

City of San José

City Council Study Session

Emergency Management

January 30, 2020



Deputy City Manager, Kip Harkness

Chief of Staff, Lee Wilcox

Director, Office of Emergency Management, Raymond Riordan

Executive Analyst, Office of Emergency Management, Anh Tran

OVERVIEW

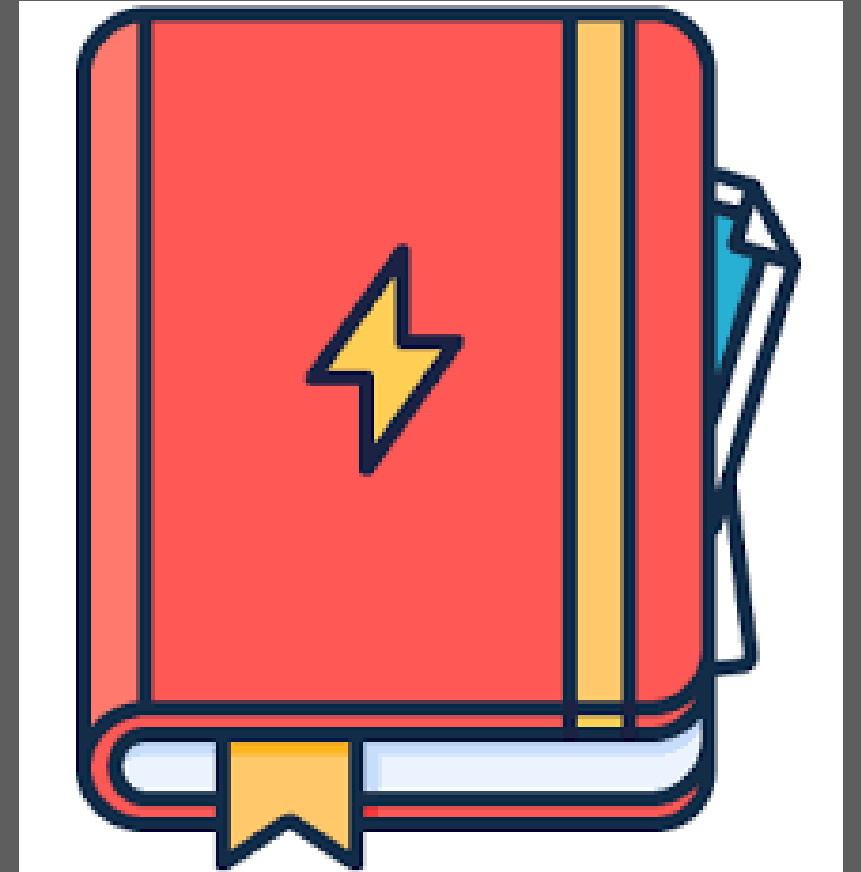
- The City Council Study Session on Emergency Management is an opportunity to:
 1. Engage the Mayor and City Council in discussions on actions to take during an emergency.
 2. Engage the Mayor and City Council in discussion on how the Emergency Operations Center collects information, creates situation status reports, and communicates with the elected.
 3. Engage the Mayor and City Council in discussion on the updated plans and procedures.
 4. Engage the Mayor and City Council on the Emergency Management Work Plan.

STUDY SESSION STRUCTURE

- **Welcome & Introduction – 5 minutes**
- **Module 1 – 35 minutes**
 - Review Previous EOC Activation Events
 - Review Disaster District Office Functions
- **Module 2 – 90 minutes**
 - City of San Jose Emergency Management Operations Exercise
- **Module 3 – 15 minutes**
 - Get Quake Ready
- **Exercise Review – 15 minutes**
- **Public Comment- 20 Minutes**

STUDY SESSION OVERVIEW

- Keep objectives in mind
- Treat scenario as real event



FACILITATORS & PRESENTERS

MODULE 1

- Kip Harkness, Deputy City Manager
- Ray Riordan, Director, Office of Emergency Management
- Anh Tran, Executive Analyst, Office of Emergency Management

MODULE 2

- Kip Harkness, Deputy City Manager

MODULE 3

- Kip Harkness, Deputy City Manager
- Lee Wilcox, City Manager's Chief of Staff
- Ray Riordan, Director, Office of Emergency Management

