

# Memorandum

**TO:** Rules & Open Government Committee

FROM: Joe Rois,

City Auditor

**SUBJECT:** CITY AUDITOR'S FISCAL YEAR

2020-21 WORK PLAN

**DATE:** July 31, 2020

#### **RECOMMENDATION**

The City Auditor's Office recommends that the Rules and Open Government Committee review and approve the City Auditor's Fiscal Year 2020-21 Work Plan.

#### **BACKGROUND**

The mission of the City Auditor's Office is to independently assess and report on City operations and services. To fulfill this mission, the Auditor's Office conducts performance audits that identify ways to increase the economy, efficiency, effectiveness, and accountability of City government, and provide independent, reliable, accurate, and timely information to the City Council and other stakeholders. The City Auditor submits an annual plan to the Rules and Open Government Committee for review and approval. This report presents the City Auditor's proposed work plan for Fiscal Year (FY) 2020-21.

As part of our annual review of potential audit subjects, we solicit audit suggestions from City Council members, members of the public, and staff. We also use information from the City's adopted operating and capital budgets and financial statements to prepare a spreadsheet model of potential audit subjects. The purpose of the model is to help prioritize audit work. It compares the following eight factors: proposed FY 2020-21 expenditures, estimated FY 2020-21 revenue, fund type, proposed number of staff (budgeted full time equivalents, or FTE), whether the service is represented by a CSA dashboard performance measure, estimated fund balance, audit requests, and date of last audit. The results of the model are attached (see Attachment A).

Because of the COVID-19 pandemic and resulting emergency operations, multiple projects on our FY 2019-20 Work Plan were put on hold, and others were not begun as intended. For this reason, we are carrying over a number of projects from the prior year and are adding a limited number of new projects.

#### PROPOSED AUDIT ASSIGNMENTS

The list of proposed audit assignments for FY 2020-21 includes a mix of audits already in process, recurring audits, and additional audit projects that address a wide range of concerns consistent with the City Auditor's areas of responsibility. Each audit listed includes a tentative objective that may be refined during the scoping phase of the project.

### Audits in process:

- 1. **Fleet maintenance** Efficiency of operations and timeliness of repairs for the City's vehicles and equipment. (request by Councilmember)
- 2. **Park maintenance** Efficiency and effectiveness of park maintenance operations. (request by Councilmember)

- 3. **Fire safety code compliance** Timeliness, efficiency, and consistency of on-site fire code inspections during the construction phase of development projects.
- 4. **Development fee work in progress reserves** Tracking of development fee work in progress reserves.
- 5. **Police staffing** Review and compare Police Department staffing over time, including allocation of staff by bureau or division, vacancies, and use of overtime. (request by Councilmember and high on Citywide risk assessment) per further Councilmember requests, recommend expanding to include reviews of spending within the department and calls for service over time
- 6. **COVID-19 expenditure documentation reviews** Reviews of costs, documentation, or other COVID-19 risk areas to be determined.

# **Annual/recurring projects:**

- 7. **Semi-annual audit recommendation status reports** (on-going) The City Auditor's Office will maintain an online dashboard of audit recommendations, and issue a report on the implementation status of all open audit recommendations as of December 31st. Target date: Mar-2021. (Note: Because of the COVID-19 pandemic and the City's emergency operations beginning in March 2020, we recommend issuing only one recommendation status report for FY 2020-21)
- 8. Annual performance review of Team San José and the Convention and Visitors Bureau (as required in the City's agreements with Team San José) Annual review to determine whether Team San José met their performance metrics as of June 30, 2020. Target date: Nov-2020.
- 9. Santa Clara County Cities Association Expenditure Review Fiscal Years Ending June 30, 2019 and 2020 Routine audit of expenditures provided gratis to the Association (last audit was 2018). Target date: Sep-2020.
- 10. Annual services report (on-going) 13th annual report providing data about the cost, quality, quantity, and timeliness of City services. The report incorporates existing performance measurement data, showing ten-year historical trends, a variety of comparisons to other cities, and the results of resident surveys. It also incorporates information about the financial condition of the City through graphics, standardized measures, and benchmarking to other jurisdictions. Target date: Dec-2020.
- 11. Annual external financial audit and single audit (contracted audit service) The City Charter requires an annual audit of the City's financial transactions. The independent certified public accounting firm Macias Gini & O'Connell LLP (MGO) will conduct the annual audits of the Comprehensive Annual Financial Reports (CAFRs) of the City and the airport. MGO will also conduct audits of the financial statements of the Successor Agency to the Redevelopment Agency, Convention Center, the Clean Water Financing Authority, Deferred Compensation, Tier 3 Defined Contribution Plan, Voluntary Employee Beneficiary Association (VEBA), MTC compliance, San José Clean Energy (SJCE), and the Single Audit (including Airport passenger facility charges and customer facility charges). Target date: Dec-2020.
- 12. **Annual audits of voter-approved bond and parcel tax measures** (contracted audit service) MGO will conduct audits of the Branch Library Bond Projects Fund, the Parks and Recreation Bond Projects Fund, the Public Safety Bond Projects Fund, the Library Parcel Tax Fund, and the Public Safety and Infrastructure ("Measure T") Bond Fund satisfying the City's obligation for guaranteed annual audits. Target date: Dec-2020.
- 13. **Semi-annual compliance reviews of the City's investment program** (contracted audit service) The City's investment policy requires semi-annual compliance audits of the City's

- investment portfolio. MGO will conduct the agreed-upon procedures as of June 30th and December 31st. Target dates: Sep-2020 and Mar-2021.
- 14. **<NEW>** Compliance review of San Jose Clean Energy's risk management practices (contracted audit service) MGO will conduct tests of SJCE investment and risk management practices to ensure compliance with the City's Energy Risk Management Policy and Energy Risk Management Regulations. Target date: Nov-2020.

