

# Item 3.1

## City Manager's COVID-19 Update

Lee Wilcox, Chief of Staff, Emergency Operations Center Director

Kip Harkness, Deputy City Manager, Emergency Operations Center Director

June 9, 2020

# UPDATE ON FIRE CONTAINMENT AND EVACUATION CENTERS



# Slow and reduce the spread of COVID-19, and support our most at-risk people

## Roadmap through the Epidemic: City Response – Highest Priority Actions

- |  |  |
|--|--|
| 1. Compliance with Public Health Orders ("Shelter in Place")   | + Education, enforcement and engagement  |
| 2. Continuity of Essential City Services   | + Ensuring essential services are provided safely for the duration of the epidemic   |
| 3. Support for At-Risk Communities and Populations <ul style="list-style-type: none"><li>▪ Food &amp; Necessity Distribution and Feeding<ul style="list-style-type: none"><li>– Senior Support and Services</li><li>– Medically At-Risk Support and Services</li></ul></li><li>▪ Homeless Support and Services (Shelter Delivery and Quarantine)</li><li>▪ Local Assistance for:<ul style="list-style-type: none"><li>– Individuals and Families</li><li>– Small Business and Non-Profit Support</li></ul></li></ul> | + County wide food distribution, focusing first on the most at-risk and then, scale and sustain<br>+ Support seniors in isolation<br>+ Support medically at-risk populations in isolation<br>+ Increase shelter, hygiene services and health support to homeless population<br>+ Local assistance for individuals and families<br>+ Support small businesses and develop understanding of new forms of assistance (e.g. SBA) and begin to operationalize |
| 4. Powered by People – Support our people so they can act <ul style="list-style-type: none"><li>▪ Ensure Safety of City Staff Performing Essential Services</li><li>▪ Families Support for City Staff Performing Essential Services (including childcare)</li><li>▪ Redeploying Staff to Essential Services and Response</li></ul>   | + Support safety of City Staff performing essential services<br>+ Prioritize testing, child care, and other support services for staff performing essential services<br>+ Temporarily re-assign staff in non-essential services to essential or emergency management functions   |

## Enabling Actions Supporting the Response

- |  |  |
|--|--|
| 5. Silicon Valley Strong Campaign  | + A public campaign amplifying public health messages, raising funds, and volunteers   |
| 6. Communications and Engagement with Community  | + Messaging to broader community with focus on engaging our most at-risk communities in multiple languages   |
| 7. Funding and Cost-Recovery <ul style="list-style-type: none"><li>▪ Maximizing Cost-Recovery (CalOES and FEMA)</li><li>▪ Securing Funding State, Federal and Private Grants</li></ul> | + Coordinated approach to federal, state, local, and privately raised funds with a focus on effective response and cost recovery for the City organization |
| 8. Future Planning   | + Understanding future trajectory and impacts of COVID-19  |

# **Child Care + Summer Recreation = *Summer Care***

Jill Bourne, Library Department Director, Child Care Branch Director

Jon Cicirelli, Director of Parks, Recreation, and Neighborhood Services

# Employee Child Care Provided to-date

## 0-5 Year Olds

5

Employee families Served

12

Children Served

45

Sessions of Care

5

Private Providers

## 6-12 Year Olds

18

Employee families Served

30

Children Served

49

Sessions of Care

42

Employees Supported Care

# Transition to Summer – Ages 0-5



Build on emergency preschool referral program



Work with partner network: First 5, SCCOE, YMCA, Universal Access Preschool collaborative, Somos Mayfair, etc.



Target transition: July 6, 2020



Update and revisit City Council Priority – Childcare and Early Education



Assessment of City facilities for addition of childcare/preschool

# Transition to Summer – Ages 5-12



Build on emergency care camp format



Expanding service to community



Offering two 4-week camp sessions. Extended camp sessions necessary to fully comply with public health order



Making available libraries, community centers, and park locations that meet social distancing requirements



Fee for service. Scholarships available for families in need

# Transition to Summer: Camp San José Strong



Session 1: June 15 – July 10  
Session 2: July 13 – August 8



Ages 5-12



Capacity of 768 children per session.