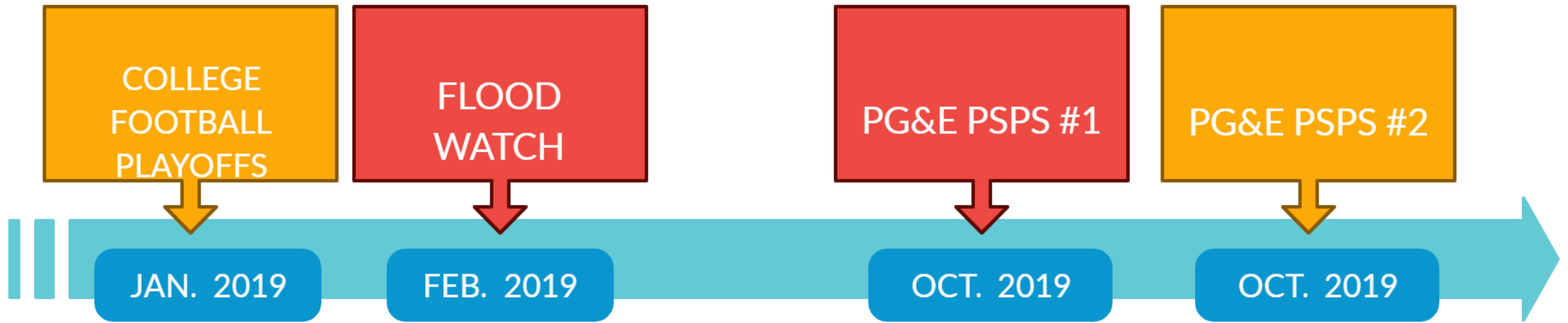
MODULE #1

OVERVIEW

OBJECTIVE

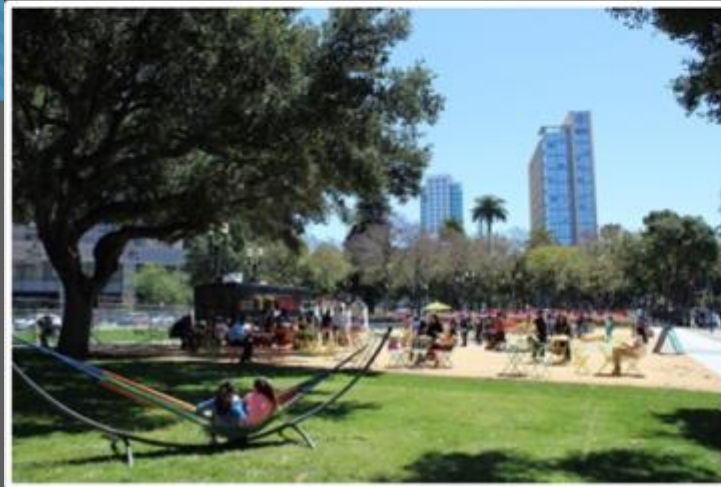
1. Review of past Emergency Operation Center activations.
2. Engage the Mayor and City Council in discussions on actions to take during various levels of emergencies that may not be to the magnitude and scale of total calamity.