# Carryover projects and new projects:

- 15. **Housing Department grant programs** Assess the allocation and monitoring of COVID-19 related grants.
- 16. **Real estate services** Process for tracking City properties and revenues.
- 17. Fleet (take-home vehicles) Assessment of current practices for take-home vehicles.
- 18. **<NEW> Citywide information security audit** (contracted audit service) Conduct assessments of the City's priority information systems, controls, and susceptibilities, detailing risks, required recommendations, and recommendations for policy and organizational improvements.
- 19. **<NEW> Beautify SJ programming** Assessment of the coordination and delivery of Beautify SJ services across the City.
- 20. **Municipal Water billing and customer service** Accuracy of billings and customer service responses for Municipal Water services. (Request by resident and high on Citywide risk assessment)
- 21. **<NEW>** Citywide grant monitoring Assess the tracking and monitoring of expenditures for federal awards across departments. (Errors in reporting expenditures from federal awards has been a recurring finding in the City's Single Audit reports conducted by the City's outside financial auditors)
- 22. **Timeliness of code enforcement responses** Timeliness for community code enforcement responses to complaints and violations for select programs. (request by Councilmembers and high on Citywide risk assessment)
- 23. **<NEW> Integrated Waste Management** Review costs of Integrated Waste Management programs. (high on the Citywide risk assessment)
- 24. **Sidewalk repair program** Operations of the sidewalk inspection and repair program. (request by Councilmember and high on Citywide risk assessment)
- 25. **Animal services** Follow up to 2009 audit regarding licensing and general operations. (request by residents)

#### PROJECTS CONSIDERED BUT NOT RECOMMENDED AT THIS TIME:

We designed the above list of projects to address high priority areas, while limiting the scope of work to what we can realistically accomplish. Items considered but not recommended at this time include:

- 1. Call center operations after hour services
- 2. CEQA review process
- 3. Citywide procurement policies (request by Councilmember)
- 4. Citywide service response times (request by Councilmember)
- 5. Cultural affairs grants (resident and Councilmember request)
- 6. Downtown off-street parking (request by Councilmember)
- 7. Emergency Bridge Housing (request by Councilmember)
- 8. Emergency medical response times compliance with agreed-upon response time standards (ranked high on Citywide risk assessment)

- 9. Employee hiring update analyses of hiring, vacancies, and turnover rates (personal services ranked high on Citywide risk assessment)
- 10. Employee performance evaluations Citywide
- 11. Fire Department responses to homeless-related calls (request by a Councilmember)
- 12. Housing loan portfolio management (request by resident)
- 13. Inclusionary housing fees
- 14. Marketing efforts coordination of City marketing efforts and strategy (request by Councilmember)
- 15. Office of Economic Development (request by Councilmember)
- 16. Park in lieu fees
- 17. Park reservation system
- 18. Part-time employees Cost, turnover, training, hiring (request by Councilmember)
- 19. Pedestrian and bicycle safety (Vision Zero) (Transportation Safety and Operations ranked high on Citywide risk assessment)
- 20. Planning and permitting processes (request by Councilmember)
- 21. Police investigative services (ranked high on the Citywide risk assessment)
- 22. Professional development/training (request by a Councilmember)
- 23. Project Hope (request by a Councilmember)
- 24. PRNS scholarship program
- 25. Public records request procedures (request by a resident)
- 26. Public Works capital projects procurement (request by a Councilmember)
- 27. Remote work policies and resources
- 28. San Jose Family Camp (request by a resident)
- 29. Senior programs (request by Councilmember)
- 30. Wage theft enforcement (request by Councilmember)

#### **NEXT STEPS**

As audit work proceeds, I will forward to the City Council monthly reports describing the status and progress towards completing audit projects. As part of our normal audit process, we will notify you when we start each audit to determine if you have any interests or concerns that we can address during our audit. This is intended to ensure that our audits are responsive to your needs. Any subsequent additions to the work plan will be forwarded to the Rules Committee for approval. Generally, audit reports are heard by the appropriate City Council Committee and then cross-referenced to the full City Council for acceptance.