Priority: 100 City Employees, scholarship needs, all else



Registration opened to public on June 8 after priority registration was held for City employees and scholarship participants June 3 through June 6.

# Relief Fund Update Economic Recovery

Jennifer Loving – CEO, Destination Home

Kim Walesh – Deputy City Manager, Liaison Section Coordinator

# COVID-19 Financial Assistance Program

**Launched on March 23rd to provide emergency financial assistance to low income households whose housing stability is at risk due to COVID19.**

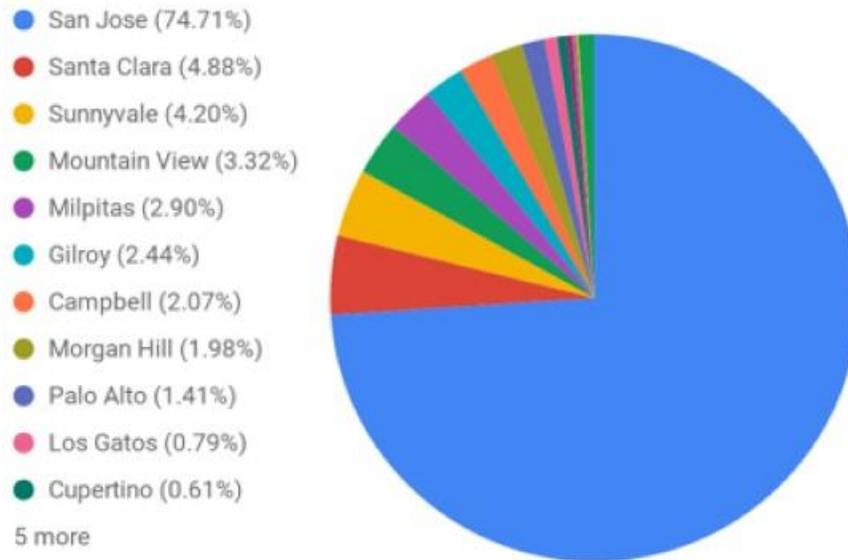
- Extension of our countywide Homelessness Prevention System, with Sacred Heart Community Service as lead agency
- Approximately \$30M raised from a variety of public & private sources
- Unprecedented Demand for Assistance:
  - Reached initial capacity (4,500 applications) within 3 days
  - Appx 21,000 additional households have signed up on the Interest List.
- On May 22, we launched a 2nd Round of assistance focused on our most vulnerable residents



# Phase 1 of the Program

**\$10.9 million** in direct cash assistance to appx **4,000 low-income households** throughout the first phase of our program

**Applicants by City**



**Partners Disbursing Funds**

AACI
Bill Wilson Center
Catholic Charities of Santa Clara County
Community Solutions
Family Supportive Housing
Next Door Solutions
Sacred Heart Community Service
St. Joseph's Family Center
Sunnyvale Community Services
West Valley Community Services
YWCA



# Phase 2 of the Program

**Focus on serving extremely low-income families who are ineligible for unemployment or other forms of federal stimulus.**

- Eligibility criteria and program elements based on feedback from dozens of community groups/leaders, who helped survey 300+ vulnerable families
- Expanded partnership to 70 organizations
  - Includes \$1.7M in small grants to 50 small grassroots groups to serve residents in communities where they have trusted relationships

Partners have contacted 9,000 households on Interest List and are conducting outreach to help add'l eligible households sign-up

- 2,200 Total Applications Received So Far



# What Comes Next?

We know that the need in our community runs much deeper and that we'll see a growing number of families and individuals needing assistance:

## *In the Near-Term:*

- Secure funds for a "Phase 3" to address next expected rush or requests for assistance as temporary measures expire (i.e. phase-out of enhanced unemployment benefits, eviction moratoria)

