Fw: water bill increase

City Clerk <city.clerk@sanjoseca.gov>

Thu 2/4/2021 8:59 AM

To: Rules and Open Government Committee Agendas <rulescommitteeagenda@sanjoseca.gov>

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200 E. Santa Clara St., Tower 14th Floor San Jose, CA 95113

Main: 408-535-1260 Fax: 408-292-6207

How is our service? Please take our short survey.

From: SAL MUKHTAR

Sent: Thursday, February 4, 2021 8:57 AM **To:** City Clerk <city.clerk@sanjoseca.gov>

Subject: water bill increase

[External Email]

Hello All,

I know many people addressed this issue and I add my voice to them that the water price is already high and we do not need another increase. I feel the water company needs to learn how to mange cost rather than pass the cost to customers. sal mukhtar

Fw: Water rates

City Clerk <city.clerk@sanjoseca.gov>

Thu 2/4/2021 8:09 AM

To: Rules and Open Government Committee Agendas <rulescommitteeagenda@sanjoseca.gov>

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How is our service? Please take our short survey.

From: Robert Ash

Sent: Wednesday, February 3, 2021 2:39 PM **To:** City Clerk <city.clerk@sanjoseca.gov>

Subject: Water rates

[External Email]

It is an absolute tragedy that you are considering raising our water rates at a time when many have lost their jobs or have extreme hardships due to the Chinese virus.

Sent from my iPhone

City Clerk <city.clerk@sanjoseca.gov>

Thu 2/4/2021 8:09 AM

To: Rules and Open Government Committee Agendas <rulescommitteeagenda@sanjoseca.gov>

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How is our service? Please take our short survey.

From: Chuck Nunley

Sent: Wednesday, February 3, 2021 3:52 PM **To:** City Clerk <city.clerk@sanjoseca.gov> **Subject:** Rules Committee Agenda, Item G

[External Email]

Dear Mayor Liccardo, Vice Mayor Jones and councilmembers,

Covid-19 is going to derail the economy and our lives for the foreseeable future. And San Jose Water presents this huge rate increase to their customers.

Suggested action for you:

#1 Send a letter to CPUC

#2 Invite the CPUC to hold public hearing locally

#3 In 10 years, SJWC net income after tax is a total of \$342M. Please ask how the money has been used for purposes claimed.

The people are protesting. Details at RishiKumar.com/water.

- Sincerely, Charles Nunley San Jose Resident

City Clerk <city.clerk@sanjoseca.gov>

Thu 2/4/2021 8:08 AM

To: Rules and Open Government Committee Agendas <rulescommitteeagenda@sanjoseca.gov>

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How is our service? Please take our short survey.

From: Esther Grant

Sent: Wednesday, February 3, 2021 3:53 PM **To:** City Clerk <city.clerk@sanjoseca.gov>

Subject: Fwd: Rules Committee Agenda, item G

[External Email]

----Original Message-----

From: Esther Grant

To: city.clerk@sanjoseca.gov <city.clerk@sanjose.gov>

Sent: Wed, Feb 3, 2021 3:34 pm

Subject: Rules Committee Agenda, item G

My response (a written letter), is the same as the last increase, the San Jose Water Company is doing massive infrastructure, just to name two, the extension of Bart, a huge Google complex. San Jose City and the water company are going to reap the benefit's on these projects.

Covid does make it impossible, I should not have to say that "we have "no jobs, no food(food prices are ridiculous), no money!" Covid or not, we land owner's (I am low income, that should not matter either), should not have to support the utility companies, S.J. Water or PG&E, they collect monies from every facility monthly or semi-monthly. I have a small cabin, with a floor heater(on low), I leave my gas oven door propped open (a little), so I get the heat from the pilot light). I have a propane Heater Buddy, and their hose, with a sensor. My bill is still \$130.00, plus.

