

**Fw: Public Comment on Rules Committee Agenda, Item G**

City Clerk <[REDACTED]>

Tue 2/2/2021 10:54 AM

To: Rules and Open Government Committee Agendas <[REDACTED]>

Forwarding....

**Office of the City Clerk | City of San José**

200 E. Santa Clara St., Tower 14<sup>th</sup> Floor

San Jose, CA 95113

Main: 408-535-1260

Fax: 408-292-6207

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---

**From:** William Sherman <[REDACTED]>

**Sent:** Tuesday, February 2, 2021 10:00 AM

**To:** City Clerk <[REDACTED]>

**Subject:** Fw: Public Comment on Rules Committee Agenda, Item G

[External Email]

----- Forwarded Message -----

**From:** William Sherman <[REDACTED]>

**To:** [REDACTED]

**Cc:** Brenda Dohmen <[REDACTED]>

**Sent:** Tuesday, February 2, 2021, 09:54:14 AM PST

**Subject:** Public Comment on Rules Committee Agenda, Item G

I was a party to the 2018 Ratesetting Proceeding which authorized a 2019 recovery of \$16,384,000 (4.55%). A hidden allocation charged residential customers 107% of that. Then, ordered by the CPUC, SJWC carefully hid facts, provided rates to supposedly accomplish this, and the CPUC approved ongoing annual recovery increases of \$55 million (15.3%). In 2 years, residential customer charges have apparently exceeded their fair share of the authorized recovery by over \$90 million. The new Application appears to grandfather these overcharges (details available).

SJWC customer since 1962

W. Sherman

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**Fw: No increase!**

City Clerk <[REDACTED]>

Wed 2/3/2021 8:19 AM

To: Agendadesk <[REDACTED]> Rules and Open Government Committee Agendas

<[REDACTED]>

Forwarding this email to you.

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**From:** cecilia ponciano <[REDACTED]>

**Sent:** Wednesday, February 3, 2021 8:03 AM

**To:** City Clerk <[REDACTED]>

**Subject:** No increase!

[External Email]

Hello,

I am against the water increase.

Thank your

Cecilia

Sent from my phone

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## Fw: Rate Increase requests by San Jose Water Company

City Clerk <[REDACTED]>

Wed 2/3/2021 8:20 AM

To: Agendadesk <[REDACTED]> Rules and Open Government Committee Agendas

<[REDACTED]>  
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**From:** Tom Clerkin <[REDACTED]>

**Sent:** Wednesday, February 3, 2021 8:03 AM

**To:** alan rosenus <[REDACTED]>

**Cc:** City Clerk <[REDACTED]>

**Subject:** Re: Rate Increase requests by San Jose Water Company

[External Email]

Dear Mayor and City Council,

I concur that the water rates are too high.

How do our rates compare to similar sized cities? What are the specific reasons for these rate hikes?

For the two month period ending Dec 31, 2020, we paid \$80.94+ for "service charge" and other fees before paying for a single drop of water. That is 60% of our bill.

By comparison, we paid \$35.40 "service charge" in 2015 for a similar two month period, or 43% of our bill. The service charge alone has more than doubled, **128% increase.** How is that justifiable?

The quantity charge changed from \$2.61 per unit to \$ 3.27 (and \$4.91 above 6 units) during that 6 year time frame.

**A 25% to 88% increase depending on quantity.**

These increases dwarf the actual inflation rate during that 6 year period. How is that justifiable?

How does this compare to similar sized cities?

Please reject this rate increase request and, instead, reduce these rates.

Thank you.

Sincerely,

Tom Clerkin  
[REDACTED]

On Tue, Feb 2, 2021 at 10:39 PM alan rosenus <[REDACTED]> wrote:

Dear Mayor and City Council,

Whether the Bay Area economy is doing well or is in recession, as is the case now, the San Jose Water

Company predictably requests rate increases. In general, Bay Area residents suffer abusive rates.

PG&E (convicted of many felonies) is fined for negligence, and these fines are passed on to us. San

Jose Water Company's rates have also

skyrocketed during the past five years, almost in tandem with PG&E's, but the water company has not had to pay the staggering fines

PG&E has. So how does San Jose Water Company justify these astronomical increases?

Please deny their unjustified requests!

Thank you.

Sincerely, Alan Rosenus

A black rectangular redaction box covering the signature area.

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**Fw: Water increases**

City Clerk <[REDACTED]>

Wed 2/3/2021 8:21 AM

To: Agendadesk <[REDACTED]> Rules and Open Government Committee Agendas

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**From:** ana lily hernandez <[REDACTED]>

**Sent:** Wednesday, February 3, 2021 8:01 AM

**To:** City Clerk <[REDACTED]>

**Subject:** Water increases

[External Email]

To whom this may concern:

I am writing in protest of the increases in our water rates. It's appalling that in this time of pandemic that an increase of this magnitude is proposed. I hope that this letter reaches those that will make the decision and stop this move.

Thank you for your time,

Ana Hernandez

Sent from my iPhone

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**Fw: sj water rate increase**

City Clerk <[REDACTED]>

Wed 2/3/2021 8:21 AM

To: Agendadesk <[REDACTED]> Rules and Open Government Committee Agendas

<[REDACTED]>

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**From:** Ted Lobach <[REDACTED]>

**Sent:** Wednesday, February 3, 2021 8:00 AM

**To:** City Clerk <[REDACTED]>

**Subject:** sj water rate increase

[External Email]

They continue to increase our rate constantly. It is very difficult at this time of Covid for everyone including us Seniors. They are constantly increasing and trying to get more money. They try to sell us their entrance service line insurance which I believe is a conflict of interest as they are monopolizing on this with an unfair advantage. This shows their true colors. "VOTE NO " on this increase it is the wrong time.

PS

The Water District is the Top of this rate increase pyramid that the brakes need to be put on. The sub-contractors see this and want to join the party..