Our Last 4 EOC Activations



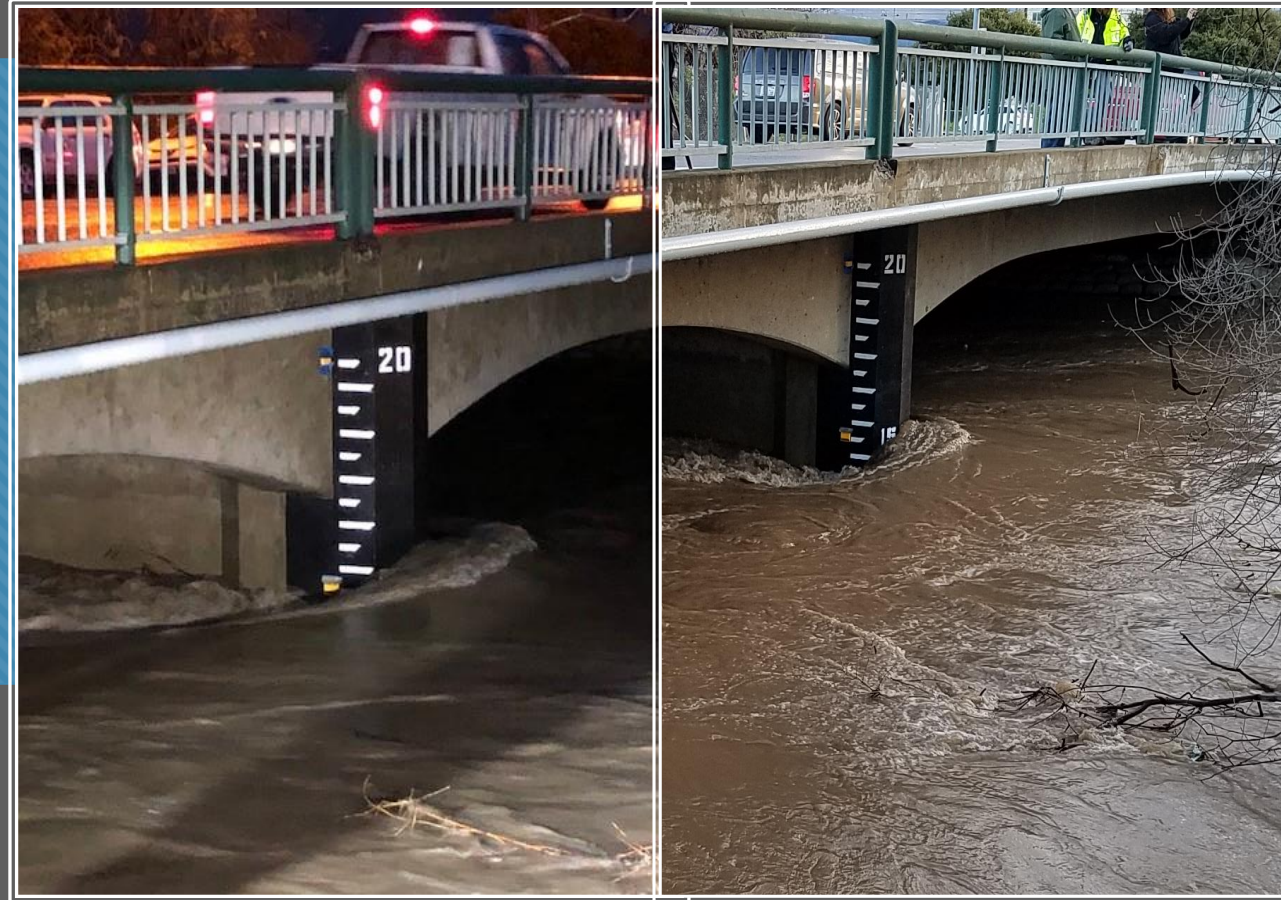
College Football Playoff

January 4, 2019



Storm Flood Watch

February 13, 2019



PG&E Public Safety Power Shutoff #1

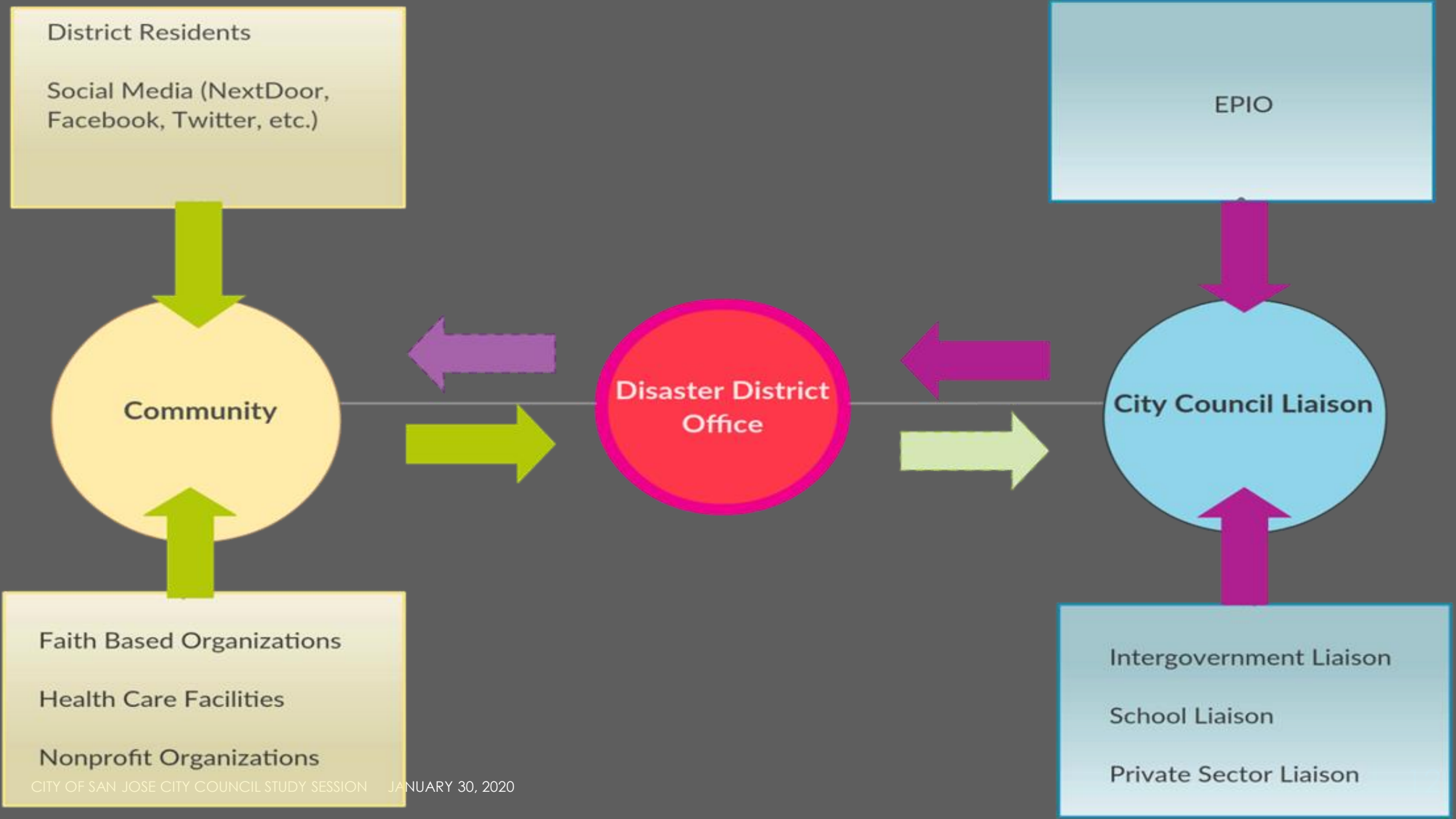
October 9, 2019



PG&E Public Safety Power Shutoff #2

October 26, 2019





PREPAREDNESS

EOC Activation Level
Normal

AUTHORIZE & SUPPORT PREVENTION PREPAREDNESS,
MITIGATION, RESPONSE AND RECOVERY POLICIES

Support
C.E.R.T.
Program

Get Trained
on NIMS/
SEMS

Promote
Community
Emergency
Preparedness

Update
DDO Plans
& Contacts



MONITORING

EOC Activation
Level 4
MONITORING

WHEN INCIDENT TRIGGERS NOTIFICATION OF EMERGENCY

Verify Information
with City Council
Liaisons

Verify Messaging to
Media &
Constituents with
City Council Liaison
& EPIO

Monitor The
Incident, Report
Possible Hazards/
Threats

EOC Director & Liaison(s)



Emergency Public
Information Office
(EPIO) Branch



City Council



EOC Activation Level 3
- MINIMAL

WATCH

EOC Activation
Level 2- PARTIAL

WHEN EMERGENCY CONTINUES TO ESCALATE

Observe
Emergency's
Impact on
Community

Determine
Whether or
Not a DDO
Should be
Operational

Review
& Ratify
Proclamation
Of Local
Emergency

Maintain
Regular
Contact With
City Council
Liaison and
Public

YES

Is City Hall
Accessible?

Support
Emergency
Operations
from City
Hall

NO

Activate
DDO

Is there a
Proclamation
of a Local
Emergency?

