

Fw: Rules Committee Agenda, Item G

City Clerk <[REDACTED]>

Wed 2/3/2021 9:20 AM

To: Agendadesk <[REDACTED]> Rules and Open Government Committee Agendas

<[REDACTED]>

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From: Kayla Figone <[REDACTED]>

Sent: Tuesday, February 2, 2021 7:29 PM

To: City Clerk <[REDACTED]>

Cc: campaign@rishi2020.com <campaign@rishi2020.com>

Subject: Rules Committee Agenda, Item G

[External Email]

Hello,

In my last email, I accidentally didn't follow the <500 character count rule.

The increase in water price is absolutely ABSURD.

"Costs of older infrastructure." --What happened to all the money that was made during the drought?

"Increased staff." -- Great, now pay them more with the money you still have. "Under-collection of revenue." -- Didn't you increase staff? So that's not the people of SJ's problem.

Best,

Kayla

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Fw: Opposition to San Jose Water Company proposed rate increase

City Clerk <[REDACTED]>

Wed 2/3/2021 12:11 PM

To: Rules and Open Government Committee Agendas <[REDACTED]>

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From: Pat Mulcaire <[REDACTED]>

Sent: Wednesday, February 3, 2021 10:18 AM

To: District1 <[REDACTED]>

Cc: City Clerk <[REDACTED]>

Subject: Opposition to San Jose Water Company proposed rate increase

[External Email]

Dear Vice Mayor Jones,

I am a 32 year citizen of San Jose and I am opposed to San Jose Water Company's (SJWC) General Rate Case (GRC) application requesting a total of \$88M increase in the cost of service over the three-year period of 2022-2024, and the recovery of \$7M (balancing account) and \$11M (memorandum account) via customer surcharges beginning January 1, 2022, for 36 months or until recovered.

We are all dealing with the Covid-19 impact. Valley Water decided not to increase water rates during this time. Clearly, Covid-19 is going to derail the economy and our lives for the foreseeable future. The economic woes are impacting every strata of society. Families are struggling with paycheck challenges and health insurance challenges. Businesses are shutting down and employees are struggling to find a footing in this weak economy. While all of this is happening, San Jose Water presents this huge rate increase to their customers?

We invite the CPUC to hold public hearings in the San Jose Area to ensure the presiding CPUC Administrative law judge and CPUC commissioners get to hear the citizen viewpoint.

In 10 years, SJWC net income after tax is a total of \$342M.

So, how has the money been used for:

1. Infrastructure improvement,
2. Water quality requirements, and
3. Addressing cybersecurity/ data privacy projects?

Please analyze San Jose Water's financial books to understand what has been done for these three areas mentioned above, including what has been spent over the last 10 years towards improvements, including water main and well replacements, enhancements to pumping stations and well fields, as well as water tank upgrades and replacements throughout SJWC's 140 square miles of service area. I call upon CPUC to undertake a complete audit of SJWC operations and finances, and to benchmark these against other water utilities within CPUC's jurisdiction. We need CPUC's help to get to the bottom of it, and to help SJWC get back to a point of operational efficiency and market-rate competitiveness. Please do not approve any rate increase requests until SJWC can benchmark roughly at parity with other water utilities.

Please consider comparison metrics for all other public & private utilities in the Bay Area in determining the appropriate cost of capital adjustments and rate increases for future years.

I urge you to visit <https://tinyurl.com/SJWCAppendix> for summary financial data, rate increases and a few pertinent case studies A through J. Please consider the massive rate increases that have already occurred. The fact is, our water rates skyrocketed during the drought years and never returned to any semblance of "normal" – far outstripping the rate of inflation at the time. The fact is, when benchmarked to other municipal water districts, those of us unfortunate enough to live within SJWCs jurisdiction have faced unprecedented rate increases. I am therefore not at all placated by a statement that "a typical customer with a ¾-inch meter that uses 11 Ccf of water per month would see a bill increase of approximately \$xyz per month."

During the 2016 drought, we dropped our consumption of water, and San Jose Water wanted to increase our water rates attributing it to the drop. The insanity of a monopoly when a reduction in demand (a.k.a conservation), leads to a price increase is crazy! This story keeps repeating and the customers of San Jose Water are at the receiving end. Please stop this!

Please review the petition to replace SJWC with a municipal utility company <http://www.tinyurl.com/noMoreSJWC> - YES, I have signed it along with 4400+ others.

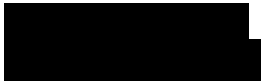
***THANK YOU TO CPUC COMMISSIONERS, STAFF AND ORA: We appreciate your diligence in taking a measured and tough stand against San Jose Water Company the last few years. We are a choiceless consumer, but not a voiceless consumer. San Jose Water Company is a monopoly! SJWC has gotten behind a simple process of 'gaming the system', submitting Advice Letters and Rate Case filings to CPUC and getting the approvals. Thank you for analyzing every rate increase proposal and for rejecting a few.

No more automatic approvals. No more rate increases.

I respectfully request the San Jose City Council to ask the PUC to protect us, the citizens of California, from the blatant rate increases by San Jose Water Company.

Sincerely,

Pat Mulcaire



Fw: Rules Committee Agenda, Item G.

City Clerk <[REDACTED]>

Wed 2/3/2021 12:07 PM

To: Rules and Open Government Committee Agendas <[REDACTED]>

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From: LAURA BELTRAN <[REDACTED]>

Sent: Wednesday, February 3, 2021 10:51 AM

To: City Clerk <[REDACTED]>

Subject: Rules Committee Agenda, Item G.

[External Email]

Dear PUC President Batjer and Commissioners,

No more automatic approvals. No more rate increases. It is ridiculous for San Jose Water Company's (SJWC) General Rate Case (GRC) to request a total of \$88M increase in the cost of service over the three-year period of 2022-2024, and the recovery of \$7M (balancing account) and \$11M (memorandum account) via customer surcharges beginning January 1, 2022, for 36 months or until recovered.

