Downtown San José
Wayfinding Program Update
Community & Economic
Development Committee

February 2021

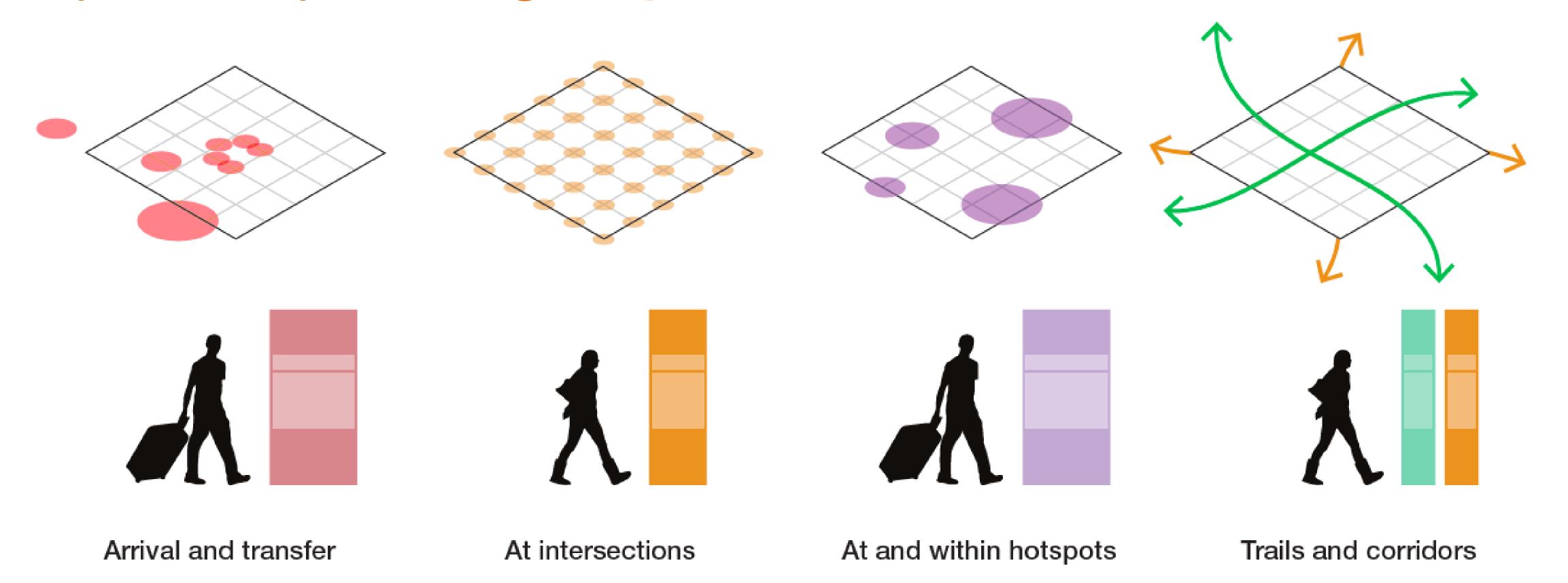
What is wayfinding?





City of San José Wayfinding Phase 2

Why is wayfinding important?



Orientate and plan

_Overview map _Transfer maps

Navigate and connect

_Directions

_Area map

_Overview map

Find and discover

_Destination map

_Directory

_Interpretation

Follow and play

_Route map

_Overview map

_Activity information

Downtown Wayfinding project

July 2018 Stakeholder design development update

Oct 2018 Content generation workshop

Jan 2019 User testing – NHL All Star game

June 2019 Stakeholder design development update

Aug 2019 User testing – Comic Con

Feb 2020 Master base map complete

Feb 2021 Pilot RFP

Summer 2021 Pilot delivery and installation

Stakeholder workshops







Stakeholder Participation

Private Sector Participants:

Knight Foundation SPUR

San Jose Downtown Association

Team San Jose

Walk San Jose

California Walks

Friends of CalTrain

Silicon Valley Bicycle Coalition

Ride ESSJ

Bike Party

Notre Dame High School

Public Sector Participants:

Valley Transportation Authority

Metropolitan Transportation Authority

San Jose State University

City Staff from

Parks, Recreation & Neighborhood

Services

Transportation

Public Works

Planning, Building & Code Enforcement

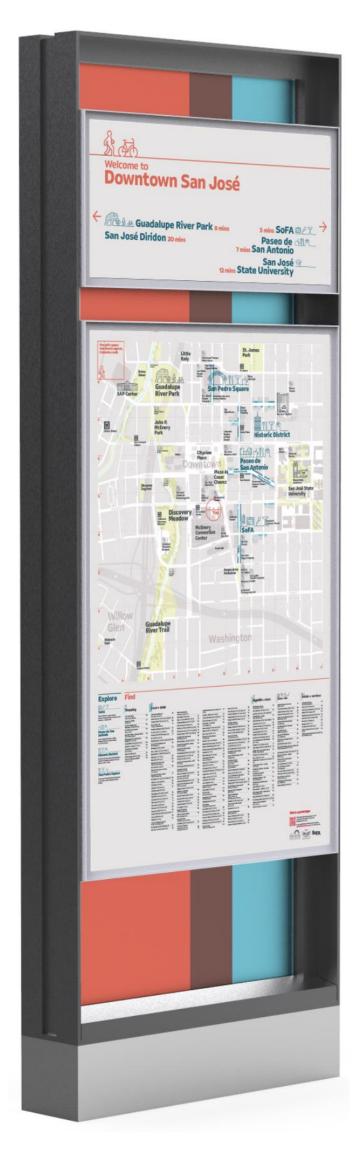
User testing



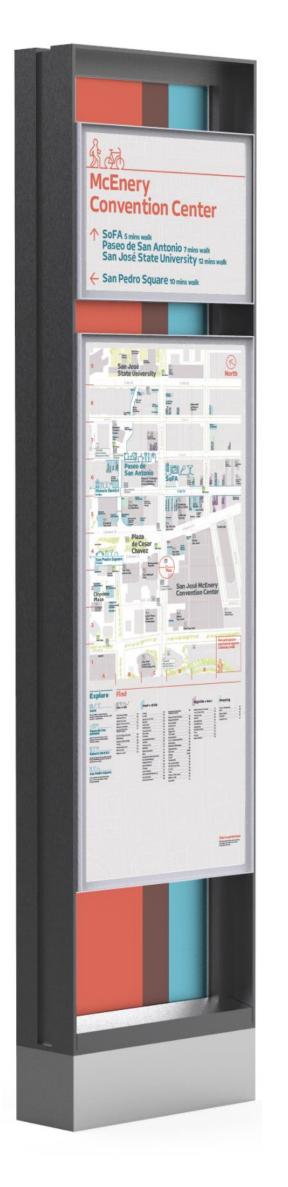


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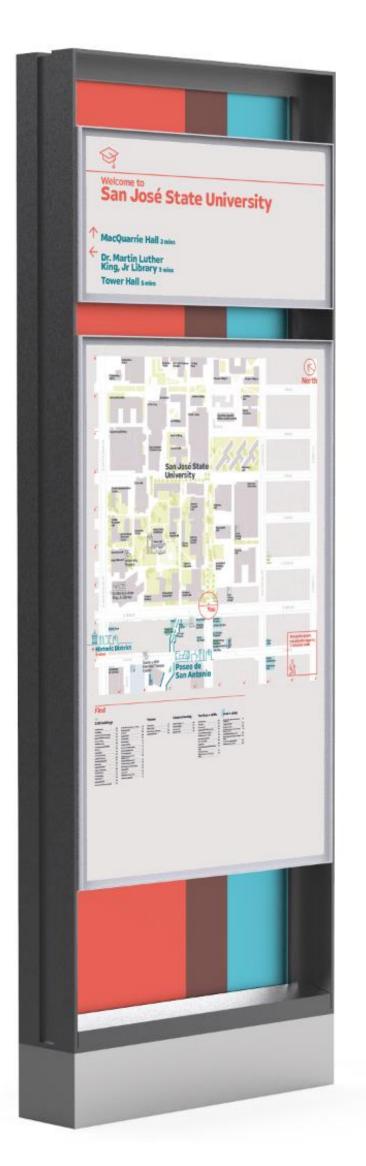
Arrival Totem