NO

Continue
Monitoring

Ratify The
Proclamation
within 7 Days
(Ratify again
every 60 Days)

EOC Activation
Level 1- FULL

WARNING

PROCLAMATION OF LOCAL EMERGENCY IS RATIFIED AND
DDO IS DETERMINED TO BE NECESSARY

1. Follow Access
Protocols in Plan
to Enter & Set Up
DDO at
Designated
Location



2. Establish &
Maintain
Communication
with EOC City
Council Liaison



3. Respond to
Constituent
Inquiries as
Confirmed by
EPIO



4. Survey
Community and
assist with reporting
concerns or
observations to the
EOC through the
City Council Liaison



5. Review
Requirements for
Special Legislation and
Support Development
of Disaster Related
Policy.



THE DISASTER DISTRICT OFFICE IS...

- Conduit of real-world information for the EOC
- Force multiplier for emergency information
- **NOT** Incident Commander, First Responder

QUESTIONS

MODULE #2

OVERVIEW



OBJECTIVE

1. Engage the Mayor and City Council in discussion on how the Emergency Operations Center collects information, creates situation status reports, and communicates with the elected.
2. Engage the Mayor and City Council in discussion on the updated plans and procedures.

M7.0 Scenario Earthquake

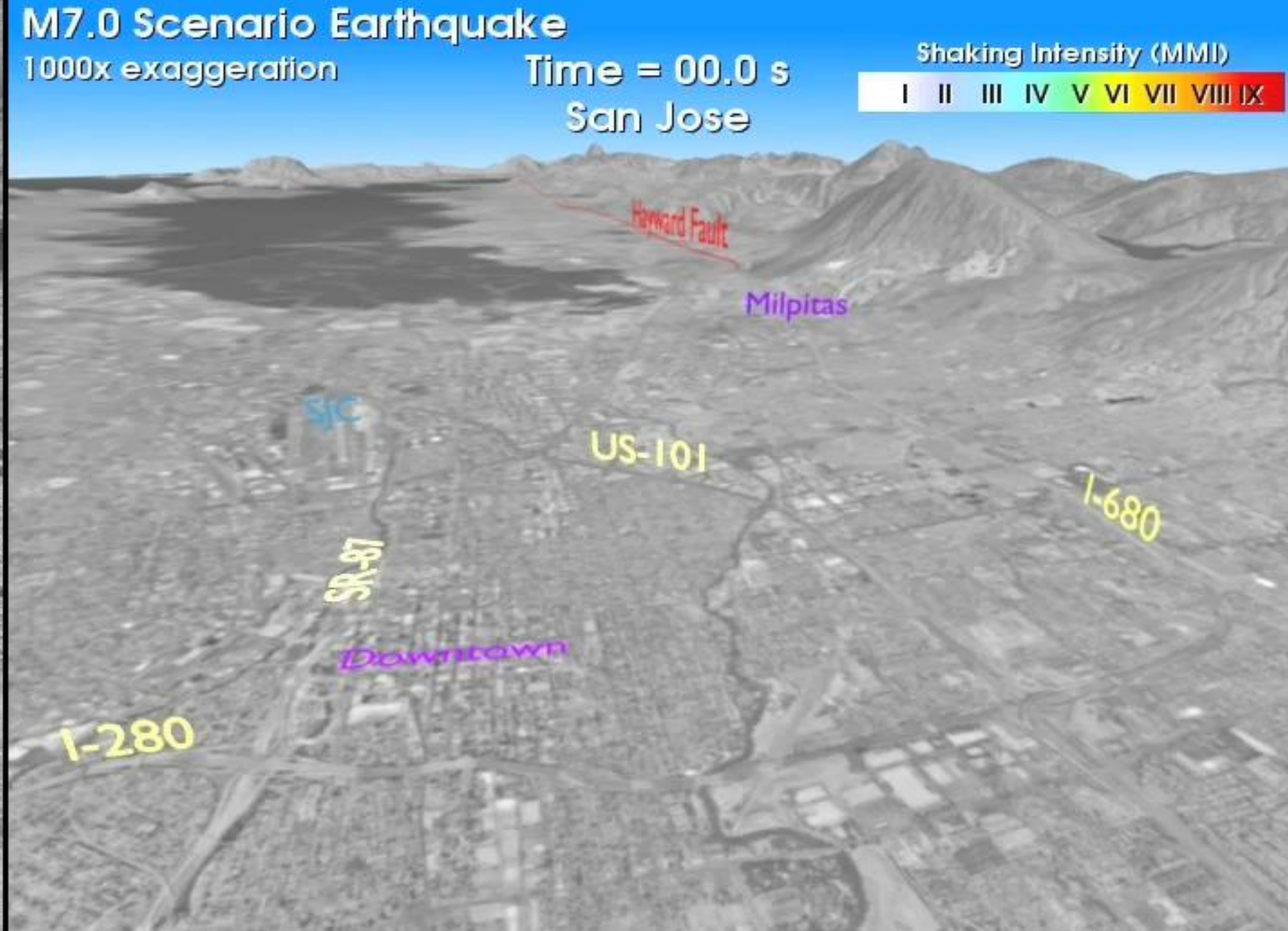
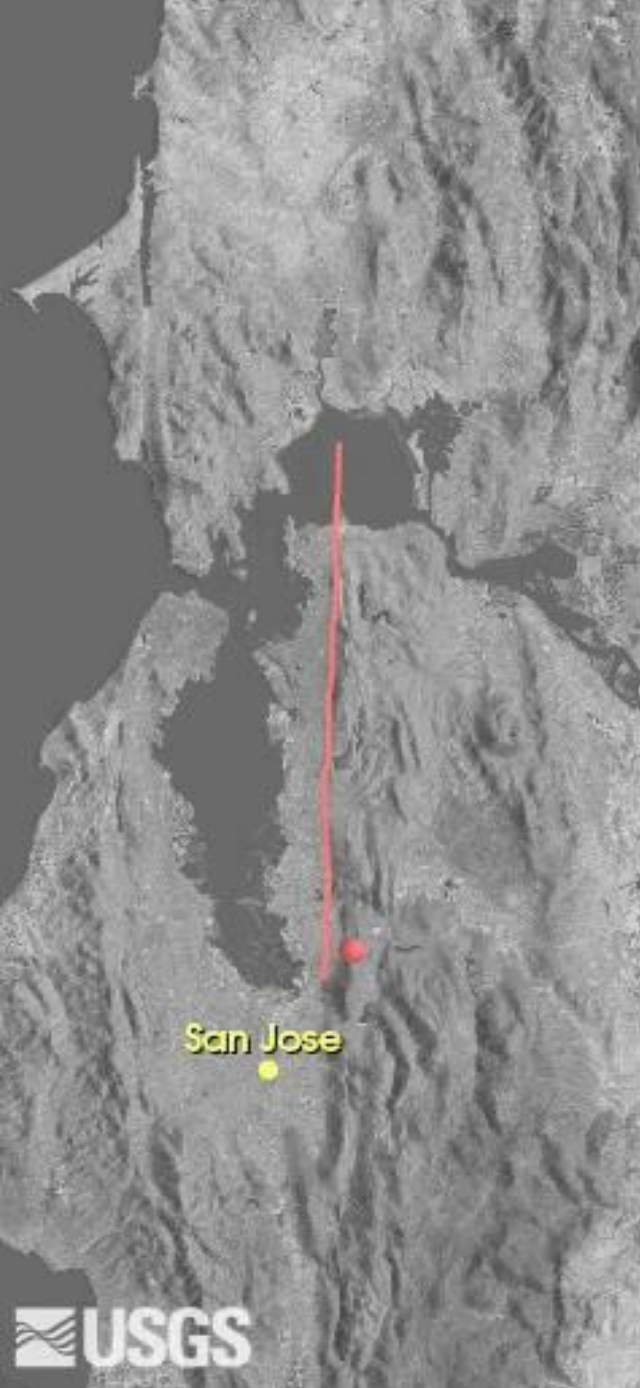
1000x exaggeration

