Figure 1: Proposed Estimated Timeline

March 2020

- Return to Council with Proposed Contract Amendments to Implement Financial Relief
- Release RFP for Software Platform and/or Contract Administration

June 2020

• Return to Council for Authority to Negotiate and Execute Final Award of RFP Contract for Software Platform and/or Contract Administration

July- September 2020

- Negotiate with Tow Operators to Amend Tow Contract Agreements to Incorporate Software Platform and/or Contract Administration, Tow Service Model Improvments, Fee changes, and Term of Contract
- Return to Council with Proposed Amendments to Tow Contract Agreements to Incorporate Software Platform and/or Contract Administration, Tow Service Model Improvments, Fee changes, and Term of Contract
- Begin Implementation of new Software and/or Contract Administration
 and Pilot Program Launch
- Begin Transition of Tow Program from PBCE to SJPD

November 2020

- Transition of Tow Program from PBCE to SJPD Complete
- Release RFP for new City-Generated Tow Services Delivery Agreements

March 2021

• Return to Council for Direction to Negotiate and Execute Final Award of RFP Contract for new City-Generated Tow Services Delivery Agreements