Joe Rois City Auditor

cc: Council Appointees and Senior Staff

Attachment A: Citywide risk assessment model

ITEM NUM	DEPARTMENT	CITY SERVICE AREA	CORE SERVICE/FUND/AUDIT SUBJECT	PROPOSED (CEXPENDITURES )	S C O PROPO R REVEI E	. ()	OF STAFF (PROPOSE	S C DASHBOARD O ITEM R (1 = YES)	S C O R E	BEG. FUND C BALANCE F	FUND TYPE	()	PENDING C AUDIT O REQUEST R	DATE OF LAST AUDIT	S C O R E	TOTAL SCORE
	RELATIVE WEIGHTS OF RISK FACTORS				5	5		5	2	2	?	3	5		5	320
	ENVIRON SVCS		WATER UTILITY FUND (515)	47,923,983 1		31,318 10		0	0	16,148,865 8			2018 10			
	POLICE TRANSPORTATION	PUBLIC SAFETY	INVESTIGATIVE SERVICES TRANSPORTATION SAFETY AND OPERATIONS	87,880,656 1 12,550,185 8		0	313.50 63.05		0 10	0		N 10 N 10			7 10	
		PUBLIC SAFETY	STRATEGIC SUPPORT AND OTHER	59,843,332 1		2,569 7	214.50		0	0		N 10				215
	CITY-WIDE	CITY-WIDE	PERSONAL SERVICES	1,241,995,114 1		0	6,544.00		0	0		L 8	2011 10			213
	PLANNING, BUILDING, & CODE ENFORCEMENT	NEIGHBORHOOD SVCS		12,238,621		0	69.00		10	0		N 10				210
	ENVIRON SVCS		INTEGRATED WASTE MGMT FUND (423)	167,229,973 1	10 164,53	32,811 10	)	0	0	20,539,699 9	SPE	5	2020 10	2015	5 5	208
	PUBLIC WORKS	STRATEGIC SUPPORT		30,602,107 1		52,943 8	57.01		0	0		L 8	2019 10		3 2	
		PUBLIC SAFETY	EMERGENCY RESPONSE RESPOND TO CALLS FOR SERVICE AND PATRO	228,972,638 1 289,711,694 1		0	740.48		10 10	0		N 10				205
	POLICE TRANSPORTATION	PUBLIC SAFETY TRANSPORT & AVIATIO	GENERAL PURPOSE PARKING FUND (533)	13,626,113		0 3,000 8	1,082.50	0	0	2,671,215 5			2018 10 2019 10		10	205 205
	HOUSING		LOW AND MOD INCOME HOUSING ASSET FUND			0,000 8		0	0	120,040,359 10			2020 10			205
				37,516,848 1		0	318.37	9 1	10	0		N 10				200
57	TRANSPORTATION	TRANSPORT & AVIATIO	STREET LANDSCAPE MAINTENANCE	18,336,843	8	0	43.30	6	0	0	GEI	N 10	2017 10	)	10	200
	RETIREMENT		FEDERATED RETIREE HEALTH CARE TRUST (12	31,059,806 1	10 26,12	21,723 9		0	0	310,984,393 10						195
	FIRE		STRATEGIC SUPPORT	20,323,210		3,920 8	34.34		0	0		N 10				195
	PARKS, RECREATION, & NEIGHBORHOOD SVO			56,891,876 1		0	339.24		10	0		N 10				195
	PUBLIC WORKS CITY MANAGER		SANIMAL CARE & SERVICES  LEAD AND MANAGE THE ORGANIZATION	8,668,310		0	75.57		10 10	0		N 10 N 10				195 195
	COMM ENERGY		PROVIDING CLEAN ENERGY	18,349,639 { 276,071,821 1		0	66.45 11.51		10	0			2020 10		10	
			RECYCLING & GARBAGE SERVICES	162,620,352 1		0		6 1	10	0						190
13			DEV. PLAN REVIEW & BLDG CONSTRUCTION IN			0	192.29		10	0						185
191	HOUSING	COMM & ECON DEVMT	MULTI-SOURCE HOUSING FUND (448)	29,445,879	9 16,11	16,982 8		0	0	48,676,190 10	SPE	5 2	2012 10	2018	3 2	180
22	ENVIRON SVCS	ENVIRON & UTILITY SVO	POTABLE WATER DELIVERY	43,767,539 1	10	0	39.65	5	0	0	SPE	5	2017 10	2012	2 8	180
		PUBLIC SAFETY	REGULATORY SERVICES	4,688,504		0	23.00		0	0		N 10			10	
	INFO TECHNOLOGY		TECHNOLOGY INFRASTRUCTURE AND OPERAT			0	29.00		10	0		N 10				180
	GENERAL FUND	CITY-WIDE	ENCUMBRANCE RESERVE	46,555,359 1		0		0	0	04 000 000		N 10			10	
	FINANCE		BUILDING DEVELOPOMENT FEE PROGRAM FUN TREASURY MANAGEMENT	37,349,824 1 20,068,370 9		)6,400 9 '9,171 10	25.02	4 1	10	21,000,000 9 6,600,000,000 10			2019 10		0 0	
	PLANNING, BUILDING, & CODE ENFORCEMEN			10,243,464		3,171 10 31,468 10			0	0,000,000,000			0			
	ECON DEVMT		BUSINESS IMPROVEMENT DISTRICT FUND (351			3,962 6		0	0	25,188 1					10	
			CITY HALL DEBT SERVICE FUND (210)	27,195,000		00,000 2		0	0	784,252 3			2012 10		10	
28	TRANSPORTATION	ENVIRON & UTILITY SVO	SANITARY SEWER MAINTENANCE	20,193,910	9	0	106.70	9 1	10	0	SPE	5 2	0	2010	10	175
2	ECON DEVMT	COMM & ECON DEVMT	BUSINESS DEVELOPMENT AND ECONOMIC STR	7,013,059	7	0	9.83	1 1	10	0	GEI	N 10	2019 10	2013	3 7	175
			ACCESS TO INFO, MATERIALS, & DIGITAL RESO			0	283.54		10	0		N 10			1 6	175
		TRANSPORT & AVIATIO		34,383,620 1		0		8 1	10	0					10	
			SJ/SC TREATMENT PLANT OPERATING FUND (5 PLAN, DESIGN, & CONSTRUCT PUBLIC FACILITIES			0,000 10 0	240.85	0	0	36,872,070 10			0 2019 10			175 170
			REGULATE/FACILITATE PRIVATE DEVELOPMEN			0	95.64		10	0			2019 10		10	
			WASTEWATER MANAGEMENT	130,257,067 1		0		9 1	10	0			0			165
	TRANSPORTATION		TRANSPORTATION PLANNING AND PROJECT D			0	41.90	6 1	10	0		N 10	0		1 10	
61	TRANSPORTATION	TRANSPORT & AVIATIO	STRATEGIC SUPPORT	17,429,428	8 2,22	25,356 5	23.85	4	0	0	GEI	N 10	0		10	165
	HUMAN RESOURCES		EMPLOYMENT SERVICES	2,773,622		0	16.50		10	0		N 10				165
	INFO TECHNOLOGY		BUSINESS SOLUTIONS	10,513,114		0	26.00		10	0		N 10				165
			FACILITIES MANAGEMENT	29,499,434		0	84.65		10	0		N 10				165
	PUBLIC WORKS CITY ATTORNEY	STRATEGIC SUPPORT	FLEET & EQUIPMENT SERVICES	25,540,202 9 20,062,206 9		0	70.55 77.70		10 0	0		5 ک N 10	2018 10		0 0	165 165
			TRAFFIC CAPITAL PROGRAM	197,687,216 1		0		0	0	0			2016 10			
	PARKS, RECREATION, & NEIGHBORHOOD SVO			55,573,187 1		0		0	0	0			2018 10			
	ECON DEVMT		CONV CENTER FACILITIES DISTRICT REV FUND			00,000 8		0	0	24,953,130 9	SPE	5			10	163
213	PUBLIC WORKS	STRATEGIC SUPPORT	VEHICLE MAINT & OPERATIONS FUND (552)	24,829,622	9 25,29	90,570 9		0	0	1,334,597 4	SPE	5 0	0	2003	3 10	163
	HOUSING		HOME INVEST PARTNER PROG TRUST FUND (4			32,393 6		0	0	4,419,683 6			2020 10		4 6	
	ECON DEVMT		REAL ESTATE SERVICES	2,651,958		0	4.00		0	0		N 10			1 10	
	HUMAN RESOURCES	STRATEGIC SUPPORT		6,443,037		0	7.00		0	0		N 10				160
		COMM & ECON DEVIME	NON-PERSONAL/EQUIPMENT	448,429,328 1		0 0.5 200		0	0	3 500 000 6		L 8	2020 10			158 157
	PUBLIC WORKS ECON DEVMT		PUBLIC WORKS DEVELOPMENT FEE PROGRAM ARTS & CULTURAL DEVELOPMENT	1 13,548,241 8 29,220,772 9		25,200 8 0	12.00		0	3,500,000 6					0 0	157 155
	PARKS, RECREATION, & NEIGHBORHOOD SVO			9,537,165		5,004 9	38.57		0	0		J J N 10				155
	CITY MANAGER		CITY-WIDE EMERGENCY MANAGEMENT	2,713,205		0,004 0	11.00		10	0		N 10				155
	AIRPORT		AIRPORT FISCAL AGENT FUND (525)	93,606,680 1		52,000 4		0	0	83,825,582 10					10	
206	ENVIRON SVCS	ENVIRON & UTILITY SVO	SEWER SERVICE & USE CHARGE FUND (541)	35,698,546 1	172,37	72,000 10	)	0	0	76,792,274 10	) SPE	5	0	2016	6 4	155

