COVID-19 Response



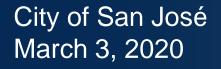
COVID-19 Timeline

- Late December 2019 Several cases of unusual pneumonia began to emerge in China.
- January 7 A novel coronavirus now known as COVID-19 was identified
- January 23 The World Health Organization (WHO) said the outbreak did not yet constitute a public health emergency of international concern.
- January 24 The City of San José initiated planning at Stage 1 Response for a possible outbreak of COVID-19. A Pandemic Management Team was formed to lead the effort including updating Pandemic Response Plan to focus on COVID-19.
- January 30 The WHO declared coronavirus a global emergency.



COVID-19 Timeline – Cont.

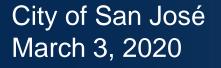
- January 31 February 2 The County of Santa Clara Public Health Department received confirmation of two cases of novel coronavirus in the County. City escalates to Stage 2 Response.
- February 28 The Santa Clara County Public Health confirmed its third case of COVID-19 in Santa Clara County, the first transmission with unknown origin. City escalates to Stage 3 Response.
- March 2 Santa Clara County Public Health confirms 9 cases. City prepared for progressive response and further escalation as soon as deemed appropriate.





The City's Pandemic Response Plan

- **1. Protecting our People**, so that they can provide essential City services,
- 2. Continuity of Essential City Operations for our residents, businesses, and visitors,
- **3. Effective Communication**, with both our employees and the community, and
- 4. Support County of Santa Clara Public Health Department as the lead agency in pandemic response.





City of San José Pandemic Response Stages

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	1	2	3	4	5
	MONITORING	LOW	MEDIUM	HIGH	EXTREMELY HIGH
Risk	 No risk to local population 	Low risk to local population	 Medium risk to local population 	 High risk to local population 	 Extremely high risk to local population
	 Emerging Disease present in other locations 	 Local cases contained No outbreaks 	 Local cases increasing but still low 	 Number of infection cases increasing rapidly 	• Full-Blown Epidemic
Outbreak	 No known cases in local population 	Containment	Outbreak possible	Outbreak likely or imminent	 High # of cases of infection
Status			 Containment shifts to Mitigation 		 Increasing mortality
City Response	 Plan Learn about emergency threat 	 Prepare Communications Order supplies Proactive cleaning 	 Scale up communications Accelerate preparation 	 Service Modification Social Distancing Continuity of Operations Plan (COOP) 	 Shut down non- essential services Protective Equipment for Employees
EOC Activation	 None Activate Pandemic Team 	 Regular monitoring Review and update plans 	 Situation Room Activation EPIO OEM 	 Partial Activation Plans Section Operations Section EPIO 	 Full EOC Activation



City Communications Strategy

- Coordinating with County of Santa Clara Public Health Lead PIO and EPIO
- City virtually activated EPIO Branch on March 2
- Communications Cascade: City Council, Senior Staff, Employees, Businesses, Community Partners, Visitors, Media
- Special Populations/Efforts: Seniors, Unhoused Individuals, Census 2020
- Internal/External Communication Channels: Press Releases, Worksite Posters, Social Media
- Supplying employees with messaging about COVID-19 as well as City response
- Preparing for Stage 4 Response Level

