# Fw: Rules Committee Agenda, Item G - Gigantic Rate Increase from SJ Water Co

City Clerk < Wed 2/3/2021 8:51 AM To: Agendadesk < Forwarding ... Office of the City Clerk | City of San José 200 E. Santa Clara St., Tower 14<sup>th</sup> Floor

San Jose, CA 95113 Main: 408-535-1260 Fax: 408-292-6207

How is our service? Please take our short survey.

From: Sent: Tuesday, February 2, 2021 9:46 PM To: City Clerk < Subject: Rules Committee Agenda, Item G - Gigantic Rate Increase from SJ Water Co

[External Email]

Seriously?!?!! What is San Jose Water Company thinking? Everyone is being hurt by Covid. A large rate increase is inappropriate.

Please help us. Pester whoever you need to reach and ask them to intervene.

Sincerely, Mrs. P.

# Fw: Regarding Application A.21-01-003. Protest note concerning the upcoming SJ Water rate increase

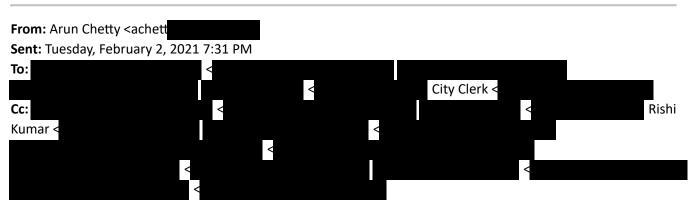
City Clerk < Wed 2/3/2021 9:16 AM To: Agendadesk < Rules and Open Government Committee Agendas

Forwarding ...

#### Office of the City Clerk | City of San José

200 E. Santa Clara St., Tower 14<sup>th</sup> Floor San Jose, CA 95113 Main: 408-535-1260 Fax: 408-292-6207

How is our service? Please take our short survey.



Subject: Regarding Application A.21-01-003. Protest note concerning the upcoming SJ Water rate increase

[External Email]

Adding San Jose City Clerk's office to this email, as I had accidentally left off the previous send

On Tuesday, February 2, 2021, 07:28:01 PM PST, Arun Chetty < wrote:

Tariff Unit, Water Division, 3rd floor Public Utilities Commission 505 Van Ness Avenue San Francisco CA 94102

SUBJECT: Application A.21-01-003 Dear PUC President Batjer and Commissioners, I am opposed to San Jose Water Company's (SJWC) General Rate Case (GRC) application requesting a total of \$88M increase in the cost of service over the three-year period of 2022-2024, and the recovery of \$7M (balancing account) and \$11M (memorandum account) via customer surcharges beginning January 1, 2022, for 36 months or until recovered.

We are all dealing with the Covid-19 impact. Valley Water decided not to increase water rates during this time. Clearly, Covid-19 is going to derail the economy and our lives for the foreseeable future. The economic woes are impacting every strata of society. Families are struggling with paycheck challenges and health insurance challenges. Businesses are shutting down and employees are struggling to find a footing in this weak economy. While all of this is happening, San Jose Water presents this huge rate increase to their customers?

We invite the CPUC to hold public hearings in the San Jose Area to ensure the presiding CPUC Administrative law judge and CPUC commissioners get to hear the citizen viewpoint.

In 10 years, SJWC net income after tax is a total of \$342M.

- So, how has the money been used for:
- 1. Infrastructure improvement,
- 2. Water quality requirements, and
- 3. Addressing cybersecurity/ data privacy projects?

Please analyze San Jose Water's financial books to understand what has been done for these three areas mentioned above, including what has been the financial spend over the last 10 years towards improvements include water main and well replacements, enhancements to pumping stations and well fields, as well as water tank upgrades and replacements throughout SJWC's 140 square miles of service area. I call upon CPUC to undertake a complete audit of SJWC operations and finances, and to benchmark those against other water utilities within CPUC's jurisdiction. We need CPUC's help to get to the bottom of it, and to help SJWC get back to a point of operational efficiency and market-rate competitiveness. Please do not approve any rate increase requests until SJWC can benchmark roughly at parity with other water utilities.

Please consider comparison metrics for all other public & private utilities in the Bay Area in determining the appropriate cost of capital adjustments and rate increases for future years.