ITEM NUM	DEPARTMENT	CITY SERVICE AREA	CORE SERVICE/FUND/AUDIT SUBJECT	PROPOSED EXPENDITURES	PROPOSED REVENUES	) O (F	NUMBER COF STAFF OPROPOSE RODGET)	DASHBOARD ITEM (1 = YES)	S C O BEG. FU BALANG E	ND CE	S C FUND O TYPE R E	0	PENDING C AUDIT C REQUEST F	C DA		TOTAL SCORE
	IOUSING		AFFORDABLE HOUSING PRODUCTION AND PR			0	17.00 3		10		0 SPEC		-		2002 10	
	POLICE	PUBLIC SAFETY	CRIME PREVENTION & COMMUNITY EDUCATION			0	69.67 7		0		0 GEN		-	0	10	
	RANSPORTATION COMM ENERGY		) TRAFFIC MAINTENANCE ( SAN JOSE CLEAN ENERGY OPERATING FUND (	14,982,266 { 305,280,709 1		0	44.65 6 0		0 42.89	0,396 1	0 GEN 0 SPEC		-		2007 10 2017 3	150 150
	NVIRON SVCS		( SOUTH BAY WATER RECYCLING OPERATING (				0		•		4 SPEC		-	0 2	10	
178 F			FIRE DEVELOPMENT FEE PROGRAM FUND (24)				•		,		6 SPEC		2019 1	-	2020 0	147
210 E	NVIRON SVCS	ENVIRON & UTILITY SV	STORM SEWER OPERATING FUND (446)	25,430,029	9 34,161,042	2 10	0	)	0 17,96	2,076	8 SPEC	5	(	0 2	2016 4	146
	CITY-WIDE	CITY-WIDE	TRANSIENT OCCUPANCY TAX FUND (461)	11,505,136			0	)			3 SPEC		(		2012 8	146
	NVIRON SVCS	ENVIRON & UTILITY SV		34,904,517 1			72.90 7		0		0 SPEC		-		2017 3	145
	CITY-WIDE		COMM DEVMT BLOCK GRANT FUND (441) FEDERATED RETIREMENT FUND (134)	8,987,757			0			0,877			(		2007 10	
	RETIREMENT RETIREMENT		POLICE & FIRE RETIREMENT FUND (134)	225,466,194 1 267,701,703 1			0		0 2,223,18 0 3.795.71				7	-	2018 2 2018 2	145 145
	IRPORT		AIRPORT CUST FACILITY & TRANS FEE FUND (5				0		-, -,	2,248			-	0 2	10	
215 E	CON DEVMT		WORKFORCE DEVELOPMENT FUND (290)	9,552,723			0	)		3,054			(	0	10	
67 F	INANCE	STRATEGIC SUPPORT	STRATEGIC SUPPORT	62,665,245 1	0 541,152	2 3	8.67 1		0		0 ALL	8	(	0	10	143
64 F	INANCE	STRATEGIC SUPPORT	PURCHASING AND RISK MANAGEMENT	4,858,010	6	0	19.00 3	3	0 164,20	0,000 1	IO ALL	8	2017 1	0 2	2019 1	143
	RETIREMENT		POLICE & FIRE RETIREE HEALTH CARE TRUST	•	7,860,433		0			8,917 1			2011 1		2017 3	140
	PLANNING, BUILDING, & CODE ENFORCEMENT			6,290,986		0	36.00 5		0		0 GEN			0	10	
	IUMAN RESOURCES		TRAINING AND DEVELOPMENT	350,000		0	0.00 0		0		0 GEN		2019 1		10	
	NFO TECHNOLOGY CITY-WIDE		CUSTOMER CONTACT CENTER COMM FACILITIES DISTRICT FUNDS	2,292,139 5,748,043		0	15.00 3		0 6.34		0 GEN 7 SPEC		2020 1	10 2 0	2016 4	140 139
			PLANNING DEVELOPMENT FEE PROGRAM FUN				0		,		4 SPEC		2019 1		2020 0	138
	NFO TECHNOLOGY	STRATEGIC SUPPORT		3,360,497		0	18.00 3		0 1,00		0 ALL		2020 1		2016 4	138
	RETIREMENT		FIRE RETIREE HEALTH CARE TRUST FUND (126				0		0 70,23	4,841 1			2011 1		2017 3	135
9 F	IOUSING	COMM & ECON DEVMT	HOMELESS INTERVENTIONS AND SOLUTIONS	32,213,326 1	0	0	10.00 2	2	0		0 SPEC	5	2019 1	0 2	2018 2	135
10 F	OUSING	COMM & ECON DEVMT	NEIGH CAPITAL INVEST AND HOUSING SERVICE	9,700,764	7	0	7.60 1		0		0 SPEC	5	2012 1	0 2	2014 6	135
	AIRPORT		AIRPORT OPERATIONS	33,243,758 1		0	66.00 7	1	10		0 SPEC		(	0 2	2017 3	135
	IRPORT		AIRPORT MAINT & OPERATION FUND (523)	92,084,014 1			0			5,879 1			-	0	10	
	IRPORT		AIRPORT REVENUE FUND (521)	0 (			0			2,113 1			-	0	10	
	IOUSING INANCE		RENT STABILIZATION PROGRAM FEE FUND (45) REVENUE MANAGEMENT			0	0 38.37 5			2,375			-	0 0 2	10 2014 6	133 133
			S LIBRARY PARCEL TAX FUND (418)	6,769,204 9,518,205			30.37 3			0,000 1 4,939					2014 6	132
	RANSPORTATION		MAINTENANCE DISTRICT FUNDS	3,226,738			0		,	2,851			-	0	10	
	PUBLIC WORKS		PUBLIC WORKS SMALL CELL PERMITTING FEE				0	)		0,000			(	0	10	
96 0	GENERAL FUND	CITY-WIDE	CITY-WIDE EXPENSES	87,709,898 1	0	0	0	)	0		0 GEN	10	(	0	10	130
98 G	SENERAL FUND	CITY-WIDE	TRANSFERS TO OTHER FUNDS	68,080,886 1	0	0	0	)	0		0 GEN	10	(	0	10	130
	SENERAL FUND	REVENUE	PROPERTY TAX	(	,,		0		0		0 GEN		-	0	10	
	SENERAL FUND	REVENUE	FRANCHISE FEES		, ,		0		0		0 GEN		-		2008 10	
	GENERAL FUND GENERAL FUND	REVENUE REVENUE	BUSINESS TAXES REAL PROPERTY TRANSFER TAX	(	,,		0		0		0 GEN 0 GEN		`	0 0	10	
	SENERAL FUND	REVENUE	OTHER REVENUE		,,		0		0		0 GEN		-	0	10 10	
			CITYWIDE PLANNING FEE PROGRAM FUND (23)				0		-		5 SPEC		-	0	10	
	OUSING		RENT STABILIZATION AND TENANT PROTECTION			0	17.07 3	3	0		0 SPEC		2017 1		2016 4	130
138 A	IRPORT	CAPITAL PROGRAM	AIRPORT CAPITAL PROGRAM	36,459,000 1	0	0	0	)	0 6,99	2,421	7 CAP	5	(	0	10	129
	CITY-WIDE	COMM & ECON DEVMT	DOWNTOWN PROP & BUS IMPR DIST FUND (30.	3,422,289			0	)	0 1,59	7,970			(	0	10	
	CITY-WIDE	CITY-WIDE	ICE CENTRE REVENUE FUND (432)	3,421,319			0			2,831			7	0	10	
	CITY-WIDE	CITY-WIDE	SAN JOSE ARENA CAPITAL RESERVE FUND (45				0			1,631			-	0	10	
	NVIRON SVCS		SANITARY SEWER SYSTEM CAPITAL PROGRAM			0	17.45 3			,	8 CAP		7	0	10	
4 E	CON DEVMT		REGIONAL WORKFORCE DEVELOPMENT FIRE SAFETY CODE COMPLIANCE	10,896,808 6,902,089		0	17.45 3 33.26 5		10 0		0 SPEC 0 SPEC		-		2013 7 2020 0	125 125
	HOUSING	COMM & ECON DEVMT		7,772,695		-	23.33 4		0		0 SPEC				2020 0	125
	IBRARY		S LITERACY AND LEARNING	4,055,360		0	19.86 3		10		0 GEN				2013 6	125
	IBRARY	NEIGHBORHOOD SVCS		8,776,818		0 2	44.26 6		0		0 GEN		(		2016 4	125
41 F	IRE	PUBLIC SAFETY	FIRE PREVENTION	7,236,477		0	25.40 4		0		0 GEN		(		2012 8	125
	RANSPORTATION		PAVEMENT MAINTENANCE	9,356,313		0	64.00 7		10		0 CAP		-		2016 4	125
	INANCE	STRATEGIC SUPPORT		2,829,974		0	16.50 3		0		0 GEN		2011 1		2019 1	125
	INANCE		FINANCIAL REPORTING	2,823,785		0	15.43 3		0		0 GEN		2015 1		2019 1	125
	SENERAL FUND SENERAL FUND	REVENUE REVENUE	TELEPHONE LINE TAX LICENSES AND PERMITS				0		0		0 GEN 0 GEN			0 2 0	2008 10	
	GENERAL FUND	REVENUE	FEES, RATES, AND CHARGES				0		0		0 GEN			0	10	
	GENERAL FUND	REVENUE	TRANSFERS				0		0		0 GEN			0	10	
	IOUSING		INCLUSIONARY FEE FUND (451)	251,077			0		-	3,763			7	0	10	
	POLICE	PUBLIC SAFETY	SPECIAL EVENTS SERVICES	. (		0	0	)	0		0 GEN	10	2010 1	in :	2012 8	120

