID mitigation and response by developing a national vaccination

program; increases COVID-19 testing, tracing and treatment; changes employment regulations; and addresses the negative financial impacts of the pandemic.

- On April 1, 2021, The U.S. Department of Commerce's Economic Development Administration (EDA) announced approval of the City of San José's grant application for the City's Small Business and Manufacturing Recovery Initiative. The \$1.17 Million in CARES Act Recovery Assistance will be managed by the Office of Economic Development and will allow the City of San José to provide more support to small businesses and manufacturers in underserved areas hit hardest by the pandemic.
- On April 1, 2021, Kaiser Permanente opened a new vaccine clinic through an agreement with the City to use the Vietnamese American Cultural Center (VACC). The clinic will provide eligible residents with accessibility to the vaccine, particularly residents in census tracts within a 5-mile radius of the center, who have also been heavily impacted by COVID-19 infections.
- On April 6, 2021, Governor Newsom announced full statewide reopening by June 15, if 1) vaccine supply is sufficient for everyone 16 years and older who wants a vaccine, and 2) hospitalization rates are stable and low.
- On April 6, 2021, President Biden moves forward the date that all adults become eligible for the vaccine from May 1 to April 19. The move follows the lead of states around the country that already met that timetable.
- On April 10, 2021, the City of San José collaborated with Safeway, San Andreas Regional Center, Parents Helping Parents, Healthier Kids Foundation, Silicon Valley Independent Living Center to put on a vaccination event at the San Andreas Regional Center for persons with disabilities and those with other access and functional needs. Successfully administered 300 doses.
- On April 16, 2021, The City of San José collaborated with AACI to conduct a vaccination event targeting highly vulnerable populations (persons with disabilities, unhoused, unstably housed, residents in highest impacted census tracts in San Jose). The County allocated 750 vaccinations for this effort.
- Since March, Santa Clara County has experienced extremely limited vaccine supply compared to eligibility and operational capacity, largely due to the State's vaccine allocation plan. Other issues that have complicated rollout include concern of allergic reactions and supply chain interruptions. To manage this shortage, City officials have supported and assisted the County with taking ownership of vaccine distribution from the State's Blue Shield Program, targeting vaccination efforts toward high-risk communities and essential workers, and by partnering with hospitals and other local organizations to increase vaccine accessibility for eligible populations. On the Federal level, the FDA authorized a third vaccine (J&J) for emergency use and the Biden Administration continues to ramp up efforts for vaccine distribution nationwide.

## **Attachment 2**

### **Key Events and Actions Leading Up To February 12, 2021**

Emergency Operations Center activities continued to support response to the pandemic, including:

- On December 7, 2020, the City of San Jose formed a Vaccination Campaign Task Force to start planning for vaccination outreach and communications to the community, advocacy at the state and federal level, determining employee vaccination eligibility, and coordinating vaccination sites with healthcare providers and the County.
- On December 12, 2020, the City, upon request of the County recruited more than 550 community members from neighborhood associations, business associations, council districts, non-profits, community leaders, faith based leaders, and influencers to join the County's Community Ambassadors Program, in an effort to coordinate and scale information distribution.
- On December 13, 2020, the City scaled its food distribution planning efforts to ensure that although most food distribution sites will not operate on December 24, 25, 31 and January 1, residents will not go hungry. The City of San José arranged for the organizations below to provide additional meals for the community during the Winter Holiday period:
  - **Veggielution – Community Distribution:** (Meal) Boxes contain organic, local produce sourced from farmers in Santa Clara County, Salinas and Watsonville. The boxes include a locally sourced lean protein and grain/bread.  
Dates: December 23, 24, and 31 and January 1.  
Locations:
    - Martha's Kitchen, 311 Willow Street, San José [www.marthas-kitchen.org](http://www.marthas-kitchen.org)
    - Loaves and Fishes, 1500 Berger Drive, San José [www.loavesfishes.org](http://www.loavesfishes.org)
    - Visit Martha's Kitchen or Loaves & Fishes website above for exact times at each location.
  - **Hunger at Home – Community and Non-Profit Organization Distribution:**  
Ready-to-heat holiday family meals that feed four to six people.  
Distribution Location: Hunger at Home Building at 1534 Berger Drive, San José

#### **COMMUNITY DISTRIBUTION DATES**

- Dates: December 23 and 30
- Time: 9 a.m. – Noon

#### **NON-PROFIT ORGANIZATION DISTRIBUTION DATES**

- Dates: December 22, 23, 24, 29, 30 and 31
- Distribution Times: 7:00 am – 4:00 pm

- **Free Groceries** – Our community partners are providing free fresh fruits, vegetables, and pantry staples for individuals and families in need.
    - Call 1-800-984-3663 (Monday through Friday, 8 a.m. – 5 p.m.)
    - Text ‘GETFOOD’ to 408-455-5181
- On December 16, 2020, Santa Clara County revised its Mandatory Directive for Construction Projects. Under the directive, contractors/subcontractors are responsible for submitting a jobsite-specific social distancing protocol; providing personal protective equipment; reporting COVID-19 positive cases and complying with contact-tracing efforts; designating and supporting the work of a jobsite-specific COVID-19 supervisor; and more. Violations are subject to civil and/or criminal enforcement.
- On January 4, 2021, San Jose Fire Fighter paramedics began supporting the county with vaccinating other fire fighters and first responders county-wide at the County Fairground Vaccination Clinic.
- On January 5, 2021, the State issued the Hospital Surge Order to prioritize services to those who are sickest and prioritize resources for providers directly caring for them; this Order was amended on January 6, 2021.
- On January 8, 2021, the State extended its Regional State at Home Order which was originally set to expire on January 8, 2021, due to the region’s ICU bed capacity remaining below 15%.
- On January 13, 2021, the Santa Clara County Health and Hospital System began offering COVID-19 vaccinations to Santa Clara County residents who are 75 years of age or older. Patients of Kaiser, Palo Alto Medical Foundation, and Stanford Healthcare should be receiving further information from their providers in the coming days regarding how to receive vaccines through their healthcare provider. The City of San Jose was asked to start looking at properties such as community centers, parks, open spaces to help with the vaccination site effort.
- On January 20, 2021, the City announced that on-site COVID-19 testing was made available for passengers at Mineta San José International Airport: third party partners include: Carbon Health, which offers testing for all passengers; Worksite Labs offers testing for Hawaiian Airlines’ passengers. Results are returned in 48 hours.
- On January 20, 2021, the County enlisted the City’s help with communicating that seniors 75 years and older are eligible to get their COVID-19 vaccination. Major healthcare providers serving Santa Clara County are now offering COVID-19 vaccinations to Santa Clara County residents age 75 and older.
- On January 21, 2021, the City put forth a letter to the Assembly Committee on Emergency Management, which strongly advocates that the communities that were first in line to suffer infections and deaths during the pandemic need to be the first in line for the vaccine, and that additional resources should be focused on the hardest hit communities. The letter also advocated for the prioritization of front-line emergency services employees and employees serving in high-risk public facing industries like food and retail.



- On Monday, January 25, California Governor Newsom announced that the Regional Stay-at-Home Order has been lifted statewide. All regions have moved back into the Blueprint for a Safer Economy tier system. Santa Clara County has returned to the Purple Tier.<sup>5</sup> The risk of COVID-19 is still high, and health officials ask everyone to continue to be careful by wearing a mask and staying at least six feet away from anyone outside their household, even as restrictions are lifted by the State and County.
- On January 18, 2021, the City of San Jose's PRNS staff started a phone bank operation to reach seniors 65 years and over who are already in the PRNS list serve, to inform them of their eligibility for the COVID-19 vaccination. The City shared its call script with nonprofit partners and the County to help expedite reach across communities especially seniors in vulnerable/hard to reach areas.
- On January 26, 2021, the City activated an Incident Management Team as part of the Emergency Operations Center for incoming Bay Area Atmospheric River which was expected to bring heavy precipitation through the night into the morning with the potential for localized flooding around the Guadalupe River along Willow Street and Ross Creek in the Cherry Avenue Area. City staff engaged with residents and homeless populations living in the potentially impacted areas.
- On January 26, 2021, the County enlisted the City's help with communicating and coordinating vaccination registration appointments to seniors 65 years and older who are eligible to get their COVID-19 vaccination.
- On January 29, 2021, the state announced that it will contract with insurance provider Blue Shield to be the outside administrator tasked with ramping up coronavirus vaccinations. Many groups are reaching out to the Governor's Office to voice their concerns pertaining to the proposed abrupt changes to the state's vaccine distribution system, including the CA State Association of Counties, The Urban Counties of CA, the Rural County Representatives of CA, the County Health Executives Association of CA, the Health Officers Association of CA, and the Latino Caucus of CA.
  - Their message: focus on prioritizing local health jurisdictions for available vaccine, ensure meaningful and ongoing consultation with members, and provide immediate fiscal resources for local efforts.
- On February 5, 2021, the City helped Asian Americans for Community Involvement (AACI) to launch a vaccination site on Story Rd., and used Happy Hollow Zoo Parking Lot as a registration/ intake center and provided traffic and security services to ensure a successful community vaccination event. More than 500 vaccinations were delivered to seniors in one of the city's most impacted zip codes by COVID-19.
- As of February 2, 2021, the Centers for Disease Control and Prevention (CDC) implemented provisions of President Biden's Executive Order on "Promoting COVID-19 Safety in Domestic and International Travel." The order requires travelers to wear face masks in airports, airport screening checkpoints, transportation hubs, and throughout the

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<sup>5</sup> [State Announces Lifting of Regional Stay at Home Order, Returning Santa Clara County to Purple Tier](#)

nation's commercial and public transportation systems. This requirement will remain effective until May 11, 2021.