Time = 00.0 s

San Jose

Shaking Intensity (MMI)

I II III IV V VI VII VIII IX



ONE TEAM

OPEN,
CANDID, &
DIRECT

COMPASSION
IN ACTION



QUESTIONS & FEEDBACK

MODULE #3




OBJECTIVE

Engage the Mayor and City Council on the Emergency Management Work Plan.

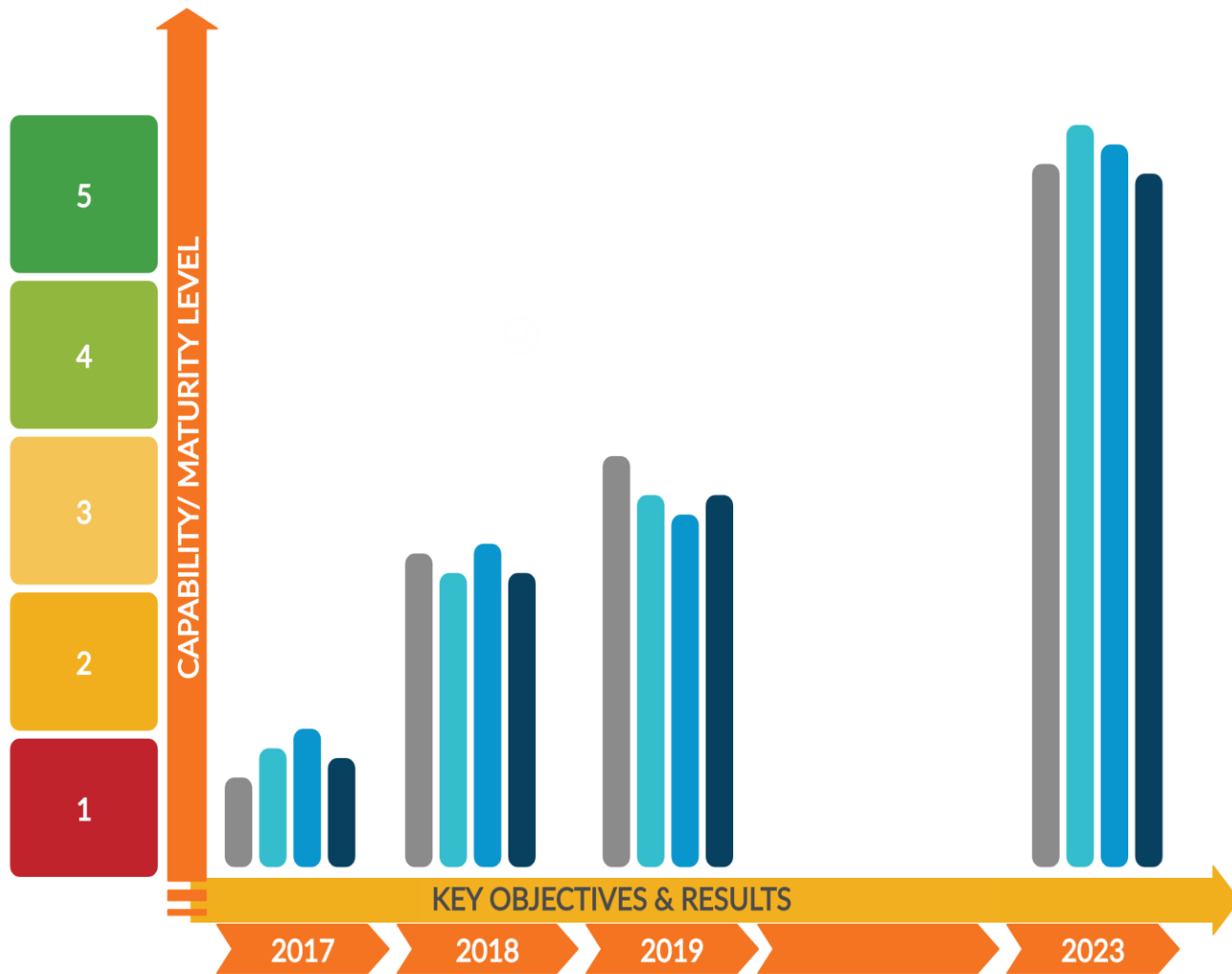
- The City has a plan to tackle any emergency.
- Employees, citizens and businesses are ready to take action and able to answer a “call to action”.
- Our community trusts the City to let them know when an emergency is coming, and the public provides vital information to the City.
- Our emergency response is optimized through technology.