ITEM NUM	DEPARTMENT	CITY SERVICE AREA	CORE SERVICE/FUND/AUDIT SUBJECT E	PROPOSED EXPENDITURES	()	POSED C ENUES F	OF STAFF (PROPOSE	S C DASHBOARD O ITEM R (1 = YES) E	S C O BEG. FUND BALANCE E	()	FUND CO	PENDING AUDIT REQUEST		ATE (S) OF (S) AST F	S TOT SCO	
	CITY CLERK		CITY CLERK SERVICES	, .,	5	0		2	0	0	GEN 1			2019		120
	GENERAL FUND	REVENUE	TRANSIENT OCCUPANCY TAX			00,000 8		0	0	0	GEN 1		0			120
115	GENERAL FUND GENERAL FUND	REVENUE REVENUE	REVENUE FROM MONEY AND PROPERTY REVENUE FROM LOCAL AGENCIES			54,800 8 95,000 8		0	0	0	GEN 1		0 0			120 120
	GENERAL FUND	REVENUE	REVENUE FROM LOCAL AGENCIES REVENUE FROM STATE GOVERNMENT			130,000 8		0	0	0	GEN 1		n n			120
123	GENERAL FUND	REVENUE	REIMBURSEMENTS FOR SERVICES			45,997 8		0	0	0	GEN 1		0			120
	TRANSPORTATION	CAPITAL PROGRAM	PARKING CAPITAL PROGRAM	9,950,000	,.	10,007		0	0 34,975,140		CAP 5		0			120
	ECON DEVMT		PUBLIC ART PROJECTS	968,000		0		0	0	0	CAP 5		10	2012		120
184	HOUSING	COMM & ECON DEVMT	HOUSING TRUST FUND (440)	2,146,829	5 1,0	63,000 4		0	0 1,354,784	4	SPEC 5	i	0	1	10	118
24	ENVIRON SVCS	ENVIRON & UTILITY SV	( STORMWATER MANAGEMENT	9,299,560	7	0	39.35	5 1	10	0	SPEC 5	i	0	2016	4	115
34	PARKS, RECREATION, & NEIGHBORHOOD SVO			5,659,525		0	41.30	6	0	0	GEN 1	0		2015		115
55	TRANSPORTATION	TRANSPORT & AVIATIO		20,647,426		0			0	0	GEN 1			2019		115
	MAYOR & COUNCIL	STRATEGIC SUPPORT		8,672,385		0		0	0	0	GEN 1		0			115
97	GENERAL FUND	CITY-WIDE	CAPITAL CONTRIBUTIONS	9,530,000		0 000 00		0	0	0	GEN 1		0			115
114	GENERAL FUND GENERAL FUND	REVENUE REVENUE	FINES, FORFEITURES, AND PENALTIES OVERHEAD REIMBURSEMENTS			22,000 8		0	0	0	GEN 1			2011 ! 2013 <sup>-</sup>		115 115
	CITY-WIDE	CAPITAL PROGRAM	REVENUE FROM STATE GOVERNMENT		,.	97,893 10 50,116 10		0	0	0	CAP 5		0			115
	CITY-WIDE	CAPITAL PROGRAM	REVENUE FROM WPCP USER AGENCIES			09,000 10		0	0	0	CAP 5		0			115
	CITY-WIDE	CAPITAL PROGRAM	REVENUE FROM OTHER AGENCIES			10,000 10		0	0	0	CAP 5		0			115
	CITY-WIDE	CAPITAL PROGRAM	CONSTRUCTION AND CONVEYANCE TAX			00,000 10		0	0	0	CAP 5		0			115
182	CITY-WIDE	CITY-WIDE	GIFT TRUST FUND (139)	2,183,251		37,251 3		0	0 2,055,610	5	SPEC 5	;	0	1	10	115
85	CITY ATTORNEY	STRATEGIC SUPPORT	STRATEGIC SUPPORT	8,745,916	7	0	7.80	1	0	0	ALL 8	3	0	1	10	113
148	ENVIRON SVCS	CAPITAL PROGRAM	STORM SEWER SYSTEM CAPITAL PROGRAM	8,432,000	7	0	1	0	0 4,484,867	6	CAP 5	;	0	1	10	112
150	ENVIRON SVCS	CAPITAL PROGRAM	WATER POLLUTION CONTROL CAPITAL PROGR	161,403,000	10	0	1	0	0 5,122,292	6	CAP 5	<b>i</b>	0	2013		112
	ENVIRON SVCS	CAPITAL PROGRAM	WATER UTILITY SYSTEM CAPITAL PROGRAM	6,670,000		0		0	0 3,715,483		CAP 5			2006 1		112
	PARKS, RECREATION, & NEIGHBORHOOD SVO		PARKS AND COMM FACILITIES CAPITAL PROGR	43,921,000		0		0	0 19,163,454		CAP 5			2014		111
	ENVIRON SVCS		( SEWAGE TRMT PLANT CONNECT FEE FUND (53	623,676		11,819 5		0	0 18,330,536		SPEC 5			2012		111
	ECON DEVMT ENVIRON SVCS		STRATEGIC SUPPORT  RECYCLED WATER MANAGEMENT	5,226,324		32,740 1 0	13.72		0 10	0	GEN 1			2013		110
	ENVIRON SVCS ENVIRON SVCS		( SUSTAINABILITY AND ENVIRONMENTAL HEALTH	8,782,922 6,046,383		0			0	0	SPEC 5			2016 <i>i</i> 2012 i		110 110