I can not believe the greed of this company. We are all dealing with the Covid-19 impact. Valley Water decided not to increase water rates during this time. Clearly, Covid-19 is going to derail the economy and our lives for the foreseeable future. The economic woes are impacting every strata of society. Families are struggling with paycheck challenges and health insurance challenges. Businesses are shutting down and employees are struggling to find a footing in this weak economy. While all of this is happening, San Jose Water presents this huge rate increase to their customers?

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During the 2016 drought, we dropped our consumption of water, and San Jose Water wanted to increase our water rates attributing it to the drop. The insanity of a monopoly when a reduction in demand (a.k.a conservation), leads to a price increase is crazy! This story keeps repeating and the customers of San Jose Water are at the receiving end. Please stop this!

Please review the petition to replace SJWC with a municipal utility company_ <http://www.tinyurl.com/noMoreSJWC> - YES, I have signed it along with 4400+ others.

I appreciate your diligence in taking a measured and tough stand against San Jose Water Company the last few years. We are a choice-less consumer, but not a voiceless consumer. San Jose Water Company is a monopoly! SJWC has gotten behind a simple process of 'gaming the system', submitting Advice Letters and Rate Case filings to CPUC and getting the approvals. Thank you for analyzing every rate increase proposal and for rejecting a few.

I respectfully request that the PUC protect us, the citizens of California, from the blatant rate increases by San Jose Water Company.

Sincerely,
Laura Beltran

[REDACTED]

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Fw: Rules Committee Agenda, Item G

City Clerk <[REDACTED]>

Wed 2/3/2021 12:06 PM

To: Rules and Open Government Committee Agendas <[REDACTED]>

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From: The Community Bee <[REDACTED]>

Sent: Wednesday, February 3, 2021 11:15 AM

To: City Clerk <[REDACTED]>

Subject: Fwd: Rules Committee Agenda, Item G

[External Email]

Good morning,

I am emailing to protest the San Jose Water Company's application to the Rules Committee for water rate increase.

This is malicious and predatory.

SJWC claims points of 1) infrastructure maintenance and costs due to age, 2) increased staffing, and 3) "under-collection" of revenue in prior years. To which I argue:

1) if SJWC had properly maintained said infrastructure over the years as they should have, when not impacted by a pandemic, this would be a lesser issue.

2) Considering the pandemic and how other companies instituted freezes on hiring and staffing expenditures, SJWC should not punish the people for their own internal issues.

3) California has been in a semi consistent state of drought for the last decade, with sponsored campaigns to enact water conservation efforts and prevent excess water usage. This is not new. To claim now that a utilities company is suffering from lost or "under-collected" revenue is absurd, fabricated, greedy, and predatory. Particularly when the community it serves is suffering from a global

pandemic that has affected all individuals mentally, emotionally, and especially financially. Attempts to increase rates based on predictable utility usage in a desert state concerned with water conservation and drought prevention tactics is ridiculous.

I implore the Rules Committee to reject the SJWC's current proposal to increase their rates over the course of the next few years.

Thank you for your time,

CeeCee

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Fw: Rules Committee Agenda, Item G

City Clerk <[REDACTED]>

Wed 2/3/2021 12:02 PM

To: Rules and Open Government Committee Agendas <[REDACTED]>

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How is our service? [Please take our short survey.](#)

From: Daniel Miin <[REDACTED]>

Sent: Wednesday, February 3, 2021 11:32 AM

To: City Clerk <[REDACTED]>

Subject: Rules Committee Agenda, Item G

[External Email]

Dear PUC President Batjer and Commissioners,

I am opposed to San Jose Water Company's (SJWC) General Rate Case (GRC) application requesting a total of \$88M increase in the cost of service over the three-year period of 2022-2024, and the recovery of \$7M (balancing account) and \$11M (memorandum account) via customer surcharges beginning January 1, 2022, for 36 months or until recovered.

We are all dealing with the Covid-19 impact. Valley Water decided not to increase water rates during this time. Clearly, Covid-19 is going to derail the economy and our lives for the foreseeable future. The economic woes are impacting every strata of society. Families are struggling with paycheck challenges and health insurance challenges. Businesses are shutting down and employees are struggling to find a footing in this weak economy. While all of this is happening, San Jose Water presents this huge rate increase to their customers?

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No more automatic approvals. No more rate increases.

I respectfully request that the PUC protect us, the citizens of California, from the blatant rate increases by San Jose Water Company.

Sincerely,
Dan Miin

[REDACTED]
[REDACTED]

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Fw: San Jose Water Company Agenda Item

City Clerk <[REDACTED]>

Wed 2/3/2021 9:34 AM

To: Rules and Open Government Committee Agendas <[REDACTED]>

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From: Bob and Vera Bagshaw <[REDACTED]>

Sent: Tuesday, February 2, 2021 5:10 PM

To: City Clerk <[REDACTED]>

Subject: San Jose Water Company Agenda Item

[External Email]

Hello, Rules & Open Government Committee! I am very dismayed at the latest request from SJW for another rate increase – how much is enough?! SJW customers already pay much higher per-tier prices than our neighbors, who use Great Oaks. Would it be possible to consider a city-owned water management company? Below is the email I sent to the CPUC to voice my objection.

Thank you!

Hello, CPUC! Could you PLEASE put a stop to the constant price increases that customers of the San Jose Water Company have been subjected to over the past few years? This company is a monopoly and, as the saying goes, with great power SHOULD come great responsibility. Unfortunately, I do not see SJW being interested in any way in being a good corporate citizen. I am not a savvy investor, but please note from an article on Business Wire:

SJW Group Announces 2021 Dividend Increase

SJW Group



Updated Thu, January 28, 2021, 4:34 PM

SJW +0.92%

- 6.3% increase in annual dividend
- 53 years of annual dividend increases

SJW Group (NYSE: SJW) today announced that the Board of Directors approved an increase in the 2021 annual dividend over total dividends paid in 2020 of 6.3%, or \$0.08, per share to \$1.36 per share. Since 2016, SJW Group has increased the annual dividend by 67.9%.