AREAS OF FOCUS

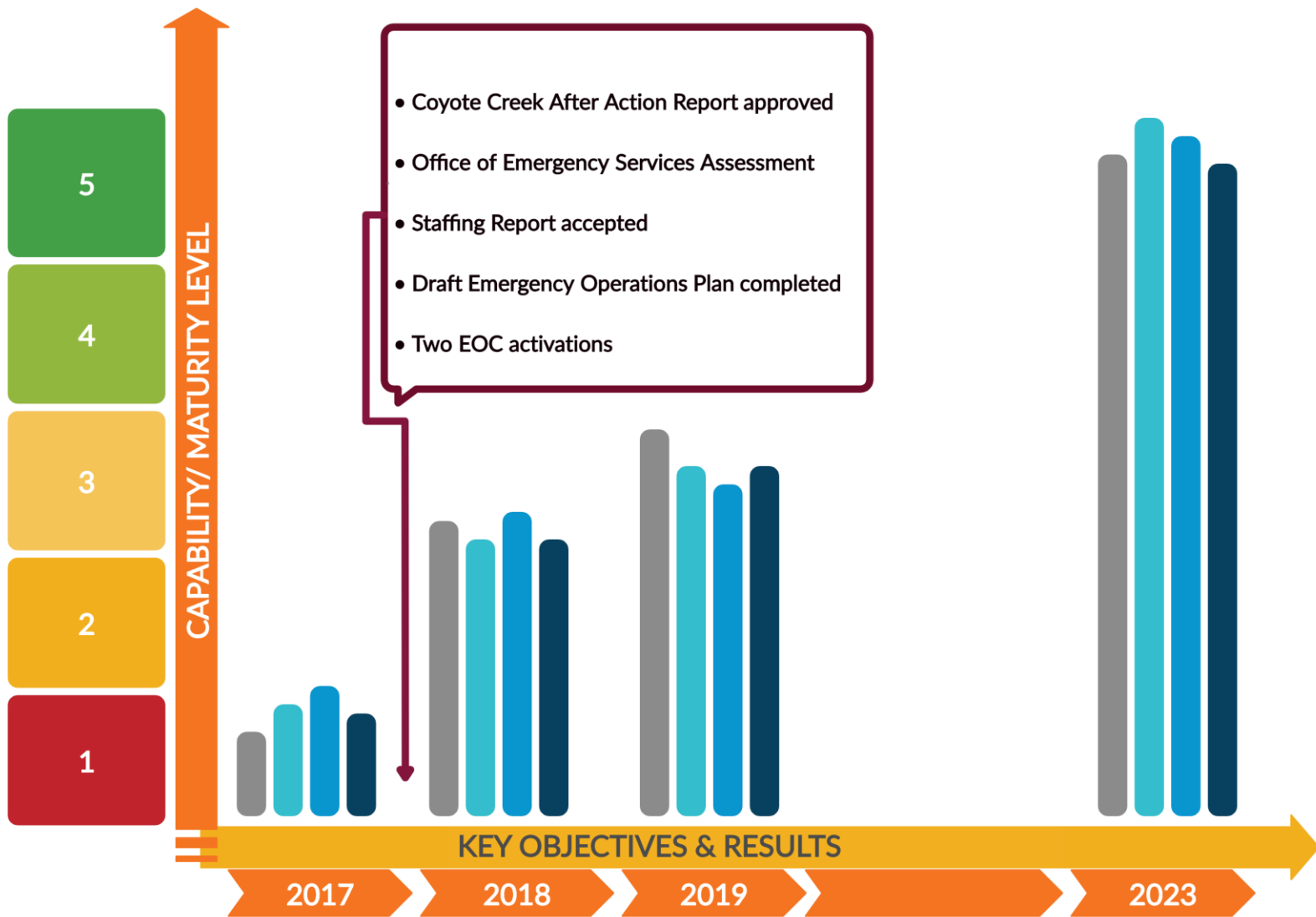


	OBJECTIVES	SELECT CORE CAPABILITIES
	The City has a plan to tackle any emergency	<ul style="list-style-type: none"> • Planning • Critical Transportation • Supply Chain Integrity and Security • Economic Recovery
	Employees, citizens and businesses are ready to take action and able to answer a "call to action".	<ul style="list-style-type: none"> • Community Resilience • Mass Care Services
	Our community trusts the City to let them know when an emergency is coming, and the public provides vital information to the City.	<ul style="list-style-type: none"> • Public Information and Warning • Housing • Threats and Hazard Identification
	Our emergency response is optimized through technology.	<ul style="list-style-type: none"> • Public Information and Warning • Housing • Threats and Hazard Identification