THANK YOU FOR YOUR LISTENING EARS!

Ted Lobach

[REDACTED]

Sent from my iPad

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**Fw: Rate Increase**

City Clerk <[REDACTED]>

Wed 2/3/2021 8:22 AM

To: Agendadesk <[REDACTED]> Rules and Open Government Committee Agendas

<[REDACTED]>

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**From:** Sofia Avella <[REDACTED]>

**Sent:** Wednesday, February 3, 2021 7:54 AM

**To:** City Clerk <[REDACTED]>

**Subject:** Rate Increase

[External Email]

Hello, I am responding to the rate increase letter received for our water. This is crazy! My water bill is already over \$200 every other month and I don't even have a beautiful yard to show for it. Please do not increase it any more, I will need to start bathing only once a week. The service charge alone is already high enough!

Sent from my iPhone

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**Fw: Rate Increase**

City Clerk <[REDACTED]>

Wed 2/3/2021 8:22 AM

To: Agendadesk <[REDACTED]> Rules and Open Government Committee Agendas

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**From:** Sofia Avella <[REDACTED]>

**Sent:** Wednesday, February 3, 2021 7:54 AM

**To:** City Clerk <[REDACTED]>

**Subject:** Rate Increase

[External Email]

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Sent from my iPhone

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## Fw: Rules Committee Agenda, Item G

City Clerk <[REDACTED]>

Wed 2/3/2021 8:22 AM

To: Agendadesk <[REDACTED]> Rules and Open Government Committee Agendas

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**From:** W Martin <[REDACTED]>

**Sent:** Wednesday, February 3, 2021 6:52 AM

**To:** City Clerk <[REDACTED]>

**Subject:** Rules Committee Agenda, Item G

[External Email]

I am opposed to San Jose Water Company's (SJWC) General Rate Case (GRC) application requesting a total of \$88M increase in the cost of service over the three-year period of 2022-2024, and the recovery of \$7M (balancing account) and \$11M (memorandum account) via customer surcharges beginning January 1, 2022, for 36 months or until recovered.

Wendell Martin

[REDACTED]

San Jose

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**Fw: "Rules Committee Mtg. Agenda Item G"**

City Clerk <[REDACTED]>

Wed 2/3/2021 8:23 AM

**To:** Agendadesk <[REDACTED]> Rules and Open Government Committee Agendas

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---

**From:** Trevor Powell <[REDACTED]>

**Sent:** Wednesday, February 3, 2021 6:44 AM

**To:** City Clerk <[REDACTED]>

**Subject:** "Rules Committee Mtg. Agenda Item G"

[External Email]

Dear Sir/Madam,

As a senior I find this rate increase an insult, when will the government consider giving me a 39% increase in my pension? We can hardly afford the high cost of living in the bay area as it is, these executives have no consideration or thought to us old folks, just the bottom line.

Kind Regards

Trevor Powell

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## Fw: Rules Committee Agenda, Item G

City Clerk <[REDACTED]>

Wed 2/3/2021 8:26 AM

To: Agendadesk <[REDACTED]> Rules and Open Government Committee Agendas

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**From:** Avinash Patro (अविनाश पात्रो) <[REDACTED]>

**Sent:** Wednesday, February 3, 2021 8:24 AM

**To:** City Clerk <[REDACTED]>

**Subject:** Rules Committee Agenda, Item G

[External Email]

Respected Sir/Madam,

As a resident of San Jose I am shocked to see a 39% increase in water rates for the year 2022. I sincerely request the city council to first do a thorough review of this rate increase and provide the residents a fully transparent report. As a for profit utility with a complete monopoly, we need to have full details of where this money is going to be spend. And after all the upgrades/repairs are done the rates should be got back down.

Thanks and Regards.

Avinash Patro

@P

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## Fw: San Jose Rules Committee Meeting

City Clerk <[REDACTED]>

Wed 2/3/2021 8:27 AM

To: Agendadesk <[REDACTED]> Rules and Open Government Committee Agendas

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---

**From:** bob tsukida <[REDACTED]>

**Sent:** Wednesday, February 3, 2021 8:23 AM

**To:** City Clerk <[REDACTED]>

**Subject:** San Jose Rules Committee Meeting

[External Email]

Tariff Unit, Water Division, 3rd floor

Public Utilities Commission

505 Van Ness Avenue

San Francisco CA 94102

EMAIL: [marybel.batjer@cpuc.ca.gov](mailto:marybel.batjer@cpuc.ca.gov), [REDACTED], [REDACTED]

CC: [REDACTED], [REDACTED], [REDACTED],

[PublicAdvocatesOffice\\_Press@cpuc.ca.gov](mailto:PublicAdvocatesOffice_Press@cpuc.ca.gov), [REDACTED], [REDACTED],

SUBJECT: Application A.21-01-003

Dear PUC President Batjer and Commissioners,

I am opposed to San Jose Water Company's (SJWC) General Rate Case (GRC) application requesting a total of \$88M increase in the cost of service over the three-year period of 2022-2024, and the recovery of \$7M (balancing account) and \$11M (memorandum account) via customer surcharges beginning January 1, 2022, for 36 months or until recovered.

I am retired and having to deal with the Covid-19 impact. Valley Water decided not to increase water rates during this time. Clearly, Covid-19 is going to derail the economy and our lives for the foreseeable

future. The economic woes are impacting every strata of society. Families are struggling with paycheck challenges and health insurance challenges. Businesses are shutting down and employees are struggling to find a footing in this weak economy. While all of this is happening, San Jose Water presents this huge rate increase to their customers?

We invite the CPUC to hold public hearings in the San Jose Area to ensure the presiding CPUC Administrative law judge and CPUC commissioners get to hear the citizen viewpoint.

In 10 years, SJWC net income after tax is a total of \$342M.