- As of February 3, 2021, all San José Public Library (SJPL) card holders can request and borrow an AT&T hotspot device online by visiting [sjpl.org/hotspot-members](http://sjpl.org/hotspot-members). Previously, requests were only available by calling an SJPL Express Pickup location. The hotspot device lending service is part of SJ Access, a citywide initiative aimed at combating the digital divide across the city.
- On February 3, 2021, the County issued a “No Wrong Door” policy to expand vaccination access to the community, regardless of their insurance status or healthcare provider. All healthcare providers can now vaccinate members of the community age 65 and older, regardless the healthcare system that they belong to.
- On February 4, 2021, the City of San José, Small Business Majority, and the Small Business Development Center hosted a workshop to discuss available grants up to \$25,000 from California's Small Business COVID-19 Relief Grant Program. Applications will be accepted through February 8, 2021.
- On February 8, 2021, the City issued an Emergency Ordinance to suspend enforcement of provisions contained in land use permits or other planning approvals and the provisions of the San José Municipal Code, including, without limitation, those contained in Title 20, that are in conflict with the terms of this regulation. The regulation will apply only to vaccine administering clinics that are authorized by the appropriate federal, state and/or local health authority.
- On February 10, 2021, the County adjusted its registration form to help organizations like the City of San Jose to register more seniors 65 years and older for their COVID-19 vaccination. The City of San Jose scaled its phone bank operation to reach qualified seniors in community centers in the City's most impacted/ highest test-case positivity rate zip codes (95122, 95113, 95116, 95110, 95111, and 95127)

### **Attachment 3**

## **Key Events and Actions Leading Up To December 18, 2021**

Emergency Operations Center activities continued to support response to the pandemic, including:

- As of November 6, 2020, The Department of Transportation (DOT) has announced a parking delinquency fee amnesty program, in part to alleviate some of the financial stress that the pandemic has brought. For any vehicle owner who received a parking citation on or before March 19, 2020, DOT is granting amnesty for all delinquent fees, otherwise known as late charges. Vehicle owners will only need to pay the original fine amount which must be paid in full by or before December 31, 2020.
- As of November 10, 2020, the EOC Recovery Section presented program-to-date spending to Finance/Recovery Oversight Group and met with EOC program/ fiscal staff to develop spending projection for Coronavirus Relief Funds Rebalancing.
- As of November 12, 2020, the City of San Jose in partnership with the county helped total of 1, 388 households with housing placements.
- As of November 13, 2020, the City provided 275 residents with temporary shelter at South Hall, placed 8 families in temporary shelters at Camden, and onboarded 60 residents to reside in the Monterey/ Bernal emergency interim housing sites.
- On November 17, 2020, City Manager Dave Sykes presented an update to the City Council during Item 3.1 regarding the City's response to COVID-19. The Emergency Operations Center (EOC) provided information on the recent Public Health Order and the City's move from Stage 8 to back Stage 6 of the Pandemic Recovery to Resilience Plan; updates on crime during COVID-19, the Strategic Communications Plan, and the EOC budget rebalancing and 2021 Funding Strategy; and a preview to the Citywide Roadmap.
- On November 30, 2020, the City's EOC Compliance Director met with the County regarding construction compliance and exploring options towards providing support to the County to stand-up Construction Enforcement team to solely reply to construction directive complaints, upon 48 hours of complaint referral.
- As of November 30, 2020, the City's EOC Logistics team completed disinfection services for:
  - Parking Control; PAC 3rd Floor Metro Room completed on 11/16
  - Environmental Innovation Center for tenant space completed on 11/18
  - Police Administration Building and Happy Hollow completed on 11/20
  - South Yard completed on 11/23
  - City Hall (9th floor) completed on 11/23
  - South Yard Building 300 completed on 11/23
  - Berryessa Community Center completed on 11/25

- As of December 2, 2020, the San Jose Public Library, in partnership with Hewlett Packard, and the Library Foundation are hosting a donation drive to refresh and re-purpose used Windows laptops. Donations will provide students, families, and other Library program participants with access to the technology they need to thrive. Residents can drop off used device between now and January 9, 2021 at any San Jose Public Library Express Pickup location, Monday-Saturday from 1 to 6 p.m. and receive a receipt for the tax-deductible donation.
- On December 4, 2020, City staff facilitated a City Council study session to discuss the complexities involved, actions taken, and the roadmap ahead for our City as part of an update on the EOC Beautify San José Response Branch to address growing blight and trash problems, as well as sanitary conditions within homeless encampments made worse by the COVID-19 pandemic.
- As of December 4, 2020, the EOC Community and Economic Recovery Branch participated in the “LatinX and COVID 19” and “Bridge to Recovery” meetings and initiated long-term recovery planning with Silicon Valley Council of Nonprofits and distributed the Task Force Community Survey distributed to Silicon Valley Council of Nonprofits for review.
- On December 9, 2020, in response to Santa Clara County, along with four other county’s decision on December 4, 2020 to begin the State of California’s regional stay-at-home order on Sunday, December 6, at 10 P.M., and will stay in effect until January 4, 2020, the City of San José returned to Stage 5 of its Pandemic Response Plan.
- As of December 11, 2020 the City’s EOC EPIO team continues to amplify County and State information on new Stay-At-Home Order (issued by the County on December 4, 2020) as well as disseminated internal communication on the new order. The team also continued to refine business-facing webpages to ensure relevant content and quality user experience; business postcards and email engagement and established EOC Strategic Communications Plan Digital Performance Metrics.
- On December 11, 2020, as news of the FDA granting Emergency Use Authorization approval Pfizer’s COVID-19 vaccine, the City of San Jose stood up its EOC Vaccine Campaign Task Force to be ready to support the County, given the urgency, scale, and complexity of the undertaking of vaccine efforts, the County will benefit from the active support of a broad range of partners.
- On December 14, 2020, Santa Clara County and the city of San Jose, both approved caps on food delivery service fees in an effort to protect struggling small businesses in the wake of COVID-19. The temporary ordinance caps delivery fees for third-party delivery services, like Uber Eats or DoorDash, at 15% of the purchase price for orders and at 10% for pickup/takeout orders from any restaurant.
- On December 15, 2020, San Jose City Council voted unanimously to extend local paid sick leave protections through an emergency measure ordinance which will take effect January 1, 2021 as either a standalone ordinance or a supplement to the Families First

Coronavirus Response Act (FFCRA), if the federal government extends it. If FFCRA is not extended, San Jose's ordinance will expire June 30, 2021.

- On December 15, 2020, San Jose City Council also voted to approve the appropriation of \$17 million to continue food distribution work for our vulnerable communities.
- As of December 16, 2020, the City continues to do outreach to recruit volunteers, who are direly needed to assist nonprofit partners to help distribute critical food and necessities to residents in need. Partners include local nonprofits Second Harvest Food Bank, Veggielution, Sourcewise, First 5 Santa Clara County, the Salvation Army, and Martha's Kitchen. Even with the new Stay-At-Home orders, volunteers have been deemed "essential" by the State of California to help aid in packaging, distributing, and delivering meals at food banks and other public food security programs as part of the state's COVID-19 response and recovery efforts.
- As of December 16, 2020, the EOC Community & Economic team helped distribute approximately \$30,000,000 in Coronavirus Relief Funds to support our community in funding efforts such as providing resident assistance, small business assistance, assistance for nonprofits, and even childcare.
- As of December 16, 2020, in addition to supporting the County and managing homeless housing programs, the housing Department and the Emergency Operations Center have braided funds to respond to the pandemic providing approximately \$25.6 million towards rental relief programs and direct rental assistance.