## *In the Intermediate-Term:*

- Threat of an extended recession and sustained job losses will put more low-income residents at-risk for homelessness
- Complete planned Homelessness Prevention System expansion to serve 1,500 households/year (ongoing)



# Communicated and Assisted Extensively

✓ 32 eBlasts in 4 languages

✓ 10 webinars, 1300 participants

✓ 400 1:1 consultations



	10 Webinars	12 Partners
1	Small Business Assistance	Small Business Administration (SBA) & Small Business Development Center (SBDC)
2	Employee Retention and Business Strategies in response to COVID-19	Small Business Majority
3	Pivoting Your Business Model	eBay, SCORE, Academic Coffee
4	Legal, Financial, and other Resources	Start Small Think Big
5	Non-Traditional Funding Resources	Local Initiatives Support Corporation (LISC) & Opportunity Fund
6	Spanish-Language Webinar: Small Business Assistance	Opportunity Fund & SBDC
7	Customer Engagement Strategies	Facebook & NextDoor
8	Vietnamese-Language Webinar: SBA's Economic Injury Disaster Loan & Paycheck Protection Programs	SBDC
9	Re-opening Guidance for Small Business	Small Business Majority
10	Re-Opening Guidance for Restaurants	City of San Jose's Office of Economic Development & SBDC

# | Identified and Addressed Gaps in Micro Business Funding

- 1. SJ Micro Business Working Capital Grants: \$10,000 each**
- 2. SJ Revolving Loan Fund: \$10 million, up to \$25,000 each**
- 3. Statewide Small Business Loan Fund: \$75-100 million Phase I**

# Provided Support for Unemployed to Apply for Assistance and Jobs

## looking for a job?

see opportunities from local employers looking to hire now ⇒

job listings and essential life services helping California workers get back to work as quickly as possible at [OnwardCA.org](https://OnwardCA.org)

**Virtual Career Fair**  
**June 11th - 9:00 am**

hiring? looking to have your job posted? contact [Ron Lopez](#).

### AACI

POSITION  
Housing Specialist

#### HIRING

Now

#### FULL/PART TIME

Full Time

#### JOB TAGS

---

#### COMPANY CAREER WEBSITE

<https://aaci.freshteam.com/jobs/K0al...>

#### NOTES:

---

### AACI

POSITION  
Domestic Violence Advocate

#### HIRING

Now

#### FULL/PART TIME

Full Time

#### JOB TAGS

---

#### COMPANY CAREER WEBSITE

<https://aaci.freshteam.com/jobs/TIPR...>

#### NOTES:

---

### AACI

POSITION  
Domestic Violence Services Manager

#### HIRING

Now

#### FULL/PART TIME

Full Time

#### JOB TAGS

---

#### COMPANY CAREER WEBSITE

<https://aaci.freshteam.com/jobs/hiGV...>

#### NOTES:

---

### Accounting Principals

POSITION  
PAYROLL MANAGER

#### HIRING

Now

#### FULL/PART TIME

Full Time

#### JOB TAGS

accounting bookkeeping loans

#### COMPANY CAREER WEBSITE

<https://www.accountingprincipals.co...>

#### NOTES:

JOB  
REFERENCE:US\_EN\_5\_849084\_2770563  
Compensation: \$95-105,000  
San Jose Area



## LA ASISTENCIA DE DESEMPLEO PANDEMICO



**¿Ha sido afectado su empleo a causa de COVID-19? Podría ser elegible para recibir ayuda.**

### ¿Qué es la PUA?

La Asistencia de Desempleo Pandémico (Pandemic Unemployment Assistance o "PUA" por sus siglas en Inglés) es un nuevo programa federal. Los dueños de negocios, los contratistas independientes y los trabajadores por contrato ahora pueden solicitar el Seguro de Desempleo (Unemployment Insurance, o "UI" por sus siglas en Inglés).

### ¿Qué recibiré?

Si califica para PUA, su tasa de beneficios se basará en sus ganancias recientes, hasta 39 semanas, con pagos desde un mínimo de \$167 hasta \$600 por semana.