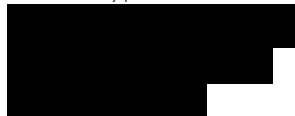
Dividends have been paid on SJW Group's and its predecessor's common stock for more than 77 years and the annual dividend amount has increased in each of the last 53 years, which places SJW Group in an exclusive group of companies on the New York Stock Exchange.

Water is not like other commodities – it is essential for life. It should not be bought and sold for profit like bicycles, which consumers can choose to buy or not buy, and also choose from whom to buy. In my area, I do not have a choice – I must have water and I must buy it from San Jose Water Company. I am appalled that water (and power, which I also consider essential for our current lifestyle) is treated like any other consumer product, managed by a for-profit company who has a monopoly and appears to be more interested in providing increasing dividends to its shareholders than it does in managing a precious resource for its captive customer base.

Could you please let me know who I can contact to make a plea to remove the management of our water from a for-profit company and transfer it to a municipally-owned entity? I believe there is already a little push to do this with power in our area and I would like to see it happen for water also. I realize there is corruption possible in every business but I will feel better knowing that at least the profit motive will not be a priority. Please help?

Thank you!

Vera Bagshaw



PS – I must also take this opportunity to express my dismay with the CPUC. My understanding is that this commission is supposed to be a voice for the public in dealing with these large corporations, making sure that all are treated fairly. I am guessing that SJW could not have established the dividend track record that it has without at least some cooperation from the CPUC. In my naivete I keep thinking that there must be people at CPUC who care about the common good, but I am constantly disappointed. Shame on you for abusing the trust we place in you!

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Fw: Rules Committee Agenda, Item G.

City Clerk <[REDACTED]>

Wed 2/3/2021 9:34 AM

To: Rules and Open Government Committee Agendas <[REDACTED]>

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From: Shivaram Mysore <[REDACTED]>

Sent: Tuesday, February 2, 2021 6:23 PM

To: City Clerk <[REDACTED]>

Subject: Rules Committee Agenda, Item G.

[External Email]

Hello,

We appreciate your diligence in taking a measured and tough stand against San Jose Water Company the last few years. We are a choice-less consumer, but not a voiceless consumer. San Jose Water Company is a monopoly! SJWC has gotten behind a simple process of 'gaming the system', submitting Advice Letters and Rate Case filings to CPUC and getting the approvals. Thank you for analyzing every rate increase proposal and for rejecting a few.

No more automagic approvals. No more rate increases.

I respectfully request that the PUC protect us, the citizens of California, from the blatant rate increases by San Jose Water Company.

Sincerely,

Shivaram Mysore
[REDACTED]

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Fw: Rules Committee Agenda, Item G

City Clerk <[REDACTED]>

Wed 2/3/2021 9:33 AM

To: Rules and Open Government Committee Agendas <[REDACTED]>

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How is our service? [Please take our short survey.](#)

From: Rishi Kumar <[REDACTED]>

Sent: Tuesday, February 2, 2021 6:29 PM

To: City Clerk <[REDACTED]>

Subject: Rules Committee Agenda, Item G

[External Email]

Dear Mayor Liccardo, Vice Mayor Jones and councilmembers,
Covid-19 is going to derail the economy and our lives for the foreseeable future. And San Jose Water presents this huge rate increase to their customers.

Suggested action for you:

#1 Send a letter to CPUC

#2 Invite the CPUC to hold public hearing locally

#3 In 10 years, SJWC net income after tax is a total of \$342M. Please ask how the money has been used for purposes claimed.

The people are protesting. Details at RishiKumar.com/water.

Sincerely,

Rishi Kumar

Councilmember, Saratoga

Kumar for Congress 2022 || ID C00695866

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Fw: Water rates

City Clerk <[REDACTED]>

Wed 2/3/2021 9:31 AM

To: Rules and Open Government Committee Agendas <[REDACTED]>

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How is our service? [Please take our short survey.](#)

From: Nicholas Speno Sr. <[REDACTED]>

Sent: Tuesday, February 2, 2021 6:43 PM

To: City Clerk <[REDACTED]>

Subject: Water rates

[External Email]

Please push back, fight it. Thanks Nicholas Speno

Sent from my iPhone

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Fw: Application A.21-01-003

City Clerk <[REDACTED]>

Wed 2/3/2021 9:31 AM

To: Rules and Open Government Committee Agendas <[REDACTED]>

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San Jose, CA 95113

Main: 408-535-1260

Fax: 408-292-6207

How is our service? [Please take our short survey.](#)

From: Patrick O'Leary <[REDACTED]>

Sent: Tuesday, February 2, 2021 6:42 PM

To: City Clerk <[REDACTED]>

Cc: [REDACTED]

Subject: Application A.21-01-003

[External Email]

Tariff Unit, Water Division, 3rd floor

Public Utilities Commission

505 Van Ness Avenue

San Francisco CA 94102

EMAIL: [mar\[REDACTED\]](#), [\[REDACTED\]](#), [\[REDACTED\]](#),

[PublicAdvocatesOffice_Press@cpuc.ca.gov](#), [\[REDACTED\]](#),

[\[REDACTED\]](#), [ybel.batjer@cpuc.ca.gov](#), [\[REDACTED\]](#),

CC:

SUBJECT: Application A.21-01-003

Dear PUC President Batjer and Commissioners,

I am opposed to San Jose Water Company's (SJWC) General Rate Case (GRC) application requesting a

total of \$88M increase in the cost of service over the three-year period of 2022-2024, and the recovery of \$7M (balancing account) and \$11M (memorandum account) via customer surcharges beginning January 1, 2022, for 36 months or until recovered.

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conservation), leads to a price increase. Crazy! This story keeps repeating and the customers of San Jose Water are at the receiving end. Please stop this!

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<http://www.tinyurl.com/noMoreSJWC> - YES, I have signed it along with 4400+ others.