## **Attachment 4**

### **Key Events and Actions Leading Up To November 06, 2020**

Emergency Operations Center activities continued to support response to the pandemic, including:

- On September 23, 2020, the EOC leadership began working sessions to plan around EOC staffing and priorities.
- On October 1, 2020, the County assumed accountability and responsibility for county-wide food distribution.<sup>6</sup> The City will continue to:
  - Maintain the Silicon Valley Strong free food map.
  - Continue San Jose Conservation Corps funding for workforce support through December 30, 2020 and other support as requested.
  - Increase funding and meal operations at City of San José/PRNS managed Senior Nutrition Program sites within the City of San José.
  - Continue the Great Plates Delivered Program countywide through January 9, 2021 unless a municipality decides to opt-out of the program.
  - Operate countywide food distribution including shelters, encampments, and motels for homeless and isolating and quarantining individuals through December 30, 2020.
  - Extend existing contracts within and outside San José on a month by month basis with Team San José and Hunger at Home to support vulnerable homeless, or those needing isolation or quarantine support through December 30, 2020 until FEMA compliant competitive procurements are complete.
  - Extend existing contracts for grocery and meal delivery to home services within San José (San José residents only) on a month by month basis through December 30, 2020 until FEMA compliant competitive procurements are complete.
  - City will continue to determine feasibility of fulfilling necessity distribution requests made inside of San José. This includes a purchase order with First 5 Santa Clara County through December 30, 2020.
  - Fund City of San José's contribution for the operation of a regional Collective Impact network and will fund qualified organizations for proposals submitted through the Unmet Needs Grant Funding Opportunity for services within the City of San José. These grants will be for services completed by December 30, 2020.
- On September 30, 2020, the department of Parks Recreation and Neighborhood Services (PRNS) announced an Affordable Home Internet Services program to address the digital divide in our communities. PRNS will provide eligible residents information and resources on affordable and low-cost home internet services, \$10 to \$20 per month, with the first two months free. PRNS is hosting two informational events on October 1<sup>st</sup> at Seven Trees Community Center and October 8<sup>th</sup> at Mayfair Community Center to assist eligible residents with the application enrollment process. Residents who meet at least

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<sup>6</sup> Dolan Beckel- September 30, 2020 Memorandum to City Council: Update on Transition of Food and Necessities Distribution from the City of San Jose to the County of Santa Clara

one of the following criteria are eligible for the Affordable Home Internet Service program:

- Child is enrolled in the National School Lunch Program
  - Receive CalFresh (food stamps) or Supplemental Nutrition Assistance; Program (SNAP);
  - Receive Supplemental Security Income (SSI);
  - Receive Medi-Cal; or
  - Have a Household Income Under \$40,000/year.
- On September 30, 2020, the State added a COVID-19 Equity requirement to its Blueprint for a Safer Economy framework. Under this new state requirement, counties with more than 106,000 residents must bring infections down in these places and invest heavily there in testing, contact tracing, outreach and providing means for infected people to isolate. The measure is designed to ensure that test positivity rates in the most disadvantaged neighborhoods do not significantly exceed a county's overall rate. Counties will not be permitted to reopen their economies further unless they reduce coronavirus infections in the hardest-hit places where the poor, African American, Latinos, Pacific Islanders, and essential workers live.<sup>7</sup>
- On October 2, 2020, the City's EOC's Operations Section completed the final phase of setting up and receiving all Certificates of Occupancy for the Bernal Emergency Interim Housing site.
- On October 2, 2020, the EOC's Logistics Branch completed fueling and maintenance work on fleet vehicles and relevant equipment as part of PG&E Public Safety Power Shutoff (PSPS) event preparedness.
- As of October 2, 2020, the EOC's Emergency Public Information Branch completed publication and amplification of messaging supporting safe protests on 9/23 and Cooling Center activations on 9/27-9/28, 10/1, and 10/2.
- As of October 6, 2020, the EOC continued to work on efforts related to the development of the COVID-19 Preliminary Operational Assessment Report and the finalization of the City's Power Vulnerability Plan.
- On October 7, 2020 the EOC completed another EOC town hall session, which focused on what the "tour of duty" in the EOC will look like from until the end of the year, as well as shine a spotlight on how the EOC is focusing resources and effort on vulnerable communities in our City.
- On October 7, 2020, the EOC released a grant application for nonprofit organizations that serve San José communities negatively impacted by the COVID-19 pandemic. The City has made approximately \$3.3 million of federal coronavirus relief funding available to nonprofit organizations to cover expenses related to this public health emergency. The application period closed on October 15, 2020 at 5:00 P.M.

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<sup>7</sup> CDPH- [Blueprint for a Safer Economy: Equity Focus](#)

- The grant program will utilize an equity lens with high priority given to organizations that are serving specific zip codes within San José and/or populations that have been disproportionately impacted by the pandemic. As part of its designated CARES Act Coronavirus Relief Funds, the City made approximately \$3.3 million available to nonprofit organizations to cover expenses related to the public health emergency. Funding areas include outreach and education around COVID-19; health and mental health services; case management; legal assistance; and distance learning/childcare. Funding is for needs and costs related to the pandemic and pandemic-induced recession. Awards to organizations will range from \$5,000 to \$150,000. Grants may be used to reimburse expenses specifically due to the COVID-19 public health emergency and allowable by the federal government.
- As of October 9, 2020, the EOC completed restoration of the Kelley Park parking lot which was used to stage the FEMA trailers during the beginning of the pandemic.
- On October 13, 2020 the EOC's Powered by People 2.0 Branch launched Session #1 of its Powered by People Learning Lab and opened registration for "Leading Remote Trainings".
- On October 13, 2020, as the County's COVID-19 case positivity rate continue to steadily decline, the State authorized the County to move to Tier Three (Orange Tier) of the State's Blueprint for a Safer Economy, the County revised its Public Health Order on October 14, 2020 to reflect the changes.<sup>8</sup> All Santa Clara County residents and businesses must follow both the State and County Health Officer Orders, and where there is a conflict between the two, the stricter Order must be followed.
- On October 12, 2020, the City's Emergency Operation Center and department staff prepared to respond a PG&E Public Safety Power Shutoff Event that was scheduled to begin on the evening of October 14, 2020, which was projected to impact 150 addresses in the foothills along the city's eastern edge.
- On October 14, 2020, the San José Public Library (SJPL) announced that all SJPL Express Pickup sites are now offering hotspot devices for checkout. This service is available to SJPL members at no cost.
- On October 15, 2020, the National Weather Service issued a Heat Advisory for Thursday, through Friday, October 16, 2020. In response, City operated a total of 3 cooling centers at:
  - Camden Community Center;
  - Vietnamese-American Cultural Center; and
  - Joyce Ellington Branch Library.
- As of October 16, 2020, the EOC Logistics Section reported completion of Happy Hollow Park & Zoo safety assessment, continued supporting work in Beautify San Jose

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<sup>8</sup> [Revised Public Health Order](#), October 14, 2020



efforts, Stage 7 and 8 staffing preparations, facilities improvements, and citywide technology use and implementation.

- On October 16, 2020 the EOC EPIO Branch completed:
  - Amplification of County messaging on moving to Orange Tier of the state's Blueprint.
  - Amplification of Census-related information videos and posts.
  - Finalization of PRNS signage revisions in response to changing State guidance.
  - Collaborating with Community Energy Department (CED) to amplify PG&E PSPS-related messaging.
  - Collaborating with PRNS and CED to amplify Flex Alert messaging on energy conservation tips and cooling center activation hours.
- On October 20, 2020, the City officially moved to Stage 8- Substantial Reopening of its Pandemic Recovery to Resilience Plan. The City adjusted its response, messaging, and priorities to best suit the needs of the community, adapting to the progressive modifications made by the Office of the Governor and the Public Health Officer to the Shelter-in-Place Order as well as recent reopening guidance.

STATE TIER	TIER 1- WIDESPREAD	TIER 2-SUBSTANTIAL	TIER 3- MODERATE	TIER 4-MINIMAL	-
CITY OF SAN JOSE STAGE	STAGE 6 -INITIAL REOPENING  NO VACCINE	STAGE 7- EXPANDED REOPENING  NO VACCINE	STAGE 8- SUBSTANTIAL REOPENING  NO VACCINE	STAGE 9- NEAR COMPLETE REOPENING  NO VACCINE/INITIAL VACCINE SCALING	STAGE 10- VACCINE SCALING  NEW NORMAL
DESCRIPTION	Highly restrictive shelter in place orders begin to ease, begin limited re-entry/re-opening of City services and programs that were previously shut down.	Progressively decreased restrictions allow further resumption of City services, programs, and facilities, with non-essential indoor activities still mostly closed.	Further easing of restrictions, expansion of programs, operations, and movement, resulting in closer to normal conditions, and some non-essential indoor activities open with modifications.	Easing of restrictions to greatest extent possible without a vaccine, and City functions and operations, businesses and communities return to modified normalcy, where most indoor activities are open with modifications.	City adjusts to new normal given vaccine effectiveness and conducts iterative planning for the next pandemic.

