

From: Weslie McConkey

Sent: Monday, June 8, 2020 12:20 PM

To: District1 <district1@sanjoseca.gov>; district2@sanjoseca.gov; District3 <district3@sanjoseca.gov>; District4 <District4@sanjoseca.gov>; District5 <District5@sanjoseca.gov>; District 6 <district6@sanjoseca.gov>; District7 <District7@sanjoseca.gov>; District8 <district8@sanjoseca.gov>; District9 <district9@sanjoseca.gov>; District 10 <District10@sanjoseca.gov>; The Office of Mayor Sam Liccardo <TheOfficeofMayorSamLiccardo@sanjoseca.gov>; City Clerk <city.clerk@sanjoseca.gov>

Cc: Romanow, Kerrie <Kerrie.Romanow@sanjoseca.gov>; Osmond, Valerie <Valerie.Osmond@sanjoseca.gov>; Anderson, Jeff <Jeff.Anderson@sanjoseca.gov>

Subject: RE: Item 6.2 Recycle Plus Rate Increases

Honorable Mayor and City Council,

GreenTeam of San Jose values our partnership with the City of San Jose and we thank you for the opportunity to provide recycling and solid waste service to you and San Jose residents. We collect recycling and solid waste for Residential District B, all Multi-Family units and City Facilities in the City of San Jose. During this crisis we have worked very hard to ensure that we maintain the quality of service that City Council, staff and San Jose residents expect from GreenTeam and have been able to do so with virtually no service disruptions. We have even encountered a surge in solid waste materials due to the stay at home order and have worked hard to meet this challenge by providing additional days of service and just picking up the extra material at households including garbage bags without the (typically) necessary tags. We strive to set the standard for customer service for San Jose.

We are proud of the rates we offer San Jose and know they are competitive when compared to other jurisdictions. However, we still want to do what we can to help minimize the proposed rate increase. We applaud City Council and staff for your leadership in freezing staff positions and exploring alternative funding sources and we understand that staff resources are stretched. As described in your supplemental memo, GreenTeam has agreed to waive a portion of our cost-of-living adjustments for the next year. It's our hope that our efforts combined with staff's recommendation can provide our customers and your residents with some economic relief during these challenging times. We are pleased to be a part of the solution that helps minimize the rate increase on San Jose residents and will continue to be a partner in exploring ways to reduce the impact on San Jose families.

Thank you and please reach out if I can be of any assistance.

Weslie McConkey

GreenTeam