I urge you to visit <u>https://tinyurl.com/SJWCAppendix</u> for summary financial data, rate increases and a few pertinent case studies A through J. Please consider the massive rate increases that have already occurred. The fact is, our water rates skyrocketed during the drought years and never returned to any semblance of "normal" – far outstripping the rate of inflation at the time. The fact is, when benchmarked to other municipal water districts, those of us unfortunate enough to live within SJWCs jurisdiction have faced unprecedented rate increases. I am therefore not at all placated by a statement that "a typical customer with a <sup>3</sup>/<sub>4</sub>-inch meter that uses 11 Ccf of water per month would see a bill increase of approximately \$xyz per month."

During the 2016 drought, we dropped our consumption of water, and San Jose Water wanted to increase our water rates attributing it to the drop. The insanity of a monopoly when a reduction in demand (a.k.a conservation), leads to a price increase. Crazy! This story keeps repeating and the customers of San Jose Water are at the receiving end. Please stop this!

Please review the petition to replace SJWC with a municipal utility company<u>http://www.tinyurl.com/noMoreSJWC</u> - YES, I have signed it along with 4400+ others.

\*\*\*THANK YOU TO CPUC COMMISSIONERS, STAFF AND ORA: We appreciate your diligence in taking a measured and tough stand against San Jose Water Company the last few years. We are a choice-less consumer, but not a voiceless consumer. San Jose Water Company is a monopoly! SJWC has gotten behind a simple process of 'gaming the system', submitting Advice Letters and Rate Case filings to

CPUC and getting the approvals. Thank you for analyzing every rate increase proposal and for rejecting a few.

No more automagic approvals. No more rate increases.

I respectfully request that the PUC protect us, the citizens of California, from the blatant rate increases by San Jose Water Company.

Sincerely, Arun Chetty

# Fw: San Jose water rate Increase request (Application A.21-01-003)

City Clerk < Wed 2/3/2021 9:16 AM To: Agendadesk < To: Agendadesk < Common Committee Agendas Forwarding... Office of the City Clerk | City of San José 200 E. Santa Clara St., Tower 14<sup>th</sup> Floor

San Jose, CA 95113 Main: 408-535-1260 Fax: 408-292-6207

How is our service? Please take our short survey.

From: Anand Jagannathan < Sent: Tuesday, February 2, 2021 7:40 PM To: City Clerk < Subject: San Jose water rate Increase request (Application A.21-01-003)

[External Email]

Dear Sir/Madam,

# I am opposed to San Jose Water Company's (SJWC) General Rate Case (GRC) application requesting a total of \$88M increase in the cost of service over the three-year period of 2022-2024, and the recovery of \$7M (balancing account) and \$11M (memorandum account) via customer surcharges beginning January 1, 2022, for 36 months or until recovered.

We are all dealing with the Covid-19 impact. Valley Water decided not to increase water rates during this time. Clearly, Covid-19 is going to derail the economy and our lives for the foreseeable future. The economic woes are impacting every strata of society. Families are struggling with paycheck challenges and health insurance challenges. Businesses are shutting down and employees are struggling to find a footing in this weak economy. While all of this is happening, San Jose Water presents this huge rate increase to their customers?

In 10 years, SJWC net income after tax is a total of \$342M.

So, how has the money been used for:

- 1. Infrastructure improvement,
- 2. Water quality requirements, and
- 3. Addressing cybersecurity/ data privacy projects?

Please analyze San Jose Water's financial books to understand what has been done for these three areas mentioned above, including what has been the financial spend over the last 10 years towards improvements include water main and well replacements, enhancements to pumping stations and well fields, as well as water tank upgrades and replacements throughout SJWC's 140 square miles of service area. I call upon CPUC to undertake a complete audit of SJWC operations and finances, and to

benchmark those against other water utilities within CPUC's jurisdiction. We need CPUC's help to get to the bottom of it, and to help SJWC get back to a point of operational efficiency and market-rate competitiveness.

Please do not approve any rate increase requests until SJWC can benchmark roughly at parity with other water utilities.

Sincerely,

Anand Jagannathan (San Jose resident)

City Clerk < Wed 2/3/2021 9:15 AM To: Agendadesk < Rules and Open Government Committee Agendas Forwarding .... Office of the City Clerk | City of San José 200 E. Santa Clara St., Tower 14<sup>th</sup> Floor

San Jose, CA 95113 Main: 408-535-1260 Fax: 408-292-6207

How is our service? Please take our short survey.