God help us all! Be Safe! Esther Grant, Los Gatos. CA

Fw: Water rate increase

City Clerk <city.clerk@sanjoseca.gov>

Thu 2/4/2021 8:07 AM

To: Rules and Open Government Committee Agendas <rulescommitteeagenda@sanjoseca.gov>

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How is our service? Please take our short survey.

From: Jay Berryhill

Sent: Wednesday, February 3, 2021 5:47 PM **To:** City Clerk <city.clerk@sanjoseca.gov>

Subject: Water rate increase

[External Email]

I am opposed to San Jose Water Company's (SJWC) General Rate Case (GRC) application requesting a total of \$88M increase in the cost of service over the three-year period of 2022-2024, and the recovery of \$7M (balancing account) and \$11M (memorandum account) via customer surcharges beginning January 1, 2022, for 36 months or until recovered.

We are all dealing with the Covid-19 impact. Valley Water decided not to increase water rates during this time. Clearly, Covid-19 is going to derail the economy and our lives for the foreseeable future. The economic woes are impacting every strata of society. Families are struggling with paycheck challenges and health insurance challenges. Businesses are shutting down and employees are struggling to find a footing in this weak economy. While all of this is happening, San Jose Water presents this huge rate increase to their customers?

We invite the CPUC to hold public hearings in the San Jose Area to ensure the presiding CPUC Administrative law judge and CPUC commissioners get to hear the citizen viewpoint.

In 10 years, SJWC net income after tax is a total of \$342M.

So, how has the money been used for:

- 1. Infrastructure improvement,
- 2. Water quality requirements, and
- 3. Addressing cybersecurity/ data privacy projects?

Please analyze San Jose Water's financial books to understand what has been done for these three areas mentioned above, including what has been spent over the last 10 years towards improvements, including

water main and well replacements, enhancements to pumping stations and well fields, as well as water tank upgrades and replacements throughout SJWC's 140 square miles of service area. I call upon CPUC to undertake a complete audit of SJWC operations and finances, and to benchmark these against other water utilities within CPUC's jurisdiction. We need CPUC's help to get to the bottom of it, and to help SJWC get back to a point of operational efficiency and market-rate competitiveness. Please do not approve any rate increase requests until SJWC can benchmark roughly at parity with other water utilities.

Jay T Berryhill

City Clerk <city.clerk@sanjoseca.gov>

Thu 2/4/2021 8:06 AM

To: Rules and Open Government Committee Agendas <rulescommitteeagenda@sanjoseca.gov>

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How is our service? Please take our short survey.

From: Ron Sorisho

Sent: Wednesday, February 3, 2021 8:01 PM **To:** City Clerk <city.clerk@sanjoseca.gov> **Subject:** Rules Committee Agenda, Item G

[External Email]

Dear Mayor Liccardo, Vice Mayor Jones and councilmembers,

The proposed 22% rate increase from the San Jose Water Company is unprecedented. Our water rates are already incredibly high, we are an average household and pay around \$250 each month for our water bill. This is already not sustainable and now SJWC is proposing an additional major increase. People are losing or have lost their jobs with COVID which means mounting financial pressure from utility companies is inhumane especially when we don't have a choice to somewhere else to purchase our water. This is a monopoly and consumer doesn't get a choice. In our opinion, SJWC should have extreme government oversight in order to protect the people from this sort of price gouging. I suspect SJWC will report all time revenue growth already since most people have been working from home for the past one year which means their water consumption level has naturally gone up and so has SJWC's revenues as a result of that.

Please help by doing the following:

#1 Send a letter to CPUC

#2 Invite the CPUC to hold public hearing locally

#3 In 10 years, SJWC net income after tax is a total of \$342M. Please ask how the money has been used for purposes claimed.

Sincerely, Ron Sorisho Proud San Jose Resident for past 40 years!

City Clerk <city.clerk@sanjoseca.gov>

Fri 2/5/2021 8:14 AM

To: Rules and Open Government Committee Agendas <rulescommitteeagenda@sanjoseca.gov>

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How is our service? Please take our short survey.