	AIRPORT		STRATEGIC SUPPORT AND OTHER	119,433,134		0			0	0	SPEC 5			2012		110
	MAYOR & COUNCIL		OFFICE OF THE MAYOR	4,320,042		0		0	0	0	GEN 1		0			110
	CITY-WIDE	CAPITAL PROGRAM	REVENUE FROM FEDERAL GOVERNMENT			25,188 10		0	0	0	CAP 5		0	2011		110
	HUMAN RESOURCES		STRATEGIC SUPPORT	3,072,718		0		1	0	0	ALL 8		0			108
174	CITY-WIDE	CITY-WIDE	EMERGENCY RESERVE FUND (406)	5,000,000	6 5,0	22,000 6	i	0	0 818,728	3	SPEC 5	;	0	2015	5	106
18	COMM ENERGY	ENVIRON & UTILITY SV	COMM ENERGY CUSTOMER SUPPORT	8,625,390	7	0	8.34	1	0	0	SPEC 5	i	0	1	10	105
43	IND POLICE AUDITOR	PUBLIC SAFETY	INDEPENDENT POLICE OVERSIGHT	1,203,191	4	0	5.50	1	0	0	GEN 1	0	0	1		105
	MAYOR & COUNCIL	STRATEGIC SUPPORT		55,000	1	0	27.00	4	0	0	GEN 1	0	0			105
	GENERAL FUND	CITY-WIDE	EARMARKED RESERVES	61,528,952		0		0	0	0	GEN 1			2015		105
	GENERAL FUND	CITY-WIDE	CONTINGENCY RESERVE	40,000,000		0		0	0	0	GEN 1			2015		105
102	GENERAL FUND GENERAL FUND	CITY-WIDE REVENUE	GENERAL LIABILITY CLAIMS CARRYOVER FUND BALANCE	6,000,000		ں 58,268 10		0	0	0	GEN 1			2012 { 2015 {		105 105
104	GENERAL FUND	REVENUE	SALES TAX			50,200 10 500,000 10		0	0	0	GEN 1			2015		105
109	GENERAL FUND	REVENUE	UTILITY TAX			00,000 10		0	0	0	GEN 1			2015		105
	CITY-WIDE	CAPITAL PROGRAM	BUILDING AND STRUCTURE CONSTRUCTION TAX			00,000 8		0	0	0	CAP 5		0			105
129	CITY-WIDE	CAPITAL PROGRAM	CONSTRUCTION EXCISE TAX		0 14,0	00,000 8	i	0	0	0	CAP 5	;	0	1	10	105
135	AIRPORT	CAPITAL PROGRAM	AIRPORT PASSENGER FACILITY CHARGE PROCES	EDS	0 10,4	00,000 8	1	0	0	0	CAP 5	i	0	1	10	105
180	TRANSPORTATION	TRANSPORT & AVIATIO	GAS TAX MAINT & CONST FUNDS (409-411)	0	0 14,4	00,000 8	i	0	0 0	0	SPEC 5	i	0	1	10	105
	HOUSING		AFFORDABLE HOUSING PORTFOLIO MGMT	2,449,750		0			0	0	SPEC 5			2002 1		100
	TRANSPORTATION		STORM SEWER MAINTENANCE	7,922,059		0			0	0	SPEC 5			2016		100
	GENERAL FUND	CITY-WIDE	SICK LEAVE PAYOUTS UPON RETIREMENT	5,000,000		0		0	0	0	GEN 1			2012		100
	PUBLIC WORKS	CAPITAL PROGRAM	SERVICE YARDS CAPITAL PROGRAM	1,175,000		0		0	0 3,242,091		CAP 5		0		10	97
	AIRPORT PARKS, RECREATION, & NEIGHBORHOOD SVO		O AIRPORT SURPLUS REVENUE FUND (524)	2,000,000		0 0		0	0 765,320 0 725.152		SPEC 5		0 0	1 2015 :	10 5	96 96
	HUMAN RESOURCES		EMPLOYEE BENEFITS	10,271,000 95,413,974		52,000 2 0			0 725,152 0	0	GEN 1			2015 : 2019 :		96 95
	CITY AUDITOR		STRATEGIC SUPPORT	161,822		0			0	0	GEN 1		0		10	95
			ST JAMES PARK MANAGEMENT DISTRICT FUND	843,947		20,809 1		0	0 2,533,084		SPEC 5		0		10	95
	POLICE	CAPITAL PROGRAM	PUBLIC SAFETY CAPITAL PROGRAM	89,987,499		0		0	0 1,456,270		CAP 5			2016		93
	IND POLICE AUDITOR	PUBLIC SAFETY	STRATEGIC SUPPORT	113,481		0	0.50	0	0	0	GEN 1		0		10	90
118	GENERAL FUND	REVENUE	REVENUE FROM FEDERAL GOVERNMENT		0 7	61,709 3		0	0	0	GEN 1	0	0	2011	9	90
141	LIBRARY	CAPITAL PROGRAM	LIBRARY CAPITAL PROGRAM	4,525,000	6	0	ı	0	0 6,764,574	7	CAP 5	i	0	2014	ð	89
	COMM ENERGY		( COMM ENERGY COMMUNITY PROGRAMMING	863,031		0			0	0	SPEC 5		0		10	85
140	PUBLIC WORKS	CAPITAL PROGRAM	DEVELOPER ASSISTED PROJECTS CAPITAL PRO	1,375,000	4	0	1	0	0	0	CAP 5	i	0	2008 1	0	85