From: Kathy Kroesche < Sent: Tuesday, February 2, 2021 7:43 PM To: City Clerk < Subject: Rules Committee Agenda, Item G

[External Email]

Do not raise rates on San Jose Water. Find other ways to cut unnecessary costs while protecting water quality. Thank you. Take Care,

Kathy Kroesche

#### Fw: Do not raise water rates

City Clerk < Wed 2/3/2021 9:10 AM To: Agendadesk < Rules and Open Government Committee Agendas Forwarding .... Office of the City Clerk | City of San José 200 E. Santa Clara St., Tower 14<sup>th</sup> Floor San Jose, CA 95113

Fax: 408-292-6207

How is our service? Please take our short survey.

From: Kathryn Normington < Sent: Tuesday, February 2, 2021 7:54 PM To: City Clerk < Subject: Do not raise water rates

[External Email]

Main: 408-535-1260

Please do not raise the San Jose water rates. Water is too high now. If one uses water for anything other than showers, dishes, flushing, laundry: the bill is over \$200.00.

Please don't raise water rates now because of covid and do not raise them in the next few years. <u>Kathryn Normington</u>

Sent from Yahoo for iPhone

City Clerk < Wed 2/3/2021 9:10 AM To: Agendadesk < Forwarding ... Office of the City Clerk | City of San José 200 E. Santa Clara St., Tower 14<sup>th</sup> Floor San Jose, CA 95113

San Jose, CA 95113 Main: 408-535-1260 Fax: 408-292-6207

How is our service? Please take our short survey.

From: Amit Nangare < Sent: Tuesday, February 2, 2021 7:58 PM To: City Clerk < Subject: Fwd: Rules Committee Agenda, Item G

[External Email]

------ Forwarded message -------

From: **Amit Nangare** < Date: Tue, Feb 2, 2021, 7:51 PM Subject: Rules Committee Agenda, Item G To: <>

Dear Mayor Liccardo, Vice Mayor Jones and councilmembers, Covid-19 is going to derail the economy and our lives for the foreseeable future. And San Jose Water presents this huge rate increase to their customers. Suggested action for you: #1 Send a letter to CPUC #2 Invite the CPUC to hold public hearing locally #3 In 10 years, SJWC net income after tax is a total of \$342M. Please ask how the money has been used for purposes claimed.

The people are protesting. Details at RishiKumar.com/water.

City Clerk < Wed 2/3/2021 9:07 AM To: Agendadesk < Forwarding ... Office of the City Clerk | City of San José 200 E. Santa Clara St., Tower 14<sup>th</sup> Floor San Jose, CA 95113 Main: 408-535-1260 Fax: 408-292-6207 How is our service? Please take our short survey.

From: Mark Rienhart < Sent: Wednesday, February 3, 2021 8:54 AM To: City Clerk < Subject: Rules Committee Agenda, Item G

[External Email]

A 22% increase? Operational Managers should be continuously improving efficiencies, not asking for budget increases especially of this magnitude. In private industry we would be laid off if we asked our managers to increase our budget, let alone for 3 years in a row.

Please look at the people making this request with a fresh set of eyes. Are they doing everything they can to be efficient or have they been there so long that they can't see the forest through the trees and they know when they ask, they receive? Please don't use your power to shift the burden of poor performance on to consumers who rely on you as their sole source of water.

Regards, Mark

#### **Fw: Water rates**

City Clerk < Wed 2/3/2021 9:06 AM To: Agendadesk < Forwarding ... Office of the City Clerk | City of San José

200 E. Santa Clara St., Tower 14<sup>th</sup> Floor San Jose, CA 95113 Main: 408-535-1260 Fax: 408-292-6207

How is our service? Please take our short survey.

From: Monica Borchert < Sent: Wednesday, February 3, 2021 8:59 AM To: City Clerk < Subject: Water rates

[External Email]

Hello

Please we already pay a high water bill. People are struggling already with money during this pandemic.

Thank you. Monica

Sent from my iPhone

City Clerk < Wed 2/3/2021 9:05 AM To: Agendadesk < Forwarding ... Office of the City Clerk | City of San José 200 E. Santa Clara St., Tower 14<sup>th</sup> Floor

San Jose, CA 95113 Main: 408-535-1260 Fax: 408-292-6207

How is our service? Please take our short survey.

From: Nelson Mascarenhas < Sent: Wednesday, February 3, 2021 9:01 AM To: City Clerk < Subject: Rules Committee Mtg. Agenda Item G

[External Email]

Hi,

I object to the rate increases proposed by the San Jose Water Company.