So, how has the money been used for:

1. Infrastructure improvement,
2. Water quality requirements, and
3. Addressing cybersecurity/ data privacy projects?

Please analyze San Jose Water's financial books to understand what has been done for these three areas mentioned above, including what has been spent over the last 10 years towards improvements, including water main and well replacements, enhancements to pumping stations and well fields, as well as water tank upgrades and replacements throughout SJWC's 140 square miles of service area. I call upon CPUC to undertake a complete audit of SJWC operations and finances, and to benchmark these against other water utilities within CPUC's jurisdiction. We need CPUC's help to get to the bottom of it, and to help SJWC get back to a point of operational efficiency and market-rate competitiveness. Please do not approve any rate increase requests until SJWC can benchmark roughly at parity with other water utilities.

Please consider comparison metrics for all other public & private utilities in the Bay Area in determining the appropriate cost of capital adjustments and rate increases for future years.

I urge you to visit <https://tinyurl.com/SJWCAppendix> for summary financial data, rate increases and a few pertinent case studies A through J. Please consider the massive rate increases that have already occurred. The fact is, our water rates skyrocketed during the drought years as we conserved and rates never returned to any semblance of "normal" – far outstripping the rate of inflation at the time. The fact is, when benchmarked to other municipal water districts, those of us unfortunate enough to live within SJWCs jurisdiction have faced unprecedented rate increases. I am therefore not at all placated by a statement that "a typical customer with a 3/4-inch meter that uses 11 Ccf of water per month would see a bill increase of approximately \$xyz per month."

During the 2016 drought, we dropped our consumption of water, and San Jose Water wanted to increase our water rates attributing it to the drop. The insanity of a monopoly when a reduction in demand (a.k.a conservation), leads to a price increase is crazy! This story keeps repeating and the customers of San Jose Water are at the receiving end. Please stop this!

Please review the petition to replace SJWC with a municipal utility company.  
<http://www.tinyurl.com/noMoreSJWC> .

\*\*\*THANK YOU TO CPUC COMMISSIONERS, STAFF AND ORA: We appreciate your diligence in taking a measured and tough stand against San Jose Water Company the last few years. We are a choice-

less consumer, but not a voiceless consumer. San Jose Water Company is a monopoly! SJWC has gotten behind a simple process of 'gaming the system', submitting Advice Letters and Rate Case filings to CPUC and getting the approvals. Thank you for analyzing every rate increase proposal and for rejecting a few.

No more automatic approvals. No more rate increases.

I respectfully request that the PUC protect us, the citizens of California, from the blatant rate increases by San Jose Water Company.

Sincerely,

R. S. Tsukida

A black rectangular redaction box covering the signature of R. S. Tsukida.

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**Fw: Rules committee agenda item: G**

City Clerk <[REDACTED]>

Wed 2/3/2021 8:29 AM

**To:** Agendadesk <[REDACTED]> Rules and Open Government Committee Agendas

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**From:** Matt Chroust <matt.[REDACTED]>

**Sent:** Wednesday, February 3, 2021 2:20 AM

**To:** City Clerk <[REDACTED]>

**Subject:** Rules committee agenda item: G

[External Email]

I oppose the proposed rate increases and encourage the committee to the public hearings. This is a cash grab at the worst possible time, during a pandemic.

In 10 years, SJWC net income after tax is a total of \$342M.

So, how has the money been used for:

1. Infrastructure improvement,
2. Water quality requirements, and
3. Addressing cybersecurity/ data privacy projects?

Thanks & regards,

Matt Chroust

(sent from mobile)

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## Fw: Rules Committee Agenda, Item G

City Clerk <[REDACTED]>

Wed 2/3/2021 8:30 AM

To: Agendadesk <[REDACTED]> Rules and Open Government Committee Agendas

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**From:** Shi Chen <[REDACTED]>

**Sent:** Tuesday, February 2, 2021 11:43 PM

**To:** City Clerk <[REDACTED]>

**Subject:** Rules Committee Agenda, Item G

[External Email]

To whom it may concern,

Please consider comparison metrics for all other public & private utilities in the Bay Area in determining the appropriate cost of capital adjustments and rate increases for future years.

I urge you to visit <https://tinyurl.com/SJWCAppendix> for summary financial data, rate increases and a few pertinent case studies A through J. Please consider the massive rate increases that have already occurred. The fact is, our water rates skyrocketed during the drought years and never returned to any semblance of “normal” – far outstripping the rate of inflation at the time.

During the 2016 drought, we dropped our consumption of water, and San Jose Water wanted to increase our water rates attributing it to the drop. The insanity of a monopoly when a reduction in demand (a.k.a conservation), leads to a price increase is crazy! This story keeps repeating and the customers of San Jose Water are at the receiving end. Please stop this!

Please review the petition to replace SJWC with a municipal utility company\_ <http://www.tinyurl.com/noMoreSJWC> - YES, I have signed it along with 4400+ others.



### Sign the Petition

We want a new Municipal Water Utility Company NOT San Jose Water Company

\*\*\*THANK YOU TO CPUC COMMISSIONERS, STAFF AND ORA: We appreciate your diligence in taking a measured and tough stand against San Jose Water Company the last few years. We are a choice-less consumer, but not a voiceless consumer. San Jose Water Company is a monopoly! SJWC has gotten behind a simple process of 'gaming the system', submitting Advice Letters and Rate Case filings to CPUC and getting the approvals. Thank you for analyzing every rate increase proposal and for rejecting a few.

No more automatic approvals. No more rate increases.

I respectfully request that the PUC protect us, the citizens of California, from the blatant rate increases by San Jose Water Company.

