# Council Policy Priority #16 – Wage Theft Prevention Policy

February 11, 2020 Item 3.5 City Council

Lee Wilcox Chief of Staff, CMO Matt Cano Director, Public Works Julia H. Cooper Director, Finance

Jennifer Cheng Deputy Director, Finance Sarah Zárate

Assistant to the City Manager, CMO

Christopher Hickey

Division Manager, Public Works

# Agenda

- Overview of Monitoring and Enforcement Agencies
- Existing Wage Theft Prevention Policy for the City of San José
- Improving the City's Effectiveness and Impact

Wage theft affects all industries and employees at all economic levels; however it has a disproportionate impact on low-wage workers.

Monitoring and Enforcement

#### Wage theft is monitored at various levels

Federal Level: Department of Labor

#### State of California: Division of Labor Standards Enforcement

County of Santa Clara: Office of Labor Standards Enforcement

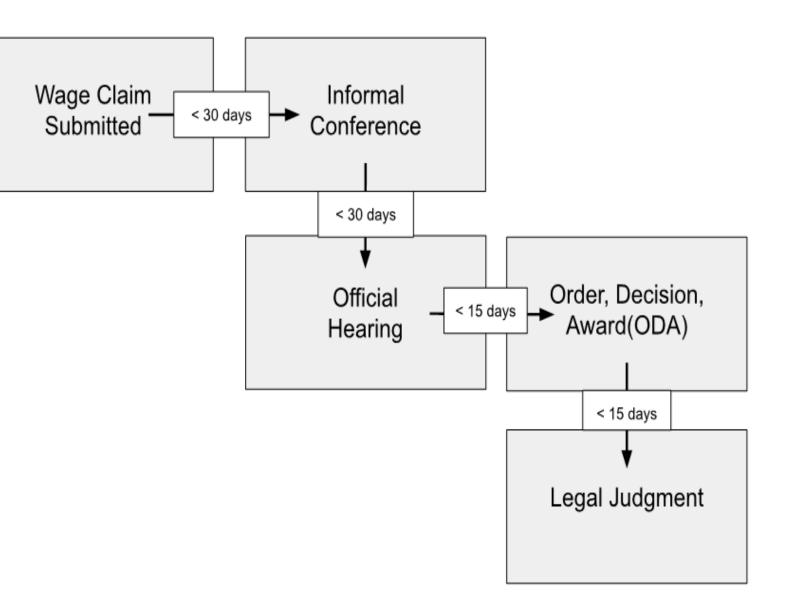
Superior Courts: Civil Suits City of San José: Office of Equality Assurance U.S. Department of Labor Wage and Hour Division

- Enforces all federal labor laws, most notably the Fair Labor Standards Act (FLSA)
- Actively investigates employers
- Handles all cases administratively

State of California **Division of** Labor **Standards** Enforcement

- Wage Claim
  Adjudication
  Process
- Bureau of Field
  Enforcement (BOFE)

#### Wage Claim Adjudication Process



# SB-588 provides the California Labor

# **Commissioner with broad enforcement**

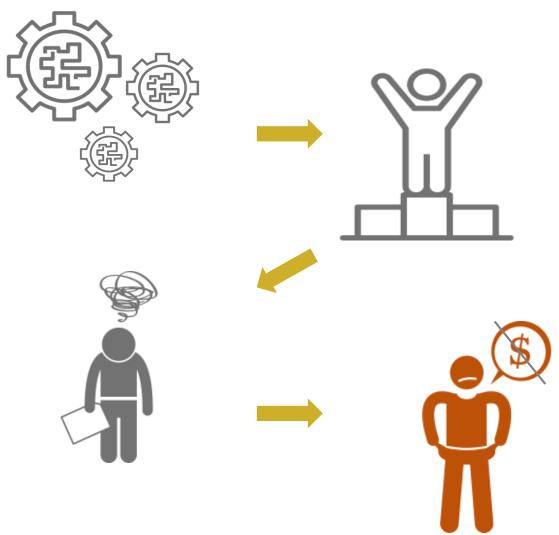
# powers, but workers must navigate a

# legal maze to utilize them.

# What process should be:



# What it typically is:



Icons from the noun project

# California Superior Courts Civil Suits

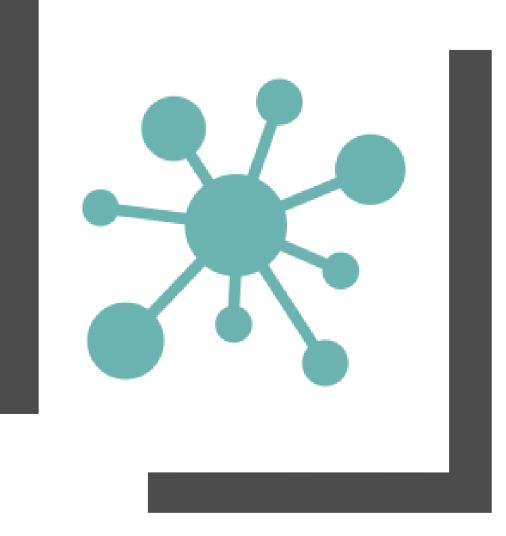
- When DLSE produces a wage judgment, it is registered with the local Superior Court.
- Workers can also pursue wage claims directly through the Superior Court system
- Both process produce same outcome if a wage violation is found:

A legal judgment that entitles the worker to wages owed, plus any damages assessed Santa Clara County Office of Labor Standards Enforcement

- Provides outreach and education
- Supports workers through DLSE process
- Aids in wage recuperation
- Does not produce its own findings, decisions, or judgments

City of San José (Public Works) Office of Equality Assurance

- Enforces local minimum wage ordinances for San José and neighboring cities
- Enforces city-wide Living and Prevailing Wage standards
- Highly effective in collecting wages when these local standards are violated



The web of wage enforcement is complex, and this requires a robust data approach to be effective at the local level.