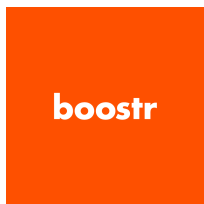
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Sincerely,
Patrick O'Leary

--



Patrick O'Leary
CEO & Founder

Mobile: [REDACTED]
Email: [REDACTED] | Web: boostr.com

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Fw: Rules Committee Agenda, Item G

City Clerk <

Wed 2/3/2021 9:30 AM

To: Rules and Open Government Committee Agendas <

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From: Pete Volonino <

Sent: Tuesday, February 2, 2021 6:43 PM

To: City Clerk <

Subject: Fwd: Rules Committee Agenda, Item G

[External Email]

----- Forwarded message -----

From: **Pete Volonino** <volonino@redhat.com>

Date: Tue, Feb 2, 2021 at 6:32 PM

Subject: Rules Committee Agenda, Item G

To: <[REDACTED]>

Cc: <

< [REDACTED] >

< > , > , >

Dear PUC President Batjer and Commissioners,

I am opposed to San Jose Water Company's (SJWC) General Rate Case (GRC) application requesting a total of \$88M increase in the cost of service over the three-year period of 2022-2024, and the recovery of \$7M (balancing account) and \$11M (memorandum account) via customer surcharges beginning January 1, 2022, for 36 months or until recovered.

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and health insurance challenges. Businesses are shutting down and employees are struggling to find a footing in this weak economy. While all of this is happening, San Jose Water presents this huge rate increase to their customers?

We invite the CPUC to hold public hearings in the San Jose Area to ensure the presiding CPUC Administrative law judge and CPUC commissioners get to hear the citizen viewpoint.

In 10 years, SJWC net income after tax is a total of \$342M.

So, how has the money been used for:

1. Infrastructure improvement,
2. Water quality requirements, and
3. Addressing cybersecurity/ data privacy projects?

Please analyze San Jose Water's financial books to understand what has been done for these three areas mentioned above, including what has been the financial spend over the last 10 years towards improvements include water main and well replacements, enhancements to pumping stations and well fields, as well as water tank upgrades and replacements throughout SJWC's 140 square miles of service area. I call upon CPUC to undertake a complete audit of SJWC operations and finances, and to benchmark those against other water utilities within CPUC's jurisdiction. We need CPUC's help to get to the bottom of it, and to help SJWC get back to a point of operational efficiency and market-rate competitiveness. Please do not approve any rate increase requests until SJWC can benchmark roughly at parity with other water utilities.

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Please review the petition to replace SJWC with a municipal utility company.
<http://www.tinyurl.com/noMoreSJWC> - YES, I have signed it along with 4400+ others.

***THANK YOU TO CPUC COMMISSIONERS, STAFF AND ORA: We appreciate your diligence in taking a measured and tough stand against San Jose Water Company the last few years. We are a choice-

less consumer, but not a voiceless consumer. San Jose Water Company is a monopoly! SJWC has gotten behind a simple process of 'gaming the system', submitting Advice Letters and Rate Case filings to CPUC and getting the approvals. Thank you for analyzing every rate increase proposal and for rejecting a few.

No more automagic approvals. No more rate increases.

I respectfully request that the PUC protect us, the citizens of California, from the blatant rate increases by San Jose Water Company.

Sincerely,
Pete Volonino

[REDACTED]

Thanks,
Pete

Pete Volonino

[REDACTED]

San Francisco

[REDACTED]

Magnite

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Fw: Rules Committee Agenda , Item G

City Clerk <[REDACTED]>

Wed 2/3/2021 9:30 AM

To: Rules and Open Government Committee Agendas <[REDACTED]>

Forwarding ...

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200 E. Santa Clara St., Tower 14th Floor

San Jose, CA 95113

Main: 408-535-1260

Fax: 408-292-6207

How is our service? [Please take our short survey.](#)

From: David Swiatlo <[REDACTED]>

Sent: Tuesday, February 2, 2021 6:44 PM

To: City Clerk <[REDACTED]>

Subject: Rules Committee Agenda , Item G

[External Email]

Dear Mayor Liccardo, Vice Mayor Jones and councilmembers,
Please stop San Jose Water from this horrendous water rate increase.
San Jose Water every year raises its rates and is unchecked by CPUC.
Why should we have to choose between water bills and putting food on our tables.
My bill had gone up more than 150%
How can anyone explain why San Jose Water needs more money to pay its stockholders
How can my bill be explained as my average monthly bill exceeds 140.00 yet total cost for
actual water usage is 11.00 to 12.00
The majority of my bill are fees, surcharges, and meter rates.
Please help us
David Swiatlo

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Fw: Water rates

City Clerk <[REDACTED]>

Wed 2/3/2021 9:30 AM

To: Rules and Open Government Committee Agendas <[REDACTED]>

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San Jose, CA 95113

Main: 408-535-1260

Fax: 408-292-6207

How is our service? [Please take our short survey.](#)

From: Nicholas Speno Sr. <[REDACTED]>

Sent: Tuesday, February 2, 2021 6:45 PM

To: City Clerk <[REDACTED]>

Subject: Water rates

[External Email]

Please send a message that we need help. Push back. Thanks Nick Speno

Sent from my iPhone

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Fw: Rules Committee Agenda, Item G

City Clerk <[REDACTED]>

Wed 2/3/2021 9:29 AM

To: Rules and Open Government Committee Agendas <[REDACTED]>

Office of the City Clerk | City of San José

200 E. Santa Clara St., Tower 14th Floor

San Jose, CA 95113

Main: 408-535-1260

Fax: 408-292-6207

How is our service? [Please take our short survey.](#)

From: Ben Connors <[REDACTED]>

Sent: Tuesday, February 2, 2021 7:25 PM

To: City Clerk <[REDACTED]>

Subject: Rules Committee Agenda, Item G

[External Email]

I am opposed to San Jose Water Company's (SJWC) General Rate Case (GRC) application requesting a total of \$88M increase in the cost of service over the three-year period of 2022-2024, and the recovery of \$7M (balancing account) and \$11M (memorandum account) via customer surcharges beginning January 1, 2022, for 36 months or until recovered. The SJWC application is unfair and inconsistent with other city's water utility policy during this COVID crisis.