Sincerely,

Shi Chen



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**Fw: [ Water challenge 160] A 22% San Jose Water rate increase? Please take action**

City Clerk <[REDACTED]>

Wed 2/3/2021 8:31 AM

To: Agendadesk <[REDACTED]> Rules and Open Government Committee Agendas

<[REDACTED]>  
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**From:** alice chan <[REDACTED]>

**Sent:** Tuesday, February 2, 2021 11:41 PM

**To:** City Clerk <[REDACTED]>

**Subject:** Fw: [ Water challenge 160] A 22% San Jose Water rate increase? Please take action

[External Email]

In recent years, we have seen increases in water rates, and this is a protest email to CPUC highlighting our concerns and pushing back against these rate increases. Regards, Alice Chan

--

,Begin forwarded message: Subject: Rules Committee Agenda, Item G (see below)

**From:** Rishi Kumar <[REDACTED]>

**Subject:** [ Water challenge 160] Re: A 22% San Jose Water rate increase? Please take action

**Date:** February 2, 2021 at 6:33:49 PM PST

**To:** [REDACTED]

Dear neighbors,

My apologies, the correct email address of the San Jose City Clerk is [REDACTED]

It has been corrected in the text below. Please feel free to forward to your friends and neighbors

Thanks

Rishi

On Tue, Feb 2, 2021 at 5:53 PM Rishi Kumar <[REDACTED]> wrote:

Dear neighbors, I will be speaking this evening to the Monte Sereno councilmembers upon invitation on the topic of water. My hope is to get the Monte Sereno councilmembers engaged to act against the water rate increase. There is plenty that every city council can do to take action. The Monte Sereno council members have been proactive in the past by sending a joint letter to CPUC - and I hope to see that again. **Here is urgent action for you:** Please email the San

Jose city clerk on the topic of San Jose Water's rate increase for an upcoming San Jose city council meeting. If you scroll all the way down, you will see the email I just sent to the city clerk.

**Email** [REDACTED] **by 9:00AM on Wednesday.** Email should be 500 characters or less. Mark the subject: Rules Committee Agenda, Item G. Pick up the speaking points from [here](#)

**You can speak at the meeting too:** The San Jose Water rate increase is on the SJC Rules Committee meeting coming up this Wednesday at 2PM. You can comment during the agenda item portion of the meeting-comments. Here are the hot [links to the virtual meeting](#)

**Problem Statement:** San José Water Company has applied to the CPUC to raise its rates a cumulative 21.47 percent (\$88M) over three years between 2022-2024. SJWC is claiming the costs of older infrastructure, increased staffing, and under-collection of revenue in prior years as the primary drivers of these increases. It has also proposed the recovery of \$7M (balancing account) and \$11M (memorandum account) via a customer surcharges beginning January 1, 2022, for 36 months or until recovered.

**Solution:** San Jose Water Company is relentless. Valley Water decided to not increase water rates during these Covid-19 times. But SJWC is another story.

**Shall we protest? Please take action. Follow the two step process below**

**STEP #1** Please send your protest emails to CPUC using the process at [RishiKumar.com/Water](https://RishiKumar.com/Water)

- Use **Option A** (only if you already have the app **Silicon Valley Water** downloaded from the app store) or **Option B**

- Also visit [cpuc.ca.gov/A2101003comments](https://cpuc.ca.gov/A2101003comments) to submit a comment about this proceeding

**STEP #2** Important to spread the word and engage your neighbors. Please **refer this email** to your friends and family in the following cities: San Jose, Los Gatos, Campbell and Monte Sereno. Please ask them to post on their NextDoor and also ask them to send a note to their city councilmembers to take action. This proposed 21% rate increase is too much and will need the collective efforts of many.

I really appreciate you taking the time on this very important topic

---

Follow me on [Twitter](#) for the latest update.

Rishi Kumar

Kumar for Congress 2022 || ID C00695866

Email: [REDACTED] | [REDACTED]  
[REDACTED]

---- **Text of the email sent to** [REDACTED] ---

Subject: Rules Committee Agenda, Item G

Dear Mayor Liccardo, Vice Mayor Jones and councilmembers,

Covid-19 is going to derail the economy and our lives for the foreseeable future. And San Jose Water presents this huge rate increase to their customers.

Suggested action for you:

#1 Send a letter to CPUC

#2 Invite the CPUC to hold public hearing locally

#3 In 10 years, SJWC net income after tax is a total of \$342M. Please ask how the money has been used for purposes claimed.

The people are protesting. Details at [RishiKumar.com/water](http://RishiKumar.com/water).

Sincerely,

Rishi Kumar

Councilmember, Saratoga

Kumar for Congress 2022 || ID Coo695866

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You received this message because you are subscribed to the Google Groups "SJWC Water Oversight Committee" group.

To unsubscribe from this group and stop receiving emails from it, send an email to [WaterOversight+REDACTED](mailto:WaterOversight+REDACTED).

To view this discussion on the web visit

[https://groups.google.com/d/msgid/WaterOversight/CAG7v9g%3DLd\\_5bG-8NZUqkN0gyn6m%2BhEHysQKhP-UNnG0weiJE\\_Q%40mail.gmail.com](https://groups.google.com/d/msgid/WaterOversight/CAG7v9g%3DLd_5bG-8NZUqkN0gyn6m%2BhEHysQKhP-UNnG0weiJE_Q%40mail.gmail.com).

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**Fw: Rules Committee Agenda, Item G**

City Clerk <[REDACTED]>

Wed 2/3/2021 8:31 AM

To: Agendadesk <[REDACTED]> Rules and Open Government Committee Agendas

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**From:** Susie Chen <[REDACTED]>

**Sent:** Tuesday, February 2, 2021 11:39 PM

**To:** City Clerk <[REDACTED]>

**Subject:** Fwd: Rules Committee Agenda, Item G

[External Email]

To whom it may concern,

Please consider comparison metrics for all other public & private utilities in the Bay Area in determining the appropriate cost of capital adjustments and rate increases for future years.