ITEM NUM	DEPARTMENT	CITY SERVICE AREA	CORE SERVICE/FUND/AUDIT SUBJECT	PROPOSED EXPENDITURES	S C PROPOSED REVENUES R E		NUMBER OF STAFF (PROPOSE D BUDGET)	S C DASHBOARD ITEM R (1 = YES)	S C O BEG. FI R BALAN E	JND CE	S C FUN O TYF R E		PENDING AUDIT REQUEST	S C O R E	DATE OF LAST AUDIT		OTAL CORE
217 ECO	N DEVMT	COMM & ECON DEVMT	FUNDING FOR COMMUNITY BASED ORGANIZAT	51,733,479	10	0		0	0		0 G	EN 10		0	2019	1	85
197 PUB	LIC WORKS	STRATEGIC SUPPORT	PUBLIC WORKS PROGRAM SUPPORT FUND (15)	20,197,038	9 73,00	0 1		0	0 1,00	0,441	4 SP	EC 5		0	2018	2	83
158 HUN	MAN RESOURCES	STRATEGIC SUPPORT	BENEFIT - DENTAL INSURANCE FUND (155)	12,396,652	8 380,00	0 2		0	0 3,9	9,453	6 SP	EC 5		0	2019	1	82
157 HUM	MAN RESOURCES	STRATEGIC SUPPORT	BENEFIT FUND (160)	79,298,114	10 5,00	0 1		0	0 9:	6,552	3 SP	EC 5		0	2019	1	81
169 ECO	N DEVMT	COMM & ECON DEVMT	CONV & CULTURAL AFFAIRS FUND (536)	10,339,000	8 100,00	0 2		0	0 8-	8,141	3 SP	EC 5		0	2018	2	81
86 CITY	AUDITOR	STRATEGIC SUPPORT	AUDIT SERVICES	2,758,913	5	0	13.00	2	0		0 G	EN 10		0	2017	3	80
132 ENV	TRON SVCS	CAPITAL PROGRAM	SANITARY SEWER CONNECTION FEES		0 500,00	0 3		0	0		0 C	AP 5		0		10	80
137 CITY	/-WIDE	CAPITAL PROGRAM	DEVELOPER CONTRIBUTIONS		0 650,00	0 3		0	0		0 C	AP 5		0		10	80
203 ENV	TRON SVCS	ENVIRON & UTILITY SV	( SJ/SC TREATMENT PLANT INCOME FUND (514)	0	0 108,41	0 2		0	0 43	1,354	2 SP	EC 5		0		10	79
142 PUB	LIC WORKS	CAPITAL PROGRAM	MUNICIPAL IMPROVEMENTS CAPITAL PROGRAM	12,289,800	8	0		0	0 3,86	5,000	6 C	AP 5		0	2018	2	77
20 COM	MM ENERGY	ENVIRON & UTILITY SV	( STRATEGIC SUPPORT	18,331,699	8	0	8.15	1	0		0 SP	EC 5		0	2017	3	75
92 RET	IREMENT	STRATEGIC SUPPORT	RETIREMENT PLAN ADMINISTRATION	4,417,400	6	0	24.55	4	0		0 SP	EC 5		0	2018	2	75
131 CITY	/-WIDE	CAPITAL PROGRAM	RESIDENTIAL CONSTRUCTION TAX		0 200,00	0 2		0	0		0 C	AP 5		0		10	75
133 ENV	TRON SVCS	CAPITAL PROGRAM	STORM DRAINAGE FEES		0 200,00	0 2		0	0		0 C	AP 5		0		10	75
136 CITY	/-WIDE	CAPITAL PROGRAM	OTHER TAXES, FEES AND CHARGES		0 360,00	0 2		0	0		0 C	AP 5		0		10	75
168 CITY	/-WIDE	COMM & ECON DEVMT	COMMUNITY FACILITIES REVENUE FUND (422)	1,500,000	4	0 0		0	0 2,0	9,396	5 SP	EC 5		0	2014	6	75
202 CITY	/-WIDE	CITY-WIDE	SAN JOSE MUNI STADIUM CAPITAL FUND (476)	39,000	1 39,00	0 1		0	0	0	0 SP	EC 5		0		10	75
211 POL	ICE	PUBLIC SAFETY	SUPPLEMENTAL LOCAL LAW ENFORCE FUND (4	0	0	0 0		0	0 2,00	2,453	5 SP	EC 5		0		10	75
172 ECO	N DEVMT	COMM & ECON DEVMT	ECON DEVMT ADMINISTRATION LOAN FUND (44	0	0 10	0 1		0	0	7,060	1 SP	EC 5		0		10	72
139 INFC	TECHNOLOGY	CAPITAL PROGRAM	COMMUNICATIONS CAPITAL PROGRAM	0	0	0		0	0 8	7,402	3 C	AP 5		0		10	71
89 CITY	CLERK	STRATEGIC SUPPORT	STRATEGIC SUPPORT	2,981,310	5 26,00	0 1	2.00	1	0		0 G	EN 10		0	2019	1	70
134 ENV	TRON SVCS	CAPITAL PROGRAM	WATER UTILITY FEES		0 75,00	0 1		0	0		0 C	AP 5		0		10	70
209 POL	ICE	PUBLIC SAFETY	STATE DRUG FORFEITURE FUND (417)	0	0	0 0		0	0 2	0,281	2 SP	EC 5		0		10	69
91 CITY	MANAGER	STRATEGIC SUPPORT	STRATEGIC SUPPORT	2,530,270	5	0	1.65	1	0		0 A	LL 8		0	2017	3	68
51 AIRF	PORT	TRANSPORT & AVIATIO	AIRPORT BUSINESS DEVELOPMENT	3,288,158	6	0	8.00	1	0		0 SP	EC 5		0	2017	3	65
173 POL	ICE	PUBLIC SAFETY	FEDWARD BYRNE MEMORIAL JAG TRUST FUND	0	0	0 0		0	0	0	0 SP	EC 5		0		10	65
159 HUN	MAN RESOURCES	STRATEGIC SUPPORT	BENEFIT - LIFE INSURANCE FUND (156)	1,712,147	4 1,059,00	0 4		0	0 1	4,714	2 SP	EC 5		0	2019	1	64
93 RET	IREMENT	STRATEGIC SUPPORT	STRATEGIC SUPPORT	2,677,965	5	0	14.20	2	0		0 SP	EC 5		0	2018	2	60
161 HUN	IAN RESOURCES	STRATEGIC SUPPORT	BENEFIT - UNEMPLOYMENT INSURANCE FUND (	757,422	3 20,000	0 1		0	0 75	7,422	3 SP	EC 5		0	2019	1	46
160 HUN	MAN RESOURCES	STRATEGIC SUPPORT	BENEFIT - SELF-INSURED MEDICAL FUND (158)	615,271	3	0 0		0	0 78	0,288	3 SP	EC 5		0	2019	1	41
175 POL	ICE	PUBLIC SAFETY	FEDERAL DRUG FORFEITURE FUND (419)	0	0	0 0		0	0	6,896	1 SP	EC 5		0	2017	3	32