#### -Nelson Mascarenhas

#### Fw: Rules Committee Agenda , Item G (San Jose Water proposed rate increase)

City Clerk < Wed 2/3/2021 9:04 AM To: Agendadesk < Rules and Open Government Committee Agendas

#### Office of the City Clerk | City of San José

200 E. Santa Clara St., Tower 14<sup>th</sup> Floor San Jose, CA 95113 Main: 408-535-1260 Fax: 408-292-6207

How is our service? Please take our short survey.

From: Vish Nayak < Sent: Tuesday, February 2, 2021 7:59 PM To: City Clerk < Subject: Rules Committee Agenda , Item G ( San Jose Water proposed rate increase )

[External Email]

Dear Mayor Liccardo, Vice Mayor Jones and San Jose Council Members

The Covid 19 has derailed the economy now and for in the foreseeable future. And now San Jose Water Company has decided to foist this huge rate increase on us in the middle of this pandemic to raise our rates by a Cumulative 21.47% (\$88M over 3 years) between the years of 2022-2024!

SJWC is hoisting this cost on us, San Jose's hapless consumers of SJWC and claiming the costs for older infrastructure, increased staffing and under collection of revenue in prior Revenues as the primary drivers for these increases. They are also asking for a additional \$7M and \$11M in a separate balancing and memorandum accounts respectively.

Their water rates are already higher than the rates in Las Vegas, which sits in the middle of a desert, currently! This is outrageous to what we in San Jose are paying in water rates to the San Jose Water Company. This has to stop! Help Please !

#### Suggested Action:

A) Invite the CPUC to hold a public hearing in San Jose.

B) In 10 years, SJWC net income after tax, is a total of \$342M. Please find out what this profit has been used for the above purposes and why they still need more from a captive San Jose Water Company

customer for this insane rate increase request in the middle of a pandemic where we are all hurting economically.

Sincerely,

Vishwanath Nayak



Sent from my iPad

#### FW: Please don't increase water rates

City Clerk <		
Wed 2/3/2021 9:04 AM		
To: Agendadesk < <	Rules and Open Government Committee Agendas	
Forwarding		
Respectfully,		
Aracelis Rivera		
City of San José  Office of the City Clerk		
200 East Santa Clara St. – TOWER, 14th Floor San José, CA 95113-1905  408.535.1267		

From: Raisul Haque <
Sent: Tuesday, February 02, 2021 8:22 PM
<b>To:</b> City Clerk <
Subject: Please don't increase water rates

[External Email]

Hi, I'm concerned at the increase proposal. Water is an essential need of modern civilization and I'd like water to eventually be a free resource as air is. If you need ideas to fund the water treatment, filtration, storage, and pipelines... I'd be happy to share my thoughts on where they could come from.

Thank you. Raisul Haque

Raisul (Ray) Haque

City Clerk <				
Wed 2/3/2021 9:03 AM				
To: Agendadesk < <	Rules and Open Government Committee Agendas			
Forwarding				
Office of the City Clerk   City of San José				
200 E. Santa Clara St., Tower 14 <sup>th</sup> Floor				
San Jose, CA 95113				
Main: 408-535-1260				

How is our service? Please take our short survey.

From: Fred Kinder < Sent: Tuesday, February 2, 2021 8:05 PM To: City Clerk < Subject: Rules Committee Agenda, Item G.

[External Email]

Fax: 408-292-6207

Dear Mayor Leuthold and Council Members,

Thank you for putting Rules Committee Agenda, Item G. on the agenda.

I have ignored these rate increases for over 40 years. Now at the age of 761 protest the San Jose Water Company's decision to submit a 21% GRC rate increase. Almost 3 years ago, GRC A.17.04-001 ROE filing SJWC was approved at 8.3% instead of the 10.8% ROE requested by San Jose Water Company. This year I hope you do not approve a rate increase. All of us have been impacted by the COVID-19 pandemic while San Jose Water Company continues to enjoy charging us for their services and the infrastructure which they fail to maintain while increasing water rates.

Thank you for considering this request.

Fred Kinder



City Clerk < Wed 2/3/2021 9:02 AM To: Agendadesk < Forwarding ... Office of the City Clerk | City of San José 200 E. Santa Clara St., Tower 14<sup>th</sup> Floor San Jose, CA 95113 Main: 408-535-1260 Fax: 408-292-6207

How is our service? Please take our short survey.