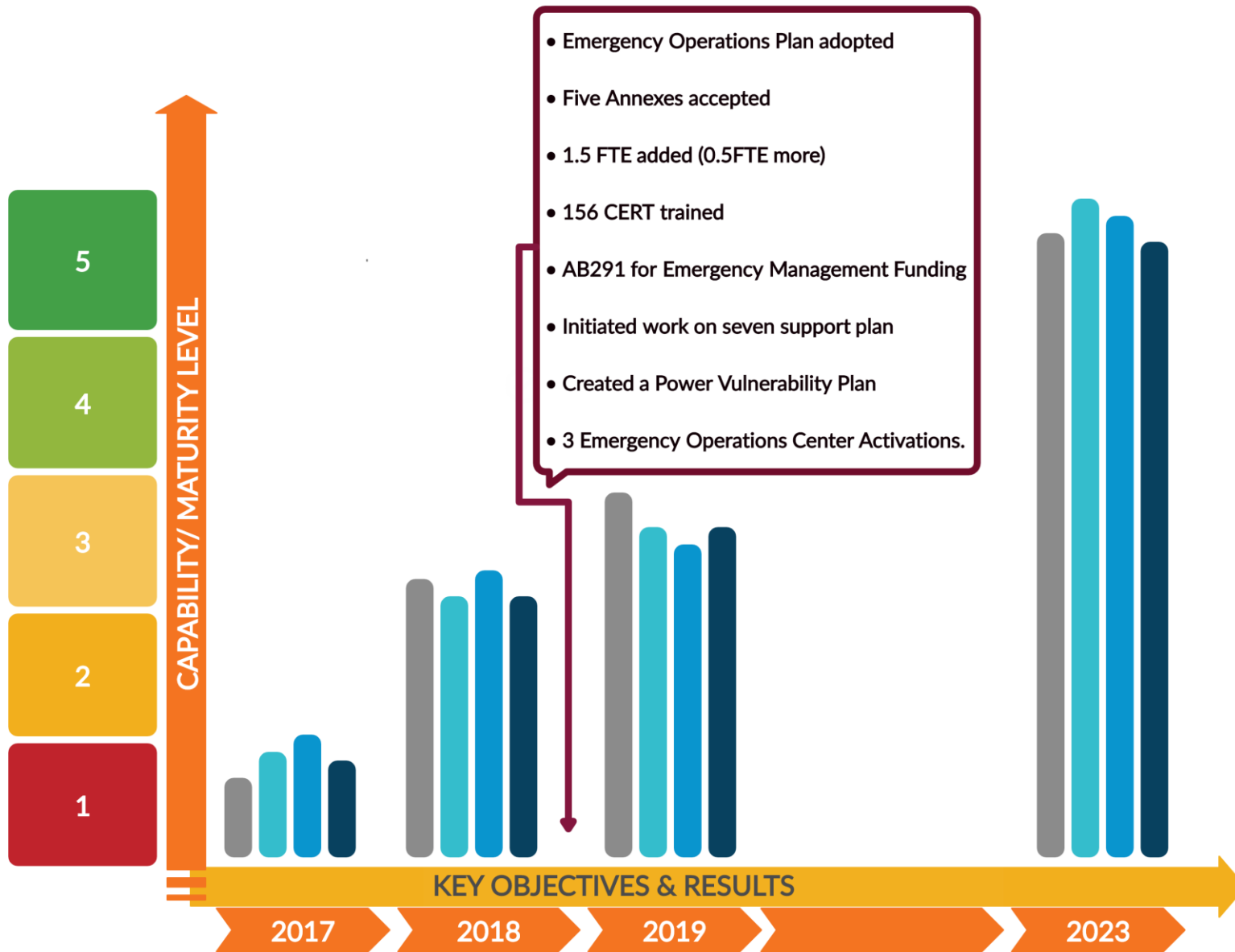
We've Come a Long Way






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Emergency Operational Annexes & Plans

ANNEXES

- Recovery Annex
- Safety & Damage Assessment Annex
- Debris Management Annex
- Mass Care Annex