Please reject the SJWC application.

--

Best regards,

Ben Connors

[REDACTED]
[REDACTED]
[REDACTED]

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Fw: Water

City Clerk <[REDACTED]>

Wed 2/3/2021 9:29 AM

To: Rules and Open Government Committee Agendas <[REDACTED]>

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How is our service? [Please take our short survey.](#)

From: Nicholas Speno Sr. <[REDACTED]>

Sent: Tuesday, February 2, 2021 6:47 PM

To: City Clerk <[REDACTED]>

Subject: Water

[External Email]

Please push back. We need help. Help Help . Thanks

Sent from my iPhone

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Fw: Fwd:

City Clerk <[REDACTED]>

Wed 2/3/2021 9:29 AM

To: Rules and Open Government Committee Agendas <[REDACTED]>

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How is our service? [Please take our short survey.](#)

From: Vincent Laughton <[REDACTED]>

Sent: Tuesday, February 2, 2021 6:47 PM

To: City Clerk <[REDACTED]>

Subject: Fwd:

[External Email]

My water rates are way out of line. I need them to go down, not up. There's no lack of water. The cost of water pipes has gone down, not up. Water company is like the wealthiest land owner around here. I can't believe they want to raise the rates. I think they need to raise the efficiency.

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Fw: Rules Committee Agenda, Item G

City Clerk <[REDACTED]>

Wed 2/3/2021 9:28 AM

To: Rules and Open Government Committee Agendas <[REDACTED]>

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From: Srinivasan Murari <[REDACTED]>

Sent: Tuesday, February 2, 2021 6:49 PM

To: City Clerk <[REDACTED]>

Subject: Rules Committee Agenda, Item G

[External Email]

Dear Mayor Liccardo, Vice Mayor Jones and councilmembers,

Covid-19 is going to derail the economy and our lives for the foreseeable future. And San Jose Water presents this huge rate increase to their customers.

Suggested action for you:

#1 Send a letter to CPUC

#2 Invite the CPUC to hold public hearing locally

#3 In 10 years, SJWC net income after tax is a total of \$342M. Please ask how the money has been used for purposes claimed.

Please look into switching our water supply to a non-profit utility instead of a for-profit corporation.

Thank you,

Murari

(Resident of Saratoga, CA)

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Fw: raising water prices

City Clerk <[REDACTED]>

Wed 2/3/2021 9:28 AM

To: Rules and Open Government Committee Agendas <[REDACTED]>

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How is our service? [Please take our short survey.](#)

From: Jennifer Case <[REDACTED]>

Sent: Tuesday, February 2, 2021 6:49 PM

To: City Clerk <[REDACTED]>

Subject: raising water prices

[External Email]

How can you even think of raising rates when so many are out of work or making very little? It is a slap in the face during this pandemic. Between you and PG&E I am going to be raised right out of my home. Wait until the economy is on an upswing before raising the rates. Thank you.

Jennifer

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Fw: Water Rate

City Clerk <[REDACTED]>

Wed 2/3/2021 9:28 AM

To: Rules and Open Government Committee Agendas <[REDACTED]>

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Fax: 408-292-6207

How is our service? [Please take our short survey.](#)

From: [REDACTED] <[REDACTED]>

Sent: Tuesday, February 2, 2021 6:53 PM

To: City Clerk <[REDACTED]>

Subject: Water Rate

[External Email]

No more increase in water rate!!!

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Fw: Water rates increase

City Clerk <[REDACTED]>

Wed 2/3/2021 9:27 AM

To: Rules and Open Government Committee Agendas <[REDACTED]>

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San Jose, CA 95113

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Fax: 408-292-6207

How is our service? [Please take our short survey.](#)

From: Herb Brendlen <[REDACTED]>

Sent: Wednesday, February 3, 2021 9:30 AM

To: City Clerk <[REDACTED]>

Subject: Water rates increase

[External Email]

Please do not raise our water rates with San Jose Water. This rate increase is way too high for us. Please let the PUC know our wishes. Thanks, Herb Brendlen [REDACTED]

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Fw: San Jose Water Rate Increase

City Clerk <[REDACTED]>

Wed 2/3/2021 9:26 AM

To: Rules and Open Government Committee Agendas <[REDACTED]>

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San Jose, CA 95113

Main: 408-535-1260

Fax: 408-292-6207

How is our service? [Please take our short survey.](#)

From: Philip Aguirre <[REDACTED]>

Sent: Tuesday, February 2, 2021 6:55 PM

To: City Clerk <[REDACTED]>

Subject: San Jose Water Rate Increase

[External Email]

Tariff Unit, Water Division, 3rd floor

Public Utilities Commission

505 Van Ness Avenue

San Francisco CA 94102

EMAIL: [REDACTED]

CC: [REDACTED]

SUBJECT: Application A.21-01-003

Dear PUC President Batjer and Commissioners,

I am opposed to San Jose Water Company's (SJWC) General Rate Case (GRC) application requesting a total of \$88M increase in the cost of service over the three-year period of 2022-2024, and the recovery of \$7M (balancing account) and \$11M (memorandum account) via customer surcharges beginning January 1, 2022, for 36 months or until recovered.

We are all dealing with the Covid-19 impact. Valley Water decided not to increase water rates during this time. Clearly, Covid-19 is going to derail the economy and our lives for the foreseeable future. The economic woes are impacting every strata of society. Families are struggling with paycheck challenges and health insurance challenges. Businesses are shutting down and employees are struggling to find a footing in this weak economy. While all of this is happening, San Jose Water presents this huge rate increase to their customers?

We invite the CPUC to hold public hearings in the San Jose Area to ensure the presiding CPUC Administrative law judge and CPUC commissioners get to hear the citizen viewpoint.

In 10 years, SJWC net income after tax is a total of \$342M.