- On October 23, 2020, following the new County and State orders and guidance, the City of San José's Department of Parks, Recreation and Neighborhood Services began to reopening over 290 playgrounds and exercise equipment and advised the public of safety protocols around using the newly opened amenities, including following all posted signage as well as County Public Health Order, washing or sanitizing hands before and after using playground/exercise equipment, wearing face coverings at all times, keeping a six-foot distance from those outside of your household, staying home if anyone in the household is ill, not sharing personal items or toys, and sanitizing equipment before and

after use with EPA approved disinfectants as the equipment is not sanitized. Parents and caretakers are responsible for ensuring that their children are playing safe and following all of the rules.

- On October 23, 2020, the EOC EPIO Branch reported continued development of copy and design concepts for Dia de Los Muertos and Halloween COVID-19 celebration safety messaging.
- On October 23, 2020, the EOC's Powered by People 2.0 Branch completed:
  - Virtual Health Fair (~429 participants)
  - Two Open Enrollment sessions completed (~150 each)
  - Completed 1 Leading Remote training for ~200 supervisors: "Build the Foundation of a Good Remote Team"
- On October 27, 2020, the EOC and Housing Department presented the Cost Sharing Agreement with County of Santa Clara for COVID-19 Isolation and Quarantine Support Program, Community Health and Business Engagement Teams, and Meal Delivery Service, seeking authorization for the City Manager to negotiate and execute a Cost Sharing Agreement with the County for COVID-19 related activities through December 30, 2020:
  - a) Payment to the County in the amount of \$4,500,000 to support the COVID-19 Isolation and Quarantine Support Program to contain and mitigate community spread of COVID-19;
  - b) Payment to the County in the amount of \$500,000 to support and expand the Community Health and Business Engagement Teams;
  - c) Receipt of \$724,000 from the County to fund the City's meal delivery for non-San José residents that are COVID-19 vulnerable homeless persons staying in motels as part of the Isolation and Quarantine Support Program.

## **Attachment 5**

### **Key Events and Actions Leading Up To September 18, 2020**

Emergency Operations Center activities continued to support response to the pandemic, including:

- As of July 31, 2020, The City of San Jose launched its Al Fresco Dining Street Closure in support of downtown restaurants and other businesses, starting with the shutdown of San Pedro Square to make space for outdoor diners. The first San Jose street closure for dining in response to COVID-19 shuts off traffic on San Pedro Street between Santa Clara and St. John streets.
- As of August 3, 2020, a total of 2,341 individuals were sheltered, with 455 households enrolled in supportive housing programs and 410 households placed into permanent housing programs.
- On August 3, 2020 the County and Verily moved drive-thru testing operations from the San Jose Police Activities League (PAL) Stadium to Mount Pleasant High School. Over 16,294 patients were seen at the PAL Stadium during this period of operation since May 4<sup>th</sup>, 2020.
- On August 4, 2020, City Manager Dave Sykes and Emergency Operations Center leadership presented an update to the City Council during Item 3.1 regarding the City's response to COVID-19, and discussed COVID trends in the city and county, testing and tracing efforts, workforce safety and the City's use of digital tools, and emergency operations activities that occurred during the July Council recess.
- On August 6, 2020, the City hosted an informational presentation and Q&A session about the proposed Commercial Linkage Fee. This proposed fee would generate funding to use towards building more affordable housing in San José.
- As of August 7, 2020 the Logistics Section of the Emergency Operations Center (EOC) worked with the Library to open curbside collection sites at:
  - Alviso Library
  - Alum Rock Library
  - Education Park Branch Library
  - Evergreen Library
  - Hillview Library
  - Tully Library
- As of August 7, 2020, the EOC's Recovery Section Internal Documentation team met with Citywide Documentation team to provide them with the draft checklist and FAQ for review and input.
- As of August 7, 2020, the EOC's EPIO Team approved revised Census messaging highlighting general awareness coupled with upcoming door-to-door visitation efforts and the September 30 ending date.

- Finalized “Don’t Forget The Nose” content series on proper face covering usage.
- Continued to work with PRNS on creative asset finalization for new amenity opening signage and collateral materials.
- Updated COVID response info on San José 311 main page and Civic Center TV slides.
  - Total Social Media Performance Metrics = 11.7M + Impressions
  - Flash Reports = 770K Opens
  - Website Views = 280K Clicks+
- As of August 7, 2020, the EOC’s Community and Economic Recovery Branch Updated Task Force on Branch objectives and priority Community Recovery initiatives. Achievements also include:
  - City Council Ratification of Emergency Order for Al Fresco Street Business Areas.
  - Council approval of amendment to the Al Fresco Sidewalk Emergency Order.
  - Installation of 2 parklets on South First Street, between San Carlos and William streets.
- As of August 7, 2020, the EOC’s Safety Branch released COVID-19 Safety assessment toolkit, check list and formal request to re-start halted services to EOC Safety Department Safety Liaisons. The team also scheduled de-mobilization of EOC Safety Branch inspectors in coordination with de-mobilization of City staffing emergency homeless shelters and Second Harvest food distribution sites.
- As of August 7, 2020, the EOC’s Safety Branch also completed a planning meeting with EOC Operations food distribution and child care branches to plan for safety support as needs change (school starting, County increasing support for food distribution, etc.)
- On August 11, 2020, City Manager Dave Sykes and Emergency Operations Center leadership presented provided an overview of County’s supported isolation program and how the City is helping raise awareness of this service. Officials also summarized steps taken to improve development services during COVID-19 and provided updates on federal legislation.
- On August 14, 2020, the Logistics Branch of the EOC confirmed that all core inventories remain at 90-day supply goals or better, ensuring adequate availability of PPE for employees.
- On August 14, 2020, the EPIO Branch of the EOC reported that VLAC resources flyer with information on the census and supportive isolation resources are finalized including Trifold Brochure (English, Spanish, Vietnamese, Traditional Chinese), in addition to promotion of messaging regarding cooling centers, PG&E Public Safety Power Shutoff, earthquake preparedness and fire season.
  - Flash Reports = 775K Opens
  - Website Views = 282K Website Visits
- On August 19, 2020, the City of San Jose announced that the application deadline for Community Development Block Grant (CDBG) Microenterprise Grant Program has been

extended until 11:59 p.m., Friday August 28. This program will provide \$15,000 grants to eligible microenterprises physically located in San José. Grant proceeds may be used for business expenses including rent, utilities, and payroll. The CDBG Microenterprise Grant Program aims to provide a total of 145 grants. Opportunity Fund, a nonprofit Community Development Financial Institution, will administer the grant fund on behalf of City of San José.

- On August 21, 2020, the City EOC finished demobilizing the Bascom and Parkside Shelter sites. Residents were transitioned to hotels, family, and South Hall.
- From August 14, 2020 to August 16, 2020 the City opened three cooling centers to provide residents with a cool place to beat the projected heat wave. The cooling centers operated from 1:00 to 9:00 p.m. The locations to the cooling centers are:
  - Mayfair Community Center; 2039 Kammerer Ave. San José, CA 95116
  - Camden Community Center; 3369 Union Ave. San José, CA 95124
  - Roosevelt Community Center; 901 E. Santa Clara St. San José, CA 95116
- From August 12, 2020 to August 18, 2020 the City began accepting grant applications from eligible small businesses in San Jose. The grant program, will be administered through the Opportunity Fund on behalf of the City of San José. Applications were online only, and businesses that have received Payroll Protection Program or Economic Injury Disaster loans are not eligible for this program.
- As of August 12, 2020 to help businesses recover, provide more dining and shopping opportunities, and continue to limit the spread of COVID-19, San José is expanding the Al Fresco initiative to City-owned properties, including four downtown plazas, City parks, surface parking lots, and street business areas that provide pedestrian-only, outdoor shopping and dining.
- On August 16 2020, the City opened three cooling centers to provide residents with a cool place to beat the projected heat wave. The cooling centers will operate from 1:00 to 9:00 p.m. Due to current COVID-19 County Health Orders, capacity was limited. The locations to the cooling centers are:
  - Mayfair Community Center; 2039 Kammerer Ave. San José, CA 95116
  - Camden Community Center; 3369 Union Ave. San José, CA 95124
  - Roosevelt Community Center; 901 E. Santa Clara St. San José, CA 95116
- On August 20, 2020, the City opened a Resource Center at Evergreen Community Center (4860 San Felipe Road, San José) to provide information for residents with questions about the SCU Lightning Complex Wildfires. Hours for Friday, were 9:00 a.m. to 9:00 p.m., and Saturday-Sunday from 10:00 a.m. to 4:00 p.m. Residents were provided free WiFi, bottled water, and snacks.
- On August 23, 2020 the City of San Jose convened a small team activated at the Emergency Operations Center to monitor the SCU Lightning Complex Wildfires. The City opened a resource center at Evergreen Community Center (4860 San Felipe Road, San José) to provide information for residents with questions about the SCU Lightning

Complex Wildfires. Hours of operation were Wednesday, August 26 through Friday, August 28 from 9 a.m. to 6 p.m. OEM staff attended briefings at the Complex Fire Area Command Center. The Emergency Public Information Officers published flash reports on public safety and air quality, our GIS staff published maps, and our Liaison team provided updates to City Council.

