



Housing

FY 2019-20 Homelessness Annual Report

Neighborhood Services and
Education Committee

February 11, 2021

Ragan Henninger

Deputy Director, Housing

Kelly Hemphill

*Homelessness Response
Manager*

Overview

- 🏠 Homeless Census and Survey & Community Plan
- 🏠 Annual Expenditures
- 🏠 Housing based solutions
- 🏠 Interim solutions
- 🏠 Crisis interventions



2019 Homeless Census and Survey

🏠 **6,097** homeless individuals

🏠 **84%** unsheltered

🏠 **9,706** Countywide



Supportive Housing System Progress 2015-2019

Thanks to the collective efforts of partners throughout the community, over the past five years, we have done the following:

Helped **8,884 households** resolve their homelessness,

representing
14,132 people



Doubled the number of supportive housing units in Santa Clara County



Doubled our temporary housing and emergency shelter capacity



Launched a new homelessness prevention system that now serves about **1,000 households annually**



Led a community-wide campaign that has successfully housed more than **1,600 veterans** and engaged nearly **800 private landlords** in the effort

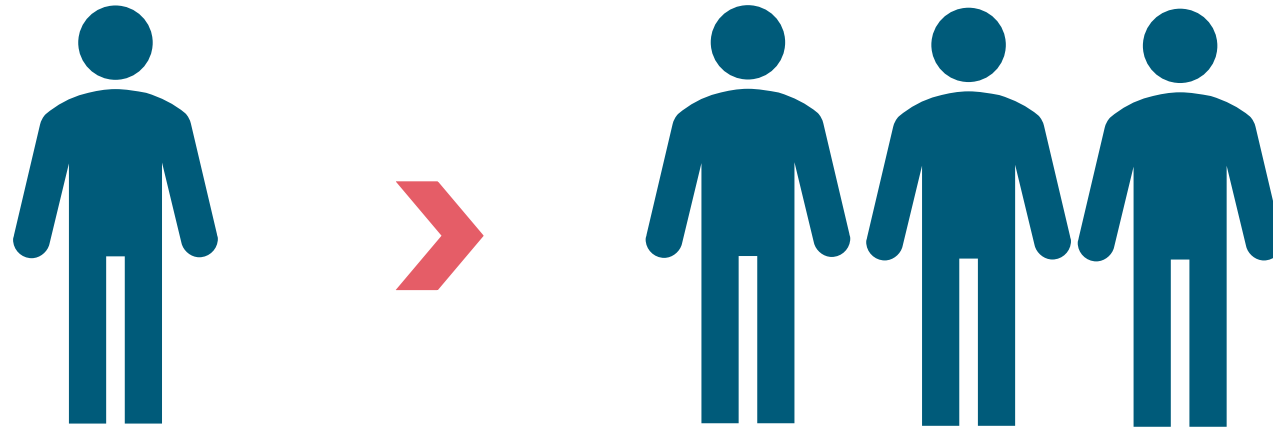


Voters approved **\$950 million** to develop affordable housing through the 2016 Measure A Affordable Housing Bond and raised another **\$100 million** in private contributions to support the implementation of the community plan

Homeless Strategies Flow



Homeless Continues to Grow



For every homeless family or individual connected to housing in the county, two to three more are experiencing homelessness for the very first time



Community Plan 2020-2025

STRATEGY 1



Address the root causes of homelessness through system and policy change

STRATEGY 2



Expand homelessness prevention and housing programs to meet the need

STRATEGY 3



Improve quality of life for unsheltered individuals and create healthy neighborhoods for all

System Wide Performance Benchmarks

95%

Permanent Supportive Housing will maintain their housing

95%

Rapid Rehousing Programs will exit to permanent home

35%

Street Outreach will exit to permanent or temporary destination



Expenditures



FY 2019-20 Allocations & CARES

	FY 2019-20	FY 2018-19
Housing Based Solutions	\$41,446,245	\$8,850,895
Administration	\$9,535,650	\$2,468,238
Crisis Response Interventions	\$15,338,746	\$2,000,316
Encampment Abatement	\$1,084,619	\$1,663,244
Community Initiative	\$585,069	\$667,007
TOTAL	\$67,990,329	\$15,649,700



Ending Homelessness

Rare Brief & One-time



City of San José Homeless Strategies

🏠 Housing Based Solutions

🏠 Interim Housing

🏠 Crisis Response Interventions



Housing Based Solutions



Homeless Prevention (non-COVID)

Destination Home

- **\$3M**
- **716** San José Residents
- **96%** of households remained stably housed while receiving assistance

Bill Wilson Center

- **\$238,613**
- **86** San José residents
- **100%** of households remained stably housed while receiving assistance



Rapid Rehousing

Agency	People	Investment	Effectiveness
Bill Wilson Center	58	\$377,797	94% of program participants exited to permanent housing.
PATH	37	\$163,311	100% of program participants exited to permanent housing.
The Health Trust	35	\$287,228	100% of program participants exited to permanent housing.
The Health Trust HOPWA	92	\$1,055,469	100% of participants maintained permanent, stable housing.



Interim Housing



Monterey & Bernal



Interim Housing



Homeless Based Solutions

Mabury BHC

- **76** San José residents
- **\$1,264,500**
- **72%** of participants exited to permanent housing within 120 days of entry

Plaza Hotel

- **63** San José residents
- **\$685,508**
- **81%** of participants exited to permanent housing or temporary destinations



Crisis Interventions



Crisis Response Interventions



Crisis Interventions

Agency/Service	People	Investment	Effectiveness
LifeMoves/Safe Parking	188	\$512, 152	67% of program participants exited to permanent housing or temporary destinations.
PATH Outreach	514	\$458,083	26% of clients move from street to permanent housing. 30% of clients move from street to temporary destination.
WeHope/Mobile Showers	1,393	\$652,345	55% of clients who were not already connected, were connected to case management, resources, and/or mainstream benefits.
LifeMoves/Motel Vouchers	308	\$1,046,193	84% of households moved into shelter or stable housing within 120 days of intake.





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