So, how has the money been used for:

1. Infrastructure improvement,
2. Water quality requirements, and
3. Addressing cybersecurity/ data privacy projects?

Please analyze San Jose Water's financial books to understand what has been done for these three areas mentioned above, including what has been the financial spend over the last 10 years towards improvements include water main and well replacements, enhancements to pumping stations and well fields, as well as water tank upgrades and replacements throughout SJWC's 140 square miles of service area. I call upon CPUC to undertake a complete audit of SJWC operations and finances, and to benchmark those against other water utilities within CPUC's jurisdiction. We need CPUC's help to get to the bottom of it, and to help SJWC get back to a point of operational efficiency and market-rate competitiveness. Please do not approve any rate increase requests until SJWC can benchmark roughly at parity with other water utilities.

Please consider comparison metrics for all other public & private utilities in the Bay Area in determining the appropriate cost of capital adjustments and rate increases for future years.

I urge you to visit <https://tinyurl.com/SJWCAppendix> for summary financial data, rate increases and a few pertinent case studies A through J. Please consider the massive rate increases that have already occurred. The fact is, our water rates skyrocketed during the drought years and never returned to any semblance of "normal" – far outstripping the rate of inflation at the time. The fact is, when benchmarked to other municipal water districts, those of us unfortunate enough to live within SJWCs jurisdiction have faced unprecedented rate increases. I am therefore not at all placated by a statement that "a typical customer with a 3/4-inch meter that uses 11 Ccf of water per month would see a bill increase of approximately \$xyz per month."

During the 2016 drought, we dropped our consumption of water, and San Jose Water wanted to increase our water rates attributing it to the drop. The insanity of a monopoly when a reduction in demand (a.k.a conservation), leads to a price increase. Crazy! This story keeps repeating and the customers of San Jose Water are at the receiving end. Please stop this!

Please review the petition to replace SJWC with a municipal utility company.
<http://www.tinyurl.com/noMoreSJWC> - YES, I have signed it along with 4400+ others.

**Sign the Petition**

We want a new Municipal Water Utility Company NOT San Jose Water Company

***THANK YOU TO CPUC COMMISSIONERS, STAFF AND ORA: We appreciate your diligence in taking a measured and tough stand against San Jose Water Company the last few years. We are a choiceless consumer, but not a voiceless consumer. San Jose Water Company is a monopoly! SJWC has gotten behind a simple process of 'gaming the system', submitting Advice Letters and Rate Case filings to CPUC and getting the approvals. Thank you for analyzing every rate increase proposal and for rejecting a few.

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Sincerely, Philip Aguirre-



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Fw: Rules Committee Agenda, Item G

City Clerk <

Wed 2/3/2021 9:25 AM

To: Rules and Open Government Committee Agendas <

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San Jose, CA 95113

Main: 408-535-1260

Fax: 408-292-6207

How is our service? [Please take our short survey.](#)

From: Kayla Figone <

Sent: Tuesday, February 2, 2021 6:55 PM

To: City Clerk <

Cc:

Subject: Rules Committee Agenda, Item G

[External Email]

Tariff Unit, Water Division, 3rd floor

Public Utilities Commission

505 Van Ness Avenue

San Francisco CA 94102

SUBJECT: Application A.21-01-003

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Sincerely,
Kayla Figone

A solid black rectangular box used to redact the signature of Kayla Figone.

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Fw: Water rate

City Clerk <[REDACTED]>

Wed 2/3/2021 9:25 AM

To: Rules and Open Government Committee Agendas <[REDACTED]>

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Fax: 408-292-6207

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From: Ngan Pham-Riccelli <[REDACTED]>

Sent: Tuesday, February 2, 2021 7:01 PM

To: City Clerk <[REDACTED]>

Subject: Water rate

[External Email]

To whom it may concern,

Please do not increase the water rate during this difficult time. Many people have to deal with the pandemic, the economic downturn and other issues in our community. So please, please.

Ngan Riccelli.

[REDACTED]

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Fw: Water vote

City Clerk <[REDACTED]>

Wed 2/3/2021 9:25 AM

To: Rules and Open Government Committee Agendas <[REDACTED]>

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San Jose, CA 95113

Main: 408-535-1260

Fax: 408-292-6207

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From: [REDACTED] <[REDACTED]>

Sent: Tuesday, February 2, 2021 7:03 PM

To: [REDACTED] <[REDACTED]>

Cc: [REDACTED] <[REDACTED]>

Subject: Water vote

[External Email]

Tariff Unit, Water Division, 3rd floor

Public Utilities Commission

505 Van Ness Avenue

San Francisco CA 94102

SUBJECT: Application A.21-01-003

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No more automatic approvals. No more rate increases.

I respectfully request that the PUC protect us, the citizens of California, from the blatant rate increases by San Jose Water Company.

Sincerely,

Julie Priest

A black rectangular redaction box covering the signature area.

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Fw: Rules Committee Agenda, Item G

City Clerk <[REDACTED]>

Wed 2/3/2021 9:23 AM

To: Rules and Open Government Committee Agendas <[REDACTED]>

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How is our service? [Please take our short survey.](#)

From: Nitin Deo <[REDACTED]>

Sent: Tuesday, February 2, 2021 7:04 PM

To: City Clerk <[REDACTED]>

Subject: Fwd: Rules Committee Agenda, Item G

[External Email]

Dear PUC President Batjer and Commissioners,

I am opposed to San Jose Water Company's (SJWC) General Rate Case (GRC) application requesting a total of \$88M increase in the cost of service over the three-year period of 2022-2024, and the recovery of \$7M (balancing account) and \$11M (memorandum account) via customer surcharges beginning January 1, 2022, for 36 months or until recovered.

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3. Addressing cybersecurity/ data privacy projects?

Please analyze San Jose Water's financial books to understand what has been done for these three areas mentioned above, including what has been the financial spend over the last 10 years towards improvements include water main and well replacements, enhancements to pumping stations and well fields, as well as water tank upgrades and replacements throughout SJWC's 140 square miles of service area. I call upon CPUC to undertake a complete audit of SJWC operations and finances, and to benchmark those against other water utilities within CPUC's jurisdiction. We need CPUC's help to get to the bottom of it, and to help SJWC get back to a point of operational efficiency and market-rate competitiveness. Please do not approve any rate increase requests until SJWC can benchmark roughly at parity with other water utilities.