Temporary Evacuation Points opened in nearby communities. These are not shelters, but provide housing assistance and other resources:

- Milpitas: Milpitas Library – 160 N Main St.
  - Morgan Hill: Ann Sobrato High School at the Performing Arts Building – 401 Burnett Ave.
  - Cupertino: Quinlan Community Center – 10185 N Stelling Rd.
- 
- On August 28, 2020, The EOC announced open Phase 1 of Monterey/Bernal Interim Housing Site. In addition, transition shelter workers at South Hall and Camden Community center to nonprofit operator (Home First), City employees will no longer be working as Disaster Service Workers.
  - On August 28, 2020 Governor Gavin Newsom unveiled a new State framework to replace the former State County Monitoring List and Variance Processes effective Monday, Aug 31, 2020. This blue print provided a new color coded four-tier framework, with different restrictions on activity for each tier.
    - Tier 1 (Purple) is the most restrictive, and generally aligns w/ the level of restrictions previously in place for counties on the State Monitoring List
    - The remaining tiers are Tier 2 (Red), Tier 3 (Orange), and Tier 4 (Yellow). Each tier involves some level of restriction on activity.
    - There's no green tier yet because there's no vaccine in place and no level that is fully safe, so they didn't want to indicate otherwise in their system.
  - On August 31, 2020, the State of California enacted a new law - known as The Tenant Relief Act of 2020 - that ended the City's residential eviction moratorium. The new law imposes a statewide eviction moratorium through January 31, 2021, for qualifying residential tenants.
  - On August 31, 2020, a new State of California framework went into effect with revised criteria for either loosening or tightening restrictions on business-related activities. This "Blueprint for a Safer Economy" creates a tiered system of COVID-19 restrictions that all counties in California must follow. Santa Clara County and San José are currently in Tier One (Purple – Widespread: the most restrictive tier) and will remain there until the State declares that the County may move into Tier Two. The Tier One status changes some restrictions on business operations:
    - Indoor operation of hair salons and barbers is now allowed.
    - Indoor shopping malls may also reopen with occupancy restrictions.
    - All other retail businesses and grocery stores are limited to 25% of capacity, or the capacity required by the County's Risk Reduction Order, whichever is stricter.

- On September 2, 2020, City Manager Dave Sykes and Emergency Operations Center leadership presented an update on the wildfires and digital inclusion as well as homeless support and BeautifySJ.
- On September 2, 2020, The City announced the development of a new map layer to the Public GIS Viewer on the City website. The map layer is called “Neighborhood and Business Associations” and it shows association boundaries and provides pop-up windows with contact information. Staff in the Emergency Operations Center-Virtual Community Engagement team worked with council offices to update the database of associations and with staff from the Department of Planning, Building and Code Enforcement to create the map. The map facilitates the goal of improving connecting with the public and is also an action item in the City Auditor’s Report on Development Services Noticing. City staff and the public alike could find the map highly useful for identifying organizations to engage on proposed projects and programs.
- On September 8, 2020, Santa Clara County moved to Tier 2 (Red) , per the State’s Blueprint for a Safer Economy This move allows for the following changes:
  - Additional personal care businesses, including nail salons and massage services can operate indoors
  - Gyms and fitness facilities can operate indoors, at 10% capacity
  - Indoor malls can be open at 50% capacity, but food courts and common areas must remain closed
  - Indoor museums, zoos, and aquariums may operate at 25% capacity
  - Hair salons continue to be allowed to operate indoors and must follow the County’s protocols on number of occupants per square foot
  - Indoor dining is still not permitted by Santa Clara County. Although it is permitted in Tier 2 counties by the State, the stricter County order takes precedence
- On September 10, 2020, City Manager Dave Sykes announced that the City has officially moved to Stage 7 of the Pandemic Response Plan. In Stage 7, the City will work toward resuming more City services and opening more City facilities in alignment with California’s “Blueprint for a Safer Economy.” This stage still encourages that employees continue working from home, if possible. The City Manager also announced a series of town halls scheduled for:
  - Wednesday, September 16, 2020      11:00am - 12:15pm
  - Monday, September 21, 2020 5:30pm – 6:45pm
  - Wednesday, September 23, 2020      12:15pm - 1:30pm
- On September 14, 2020, children ages 3 to 5 can participate in Parks, Recreation and Neighborhood Services’(PRNS) San José Recreation Preschool program. This program helps prepare children for kindergarten success in a safe and welcoming environment. Children will enjoy educational and recreational experiences that support their imaginative, physical, cognitive, social, and emotional development. Face coverings are required, daily health screenings will be performed, and each learning pod will be limited to no more than 12 children.

- On September 16, 2020, County Public Health Officer Dr. Sara Cody issued revisions to the County's June 10, 2020 Healthcare Provider Testing Order, tightening requirements on large healthcare providers to ensure testing is more easily available and without delays to all residents of Santa Clara County. Elected officials from across Santa Clara County, including San José Mayor Sam Liccardo, are calling upon large healthcare providers to comply with the revised testing order. The Order is a legal requirement for large healthcare providers such as Kaiser Permanente, HCA Healthcare, Sutter Palo Alto Medical Foundation, and other private hospitals in Santa Clara County, which are subject to fines for noncompliance.



## **Attachment 6**

### **Key Events and Actions Leading Up To August 07, 2020**

City's COVID-19 Pandemic Response activities, accomplishments, and other impacting factors since the June 23, 2020 Local Emergency Extension include:

- As of June 19, 2020, the City continues its efforts towards relocating trailer residents to hotels/motels, started working on demobilizing trailers, and continued site preparation on Rue Ferrari and Evans Lane temporary housing sites.
- As of June 20, 2020, the City's EOC began exploring options to expand COVID-19 testing services at Verily Test Site at the Police Activities League Stadium, including exploring options for in-person walk-in testing as well as same-day drive thru testing, such as bi-lingual greeter support, traffic management, and security services.
- As of June 20, 2020, the City's EOC strengthened its planning efforts to enable employees to continue safely working, or safely return to work. This Powered by People 2.0 scope of work includes work place safety enhancements, staff protective equipment preparations, facilities improvements, technological support.
- On June 23, 2020, the City Council approved updates to the City's Parking Program, scheduled to take effect Monday, August 3. The first 90 minutes of parking will be free at all City parking garages (except Convention Center and City Hall – City Hall garage remains closed to the public). To reduce touch points and face-to-face interactions, people will no longer need to get a validation from a participating business to enjoy the perk of free parking. In addition, employees working in the downtown and earning \$20 or less per hour will now be eligible to receive a 50% discount on monthly parking permits.
- On June 24, 2020 the City completed a series of listening sessions with employees and the public. Topics discussed include equity, diversity, and COVID-19 support.
- As of June 26, 2020, the City completed 100% design on Evans Lane and Rue Ferrari. As well as conducted site visits with Green Team for pilot trash pick-up program at select encampment sites.
- On June, 26, 2020, City of San José signed an emergency order extending Al Fresco concept to allow "parklets" for dining and shopping, at no cost, in the parking space in front of their business. The temporary permit applies only to businesses located on a street in a commercial area, where the posted speed limit is 25 MPH or less. The City will provide and install the traffic barriers at no charge to the business. The City is encouraging contiguous groups of businesses to apply as a group, to create a more lively and activated retail and dining street-scene throughout San José's commercial areas. The temporary parklet permit will be valid through Dec. 31, 2020 or until the Shelter-In-Place restrictions are removed.