## Data Access

Enforcement Body	Measurable?	Verifiable?
Recommended in Staff Memo		
California DLSE Final Judgment	Yes	Yes (Pending MOU)
Recommended in Memorandum by Councilmembers		
DLSE: Civil Wage Penalty Assessment	Yes?	TBD (Staff Submitted Request to State)
DLSE: Bureau of Field Enforcement	Yes?	TBD (Staff Submitted Request to State)
United States DOL	Yes?	TBD (Staff Submitted Request to State)

Not recommended at this time: DLSE Wage Claim Adjudication, Superior Court, Other agency findings

What is the existing City of San José Wage Theft Prevention Policy?

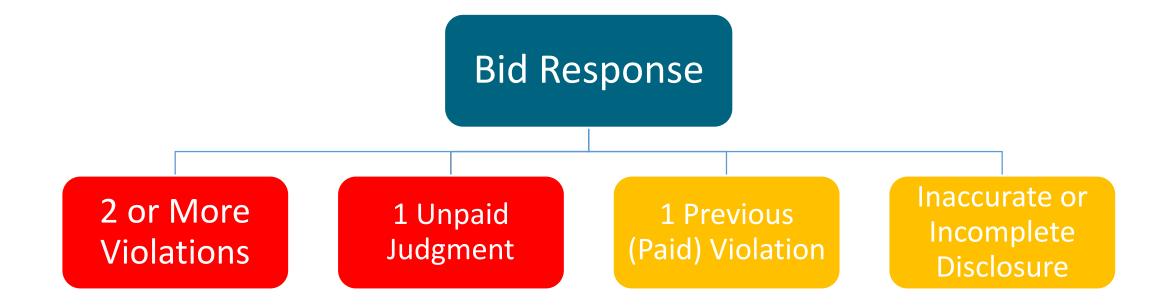
#### **Council Policy 0-44**

**Purpose: To establish a Council** Policy and procedure to prevent wage theft on City contracts as well as deny, suspend or revoke certain City permits and licenses to businesses with unpaid wage theft judgments.

## Existing City Wage Theft Prevention Policy

- Broadly applies to contracts across City operations
- Excludes Public Works contracts
- Relies on vendor self-disclosure to assess bid response
- Employee complaint triggers review of vendor wage theft history (passive enforcement)

## Procedure Under Current Wage Theft Prevention Policy





## Challenges Implementing Existing Policy

- Banking RFP
  - Definitional ambiguity
  - Inflexibility
  - Limited verification capacity
- Good Jobs Report
  - 91 City vendors (19%) with unreported violations
  - High risk of Banking RFP repeat-scenario



## **Policy Direction**

Staff has been directed to consider:

- Removing the Public Works exclusion
- Modifying definition of "Final Judgments, Decisions, and Orders"
- Developing a new ordinance to regulate private development

## Department of Public Works



- Currently excluded from Wage Theft Prevention Policy
- Public Works Contractors required to register with Department of Industrial Relations

Inclusion minimizes risk to Public Works projects if:
 Clear and consistent definition of wage theft
 Reliable access to wage theft data

#### Ensuring a Stronger, Broader Local Impact

#### 01

Measurable Clear and accurate definition/scope of what City believes constitutes wage theft.

#### 02

Verifiable **Ongoing and** reliable data access Ongoing and reliable access to the data that constitutes wage theft.

#### 03

Enforceable Enforcing the City's Policy by excluding parties from doing business with the City upon verification of wage theft.

#### Proposed Responsible Construction Ordinance

- Requires permit applicants to obtain wage theft disclosures from all contracts when:
  - Project is greater than 5,000 square feet and,
  - Contract value is \$50,000 or more
- Penalizes contract applicant if wage theft violations are found
- Numerous administrative, policy, and legal issues

Proposed Responsible Construction Ordinance

Building permit applicants can include:



#### Ensuring a Stronger, Broader Local Impact



#### Who We Do Business With

- ✓ Effective, impactful local policy
- Robust data approach
  combining various datasets
- ✓ Fairness and transparency throughout bid procedure



#### **Supporting Workers**

- Strengthening Partnerships with State and County
- Enhancing local outreach and education efforts
- Ensuring employers comply with final judgments





#### Preventing Wage Theft in San José through a Policy that is:













Council Policy Priority #16 – Update on Council Wage Theft Prevention Policy

Lee Wilcox Chief of Staff, CMO Matt Cano Director, Public Works Julia H. Cooper **Director**, Finance Jennifer Cheng **Deputy Director, Finance** Sarah Zárate Assistant to the City Manager, CMO Christopher Hickey **Division Manager, Public Works**