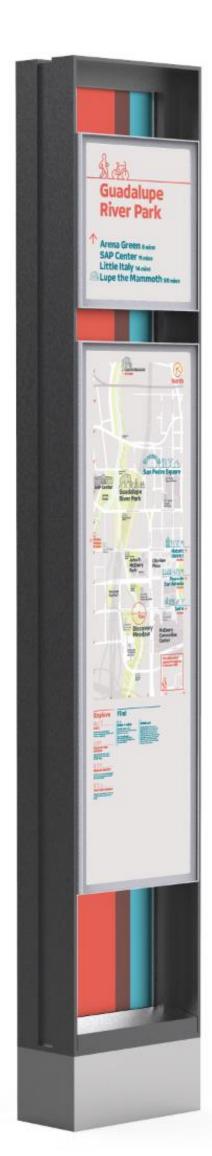
Mesh Totem



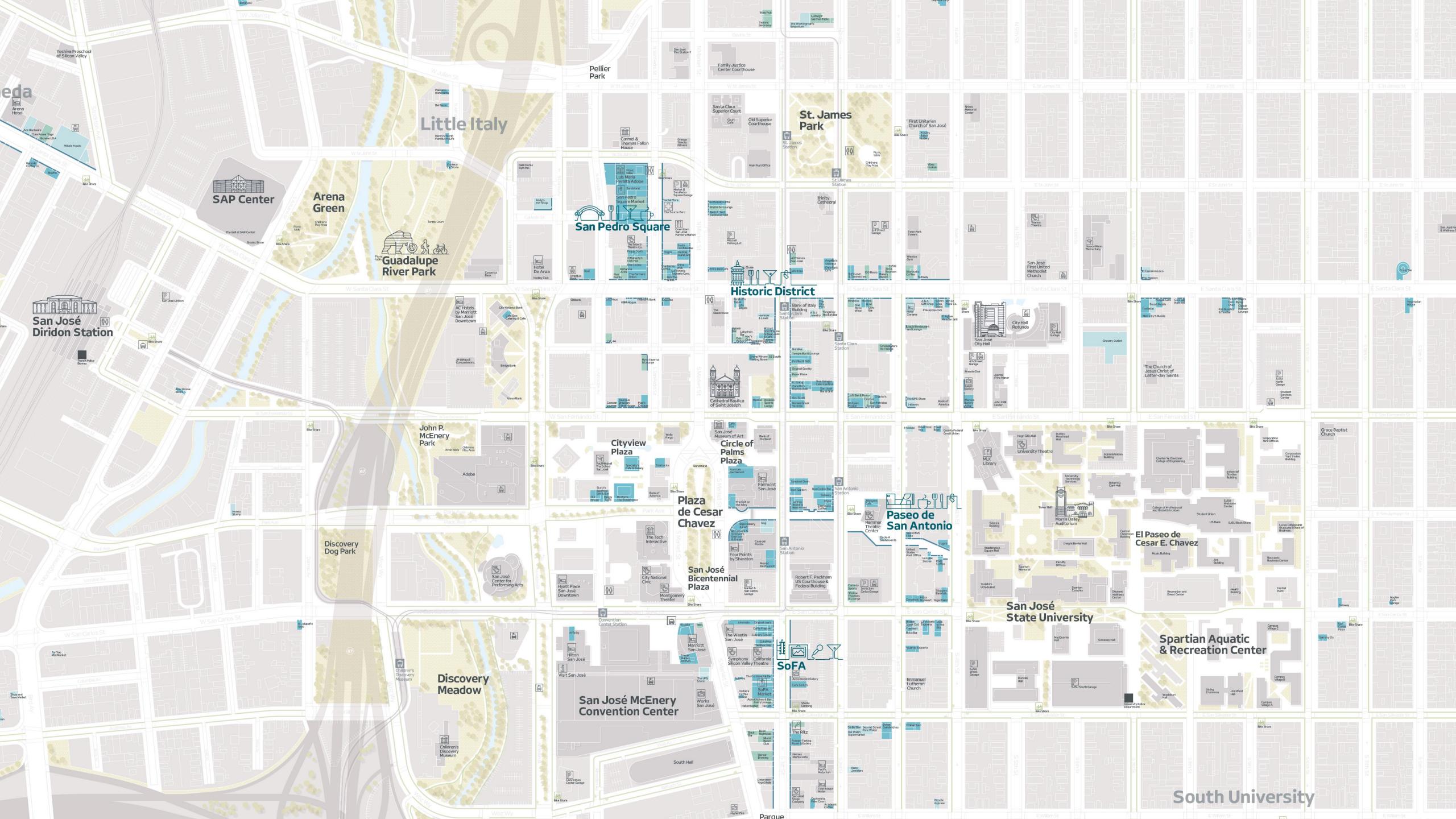
Hotspot Totem



Trail Totem













City of San José Wayfinding Phase 2

Next Steps

March 2021 Release RFP

June 2021 Award Contract

Summer 2021 Pilot delivery and installation

City of San José Wayfinding Phase 2