- On June 26, 2020, The City initiated decommissioning and restoration planning/work for Kelley Park, Bascom, Camden, and Parkside closures by Logistics/Public Works staffs Operations/Housing. Sites targeted for full closure by 8/31 with restoration due about two weeks after closures.
- On July 1, 2020, COVID-19 Testing East Side San Jose at the Police Activities League has been expanded once more to meet the needs of the community. In partnership with Verily, free drive thru COVID-19 Testing was made available starting from on July 10, 2020, Monday-Friday from 1:00 P.M. -7:00 P.M., also Saturday from 9:00 A.M.-1:00 P.M. To date, 8285 people have been tested from this site.
- On July 2, 2020, Santa Clara Public Health Officer announced a new order that puts in place long-term risk reduction measures. The order allows certain additional activities to resume, but also puts in place significant additional containment measures to control the spread of COVID-19. Activities including hair and nail services, gyms, and small gatherings can only resume if strict social distancing protocols are put in place. As well as requirement of consistent use of face coverings, and significant capacity limits. All employers are required to immediately report cases of COVID-19 tied to their work places to local public health officials. The order continues to stress practicing safety measures such as staying home, social distancing, and that people over age 70 and those with serious underlying medical conditions should continue to leave home only for essential needs. The order will go into effect on July 13, or as soon as State approval is granted, whichever is later.
- On July 5, 2020, evidence of COVID-19 spread in the community seems to have been under control, with the County's testing and tracing capacity seem to be sufficient to further move towards re-opening and risk-mitigation efforts, the City began moving towards Stage 7- Expanded Re-Opening of the Pandemic Recovery to Resilience Plan.
- On July 6, 2020, the Community and Economic Recovery Branch of the Emergency Operation Center conducted Spanish speaking webinar on reopening and financing your business - Guest presenter was Jesus Flores from the Alum Rock Business Association. The Branch also began development of the Arts-CBO CRF workplan and mapped out an initial timeline, and completed the transition of the Liaison Branch/Local Assistance Task Force to the Community and Economic Recovery Branch.
- On July 7, 2020, after initially rejecting Santa Clara County's application for expanded re-opening, the State of California approved the County's "variance" application. As a result, outdoor dining can continue in Santa Clara County. This also means that the new local Health Order announced by the Public Health Officer last week, which puts in place across-the-board risk reduction measures, will now go into effect on Monday, July 13th. The County will be posting sector-specific directives related to the new County Risk Reduction Order.
- On July 13, 2020, California Governor Gavin Newsom announced, Counties on the state's Monitoring List for 3 consecutive days must close some indoor business operations including:
  - Fitness Centers

- Places of Worship
- Offices for Non-Critical Sectors
- Personal Care Services
- Hair Salons and Barbershops
- Malls

Additionally, statewide closures apply to other indoor operations:

- Restaurants
  - Wineries
  - Movie theaters, family entertainment
  - Zoos, museums
  - Cardrooms
  - Bars must close ALL operations
- On Sunday July 12, 2020, the County of Santa Clara was added to the State's monitoring list. In light of the Governor's announcement, Santa Clara County will order appropriate businesses and operations to close effective Wednesday, July 15, 2020 at 12:01 a.m.
  - On July 14, 2020, the Finance Section of the EOC reported \$77 million in COVID-19 expenses. Additionally, the City EOC held the kickoff meeting for the Community & Economic Recovery Task Force and held a training/Q&A session with Recovery Branch for Community & Economic Recovery Branch staff regarding appropriate use of Coronavirus Relief Funds.
  - The Community & Economic Recovery Branch also released an informational memorandum to City Council regarding results of the Silicon Valley Strong Small Business grant program.
  - On July 14, 2020, the Recovery Section of the EOC and Library continued making headway for digital inclusion efforts to the Seven Trees and Tully neighborhood, including applying for a \$68,803 grant.
  - On July 17, 2020, the City began developing enhanced outreach pilot program for encampment sites, including looking at options for emergency dumpster deployment at encampment sites.
  - As of July 17, 2020, touchless plumbing fixtures installed at the 5 community centers hosting summer camps.
  - As of July 17, 2020, the City's EOC Logistics Branch continues to with libraries on opening three more locations for curbside collection—Alviso, Alum Rock, and Cambrian—in addition to current 11 already operating sites.
  - On July 23, 2020, the City's testing, tracing, and supported isolation team met with the County to discuss possible options to expand testing, especially areas determined as COVID-19 hotspots by the County.

- As of July 31, 2020, the City and collaborating partners/agencies have provided over 50 million meals county-wide, averaging about 2.61 million meals per week.
- As of July 31, 2020, the City created a shelter hotline to centralize and facilitate intake and housing placements. In partnership with the County has provided over 843 hotel/motel vouchers across 12 sites in 7 cities to help vulnerable/ at-risk populations in need of non-congregate sheltering. Additionally, the City also provided 1164 shelter beds and placed 844 individuals in permanent housing.

## **Attachment 7**

### **Key Events and Actions Leading Up to June 17, 2020**

Emergency Operations Center activities continued to support response to the pandemic, including:

- Notice of pneumonia of unknown cause was reported to the World Health Organization (WHO) on December 31, 2019. The World Health Organization (WHO) China Country Office was informed of several cases of pneumonia of unknown cause detected in Wuhan City, Hubei Province of China. From December 31, 2019 through January 3, 2020, a total of 44 case-patients with pneumonia of unknown cause were reported to WHO by the national authorities in China. These were later confirmed to be cases of novel coronavirus.
- On January 21, 2020, the first case of COVID-19 is detected in the United States. The Centers of Disease Control and Prevention (CDC) confirmed reports from the State of Washington of the first U.S. resident with COVID-19 infection.
- On January 24, 2020, the City established and activated its Pandemic Management Team and the City's Pandemic Response Plan. At that time, the City response was at Pandemic Response Stage 1, Active Preparation.

The City's Pandemic Response Plan encompasses four sections that outline the following operational priorities:

- Protecting Our People so that they can provide essential City services
- Continuity of Essential City Operations for our residents, businesses, and visitors
- Effective Communication with both our employees and the community
- Support County Public Health Department as the Lead Agency

Using guidance from the World Health Organization which provides a pandemic risk system, with a scale ranging from Stage 1 (low risk of a pandemic) to a Stage 6 (a full pandemic), the City of San Jose developed a 5-stage Pandemic Response Matrix to scale its planning and response priorities city-wide.

- On January 30, 2020, the World Health Organization declared the COVID-19 outbreak a Public Health Emergency of International Concern. On January 31, 2020, the United States Secretary of Health and Human Services declared a Public Health Emergency.
- On January 31, 2020, the first case of COVID-19 was confirmed in the County of Santa Clara ("County").
- On January 31, 2020, the City elevated its response from Pandemic Response Stage 1 to 2, Initial Response.
- On February 10, 2020, the County declared a local health emergency and proclaimed a local emergency.

- On February 26, 2020, the third case of COVID-19 was confirmed in the County and the City escalated its Pandemic Response Stage from 2 to 3, Medium Response.
- By March 4, 2020 the number of confirmed cases of COVID-19 had increased to eleven (11) in the County with confirmed community spread. The California Department of Health Services reported its first death related to COVID-19 and the Governor of California declared a state of emergency. The County Department of Public Health informed the public that the risk of complications from COVID-19 increases with age, presence of pre-existing conditions, and consistency in personal and workplace hygiene practices.

Specifically, those at higher risk included:

- People over 50 years of age. The risk increases significantly thereafter and escalates with age, with persons over age 80 in the highest risk category.
  - People, regardless of age, with underlying health conditions including cardiovascular disease, diabetes, cancer, heart disease, or chronic lung diseases like COPD, as well as those with severely weakened immune systems.
- On March 4, 2020, the City activated its Emergency Operations Center and began scaling up resources and response in preparation for event and facility closures, increased telecommuting/work-from-home capacity for employees, augmentation of communication to employees and coordination with partner agencies, as well as other work-place and program modifications to ensure the continuity of City operations while protecting the safety of our employees, providing effective communication, and supporting the County.
  - On March 5, 2020, the County issued guidance on social distancing<sup>9</sup>, large event, and mass gathering closures. County guidance urged employers to take steps to make it more feasible for their employees to work in ways that minimize close contact with large numbers of people. The novel coronavirus is more likely to spread when a lot of people gather closely.
  - On March 5, 2020, the City increased its effort and moved from Stage 3 to 4, High Response.
  - On March 6, 2020, the City's Director of Emergency Services proclaimed a local emergency.
  - On March 10, 2020, the City Council ratified the Proclamation of a Local Emergency.
  - On March 15, 2020, the City increased its effort and moved from Stage 4 to 5, Extremely High Response.
  - On March 16, 2020, the Santa Clara County Public Health Officer issued a Shelter in Place Order.
  - On March 17, 2020, the City announced its Response Roadmap through the Epidemic, listing highest priority actions to slow and reduce the spread of COVID-19 and support our most at-risk people. Efforts included accepting leadership of county-wide food distribution efforts,

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<sup>9</sup> Social distancing: Creating ways to increase distance between people in settings where people commonly come into close contact with one another. Specific priority settings include schools, workplaces, events, meetings, and other places where people gather. <https://www.cdc.gov/nonpharmaceutical-interventions/community/index.html>

expansion of sheltering and housing services, reassignment of staff to support emergency response, and supporting the advocacy and funding coordination at the state and federal level.