I urge you to visit <https://tinyurl.com/SJWCAppendix> for summary financial data, rate increases and a few pertinent case studies A through J. Please consider the massive rate increases that have already occurred. The fact is, our water rates skyrocketed during the drought years and never returned to any semblance of “normal” – far outstripping the rate of inflation at the time.

During the 2016 drought, we dropped our consumption of water, and San Jose Water wanted to increase our water rates attributing it to the drop. The insanity of a monopoly when a reduction in demand (a.k.a conservation), leads to a price increase is crazy! This story keeps repeating and the customers of San Jose Water are at the receiving end. Please stop this!

Please review the petition to replace SJWC with a municipal utility company\_  
<http://www.tinyurl.com/noMoreSJWC> - YES, I have signed it along with 4400+ others.

\*\*\*THANK YOU TO CPUC COMMISSIONERS, STAFF AND ORA: We appreciate your diligence in taking a measured and tough stand against San Jose Water Company the last few years. We are a choice-less consumer, but not a voiceless consumer. San Jose Water Company is a monopoly! SJWC has gotten behind a simple process of 'gaming the system', submitting Advice Letters and Rate Case filings to CPUC and getting the approvals. Thank you for analyzing every rate increase proposal and for rejecting a few.

No more automatic approvals. No more rate increases.

I respectfully request that the PUC protect us, the citizens of California, from the blatant rate increases by San Jose Water Company.

Sincerely,

Susie Chen



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## Fw: San Jose Water Company's Rate Increase

City Clerk <[REDACTED]>

Wed 2/3/2021 8:34 AM

To: Agendadesk <[REDACTED]> Rules and Open Government Committee Agendas

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**From:** James Greer <[REDACTED]>

**Sent:** Tuesday, February 2, 2021 11:39 PM

**To:** City Clerk <[REDACTED]>

**Subject:** San Jose Water Company's Rate Increase

[External Email]

San José Water Company (SJWC) has applied to the CPUC to raise its rates a cumulative 21.47 percent (\$88M) over three years between 2022-2024. SJWC is claiming the costs of older infrastructure, increased staffing, and under-collection of revenue in prior years as the primary drivers of these increases. It has also proposed the recovery of \$7M (balancing account) and \$11M (memorandum account) via a customer surcharges beginning January 1, 2022, for 36 months or until recovered.

Customers should not suffer from the ineptitude of a company whose Board of Directors and other managers have, for many year, turned a "blind eye" to its fiscal, fiduciary and managerial responsibilities. It has let its customers down, repeatedly asked for rate increases to solve the problems they have themselves created.

If I was a landlord and let my property deteriorate, didn't make needed repairs and forgot to collect rent the right think to do would be to make the repairs, start collecting the rent each month and do this from my own bank account. while my tenants ask for issues to be fixed and then I repeatedly increase the rent to solve issues that should have been fixed years ago when repair was less expensive, I should expect an outcry from them.

As for under-collection of revenue ... the SJWC has NO to charge their customers for their mismanagement of their collection process. If I forgot to put money in to my checking account, that's my fault when I look and see that I don't have enough to pay my bills.

SJWC has been **Gambling** with our water issues and NOW they didn't get the card then needed to make a winning hand. It's like PG&E and the aged gas pipes in the



north bay. They blew up.

Solution, make the stock holders pay for the repair of the infrastructure and have the "Managers" take a pay cut instead of continued pay raises. This until ***"beginning January 1, 2022, for 36 months or until recovered"***.

Put the ownership on the people who let this problem fester and come to the point it is.

Sincerely

James Greer - San Jose Resident since 1954

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**Fw: Rules Committee Agenda, Item G" Rules Committee Reviews, Recommendations and Approvals**

City Clerk <[REDACTED]>

Wed 2/3/2021 8:35 AM

To: Agendadesk <[REDACTED]> Rules and Open Government Committee Agendas  
<[REDACTED]>

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**From:** Cindy Tacci <[REDACTED]>

**Sent:** Tuesday, February 2, 2021 11:21 PM

**To:** City Clerk <[REDACTED]>

**Subject:** Rules Committee Agenda, Item G" Rules Committee Reviews, Recommendations and Approvals

[External Email]

Hello,

It has come to my attention that SJWC has requested a water increase to San Jose residents at the council meeting today.

I strongly hope this rate increase will not be approved.

I understand that San Jose Water has recently given out a 6% dividend.

Water is an essential need, not a commodity. The pandemic has wrecked havoc on the economy and many people have lost their jobs and incomes, including me, and now is not the time to agree to a water increase.

Regards,

Cynthia Tacci  
[REDACTED]

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## Fw: Rules Committee Agenda, Item G

City Clerk <[REDACTED]>

Wed 2/3/2021 8:35 AM

To: Agendadesk <[REDACTED]> Rules and Open Government Committee Agendas

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**From:** Satya Simha <[REDACTED]>

**Sent:** Tuesday, February 2, 2021 10:53 PM

**To:** City Clerk <[REDACTED]>

**Subject:** Rules Committee Agenda, Item G

[External Email]

Dear Sir/ Madam:

I am opposed to San Jose Water Company's (SJWC) General Rate Case (GRC) application requesting a total of \$88M increase in the cost of service over the three-year period of 2022-2024, and the recovery of \$7M (balancing account) and \$11M (memorandum account) via customer surcharges beginning January 1, 2022, for 36 months or until recovered.

We are all dealing with the Covid-19 impact. Valley Water decided not to increase water rates during this time. Clearly, Covid-19 is going to derail the economy and our lives for the foreseeable future. The economic woes are impacting every strata of society. Families are struggling with paycheck challenges and health insurance challenges. Businesses are shutting down and employees are struggling to find a footing in this weak economy. While all of this is happening, San Jose Water presents this huge rate increase to their customers?

In 10 years, SJWC net income after tax is a total of \$342M.