From: John Kenevey < Sent: Tuesday, February 2, 2021 8:06 PM To: City Clerk < Subject: Rules Committee Agenda, Item G

[External Email]

Dear Mayor Liccardo, Vice Mayor Jones and councilmembers,

It is very unfortunate that the San Jose Water Company has chosen to submit a 21% GRC rate increase. I oppose the rate increase proposed by SJWC.

SJWC executive salaries are out of whack for a utility company. Exec salaries need oversight and the right set of incentives in order to ensure they work to benefit the community and are not driven by profit.

Suggested action for you: #1 Send a letter to CPUC #2 Invite the CPUC to hold public hearing locally #3 In 10 years, SJWC net income after tax is a total of \$342M. Please ask how the money has been used for purposes claimed. The people are protesting. Details at RishiKumar.com/water.

Sincerely,

John Kenevey

#### Fw: Rules Committee Agenda, Item G--San Jose Water Rate Increase

City Clerk <	
Wed 2/3/2021 9:01 AM	
To: Agendadesk < < Forwarding	Rules and Open Government Committee Agendas
Office of the City Clerk   City of San Jos	é
200 E Santa Clara St. Towar 14th Floor	

200 E. Santa Clara St., Tower 14<sup>111</sup> Floor San Jose, CA 95113 Main: 408-535-1260 Fax: 408-292-6207

How is our service? Please take our short survey.

From: Sent: Tuesday, February 2, 2021 8:24 PM To: City Clerk < Subject: Rules Committee Agenda, Item G--San Jose Water Rate Increase

[External Email]

Dear Mayor Liccardo,

Here we go again, we open the letter from the San Jose Water Company to tell us they are petition CPUC for ANOTHER water rate increase. This time an alarming 21% increase. Who can afford that with our property tax going up each year, and our COVID earnings limited. Additionally, they indicate that it is to update old infrastructure, but do not outline exactly what their plan is and outline what it will cost to repair/replace such items. The request is vague. Lastly, the San Jose Water Company's profits have been the highest in the State of California and they are requesting another rate increase. It is unreasonable and an affordable.

We ask that you and the council members join us in a petition with the CPUC to decline the San Jose Water Companies rate increase on all of their customers.

Thank you for giving this matter your attention. We appreciate in advance your help.

Joyce and Steve Ray Santa Clara County Resident and San Jose Water Customer

City Clerk < Wed 2/3/2021 9:01 AM To: Agendadesk < Agendadesk < Common Committee Agendas Forwarding ... Office of the City Clerk | City of San José 200 E. Santa Clara St., Tower 14<sup>th</sup> Floor San Jose, CA 95113 Main: 408-535-1260

How is our service? Please take our short survey.

From: William Higginson < Sent: Tuesday, February 2, 2021 8:32 PM To: City Clerk < Subject: Rules Committee Agenda, Item G

[External Email]

Fax: 408-292-6207

Dear Mayor Liccardo, Vice Mayor Jones and councilmembers, Covid-19 is going to derail the economy and our lives for the foreseeable future. And San Jose Water presents this huge rate increase to their customers. Suggested action for you: #1 Send a letter to CPUC #2 Invite the CPUC to hold public hearing locally #3 In 10 years, SJWC net income after tax is a total of \$342M. Please ask how the money has been used for purposes claimed. The people are protesting. Details at <u>RishiKumar.com/water</u>. Sincerely, Rishi Kumar Councilmember, Saratoga Kumar for Congress 2022 || ID C00695866 Please put a Stop to this nonsense for our concerned citizens, they keep raising rates for no reasons. This has to STOP now. Thank you, Will Higginson

#### Fw: Rules Committee Agenda Rule G.

City Clerk < Wed 2/3/2021 9:00 AM To: Agendadesk < Forwarding ... Office of the City Clerk | City of San José 200 E. Santa Clara St., Tower 14<sup>th</sup> Floor San Jose, CA 95113 Main: 408-535-1260

How is our service? Please take our short survey.

From: Patricia Juarez < Sent: Tuesday, February 2, 2021 8:34 PM To: City Clerk < Subject: Rules Committee Agenda Rule G.

[External Email]

Fax: 408-292-6207

I write in protest to San Jose Water raising rates to an outrageous 22%!

Covid-19 is going to derail the economy and our lives for the foreseeable future. And San Jose Water presents this huge rate increase to their customers.

In 10 years, SJWC net income after tax is a total of \$342M. Please ask how the money has been used for purposes claimed. The people are protesting!