- On March 18, 2020, Mayor Sam Liccardo, along with other Silicon Valley officials and community leaders announced the launch of a new movement, “Silicon Valley Strong”. The purpose is to connect struggling residents and businesses with resources they need during the coronavirus outbreak and shelter-in-place mandate. The current balance of contributions and commitments from the community and businesses total \$20 million.
- On March 19, 2020, the City received a call from the California Office of Emergency Services with the offer of 105 Federal Emergency Management Agency trailers to assist in shelter needs. The final delivery of 102 trailers were staged at the parking lot of Happy Hollow Park.
- On March 31, 2020, the Santa Clara County Public Health Officer issued an Order to Continue Sheltering in Place until May 3, 2020.
- On April 1, 2020, full-day Emergency Childcare for first responders and employees providing essential work became fully operational at various locations, including the Almaden Community Center, Willow Glen Community Center, and other partnering agencies to accommodate care for children ages 0 to 12 years old.
- On April 2, 2020, the City of San José launched a food distribution map with important information on countywide food distribution sites to ensure food security for those in need. In collaboration with the County of Santa Clara, non-profit community partners, school districts, and faith-based organizations, the Silicon Valley Strong coalition now has 129 food distribution sites operating Monday through Friday.
- On April 4, 2020, Silicon Valley Strong and NBC Bay Area hosted a telethon to help raise additional funding to meet the community needs and provide assistance to those in need. The telethon raised \$217,000.
- On April 13, 2020, the City of San Jose begin its planning efforts towards shifting out of Pandemic Response Stage 5, Extremely High Response and into Stage 6, Initial Re-opening with no vaccine. Staff anticipate the highly restrictive shelter in place orders will begin to ease, begin limited re-entry/re-opening of City services and programs that were previously shut down. Staff will identify how to progressively and safely reinstate facilities and programs.
- On April 15, 2020, Governor Gavin Newsom released information on criteria that will determine when to lift the state’s shelter-in-place order:
  - The ability to monitor and protect our communities through testing, contact tracing, isolating, and supporting those who are positive or exposed.
  - The ability to prevent infection in people who are at risk for more severe health complications.
  - The ability of the hospital and health systems to handle surges.

- The ability to develop therapeutics to meet the demand.
  - The ability for businesses, schools, and child care facilities to support physical distancing.
  - The ability to determine when to reinstitute certain measures, such as the stay-at-home orders, if necessary.
- On April 16, 2020, President Trump released guidelines for a 3 Phased Approach to Opening Up America Again.
    - **Phase 1:** Designed to “mitigate the risk of resurgence” and would allow public venues, such as arenas, theaters, and restaurants to reopen, only under certain social distancing conditions. However, “all vulnerable individuals should continue to shelter in place,” and low-risk individuals should continue social distancing.
    - **Phase 2:** Only applies for regions with no evidence of a rebound. Visits to hospitals, nursing homes, and similar locations will remain prohibited. However, schools, day care centers, and camps can reopen, and nonessential travel can resume. Public venues can begin to ease social distancing restrictions.
    - **Phase 3:** For states or areas with no evidence of a rebound, but has fewer restrictions than phase two. Even vulnerable individuals would have more freedom, but should still practice social distancing, while others are urged to avoid “crowded environments.”
  - As of April 27, 2020 The City of San Jose lead the distribution of a total of 2,009,264 meals county-wide.
  - As of April 27, 2020, the City of San Jose’s Safety Branch developed training content including factsheets and training videos that can be shared to facilitate training for all employees including those working alternative shifts and at remote locations.
  - As of May 4, 2020, the City of San Jose EOC hosted a Public Information meeting at the Monterey/ Bernal Housing site to continue operations for providing housing and sheltering support to the community.
  - As of May 4, 2020, the EOC Housing Unit accomplished:
    - Finalized target populations, shelter types, & agency leads to ensure optimal coordination and clarity with County;
    - Established bed need based on peak bed demand estimates to ensure beds needed at peak demand are identified, secured, and ready;
    - Developed a referral process for people over 60 with chronic conditions (125 people to-date), including coordination of transportation in an effort to thin out shelters for social distancing, refer to Isolation or Quarantine spaces if confirmed or exposed to COVID-19, and refer people from encampments;
    - Established Triaging Strategy/referral system to shelters to ensure appropriate placement to bed solutions;
    - Finalized a SOP for people requiring Quarantine at general shelters to prevent the spread of COVID-19 and get people the medical attention they need; and



- Finalized remote patient care for general shelters, provided mobile medical service at mass shelters to ensure the health and safety of users.
- On May 4, 2020, the Bay Area Public Health Officers extended the Shelter in Place Order to May 31, with some modifications. Under the new orders:
  - All construction projects will be allowed to resume as long as the project complies with safety protocols included with the order. All real estate transactions will also be able to resume, but with continued restrictions on open houses and limitations on in-person viewings. Any employee allowed to return to work at a facility can also access childcare programs that can operate.
  - Certain outdoor businesses can also begin operating again, and people can visit those businesses to perform work or obtain goods, services, or supplies. This includes wholesale and retail nurseries, landscapers, gardeners, and other businesses that primarily provide outdoor services as set forth in the order. Outdoor businesses do not include restaurants, cafes or bars, regardless of whether they have outdoor seating.
  - Other activities that can resume under the new order include residential moves and the use of certain shared outdoor recreational facilities that were previously ordered closed, like skate parks, but not others that involve shared equipment or physical contact.
- On May 4, 2020, in partnership the County, City of San Jose and Verily, an additional test site was opened to serve the most vulnerable population of San Jose at Police Athletic League.
- On May 4, 2020, Governor Gavin Newsom announced: 1). Update on California's progress toward stage 2 reopening. Issued a state "Report Card" for how the state is doing to meet keep measures for moving into Stage 2. 2) Updated industry guidance to help drive reopening for some sectors –including retail, manufacturing and logistic –with modifications, beginning Friday, May 8th.
- On May 5, 2020, the City EOC leadership team expanded upon Stage 6 Recovery to Resilience Planning to prioritize:
  - Stage 6 Recovery preparedness;
  - Facilities improvements and required operators;
  - PPE acquisition and provision;
  - Training/Education for new practices;
  - Drive to digital work; and
  - Coordination with HR Safety/Personnel, Finance, and IT.
- On May 5, 2020, Santa Clara County Public Health Officer released information regarding COVID-19 indicators and next steps for reopening. The five indicators are:
  - The total number of cases in the community is flat or decreasing, and the number of hospitalized patients with COVID-19 is flat or decreasing;
  - Sufficient hospital capacity is available to meet the needs of our residents;
  - Sufficient COVID-19 viral detection tests are being conducted each day;
  - Sufficient case investigations, contact tracing, and isolation/quarantine capacity is available; and

- A 30-day supply of Personal Protective Equipment (PPE) is available for all healthcare providers.
- As of May 5, 2020, the City lead the food distribution efforts to feed 3,348,816 people county-wide.
- On May 7, 2020, health orders in Alameda, Contra Costa, Marin, San Francisco, San Mateo, and Santa Clara counties and the City of Berkeley loosen restrictions on construction as well as outdoor activities and businesses, beginning Friday, May 8.
- As of May 8, 2020, San Jose Mayor Sam Liccardo and regional business leaders proposed helping to reopen some small businesses, primarily restaurants, by allowing them to operate outside when shelter-in-place restrictions are eased. The proposal, dubbed San Jose Al Fresco, would also allow businesses such as salons, cafes, gyms, yoga studios and other retailers to take advantage of the city's sunny weather by setting up shop outside in public spaces such as parking lots, parks, alleys, plazas, and streets, once Santa Clara County's stay-at-home order is lifted.
- As of May 10, 2020, the City of San Jose sheltered 929 individuals since the start of the COVID19 response.
- On May 11, 2020, the City of San Jose and partners completed the launch of Silicon Valley Strong Small Business Grant Fund that accepted applications through Sunday, May 17 at 11:59 p.m. The grant program provided working capital grants of \$10,000 to 142 eligible small businesses in San Jose that have suffered financial loss due to the COVID-19 crisis. The grant can be used for payroll, rent, and other overhead costs. The Opportunity Fund, a Non-Profit Financial Institution, will be responsible for managing the fund.
- On May 11, 2020, Loaves and Fishes Family Kitchen along with the Health Trust and Martha's Kitchen accepted a \$1.2 million grant from the City to ensure that low-income families and individuals, homeless families and individuals, seniors, and those who are disabled have access to nutritious meals during shelter-in-place.
- On May 12, 2020, City Council approved allocating nearly \$730,000 to operate 90 trailers for high-risk, homeless individuals to shelter in during the pandemic.
- On May 12, 2020, San Jose leaders approved a plan to create a Coronavirus Relief Fund that will help the city receive federal resources for those affected by the pandemic. The fund will allow the city to continue operating its temporary emergency shelters, food distribution efforts across Santa Clara County and other essential services such as providing workers with personal protective equipment.
- On May 12, 2020, City proposed budget released with \$71.6 million general fund shortfall due to loss of revenue related to the pandemic.
- On May 12, 2020, the City expanded upon planning efforts to re-populate City Hall and other City Facilities, taking into careful considerations of the workplace and communal space

modifications, PPE requirements, and sanitary requirements that are needed to ensure the safety of employees returning to work, as well as the general public.