Please consider comparison metrics for all other public & private utilities in the Bay Area in determining the appropriate cost of capital adjustments and rate increases for future years.

I urge you to visit <https://tinyurl.com/SJWCAppendix> for summary financial data, rate increases and a few pertinent case studies A through J. Please consider the massive rate increases that have already occurred. The fact is, our water rates skyrocketed during the drought years and never returned to any semblance of "normal" – far outstripping the rate of inflation at the time. The fact is, when benchmarked to other municipal water districts, those of us unfortunate enough to live within SJWCs jurisdiction have faced unprecedented rate increases. I am therefore not at all placated by a statement that "a typical customer with a ¾-inch meter that uses 11 Ccf of water per month would see a bill increase of approximately \$xyz per month."

During the 2016 drought, we dropped our consumption of water, and San Jose Water wanted to increase our water rates attributing it to the drop. The insanity of a monopoly when a reduction in demand (a.k.a conservation), leads to a price increase. Crazy! This story keeps repeating and the customers of San Jose Water are at the receiving end. Please stop this!

Please review the petition to replace SJWC with a municipal utility company_ <http://www.tinyurl.com/noMoreSJWC> - YES, I have signed it along with 4400+ others.

***THANK YOU TO CPUC COMMISSIONERS, STAFF AND ORA: We appreciate your diligence in taking a measured and tough stand against San Jose Water Company the last few years. We are a choiceless consumer, but not a voiceless consumer. San Jose Water Company is a monopoly! SJWC has gotten behind a simple process of 'gaming the system', submitting Advice Letters and Rate Case filings to CPUC and getting the approvals. Thank you for analyzing every rate increase proposal and for rejecting a few.

No more automagic approvals. No more rate increases.

I respectfully request that the PUC protect us, the citizens of California, from the blatant rate increases by San Jose Water Company.

Sincerely,

Nitin Deo

A solid black rectangular box used to redact the signature of Nitin Deo.

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Fw: Rules Committee Agenda, Item G

City Clerk <[REDACTED]>

Wed 2/3/2021 9:23 AM

To: Rules and Open Government Committee Agendas <[REDACTED]>

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How is our service? [Please take our short survey.](#)

From: Julia Chan <[REDACTED]>

Sent: Tuesday, February 2, 2021 7:05 PM

To: City Clerk <[REDACTED]>

Subject: Rules Committee Agenda, Item G

[External Email]

Dear Mayor Liccardo, Vice Mayor Jones and councilmembers,

Covid-19 is going to derail the economy and our lives for the foreseeable future. And San Jose Water presents this huge rate increase to their customers. SJ Water has already raised the service fee twice in 2020, a total of 68.77%. Being residents here in Cupertino, we have no say in which company to use, resulting in a monopoly situation. Even without using a single drop of water means we still have to pay \$56.37 per month when other water companies in the greater bay area pay much less.

Suggested action for you:

#1 Send a letter to CPUC

#2 Invite the CPUC to hold public hearing locally

#3 In 10 years, SJWC net income after tax is a total of \$342M. Please ask how the money has been used for purposes claimed.

Thank you for your attention.

Julia Chan

Cupertino resident

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Fw: Increase in water rate by 21%? Are you kidding?

City Clerk <[REDACTED]>

Wed 2/3/2021 9:22 AM

To: Rules and Open Government Committee Agendas <[REDACTED]>

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From: Mary Scholer <[REDACTED]>

Sent: Tuesday, February 2, 2021 7:05 PM

To: City Clerk <[REDACTED]>

Subject: Increase in water rate by 21%? Are you kidding?

[External Email]

What is going on? People are not even able to pay their rent, and at this time you enact a 21% increase in the water bill? You are no better than the republican party with this gangster activity in the time of Covid. And what's with the continued fluoridation of our water supply when it's been proven to lower children's IQ by at least 10 points? How are you any different than the private money grabbing corporations working for the stockholders? Enough is enough!!!

Mary Scholer

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Fw: Rules Committee Agenda, Item G for tomorrow's City Council Meeting

City Clerk <[REDACTED]>

Wed 2/3/2021 9:22 AM

To: Rules and Open Government Committee Agendas <[REDACTED]>

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From: Thomas Trudell <[REDACTED]>

Sent: Tuesday, February 2, 2021 7:08 PM

To: City Clerk <[REDACTED]>

Cc: District 10 <[REDACTED]>

Subject: Rules Committee Agenda, Item G for tomorrow's City Council Meeting

[External Email]

Dear Mayor Liccardo, Vice Mayor Jones and Councilmembers,

Our family has been a resident of San Jose District 10 for over thirty (30) years and all too often we have seen our water charges increase without good cause. Now comes the latest blow - Covid-19 is placing a huge hit on the Federal, State and local economies AND our lives for the foreseeable future AND at the SAME TIME as we're dealing with the impact of the pandemic, San Jose Water Company (SJWC) proposes a HUGE unjustified rate increase to their customers.

PLEASE:

#1 Send a letter to CPUC demanding a thorough review of the SJWC request

#2 Invite the CPUC to hold public hearing locally

#3 In ten (10) years, SJWC's net income after tax is a total of \$342M; PLEASE ask how the money has been used for the purposes claimed.

The people are protesting!

Thank you,

Thomas Trudell

[REDACTED]

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Fw: Rules Committee Agenda, Item G

City Clerk <[REDACTED]>

Wed 2/3/2021 9:22 AM

To: Rules and Open Government Committee Agendas <[REDACTED]>

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From: Geo T <[REDACTED]>

Sent: Tuesday, February 2, 2021 7:16 PM

To: City Clerk <[REDACTED]>

Subject: Rules Committee Agenda, Item G

[External Email]

San Jose Water is continually increasing prices. Their reasoning is always the same; needing to upgrade their equipment. When does that ever stop?? No one can afford to water their landscaping anymore. Lawns have disappeared and even native plants are parched because no one can afford these ridiculous rates! STOP San Jose Water from doing this EVERY YEAR!!! ENOUGH IS ENOUGH!!!