OPERATIONAL PLANS

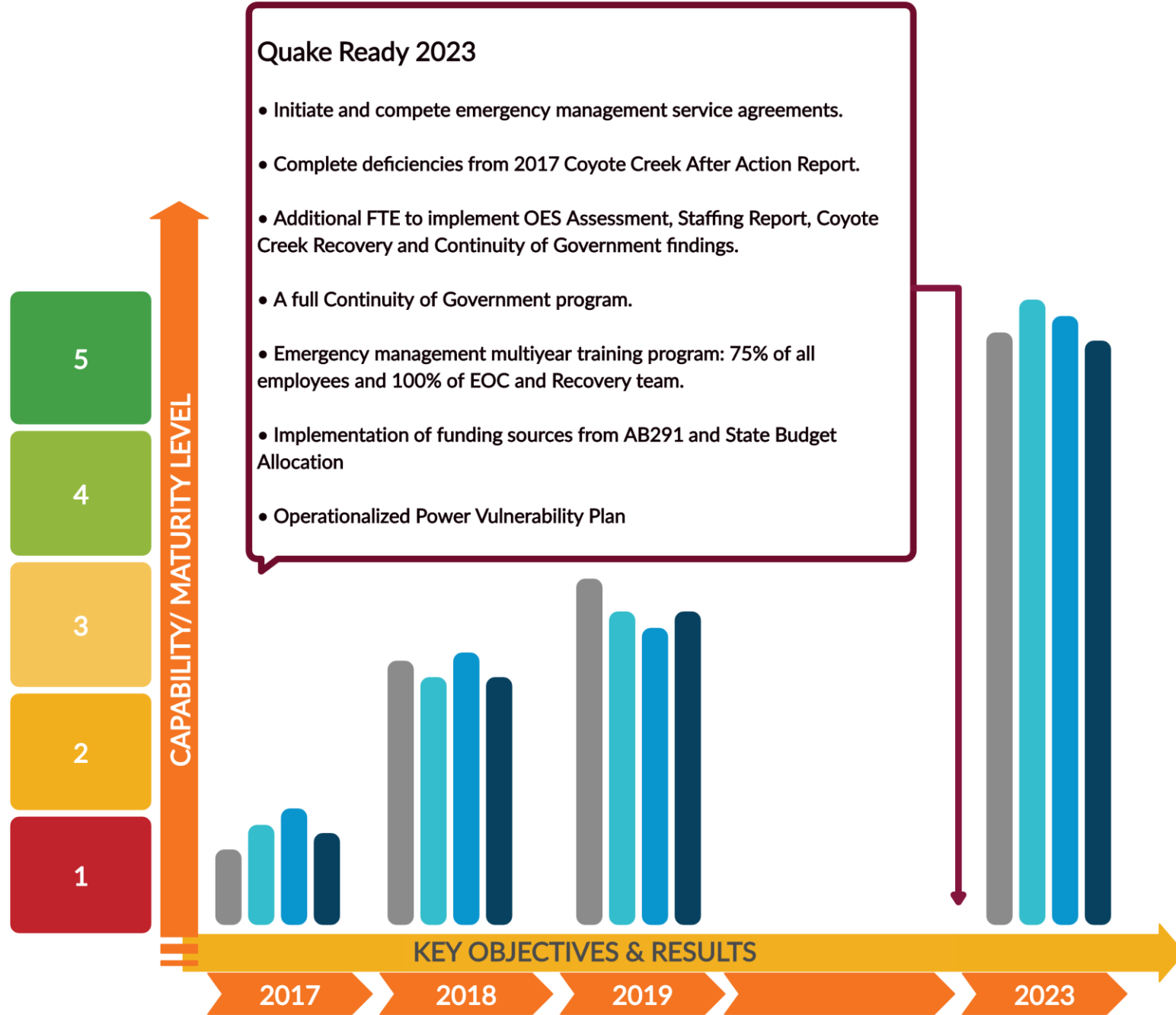
- Strategic Plan
- Recovery Plan
- Safety & Damage Assessment
- Debris Management Plan
- CERT Operational Plan
- Crisis Communication Plan
- Mass Care/ Shelter Plan
- Post Disaster Housing Plan
- Multi-Year Training and Exercise Plan

Current Capabilities

2018-2019

- Essentials of Emergency Management trainings (182 graduates)
- FY 2019- 2020- Two EOC Activations (PSPS #1 & PSPS #2)
- 326 CERT Graduates
- Strength of OEM and cross agency collaboration
- Alert SCC (messages available in Spanish, English, Vietnamese)
- 39 Premise Use Agreements with schools
- 50 total pre-identified shelter sites
- Strengthened communication and liaison capabilities

Still, a Long Way to Go



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	Our emergency response is optimized through technology.

Quake Ready 2023

SUPPORTING OUR EMPLOYEES

- Established Continuity of Operations Plan
- Fully Operational Space for Emergency Operations and Contingency Operations
- Sustainable Emergency Public Information Officer (EPIO) Team
- Train All City Employees to Disaster Service Worker Standards

SUPPORTING OUR COMMUNITY

- Robust Community Emergency Response Team (CERT) Program
 - Graduates will continually augment their community's disaster preparedness capabilities
- LISTOS:
 - Preparedness program tailored to meet the individual needs of Spanish-speaking communities.
 - The program is delivered in a format that is both culturally and linguistically appropriate for the target population.

Opportunities

AB 291 (Chu)

Local Emergency Preparedness and Hazard Mitigation Fund (Sponsored by City of San Jose)

Status: Passed the Assembly Appropriations Committee on 1/23/20 and will be heard on the Assembly floor 2/20/2020

Creates a permanent funding source to support local government emergency preparedness efforts. Specifically, the bill:

- Establishes the Local Emergency Preparedness and Hazard Mitigation Fund.
- Requires Cal OES to establish a Commission with specified representatives to oversee funds.

Allocates funds in the following manner:

- 60% of revenue to local jurisdictions on a per capita basis with minimum funding levels.
- 25% to Operational Areas to establish a competitive grant process to support mitigation projects for the common benefit for two or more eligible local governments.
- 15% for high risk zones with vulnerable populations.

Requires a local government receiving funds to identify how the funds will be used and requires the locals to confirm these funds were used for that purpose.

Opportunities

2019 State Budget Allocation for San Jose

- Thanks to the leadership of **Assemblymember Kansen Chu**, with support from **Assemblymembers Ash Kalra, Evan Low**, and **Senator Jim Beall**, the City of San José received **\$5.5 million for emergency preparedness in the State Budget**.
- **\$2.5 million** of the funding will go to equipment for the new **San José Emergency Operations Center**.
 - This funding complements the November 2018 Measure T bond, which will fund the construction of Emergency Operations Center but is not able to fund furniture, fixtures, and equipment for the Center.
- **\$3 million** of the funding will go towards supporting the construction of the new **San José fire department training center**.

STUDY SESSION REVIEW

- Insights
- Challenges
- Strengths
- Needs

PUBLIC COMMENT

THANK YOU

POINT OF CONTACT FOR STUDY SESSION DESIGN

RAYMOND RIORDAN

DIRECTOR

CITY MANAGER'S OFFICE OF
EMERGENCY MANAGEMENT

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