- On May 18, 2020, County of Santa Clara Health Officer, Dr. Sara Cody, announced amendments to the current Shelter in Place Order to allow some businesses to resume operating, with modifications based on significant progress in controlling the spread of COVID-19. Under the new order, retailers in the county will be allowed to open for curbside/outdoor pickup, and the supply chain for those retail establishments will also be allowed to reopen. The amended order also allows additional outdoor activities to resume, including car parades, outdoor museums, historical sites, and publicly accessible gardens. The Shelter in Place order remains in place until rescinded or modified.
- As of May 19, 2020, the City EOC completed the following tasks related to Digital Inclusion Efforts:
  - Scheduled Digital Access Forum with Santa Clara Office of Education, Santa Clara County Executive Committee, and others;
  - Drafted memo for 5.19.20 City Council Meeting; presentation (with SCCOE) and Eastside Union High School District);
  - Facilitated telco conversations with City and SCCOE Superintendent; and
  - Completed a public access version of a data map and share link with Councilmembers.
- On May 19, 2020, San José City Council voted/approved to move forward with the Al Fresco dining, but for now, restaurants are still limited to pick-up orders in accordance with Santa Clara County public health orders. The plan applies to downtown San Jose and anywhere else the city is able to identify areas that would be safe for al-fresco dining. The goal is to help ease the pain for restaurants, which may lose up to half of their interior seating because of mandatory social distancing requirements.
- On May 19, 2020, San José City Council voted/approved to extend the eviction moratorium amid the COVID-19 pandemic as well as the time to repay unpaid rent due during the moratorium. The moratorium has been extended to June 30 from the end of May, while tenants now have a 12-month repayment period after the moratorium expires. Tenants now must pay back 50% of back rent within six months, or Jan. 31, while the rest must be in by June 30, 2021.
- On May 19, 2020, The Governor Gavin Newsom signed an executive order for actions in response to COVID-19:
  - Helps ease the strain on domestic violence service providers by waiving the 10 percent cash or in-kind matching requirements for state grants awarded to these organizations.
  - Waives the deadline to verify grade point average and waives certain certification requirements and selective service registration verification for Cal Grant applicants.
  - Suspends programmatic deadlines for entities that receive funding from the Energy Commission for the development and deployment of new technologies that support the state's clean energy and decarbonization goals.
  - Extends the timeframe for local governments to submit claims for reimbursement to the State Controller's Office.

- As of May 19, 2020, the City lead the food distribution efforts to provide 2,754,314 meals to residents countywide.
- On May 20, 2020, free COVID-19 testing is now available for all Santa Clara County residents, including those who aren't exhibiting symptoms. Testing sites are located in San Jose at PAL Stadium and the Santa Clara County Fairgrounds. To get tested, residents have to be 18 years of age or older, electronically sign a COVID-19 public health authorization form and lab consent, and need to schedule an appointment online. Residents don't need health insurance, do not need to pay, and do not need symptoms.
- On May 22, 2020, Governor Gavin Newsom launched California Connected, the state's comprehensive contact tracing program and public awareness campaign. As part of California Connected, public health workers from communities across the state will connect with individuals who test positive for COVID-19 and work with them, and people they have been in close contact with, to ensure they have access to confidential testing, as well as medical care and other services to help prevent the spread of the virus. This is a resource that can also be made available to Counties, including Santa Clara County.
- On May 22, 2020, the County's amended Public Health Order to allow for curbside/outdoor pickup, and the supply chain for those retail establishments will also be allowed to reopen. The amended order also allows additional outdoor activities to resume, including car parades, outdoor museums, historical sites, and publicly accessible gardens. Social distancing protocols remain in place to ensure the safety of workers and customers
- On May 25, 2020, California state officials released new guidelines for churches and other places of worship to open after weeks of being closed due to the coronavirus pandemic.
- On May 26, 2020, Santa Clara County Board of Supervisors unanimously moved forward with exploring the creation of a 200-member outreach team that would explain public health orders while also providing resources to communities and businesses on preventing the spread of COVID-19. The team is intended to conduct outreach in areas hard-hit by COVID-19, like East San Jose, engaging residents and business owners in multiple languages, distributing masks, encouraging testing, and providing guidance on safety protocols.
- As of May 27, 2020, the City lead the food distribution efforts to provide 2,863,920 meals to residents countywide.
- On May 28, 2020, City employees are now required to wear a face covering in City facilities when others are nearby or when they are in areas that the public regularly visits.
- As of June 1, 2020, the EOC Homeless Support Services Branch has:
  - Inventoried 50 trailers for final repairs and supply needs, began repairs and ordered supplies;
  - Opened "phase 2" of South Hall with 100 beds;
  - Assembled RFP panel and evaluations, publish responses to RFP questions; and
  - Piloted an online data collection tool and supply request for volunteer advocates working in encampments.

- On June 2, 2020, The Parks, Recreation, and Neighborhood Services Department opened five cooling centers to provide residents with a cool place to beat the heat projected for June 2-3. Residents who visit a cooling center followed all CDC and county guidelines, including maintaining a physical distance of 6 feet from others, wearing a face covering, and staying home if they were sick.
- On June 2, 2020, San José City Council passed an ordinance requiring members of the public to wear face coverings when outside of their homes including:
  - Inside of any business (indoors or outdoors);
  - Waiting in line to enter a business or retrieve items with curbside pickup;
  - Engaging in essential infrastructure work;
  - Obtaining healthcare services; and
  - Waiting for or riding public transit.
- On June 4, 2020, The City hosted a webinar to guide restaurants and other food establishments through best practices to be more efficient with inventory management, table distancing, take-out protocol, and other factors to consider for re-opening safely and responsibly. This interactive virtual workshop was facilitated by Small Business Development Center (SBDC).
- On June 5, 2020, the County Public Health Officer issued an update to the May 22 Shelter in Place Order, allowing several new categories of businesses and activities to reopen, subject to conditions and limitations. It also keeps key restrictions in place, requiring people to stay in their homes except when engaging in certain essential or allowed activities.

#### Additional Businesses That Can Open:

- Outdoor dining at restaurants and other facilities that prepare and serve food, subject to limitations/social distancing;
- Retail and shopping centers for in-store shopping, subject to limitations/social distancing;
- Childcare, summer camps, summer school, and all other educational or recreational programs for all children, in stable groups of up to 12 children;
- All manufacturing, warehousing, and logistics, subject to limitations/social distancing;
- House cleaning and other no-contact in-home services;
- Low contact/no contact service businesses such as shoe repair, watch repair, and other similar services, subject to limitations/social distancing; and
- All pet grooming.

#### Additional Activities:

- Outdoor small ceremonies and religious services, in groups no larger than 25;
  - All outdoor recreational activities that do not involve physical contact, with social distancing, including swimming pools, hiking, tennis, golf, etc.;
  - Camping, subject to limitations/social distancing; and
  - Drive-in Theaters and other car-based gatherings.
- On June 5, 2020, the City of San Jose entered Stage 6, Initial Reopening of the Pandemic Recovery to Resilience Plan.

- Starting on Monday, June 8, 2020, the Emergency Operations Center shifted from a weekly cadence to a monthly cadence.
- As of June 9, 2020, the Safety Branch of the EOC completed training the Conservation Corp staff who will support operations at the Second Harvest Food Bank.
- As of June 9, 2020, the Liaison Branch of the EOC completed a technical assistance webinar working to advise to restaurant owners on reopening their business.
- On June 11, 2020, City of San José/Work2Future hosted the second online Job Fair. The fair informed job seekers of available jobs directly from manufacturers, non-profits, law enforcement, and health care companies ready to hire.

**Attachment 8:**  
**Resolution Extending the March 6, 2020 Proclamation of a Local Emergency**