### ¿Quién debe aplicar?

Debería aplicar si no puede trabajar como resultado de la pandemia de COVID-19.

### ¿Cómo me inscribo?

La mejor manera de aplicar es en línea: [edd.ca.gov](https://edd.ca.gov).

También puede aplicar por teléfono: **800-300-5616**.

Para obtener ayuda con su aplicación, llame a la línea de consejos del Condado de Santa Clara: **866-870-7725**.

### ¿Dónde puedo obtener más ayuda?

Visite el Centro de Asistencia Local Virtual de la ciudad para obtener información sobre empleos, alimentos y otros recursos: [sanjoseca.gov/vlac](https://sanjoseca.gov/vlac).

您的工作是否受到COVID-19的影响? 您可能有资格获得帮助。  
如需查询中文信息, 请至 [sanjoseca.gov/vlac](https://sanjoseca.gov/vlac)



## TRỢ CẤP THẤT NGHIỆP DO ĐẠI DỊCH



**Việc làm của quý vị có bị ảnh hưởng do COVID-19 không? Quý vị có thể hội đủ điều kiện để nhận trợ giúp.**

### PUA là gì?

Đây là viết tắt của chương trình Pandemic Unemployment Assistance (Trợ Cấp Thất Nghiệp Do Đại Dịch) là chương trình mới của Liên Bang. Các chủ thương mại, người tự làm việc và người làm theo hợp đồng bây giờ có thể nộp đơn xin Trợ Cấp Thất Nghiệp (Unemployment Insurance - UI)

### Tôi sẽ nhận được gì?

Nếu quý vị hội đủ tiêu chuẩn PUA, quyền lợi của quý vị sẽ dựa vào số thu nhập gần đây nhất và được hưởng đến 39 tuần với số tiền trợ cấp từ \$167 đến \$600 mỗi tuần.

### Ai có thể nộp đơn?

Quý vị nên nộp đơn nếu quý vị không đi làm được vì đại dịch COVID-19.

### Tôi nộp đơn bằng cách nào?

Cách tốt nhất để nộp đơn là qua trang mạng: [edd.ca.gov](https://edd.ca.gov).

Quý vị cũng có thể nộp đơn qua điện thoại số: **800-300-5616**.

Muốn tìm sự giúp đỡ với đơn xin, hãy gọi đường dây cố vấn của Quận Santa Clara: **866-870-7725**.