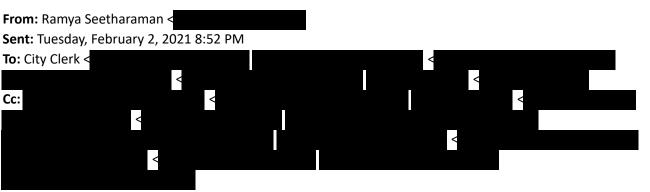
Sincerely, Patricia Juarez

# Fw: Application A.21-01-003

City Clerk < Wed 2/3/2021 9:00 AM To: Agendadesk < Common Committee Agendas Forwarding ... Office of the City Clerk | City of San José

200 E. Santa Clara St., Tower 14<sup>th</sup> Floor San Jose, CA 95113 Main: 408-535-1260 Fax: 408-292-6207

How is our service? Please take our short survey.



Subject: Application A.21-01-003

[External Email]

Tariff Unit, Water Division, 3rd floor Public Utilities Commission 505 Van Ness Avenue San Francisco CA 94102

Dear PUC President Batjer and Commissioners,

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Please consider comparison metrics for all other public & private utilities in the Bay Area in determining the appropriate cost of capital adjustments and rate increases for future years.

I urge you to visit <u>https://tinyurl.com/SJWCAppendix</u> for summary financial data, rate increases and a few pertinent case studies A through J. Please consider the massive rate increases that have already occurred. The fact is, our water rates skyrocketed during the drought years and never returned to any semblance of "normal" – far outstripping the rate of inflation at the time. The fact is, when benchmarked to other municipal water districts, those of us unfortunate enough to live within SJWCs jurisdiction have faced unprecedented rate increases. I am therefore not at all placated by a statement that "a typical customer with a <sup>3</sup>/<sub>4</sub>-inch meter that uses 11 Ccf of water per month would see a bill increase of approximately \$xyz per month."

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Please review the petition to replace SJWC with a municipal utility company\_ <u>http://www.tinyurl.com/noMoreSJWC</u> - YES, I have signed it along with 4400+ others. \*\*\*THANK YOU TO CPUC COMMISSIONERS, STAFF AND ORA: We appreciate your diligence in taking a measured and tough stand against San Jose Water Company the last few years. We are a choice-less consumer, but not a voiceless consumer. San Jose Water Company is a monopoly! SJWC has gotten behind a simple process of 'gaming the system', submitting Advice Letters and Rate Case filings to CPUC and getting the approvals. Thank you for analyzing every rate increase proposal and for rejecting a few.

No more automagic approvals. No more rate increases.

I respectfully request that the PUC protect us, the citizens of California, from the blatant rate increases by San Jose Water Company.

Sincerely, Ramya Seetharaman

City Clerk < Wed 2/3/2021 8:59 AM To: Agendadesk < Forwarding ... Office of the City Clerk | City of San José 200 E. Santa Clara St., Tower 14<sup>th</sup> Floor San Jose, CA 95113 Main: 408-535-1260 Fax: 408-292-6207

How is our service? Please take our short survey.

From: Pete Sclafani < Sent: Tuesday, February 2, 2021 9:04 PM To: City Clerk < Subject: Rules Committee Agenda, Item G

[External Email]

Dear Mayor Liccardo, Vice Mayor Jones and Councilmembers,

I wanted to email my disapproval regarding the increase in water rates planned for San Jose Water. They are egregious and fly in the face of conservation efforts by penalizing the rate payers and not providing justification for the increased costs tied to the service. In our personal experience, we saw a significant increase (more than double) beyond the stated increase from SJ Water's commitment. The way this cost increases penalizes conservation instead of consumption doesn't make any sense, especially given the median income and realities of living through a global pandemic.

I would ask that the leadership in San Jose engage the CPUC urgently to provide a more just solution for whatever San Jose Water is trying to do. Blind raising of rates is not the answer and penalizing rate payers for conserving isn't justifiable either.

Sincerely,

Pete Sclafani Resident

City Clerk < Wed 2/3/2021 8:56 AM To: Agendadesk < Forwarding ... Office of the City Clerk | City of San José 200 E. Santa Clara St., Tower 14<sup>th</sup> Floor San Jose, CA 95113 Main: 408-535-1260

How is our service? Please take our short survey.