So, how has the money been used for:

1. Infrastructure improvement,
2. Water quality requirements, and
3. Addressing cybersecurity/ data privacy projects?

Please analyze San Jose Water's financial books to understand what has been done for these three areas mentioned above, including what has been spent over the last 10 years towards improvements, including water main and well replacements, enhancements to pumping stations and well fields, as well as water tank upgrades and replacements throughout SJWC's 140 square miles of service area. I call upon CPUC to undertake a complete audit of SJWC operations and finances, and to benchmark these against other water utilities within CPUC's jurisdiction. We need CPUC's help to get to the bottom of it, and to help SJWC get back to a point of operational efficiency and market-rate competitiveness. Please do not approve any rate increase requests until SJWC can benchmark roughly at parity with other water utilities.

Please consider comparison metrics for all other public & private utilities in the Bay Area in determining the appropriate cost of capital adjustments and rate increases for future years.


I urge you to visit <https://tinyurl.com/SJWCAppendix> for summary financial data, rate increases and a few pertinent case studies A through J. Please consider the massive rate increases that have already occurred. The fact is, our water rates skyrocketed during the drought years and never returned to any semblance of "normal" – far outstripping the rate of inflation at the time. The fact is, when benchmarked to other municipal water districts, those of us unfortunate enough to live within SJWCs jurisdiction have faced unprecedented rate increases. I am therefore not at all placated by a statement that "a typical customer with a ¾-inch meter that uses 11 Ccf of water per month would see a bill increase of approximately \$xyz per month."

During the 2016 drought, we dropped our consumption of water, and San Jose Water wanted to increase our water rates attributing it to the drop. The insanity of a monopoly when a reduction in demand (a.k.a conservation), leads to a price increase is crazy! This story keeps repeating and the customers of San Jose Water are at the receiving end. Please stop this!

Please review the petition to replace SJWC with a municipal utility company\_ <http://www.tinyurl.com/noMoreSJWC> - YES, I have signed it along with 4400+ others.

Sincerely,

Satya Simha



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## Fw: Rules Committee Agenda - Item G

City Clerk <[REDACTED]>

Wed 2/3/2021 8:36 AM

To: Agendadesk <[REDACTED]> Rules and Open Government Committee Agendas

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**From:** Satya Simha <[REDACTED]>

**Sent:** Tuesday, February 2, 2021 10:52 PM

**To:** City Clerk <[REDACTED]>

**Subject:** Rules Committee Agenda - Item G

[External Email]

Dear Sir/ Madam:

I am opposed to San Jose Water Company's (SJWC) General Rate Case (GRC) application requesting a total of \$88M increase in the cost of service over the three-year period of 2022-2024, and the recovery of \$7M (balancing account) and \$11M (memorandum account) via customer surcharges beginning January 1, 2022, for 36 months or until recovered.

We are all dealing with the Covid-19 impact. Valley Water decided not to increase water rates during this time. Clearly, Covid-19 is going to derail the economy and our lives for the foreseeable future. The economic woes are impacting every strata of society. Families are struggling with paycheck challenges and health insurance challenges. Businesses are shutting down and employees are struggling to find a footing in this weak economy. While all of this is happening, San Jose Water presents this huge rate increase to their customers?

In 10 years, SJWC net income after tax is a total of \$342M.

So, how has the money been used for:

1. Infrastructure improvement,
2. Water quality requirements, and
3. Addressing cybersecurity/ data privacy projects?

Please analyze San Jose Water's financial books to understand what has been done for these three areas mentioned above, including what has been spent over the last 10 years towards improvements, including water main and well replacements, enhancements to pumping stations and well fields, as well as water tank upgrades and replacements throughout SJWC's 140 square miles of service area. I call upon CPUC to undertake a complete audit of SJWC operations and finances, and to benchmark these against other water utilities within CPUC's jurisdiction. We need CPUC's help to get to the bottom of it, and to help SJWC get back to a point of operational efficiency and market-rate competitiveness. Please do not approve any rate increase requests until SJWC can benchmark roughly at parity with other water utilities.

Please consider comparison metrics for all other public & private utilities in the Bay Area in determining the appropriate cost of capital adjustments and rate increases for future years.

I urge you to visit <https://tinyurl.com/SJWCAppendix> for summary financial data, rate increases and a few pertinent case studies A through J. Please consider the massive rate increases that have already occurred. The fact is, our water rates skyrocketed during the drought years and never returned to any semblance of "normal" – far outstripping the rate of inflation at the time. The fact is, when benchmarked to other municipal water districts, those of us unfortunate enough to live within SJWCs jurisdiction have faced unprecedented rate increases. I am therefore not at all placated by a statement that "a typical customer with a ¾-inch meter that uses 11 Ccf of water per month would see a bill increase of approximately \$xyz per month."

During the 2016 drought, we dropped our consumption of water, and San Jose Water wanted to increase our water rates attributing it to the drop. The insanity of a monopoly when a reduction in demand (a.k.a conservation), leads to a price increase is crazy! This story keeps repeating and the customers of San Jose Water are at the receiving end. Please stop this!

Please review the petition to replace SJWC with a municipal utility company\_ <http://www.tinyurl.com/noMoreSJWC> - YES, I have signed it along with 4400+ others.

No more automatic approvals. No more rate increases.

I respectfully request that the PUC protect us, the citizens of California, from the blatant rate increases by San Jose Water Company.

Sincerely,

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**Fw: Rules Committee Agenda, Item G**

City Clerk <[REDACTED]>

Wed 2/3/2021 8:39 AM

To: Agendadesk <[REDACTED]> Rules and Open Government Committee Agendas

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**From:** Alok Gupta <[REDACTED]>

**Sent:** Tuesday, February 2, 2021 10:50 PM

**To:** City Clerk <[REDACTED]>

**Subject:** Rules Committee Agenda, Item G

[External Email]

Dear Mayor Liccardo, Vice Mayor Jones and councilmembers,

Covid-19 is going to derail the economy and our lives for the foreseeable future, but San Jose Water presents this huge rate increase to their customers.