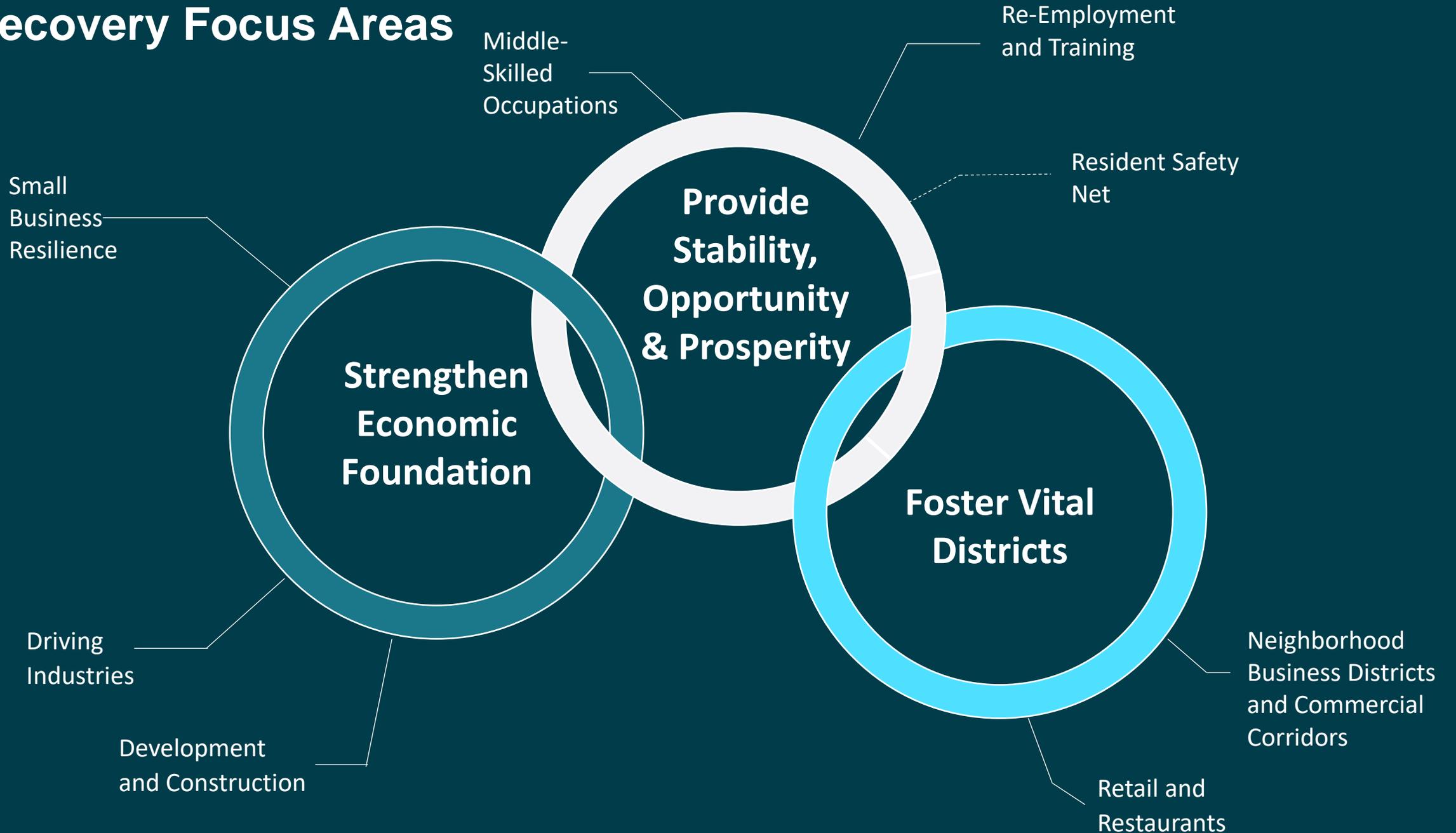
### Tôi có thể tìm thêm sự giúp đỡ ở đâu?

Đến trang mạng Trung Tâm Trợ Giúp Qua Trục Tuyến ở Địa Phương của Thành Phố để có thêm tin tức về việc làm, trợ cấp thực phẩm và các tài nguyên khác: [sanjoseca.gov/vlac](https://sanjoseca.gov/vlac).

您的工作是否受到COVID-19的影響? 您可能有資格獲得幫助。  
如需查詢中文信息, 請至 [sanjoseca.gov/vlac](https://sanjoseca.gov/vlac)



# Recovery Focus Areas



# | Principles for Stability, Opportunity, & Prosperity

- 1. Prioritize the most impacted, most vulnerable**
- 2. Take a data-based approach, disaggregated by race and place**
- 3. Engage and align with community, bolster partners**
- 4. Pursue external resources to scale impact**

# Scale: Compete for EDA Funding to Mitigate Impacts of COVID-Induced Recession



*Focused on COVID-impacted, historically underserved and disadvantaged neighborhoods and commercial corridors*

# | Complementary Economic Recovery Efforts

- **Silicon Valley Recovery Roundtable** (2+ counties)
- **Greater Downtown Task Force**
- **Health and Racial Equity Task Force** (countywide)
- **Santa Clara County “Bridge to Recovery”** (safety net, workforce devt. systems)

# Fire Inspections Update

Fire Department Chief Robert Sapien, Jr.

