MINUTES OF THE
SMART CITIES AND SERVICE IMPROVEMENTS COMMITTEE

SAN JOSE, CALIFORNIA   THURSDAY, NOVEMBER 5, 2020

Consistent with the California Governor's Executive Order No. N-29-20, Resolution No. 79450
from the City of San José and the Santa Clara County Health Officer's March 16, 2020 Shelter
in Place Order, the City Council meeting was not physically open to the public. Public comments
were accepted via eComment, email, by phone/Webinar or online.

The Council meeting was teleconferenced from remote locations and convened at 1:35 p.m.

Present: Councilmembers   -   Diep, Jones, Davis, Jimenez, Liccardo.

Absent: Councilmembers   -   All present.

Staff: City Manager's Office, Kip Harkness; Mayor's Office, Jordan Sun; City Attorney's
Office, Ed Moran; City Clerk's Office, Toni Taber; and Yasmin Garcia/Ruth Krantz, City
Clerk's Office.

B.   Review of Work Plan

1.   Privacy Policy Update. (Civic Innovation/Information Technology)

Action: Upon motion by Councilmember Dev Davis, seconded by Vice Mayor Chappie
Jones and carried unanimously, the Committee approved the add on to the Privacy Policy
Update Item on the August - December 2020 Smart Cities and Service Improvements
Committee Work Plan. (5-0.)

2.   City Website and Digital Services Update. (City Manager/Information
Technology/Human Resources)

Action: Upon motion by Councilmember Dev Davis, seconded by Vice Mayor Chappie
Jones and carried unanimously, the Committee approved the amendment of the City
Website and Digital Services Update Item on the August - December 2020 Smart Cities
and Service Improvements Committee Work Plan. (5-0.)

C.   Consent Calendar

None presented.

D.   Reports to Committee

1.   Smart City Roadmap Update. (Civic Innovation)

Public Comments: (1) Blair Beekman requested more public policy ideas. (2) A speaker addressed the need for Zoom connectivity improvements.

Assistant to the City Manager, Civic Innovation, Rajani Nair; Division Manager, Information Technology Innovation, Michael Foster and Deputy City Manager, City Manager's Office, Kip Harkness offered the presentation regarding the Smart City Roadmap Update.

Action: Upon motion by Vice Mayor Chappie Jones, seconded by Councilmember Dev Davis and carried unanimously, the Committee accepted the verbal update on outstanding issues and project highlights for the Smart City Roadmap 2.0 initiatives (5-0.)

2.   Privacy Policy Update. (Civic Innovation/Information Technology)

Public Comments: (1) Blair Beekman spoke to civil rights and civil protection implementations. (2) Ethan Gregory Dodge representing the Citizens Privacy Coalition of Santa Clara County addressed concerns of oversight and funding affecting the Smart Cities implementation and opposed law enforcement facial recognition surveillance. (3) A speaker addressed police department facial recognition policies.

Assistant to the City Manager, City Data Analytics Lead, Andrew Ehrich and City Information Security Officer, Marcelo Peredo offered the presentation regarding the Privacy Policy Update.

Action: Upon motion by Vice Mayor Chappie Jones, seconded by Councilmember Sergio Jimenez and carried unanimously, the Committee accepted the written update on the completion of the City's Privacy Policy and roadmap and recommended cross-referencing this report to the full City Council for approval of the Digital Privacy Policy in December 2020. (5-0.)

3.   City Website and Digital Services Update. (City Manager/Information Technology/ Human Resources)

Public Comments: Blair Beekman spoke to policies allowing public engagement.

Action: Upon motion by Vice Mayor Chappie Jones, seconded by Councilmember Sergio Jimenez and carried unanimously, the Committee accepted the verbal update on the City's online engagement, pandemic response, analytics, and roadmap for aligning web and digital strategies for improved service delivery. (5-0.)

4.   **2021-2023 Innovation and Technology Strategic Plan. (Information Technology/ Civic Innovation)**

Public Comments: (1) Blair Beekman addressed his concerns of the increasing COVID-19 cases due to the winter season. (2) A speaker addressed zoom connectivity issues and technology issues regarding traffic lights.

Action: Upon motion by Vice Mayor Chappie Jones, seconded by Councilmember Sergio Jimenez and carried unanimously, the Committee accepted the verbal update on the City's 2021-2023 Innovation and Technology Strategic Plan approach. (5-0.)

•   **Open Forum**

(1) Blair Beekman addressed Democratic efforts. (2) A speaker spoke to citations, fines, and emergency call responses.

•   **Adjournment**

Lan Diep adjourned the Committee meeting at 3:53 p.m.

Approved via email

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Councilmember Lan Diep, Chair
Smart Cities and Service Improvements Committee

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