SCORING TABLES

PROPOSED		PROPOSE	D	NUMBER C	)F	DASHBOA	RD	BEG. FUND		FUND TYPE		AUDI <sup>*</sup>	Т	DATE C	)F
EXPENDITURES		REVENUE	S	STAFF		ITEM		BALANCE				REQUE	ST	LAST AUDIT	
0	0	0	0	0	0			0	0					<2009	10
0	1	0	1	1	1	NO	0	0	1	CAP	5	NO	0	2011	9
100,000	2	100,000	2	5	1	YES	10	100,000	2			YES	10	2012	8
500,000	3	500,000	3	10	2			500,000	3	SPEC	5			2013	7
1,000,000	4	1,000,000	4	15	3			1,000,000	4					2014	6
2,000,000	5	2,000,000	5	20	4			2,000,000	5	ALL	8			2015	5
3,000,000	6	3,000,000	6	30	5			3,000,000	6					2016	4
6,000,000	7	6,000,000	7	40	6			6,000,000	7					2017	3
10,000,000	8	10,000,000	8	55	7			10,000,000	8	GEN	10			2018	2
20,000,000	9	20,000,000	9	75	8			20,000,000	9					2019	1
30,000,000	10	30,000,000	10	100	9			30,000,000	10					2020	0
MORE	10	MORE	10	500	10			MORE	10						
				MORE	10										