

Shared Micro-Mobility Permit Program Update



Transportation & Environment Committee

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Program Overview

Devices

5,600 e-scooters

November 19, 2019

Trips

> 3 million trips since February 2018

Equity

> 700 low-income users

New Devices

Support a wider range of users in San José

E-Scooter Operators and Devices Permitted		
Operator	Date of Permit	Devices
Lyft	06/03/2010	900
Bird	06/10/2019	1,200
Lime	06/10/2019	2,300
Spin	08/16/2019	1,000
CLEVR	09/03/2019	200
Razor	Processing	+ 900

Safety & Parking

Vision Zero

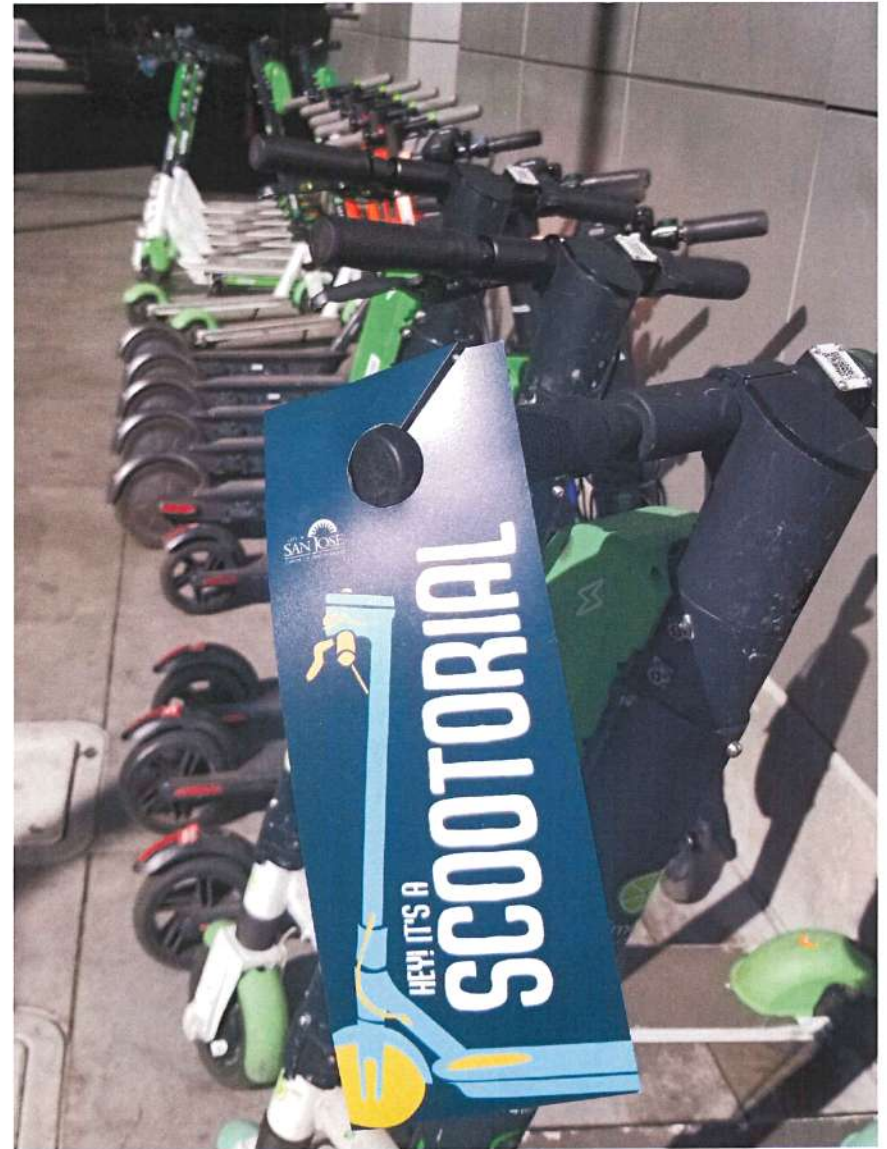
Seven crashes since April 2019, minimum to moderate injuries, one case involving a minor

- 12 mph speed limit cap citywide
- Product safety review
- ID verification to prevent minor riding

Parking

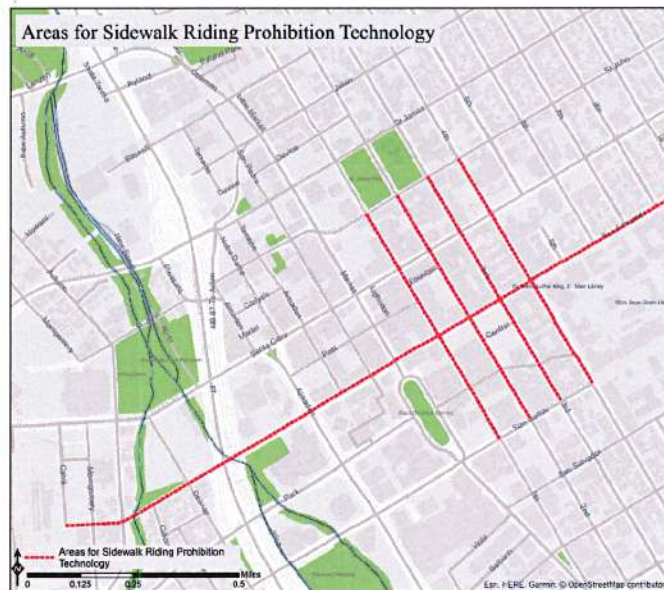
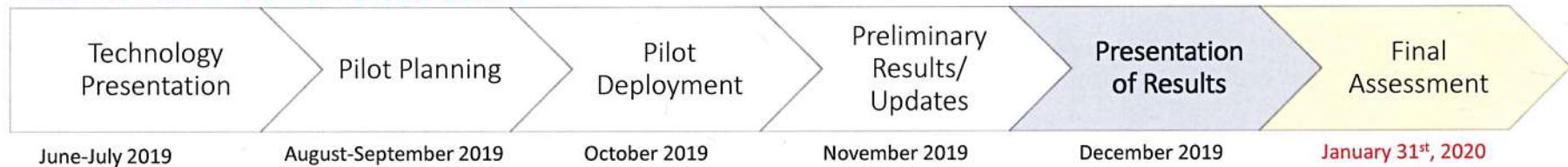
Approximately 94% of devices are parked appropriately per parking surveys

- Restrictive parking policies in areas of concern



Sidewalk Riding

Sidewalk Tech Pilot Evaluation Stages



Proposed Sidewalk Tech Enforcement Approach

Full Compliance

Operator becomes eligible to apply for fleet-size and speed limit increases in specific areas

Partial Compliance

Operator is not eligible to apply for fleet-size and speed limit increases

Non-Compliance

Operator deployment in most desirable market-share area will be restricted

Education & Outreach

- Parking etiquette
 - *Designated parking areas*
- Helmet use
- Minor riding
- Sidewalk riding
- Low-income membership
- Events and destinations
 - *Viva Calle*
 - *Transit/parking*



Program Management

*Developing tools
for planning & enforcement*

- **Data dashboards** for monitoring operations, enable enforcement, and facilitate planning
- **On-street support** for monitoring parking violations
- Collaboration with other cities to identify **best practices**

*From permit administration
to sustainable mobility*

- Integration with other modes
- Mode shift
- Accessibility



Questions/Comments

- **Sidewalk Riding Technology** – Do you agree with an incentive-based approach?
- **Parking** – Should San Jose pursue designated parking spaces for shared micro-mobility?

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