Assistant Fire Chief Reginald Williams

Deputy Fire Chief Hector Estrada

# Fire Inspection Update: Inspections resumed

- Fire Prevention & Permits Web Page Updated
  - Customer COVID-19 Procedures for Inspections and Plan Submittals
- Safety Training and PPE for Staff
- COVID-19 cancellations rescheduled
- Coordination with Call Center as inspections were resumed

# Fire Inspection Update: Inspections resumed

<b>COVID-19-related Cancellations</b>	<b>308</b>
Completed	224
Scheduled	35
Deferred by customer	49

# Fire Inspection Update: Workload

	Plan Review	Inspection
Sprinkler	5 Weeks	Schedule full for 4 weeks
Hazardous Materials	0 Weeks	Requests scheduled within 2 working days
Fire/Life Safety	0 Weeks	Requests scheduled within 2 working days
Fire Alarm	3 weeks	Requests scheduled within 1-4 working days

# Fire Inspection Update: Workload (Sprinklers)

Week	Number of Inspection Hours Available	Number of Inspection Hours Scheduled	Number of Inspections Scheduled
1 (June 7 to June 13)	86	86	65
2 (June 14 to June 20)	81	81	56
3 (June 21 to June 27)	76	76	59
4 (June 28 to July 4)	76	76	56

# Fire Inspection Update: Strategies

- Hiring
  - Filling existing vacancies
  - Retiree-Rehire
- Peak Staffing
  - Increased inspection and plan review capacity
- Time Allocation
  - Increased inspection hours capacity
  - Project prioritization
- Process Changes
  - Inspection confirmation calls
  - Scheduling process
  - Video inspections

# Slow and reduce the spread of COVID-19, and support our most at-risk people

## Roadmap through the Epidemic: City Response – Highest Priority Actions

- |  |  |
|--|--|
| 1. Compliance with Public Health Orders ("Shelter in Place")   | + Education, enforcement and engagement  |
| 2. Continuity of Essential City Services   | + Ensuring essential services are provided safely for the duration of the epidemic   |
| 3. Support for At-Risk Communities and Populations <ul style="list-style-type: none"><li>▪ Food &amp; Necessity Distribution and Feeding<ul style="list-style-type: none"><li>– Senior Support and Services</li><li>– Medically At-Risk Support and Services</li></ul></li><li>▪ Homeless Support and Services (Shelter Delivery and Quarantine)</li><li>▪ Local Assistance for:<ul style="list-style-type: none"><li>– Individuals and Families</li><li>– Small Business and Non-Profit Support</li></ul></li></ul> | + County wide food distribution, focusing first on the most at-risk and then, scale and sustain<br>+ Support seniors in isolation<br>+ Support medically at-risk populations in isolation<br>+ Increase shelter, hygiene services and health support to homeless population<br>+ Local assistance for individuals and families<br>+ Support small businesses and develop understanding of new forms of assistance (e.g. SBA) and begin to operationalize |
| 4. Powered by People – Support our people so they can act <ul style="list-style-type: none"><li>▪ Ensure Safety of City Staff Performing Essential Services</li><li>▪ Families Support for City Staff Performing Essential Services (including childcare)</li><li>▪ Redeploying Staff to Essential Services and Response</li></ul>   | + Support safety of City Staff performing essential services<br>+ Prioritize testing, child care, and other support services for staff performing essential services<br>+ Temporarily re-assign staff in non-essential services to essential or emergency management functions   |

## Enabling Actions Supporting the Response

- |  |  |
|--|--|
| 5. Silicon Valley Strong Campaign  | + A public campaign amplifying public health messages, raising funds, and volunteers   |
| 6. Communications and Engagement with Community  | + Messaging to broader community with focus on engaging our most at-risk communities in multiple languages   |
| 7. Funding and Cost-Recovery <ul style="list-style-type: none"><li>▪ Maximizing Cost-Recovery (CalOES and FEMA)</li><li>▪ Securing Funding State, Federal and Private Grants</li></ul> | + Coordinated approach to federal, state, local, and privately raised funds with a focus on effective response and cost recovery for the City organization |
| 8. Future Planning   | + Understanding future trajectory and impacts of COVID-19  |