From: Patricia Juarez <

Sent: Thursday, February 4, 2021 5:05 PM **To:** City Clerk <city.clerk@sanjoseca.gov> **Subject:** Rules Committee Agenda, Item G.

[External Email]

I am opposed to San Jose Water Company's (SJWC) General Rate Case (GRC) application requesting a total of \$88M increase in the cost of service over the three-year period of 2022-2024, and the recovery of \$7M (balancing account) and \$11M (memorandum account) via customer surcharges beginning January 1, 2022, for 36 months or until recovered.

We are all dealing with the Covid-19 impact. Valley Water decided not to increase water rates during this time. Clearly, Covid-19 is going to derail the economy and our lives for the foreseeable future.

The economic woes are impacting every strata of society. Families are struggling with paycheck challenges and health insurance challenges. Businesses are shutting down and employees are struggling to find a footing in this weak economy.

While all of this is happening, San Jose Water presents this huge rate increase to their customers?

In 10 years, SJWC net income after tax is a total of \$342M. Please ask how the money has been used for purposes claimed.

Sincerely, Patricia Juarez

City Clerk <city.clerk@sanjoseca.gov>

Mon 2/8/2021 7:57 AM

To: Rules and Open Government Committee Agendas <rulescommitteeagenda@sanjoseca.gov>

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How is our service? Please take our short survey.

From: BETH GRIMES <

Sent: Saturday, February 6, 2021 11:58 AM

To: City Clerk <city.clerk@sanjoseca.gov>
Cc: Mark Grimes

Subject: Rules Committee Agenda, Item G

[External Email]

Dear Mayor Liccardo, Vice Mayor Jones and council members, San Jose Water presents this huge rate increase to their customers.

Suggested action for you:

#1 Send a letter in opposition of the rate increases to CPUC

#2 Invite the CPUC to hold a public hearing locally.

#3 In 10 years, SJWC net income after tax is a total of \$343M. Please ask how the money has been used for the purposes claimed. We shouldn't have to make-up for their lack of in effective spending management. We have to manage within our means, they should have to manage within theirs. If capitol expenditures should have been planned for and reserves built, then shame on them if they didn't do that.

The people are protesting. Details at RishiKumar.com/water.

Sincerely, Mark & Beth Grimes

City Clerk <city.clerk@sanjoseca.gov>

Mon 2/8/2021 7:57 AM

To: Rules and Open Government Committee Agendas <rulescommitteeagenda@sanjoseca.gov>

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How is our service? Please take our short survey.

From: Steven Henderson

Sent: Saturday, February 6, 2021 3:34 PM **To:** City Clerk <city.clerk@sanjoseca.gov> **Subject:** Rules Committee Agenda, Item G

[External Email]

Dear Mayor Liccardo, Vice Mayor Jones and councilmembers,

Covid-19 is going to derail the economy and our lives for the foreseeable future. And San Jose Water presents this huge rate increase to their customers.

Suggested action for you:

#1 Send a letter to CPUC

#2 Invite the CPUC to hold public hearing locally

#3 In 10 years, SJWC net income after tax is a total of \$342M. Please ask how the money has been used for purposes claimed.

We the people are protesting.!!

This is the worst possible time to do this and hurts the population.

Steven Henderson

Fw: water rate increases

City Clerk < city.clerk@sanjoseca.gov>

Fri 2/5/2021 10:16 AM

To: Rules and Open Government Committee Agendas <rulescommitteeagenda@sanjoseca.gov>

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How is our service? Please take our short survey.

From: DisneyLove <

Sent: Friday, February 5, 2021 9:41 AM **To:** City Clerk <city.clerk@sanjoseca.gov>

Subject: water rate increases

[External Email]

STOP all water rate increases! During a pandemic when we are struggling to pay their bills, we cannot afford ANY increase. A water rate increase would force people to choose between water, electricity, or food.

Thank you, Joan Smith resident of San Jose

Sent with **ProtonMail** Secure Email.