Suggested action for you:

#1 Send a letter to CPUC

#2 Invite the CPUC to hold public hearing locally

#3 In 10 years, SJWC net income after tax is a total of \$342M. Please ask how the money has been used for purposes claimed.

The people are protesting. Details at [RishiKumar.com/water](http://RishiKumar.com/water).

Sincerely,

Alok Gupta.

[REDACTED] email.

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## Fw: Rules Committee Agenda, Item G

City Clerk <[REDACTED]>

Wed 2/3/2021 8:40 AM

To: Agendadesk <[REDACTED]> Rules and Open Government Committee Agendas

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**From:** Ronghua Zhang <[REDACTED]>

**Sent:** Tuesday, February 2, 2021 10:30 PM

**To:** City Clerk <[REDACTED]>

**Subject:** Rules Committee Agenda, Item G

[External Email]

Hi,

I am opposed to San Jose Water Company's (SJWC) General Rate Case (GRC) application requesting a total of \$88M increase. SJWC has been relentless in recent years asking for rate increases multiple times each year. The excuses are always infrastructure investment, loss due to insufficient usage, etc. But SJWC has always been very profitable. I urge you to visit <https://tinyurl.com/SJWCAppendix> for summary financial data, rate increases and a few pertinent case studies A through J. Please help rein in the greedy SJWC! Thank you!

RZ

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**Fw: Rules Committee Agenda, Item G.**

City Clerk <[REDACTED]>

Wed 2/3/2021 8:40 AM

To: Agendadesk <[REDACTED]> Rules and Open Government Committee Agendas

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**From:** Bharani Chadalavada <[REDACTED]>  
**Sent:** Wednesday, February 3, 2021 8:39 AM  
**To:** City Clerk <[REDACTED]>  
**Subject:** Rules Committee Agenda, Item G.

[External Email]

I am opposed to San Jose Water Company's (SJWC) General Rate Case (GRC) application requesting a total of \$88M increase in the cost of service over the three-year period of 2022-2024, and the recovery of \$7M (balancing account) and \$11M (memorandum account) via customer surcharges beginning January 1, 2022, for 36 months or until recovered.

In 10 years, SJWC net income after tax is a total of \$342M.

Please analyze San Jose Water's financial books to understand what has been done for these three areas mentioned above, including what has been spent over the last 10 years towards improvements, including water main and well replacements, enhancements to pumping stations and well fields, as well as water tank upgrades and replacements throughout SJWC's 140 square miles of service area. I call upon CPUC to undertake a complete audit of SJWC operations and finances, and to benchmark these against other water utilities within CPUC's jurisdiction. We need CPUC's help to get to the bottom of it, and to help SJWC get back to a point of operational efficiency and market-rate competitiveness. Please do not approve any rate increase requests until SJWC can benchmark roughly at parity with other water utilities.

Please consider comparison metrics for all other public & private utilities in the Bay Area in determining the appropriate cost of capital adjustments and rate increases for future years.

Sincerely,

Bharani Chadalavada

-

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**Fw: Rules Committee Agenda, Item G (Water Rate Increase by SJWC)**

City Clerk <[REDACTED]>

Wed 2/3/2021 8:40 AM

To: Agendadesk <[REDACTED]> Rules and Open Government Committee Agendas

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**From:** Wolfgang Hoeflich <[REDACTED]>

**Sent:** Tuesday, February 2, 2021 10:23 PM

**To:** City Clerk <[REDACTED]>

**Cc:** Wolfgang Hoeflich <[REDACTED]>

**Subject:** Rules Committee Agenda, Item G (Water Rate Increase by SJWC)

[External Email]

To whom it may concern:

San Jose Water proposes a >20% rate increase to their customers, right in the worst of all times.

Our water bill for a low usage (3-4CCF) household, using low usage appliances, 0.8gpf toilets, low flow faucets, minimal drip irrigation is already beyond \$100 per billing cycle. The cost doubled in less than 5 years.

Furthermore, the rate structure is totally broken, with a high base fee (~\$81), and a small usage fee (\$20-30), in our case.

How is this structure supporting a water saving incentive during the continued droughts we're having??

Please take action to support another model which is not geared at making profits for a publicly traded corporation focused on profits for basic utilities.

Thank you for your consideration.

Regards,  
Wolfgang Hoeflich

[REDACTED]

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**Fw: Rules Committee Agenda, Item G.**

City Clerk <[REDACTED]>

Wed 2/3/2021 8:41 AM

To: Agendadesk <[REDACTED]> Rules and Open Government Committee Agendas

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**From:** Manish Das <[REDACTED]>

**Sent:** Tuesday, February 2, 2021 10:22 PM

**To:** City Clerk <[REDACTED]>

**Cc:** [REDACTED]

**Subject:** Rules Committee Agenda, Item G.

[External Email]

Kind Attention-

Tariff Unit, Water Division, 3rd floor

Public Utilities Commission

505 Van Ness Avenue

San Francisco CA 94102

SUBJECT: Application A.21-01-003

Dear PUC President Batjer and Commissioners,

I am opposed to San Jose Water Company's (SJWC) General Rate Case (GRC) application requesting a total of \$88M increase in the cost of service over the three-year period of 2022-2024, and the recovery of \$7M (balancing account) and \$11M (memorandum account) via customer surcharges beginning January 1, 2022, for 36 months or until recovered.

We are all dealing with the Covid-19 impact. Valley Water decided not to increase water rates during this time. Clearly, Covid-19 is going to derail the economy and our lives for the foreseeable future. The economic woes are impacting every strata of society. Families are struggling with paycheck challenges and health insurance challenges. Businesses are shutting down and employees are struggling to find a footing in this weak economy. While all of this is happening, San Jose Water presents this huge rate increase to their customers?