George Thorn

Digital Media Consulting
(408) 307-4382

The Friendly Tech Guy

[REDACTED]

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Fw: SUBJECT: Application A.21-01-003

City Clerk <[REDACTED]>

Wed 2/3/2021 9:22 AM

To: Rules and Open Government Committee Agendas <[REDACTED]>

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How is our service? [Please take our short survey.](#)

From: Karen Bacica <[REDACTED]>

Sent: Tuesday, February 2, 2021 7:18 PM

To: City Clerk <[REDACTED]>

Subject: SUBJECT: Application A.21-01-003

[External Email]

Tariff Unit, Water Division, 3rd floor

Public Utilities Commission

505 Van Ness Avenue

San Francisco CA 94102

EMAIL: marybel.batjer@cpuc.ca.gov, [REDACTED], [REDACTED]

CC: [REDACTED], [REDACTED], [REDACTED],

PublicAdvocatesOffice_Press@cpuc.ca.gov, [REDACTED], [REDACTED],

Dear PUC President Batjer and Commissioners,

I am opposed to San Jose Water Company's (SJWC) General Rate Case (GRC) application requesting a total of \$88M increase in the cost of service over the three-year period of 2022-2024, and the recovery of \$7M (balancing account) and \$11M (memorandum account) via customer surcharges beginning January 1, 2022, for 36 months or until recovered.

We are all dealing with the Covid-19 impact. Valley Water decided not to increase water rates during this time. Clearly, Covid-19 is going to derail the economy and our lives for the foreseeable future. The

economic woes are impacting every strata of society. Families are struggling with paycheck challenges and health insurance challenges. Businesses are shutting down and employees are struggling to find a footing in this weak economy. While all of this is happening, San Jose Water presents this huge rate increase to their customers?

We invite the CPUC to hold public hearings in the San Jose Area to ensure the presiding CPUC Administrative law judge and CPUC commissioners get to hear the citizen viewpoint.

In 10 years, SJWC net income after tax is a total of \$342M.

So, how has the money been used for:

1. Infrastructure improvement,
2. Water quality requirements, and
3. Addressing cybersecurity/ data privacy projects?

Please analyze San Jose Water's financial books to understand what has been done for these three areas mentioned above, including what has been the financial spend over the last 10 years towards improvements include water main and well replacements, enhancements to pumping stations and well fields, as well as water tank upgrades and replacements throughout SJWC's 140 square miles of service area. I call upon CPUC to undertake a complete audit of SJWC operations and finances, and to benchmark those against other water utilities within CPUC's jurisdiction. We need CPUC's help to get to the bottom of it, and to help SJWC get back to a point of operational efficiency and market-rate competitiveness. Please do not approve any rate increase requests until SJWC can benchmark roughly at parity with other water utilities.

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No more automagic approvals. No more rate increases.

I respectfully request that the PUC protect us, the citizens of California, from the blatant rate increases by San Jose Water Company.

Sincerely,
Karen Bacica

[REDACTED]
[REDACTED]
[REDACTED]

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Fw: Rules Committee Agenda, Item G.

City Clerk <[REDACTED]>

Wed 2/3/2021 9:21 AM

To: Rules and Open Government Committee Agendas <[REDACTED]>

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How is our service? [Please take our short survey.](#)

From: Chris Ambrose <[REDACTED]>

Sent: Wednesday, February 3, 2021 9:16 AM

To: City Clerk <[REDACTED]> The Office of Mayor Sam Liccardo

<[REDACTED]> The Office of Mayor Sam Liccardo

<[REDACTED]> District 6 <[REDACTED]> Supervisor Susan

Ellenberg <[REDACTED]>

Subject: Rules Committee Agenda, Item G.

[External Email]

Dear Local Officials,

Please join me in protesting proposed rate hikes from the San Jose Water Company.

San José Water Company has applied to the CPUC to raise its rates a cumulative 21.47 percent (\$88M) over three years between 2022-2024. SJWC is claiming the costs of older infrastructure, increased staffing, and under-collection of revenue in prior years as the primary drivers of these increases. It has also proposed the recovery of \$7M (balancing account) and \$11M (memorandum account) via a customer surcharges beginning January 1, 2022, for 36 months or until recovered. Recovery for back pay? Who does that to people?

You can visit the address below to submit your comments

https://apps.cpuc.ca.gov/apex/f?p=401:65:0::NO:RP,57,RIR:P5_PROCEEDING_SELECT:A2101003

During the 2016 drought, we dropped our consumption of water, and San Jose Water wanted to increase our water rates attributing it to the drop. The insanity of a monopoly when a reduction in demand (a.k.a

conservation), leads to a price increase is crazy!

This story keeps repeating and the customers of San Jose Water are at the receiving end.

It's quite shocking for something that is a basic necessity, they are allowed to raise rates. To me it seems they want to make a better balance sheet for a publicly traded company vs serve the community.

Regards,

Chris Ambrose

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Fw: Rules Committee Agenda, Item G

City Clerk <[REDACTED]>

Wed 2/3/2021 9:21 AM

To: Rules and Open Government Committee Agendas <[REDACTED]>

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How is our service? [Please take our short survey.](#)

From: Ben Connors <[REDACTED]>

Sent: Tuesday, February 2, 2021 7:25 PM

To: City Clerk <[REDACTED]>

Subject: Rules Committee Agenda, Item G

[External Email]

I am opposed to San Jose Water Company's (SJWC) General Rate Case (GRC) application requesting a total of \$88M increase in the cost of service over the three-year period of 2022-2024, and the recovery of \$7M (balancing account) and \$11M (memorandum account) via customer surcharges beginning January 1, 2022, for 36 months or until recovered. The SJWC application is unfair and inconsistent with other city's water utility policy during this COVID crisis.

Please reject the SJWC application.

--

Best regards,

Ben Connors

[REDACTED]
[REDACTED]
[REDACTED]

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