From: Farshid Sarab < Sent: Tuesday, February 2, 2021 9:08 PM To: City Clerk < Subject: Rules Committee Agenda, Item G

[External Email]

Fax: 408-292-6207

Dear Mayor Liccardo, Vice Mayor Jones and council-members,

I, among other residents of San Jose, strongly object to the water rate increase that SJWC is proposing and have filed with CPUC. We'd like to know how SJWC has been spending their money, and more importantly while COVID-19 is tearing our society apart, the executives of SJWC are still enjoying million dollar packages, and still that is not enough for them and are asking for a 38% rate increase compounded in next 3 years. That is outrageous, irresponsible and greedy. I feed disgusted by their action.

Please send a letter to CPUC and invite them to have a local meeting with the residents to hear directly from them and stop this absurd SJWC proposal.

I live in District 10 of San Jose city.

Best regards, --Farshid

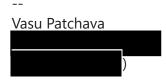
City Clerk < Wed 2/3/2021 8:56 AM To: Agendadesk < Rules and Open Government Committee Agendas Forwarding ... Office of the City Clerk | City of San José 200 E. Santa Clara St., Tower 14<sup>th</sup> Floor San Jose, CA 95113 Main: 408-535-1260 Fax: 408-292-6207 How is our service? <u>Please take our short survey.</u>

From: Vasudeva Patchava < Sent: Tuesday, February 2, 2021 9:09 PM To: City Clerk < Subject: Rules Committee Agenda, Item G

[External Email]

Dear Mayor Liccardo, Vice Mayor Jones and councilmembers,

Covid-19 is going to derail the economy and our lives for the foreseeable future. And San Jose Water presents this huge rate increase to their customers. I strongly protest against this hike.



City Clerk < Wed 2/3/2021 8:55 AM To: Agendadesk < Agendadesk < Common Committee Agendas Common Committee Agendas Forwarding ... Office of the City Clerk | City of San José 200 E. Santa Clara St., Tower 14<sup>th</sup> Floor San Jose, CA 95113 Main: 408-535-1260 Fax: 408-292-6207

How is our service? Please take our short survey.

From: Rebecca Noriega < Sent: Wednesday, February 3, 2021 8:51 AM To: City Clerk < Subject: Rules Committee Agenda, Item G

[External Email]

Dear Mayor Liccardo, Vice Mayor Jones and councilmembers,

The huge rate increase proposed by San Jose Water is unreasonable. Our water rates are already extremely high. Before they raise rates, I would like to see what they are doing to be more efficient and what have they done with the increased revenue from recent price hikes.

Not to mention, to raise the rates during a pandemic and time of economic uncertainty is callous and irresponsible.

Rebecca Noriega - 95123

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Wed 2/3/2021 8:55 AM				
To: Agendadesk < <	Rules and Open Government Committee Agendas			
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San Jose, CA 95113				
Main: 408-535-1260				

How is our service? Please take our short survey.

From: Varun < Sent: Tuesday, February 2, 2021 9:11 PM To: City Clerk < Subject: Rules Committee Agenda, Item G

[External Email]

Fax: 408-292-6207

Dear Mayor Liccardo, Vice Mayor Jones and councilmembers,

Covid-19 is going to derail the economy and our lives for the foreseeable future. And San Jose Water presents this huge rate increase to their customers.

In recent years, we have seen increases in water rates, and this is a protest email to CPUC highlighting our concerns and pushing back against these rate increases. Your email will be sent to California Public Utilities Commissioners and others. Thanks for taking the time to send your letters.

- Thanks Mayor Leuthold and councilmembers for putting this on the agenda
- We have a huge housing element challenge looming ahead. Yes, I was listening in. Rowena that was a very nice presentation.
- And the topic now is water.
- Many of you know, I have been pushing back with these rate increases since 2016 and the story so far, with the help of people and their protest emails, we have either rejected, reduced, suspended 8 water rate increases.
- It is very unfortunate that the San Jose Water Company has chosen to submit a 21% GRC rate increase. Almost 3 years ago, GRC A.17.04-001 ROE filing SJWC was approved at 8.3% instead of the 10.8% ROE requested by San Jose Water Company
- In 10 years, SJWC net income after tax is a total of \$342M.
- So, how has the money been used for:
- 1. Infrastructure improvement,
- 2. Water quality requirements, and