Please do not approve any rate increase requests until SJWC can benchmark roughly at parity with other water utilities.

I respectfully request that the PUC protect us, the citizens of California, from the blatant rate increases by San Jose Water Company.

Sincerely,

Manish Das

A black rectangular redaction box covering the signature area.

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**Fw: Rules Committee Agenda, Item G**

City Clerk <[REDACTED]>

Wed 2/3/2021 8:41 AM

To: Agendadesk <[REDACTED]> Rules and Open Government Committee Agendas

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**From:** Michele Lee <[REDACTED]>

**Sent:** Tuesday, February 2, 2021 10:05 PM

**To:** City Clerk <[REDACTED]>

**Subject:** Rules Committee Agenda, Item G

[External Email]

Dear Mayor Liccardo, Vice Mayor Jones and councilmembers,

Covid-19 is going to derail the economy and our lives for the foreseeable future. And San Jose Water presents this huge rate increase to their customers.

Suggested action for you:

#1 Send a letter to CPUC

#2 Invite the CPUC to hold public hearing locally

#3 In 10 years, SJWC net income after tax is a total of \$342M. Please ask how the money has been used for purposes claimed.

The people are protesting. Details at [RishiKumar.com/water](https://RishiKumar.com/water).

- Sincerely,

Michele Lee

Community Member, Saratoga

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**Fw: Rules Committee Agenda, Item G.**

City Clerk <[REDACTED]>

Wed 2/3/2021 8:45 AM

**To:** Agendadesk <[REDACTED]> Rules and Open Government Committee Agendas

<[REDACTED]>

 1 attachments (39 KB)

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**From:** JOSEPH PETRISON <[REDACTED]>

**Sent:** Tuesday, February 2, 2021 10:03 PM

**To:** City Clerk <[REDACTED]>

**Subject:** Rules Committee Agenda, Item G.

[External Email]

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## Fw: Rules Committee Agenda, Item G

City Clerk <[REDACTED]>

Wed 2/3/2021 8:46 AM

To: Agendadesk <[REDACTED]> Rules and Open Government Committee Agendas

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**From:** Boris Yendler <[REDACTED]>

**Sent:** Tuesday, February 2, 2021 9:57 PM

**To:** City Clerk <[REDACTED]>

**Subject:** Rules Committee Agenda, Item G

[External Email]

During the 2016 drought, San Jose Water wanted to increase our water rates attributing it to the drop in consumption. The insanity of a monopoly when a reduction in demand (a.k.a conservation), leads to a price increase is crazy! This story keeps repeating and the customers of San Jose Water are at the receiving end.

Please analyze San Jose Water's financial books to understand what has been done for areas of infrastructure improvement and water quality. requirements, to benchmark these against other water utilities within CPUC's jurisdiction. We need CPUC to help SJWC get back to a point of operational efficiency and market-rate competitiveness. Please do not approve any rate increase requests until SJWC can benchmark roughly at parity with other water utilities. I don't understand why our water rate is the highest in the Bay Area.

Also, I'd suggest the CPUC will hold public hearings in the San Jose Area to ensure the presiding CPUC Administrative law judge and CPUC commissioners get to hear the citizen viewpoint.

Regards,

Boris Yendler

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**Fw: Rules Committee Agenda, Item G.**

City Clerk <[REDACTED]>

Wed 2/3/2021 8:47 AM

**To:** Agendadesk <[REDACTED]> Rules and Open Government Committee Agendas

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**From:** Jennifer Yu <[REDACTED]>

**Sent:** Tuesday, February 2, 2021 9:53 PM

**To:** City Clerk <[REDACTED]>

**Subject:** Rules Committee Agenda, Item G.

[External Email]

Dear Mayor Liccardo, Vice Mayor Jones and councilmembers,

Covid-19 is going to derail the economy and our lives for the foreseeable future. And San Jose Water presents this huge rate increase to their customers.

please:

#1 Send a letter to CPUC

#2 Invite the CPUC to hold public hearing locally

#3 In 10 years, SJWC net income after tax is a total of \$342M. Please ask how the money has been used for purposes claimed.

The people are protesting. Details at [RishiKumar.com/water](https://RishiKumar.com/water).

Sincerely,

Jennifer Yu

Oka neighborhood, Los Gatos

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**Fw: We do not agree for this enormous increase in water costs as they already**

City Clerk <[REDACTED]>

Wed 2/3/2021 8:50 AM

**To:** Agendadesk <[REDACTED]> Rules and Open Government Committee Agendas

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**From:** Romy <[REDACTED]>

**Sent:** Wednesday, February 3, 2021 8:47 AM

**To:** City Clerk <[REDACTED]>

**Subject:** We do not agree for this enormous increase in water costs as they already

[External Email]

charge too much for simple service charge,,,they are full of unnecessary perks and their charges should be compared to other water companies in the region and make a firm assessment of their REALITY costs.

I use the san jose water company I have no other choice here in almaden.  
maury family.

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**Fw: Water Increase**

City Clerk <[REDACTED]>

Wed 2/3/2021 8:51 AM

To: Agendadesk <[REDACTED]> Rules and Open Government Committee Agendas

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**From:** Glo J <[REDACTED]>

**Sent:** Wednesday, February 3, 2021 8:49 AM

**To:** City Clerk <[REDACTED]>

**Subject:** Water Increase

[External Email]

Dear San Jose,

I am writing to express my objection to this latest water increase. We have had many increases over the years and it has to stop.

During the 2016 drought, we dropped our consumption of water, and San Jose Water wanted to increase our water rates attributing it to the drop. The insanity of a monopoly when a reduction in demand (a.k.a conservation), leads to a price increase is crazy! This story keeps repeating and the customers of San Jose Water are at the receiving end. Please stop this!

Thank you,  
Gloria Janac

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