

**MINUTES OF THE
SMART CITIES AND SERVICE IMPROVEMENTS COMMITTEE**

SAN JOSE, CALIFORNIA

THURSDAY, MAY 6, 2021

Consistent with the California Governor's Executive Order No. N-29-20, Resolution No. 79450 from the City of San José and the Santa Clara County Health Officer's March 16, 2020 Shelter in Place Order, the City Council meeting was not physically open to the public. Public comments were accepted via eComment, email, by phone/Webinar or online.

The Council meeting was teleconferenced from remote locations and convened at 1:30 p.m.

Present: Councilmembers - Mahan, Cohen, Jones, Foley, Liccardo.

Absent: Councilmembers - All present.

Staff: City Manager's Office, Kip Harkness; Mayor's Office, Jordan Sun; City Attorney's Office, Neelam Naidu; City Clerk Toni Taber; and Deputy City Clerk, Ruth Krantz.

B. Review of Work Plan

None presented.

C. Consent Calendar

None presented.

D. Reports to Committee

**1. 2021-2023 Information Technology Strategic Plan Report.
(Information Technology/Civic Innovation)**

Chief Information Officer Rob Lloyd and Ali Basahi, Senior Consultant with Info-Tech provided the presentation.

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D.1 (Cont'd.)

Public Comments: (1) Mollie McLeod offered appreciation for the responsiveness and leadership displayed and urged the City to include accessibility in every part of procurement, equitable language and cultural connections. (2) Blair Beekman offered appreciation for the presentation, and spoke to bringing community into the process.

Deputy City Manager, Emergency Operations Center Director, Kip Harkness and Chief Information Officer Rob Lloyd and Chief Technology Officer Jerry Driessen responded to questions. It was indicated that staff is currently getting input before unveiling the strategic plan, indicating the need for a new governance model, finding a balance across the City and heavier consolidation of core functions.

Action: Upon motion by Councilmember Pam Foley, seconded Vice Mayor Chappie Jones by and carried unanimously, the Committee accepted the report on the City's proposed 2021-2023 Information Technology Strategic Plan, reviewing analysis strategies, process, priorities identified, key metrics, and external review. Staff received input and continued this item to the June 3, 2021, Committee meeting. (5-0.)

2. GIS Strategic Plan Report. (Public Works)

Public Comments: (1) Mollie McLeod suggested San José partner with Cities for All, recommending inclusive and accessible urban development and the need for an Office of Disability. (2) Blair Beekman invited everyone to explore open public policy ideas.

Assistant Director Public Works, Matt Loesch, offered a presentation.

Action: Upon motion by Councilmember David Cohen, seconded by Vice Mayor Chappie Jones and carried unanimously, the Committee accepted the report on the direction and service priorities of the City's Geospatial Information Systems (GIS) Center of Excellence which will present strategic initiatives. (4-0-1. Absent: Cohen.)

• Open Forum

1. Blair Beekman spoke to the need to continue towards better practices and open public policies to transition out of future natural disasters.
2. Molly McLeod suggested plain language resources, algorithm- driven hiring tools, innovative recruitment and 'people power', and development of 'crip hacks'.

- **Adjournment**

Councilmember Matt Mahan adjourned the Committee meeting at 3:40 p.m.

Councilmember Matt Mahan, Chair
Smart Cities and Service Improvements Committee

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