- 3. Addressing cybersecurity/ data privacy projects?
- Service charges: some public utility companies have zero service charges. They are obviously not for profit. But San Jose Water company is and I get it. But in a drought their profits went from 22m to 52M in 2016. That is not right at all.
- References to the financial statements of San Jose Water company made is very relevant and I invite everyone to anaylyze.
- total of \$88M increase in the cost of service fixed cost
- and the recovery of \$7M (balancing account) and \$11M (memorandum account) via customer surcharges beginning January 1, 2022, for 36 months or until recovered.
- Valley Water
- Rates are higher than rates in Las Vegas which is in the middle of the desert
- <u>SJWC 350% increase since 2010</u>
- SANJOSE WATER 2X compared to GREAT OAKS
- SANJOSE WATER 5.5x compared to Coachella Valley Water District
- Dave has conserved, brought down his water consumption from 171 CCF to 31 CCF, but his rates have gone up 244%

Regards

Varun

City Clerk < Wed 2/3/2021 8:54 AM To: Agendadesk < Forwarding ... Office of the City Clerk | City of San José 200 E. Santa Clara St., Tower 14<sup>th</sup> Floor San Jose, CA 95113 Main: 408-535-1260

How is our service? Please take our short survey.

From: Pravin Madhani < Sent: Tuesday, February 2, 2021 9:30 PM To: City Clerk < Subject: Rules Committee Agenda, Item G

[External Email]

Fax: 408-292-6207

Dear Mayor Liccardo, Vice Mayor Jones and councilmembers,

Covid-19 is going to derail the economy and our lives for the foreseeable future. And San Jose Water presents this huge rate increase to their customers. Suggested action for you: #1 Send a letter to CPUC #2 Invite the CPUC to hold public hearing locally #3 In 10 years, SJWC net income after tax is a total of \$342M. Please ask how the money has been used for purposes claimed.

Thank you for your attention to this matter.

Sincerely Pravin Madhani

City Clerk < Wed 2/3/2021 8:54 AM To: Agendadesk < Forwarding ... Office of the City Clerk | City of San José 200 E. Santa Clara St., Tower 14<sup>th</sup> Floor San Jose, CA 95113 Main: 408-535-1260

How is our service? Please take our short survey.

From: Vinod Ram < Sent: Tuesday, February 2, 2021 9:31 PM To: City Clerk < Subject: Rules Committee Agenda, Item G

[External Email]

Fax: 408-292-6207

It is unfortunate that San Jose Water Company (SJWC) is submitting a 21% GRC rate increase. Is SJWC really struggling for funds? In 10 years, SJWC net income is \$342M.

Our basic human need of water is handled by a for-profit enterprise that relentlessly increases water rates! My water bill has gone up 2.5 times in 4 years. We are hostage to SJWC's rate increases.

Please audit SJWC's finances/operations to bring our water rates on par with state averages.

Vinod Ramakrishnan Saratoga

City Clerk <				
Wed 2/3/2021 8:53 AM				
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How is our service? Please take our short survey.

From:	<
Sent: Tuesday, February 2, 2021 9	36 PM
<b>To:</b> City Clerk <	
Subject: Rules Committee Agenda	, Item G

[External Email]

Fax: 408-292-6207

Dear City Governance of San Jose,

Even though I am a resident of Saratoga, my city and San Jose and several others cities are being exploited, and are about to be further exploited over the next 3 years, by San Jose Water Co.

I am opposed to San Jose Water Company's (SJWC) General Rate Case (GRC) application requesting a total of \$88M increase in the cost of service over the three-year period of 2022-2024, and the recovery of \$7M (balancing account) and \$11M (memorandum account) via customer surcharges beginning January 1, 2022, for 36 months or until recovered. The SJWC application is unfair and inconsistent with other city's water utility policy during this COVID crisis.

Please reject the SJWC application. Sincerely, Milt Wehrman, Co-Captain of Meadowbrook Neighborhood Watch



#### Fw: Potential Water Rate Increase

City Clerk < Wed 2/3/2021 8:52 AM To: Agendadesk < Forwarding ... Office of the City Clerk | City of San José 200 E. Santa Clara St., Tower 14<sup>th</sup> Floor San Jose, CA 95113 Main: 408-535-1260 Fax: 408-292-6207

How is our service? Please take our short survey.

From: Marie Lopresto <
Sent: Tuesday, February 2, 2021 9:42 PM
To: City Clerk <
Subject: Potential Water Rate Increase

[External Email]

Our water bill has already been increased several times. Please don't go forward with this punitive bill especially during a pandemic. My husband and I are living on social security and we cannot afford another rate increase. Recent massive rate increases have been much higher than the rates of inflation. Please deny San Jose water any rate increases at this time. Marie