



# Animal Care and Services

*a Department of Public Works division*

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**MATT CANO**

*Director, Department of Public Works*

**JAY TERRADO**

*Interim Deputy Director*

**LORANCE GOMEZ**

*Interim Shelter Manager*

# Animal Care Center

50,000+ square feet

Opened October 2004

House approximately 18,000 animals per year

Provide: field services, adoptions, returning lost pets, euthanasia, rescue outreach, medical care, public spay/neuter clinic, licensing, permits

70 FTEs

Service contracts: Milpitas, Cupertino, Saratoga & Los Gatos



# Field Services

22,877 calls for service FY 18-19

Approximately 100,000 phone calls into Dispatch

Most common call types: stray dogs and cats, dead animals, humane investigations, barking, nuisances, standards of care, dangerous dogs

Work with District Attorney – animal related cases of cruelty, and animal fighting



# Field Services FY 18-19

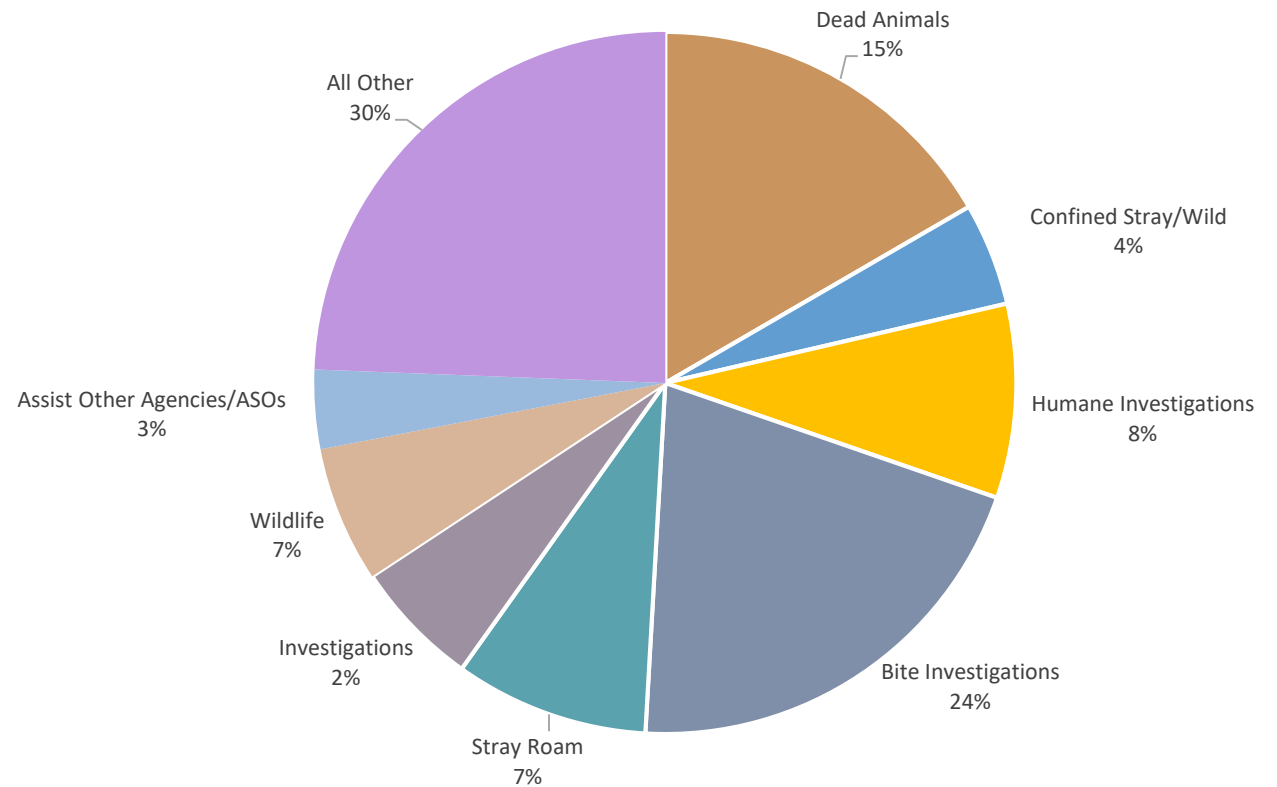
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Priority 1 calls - 3,641 calls

Priority 2 calls - 12,814 calls

Priority 3 calls - 6,422 calls

Calls for Service (ACS) FY 18-19





# Field Services

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# Shelter Services

## FY 18-19 Intake & care 18,589 animals

- 5,494 – dogs
- 10,497 – cats (5,500 were kittens)
- 1,168 – rabbits, guinea pigs, small mammals, birds, reptiles and small livestock
- 1,430 - wildlife

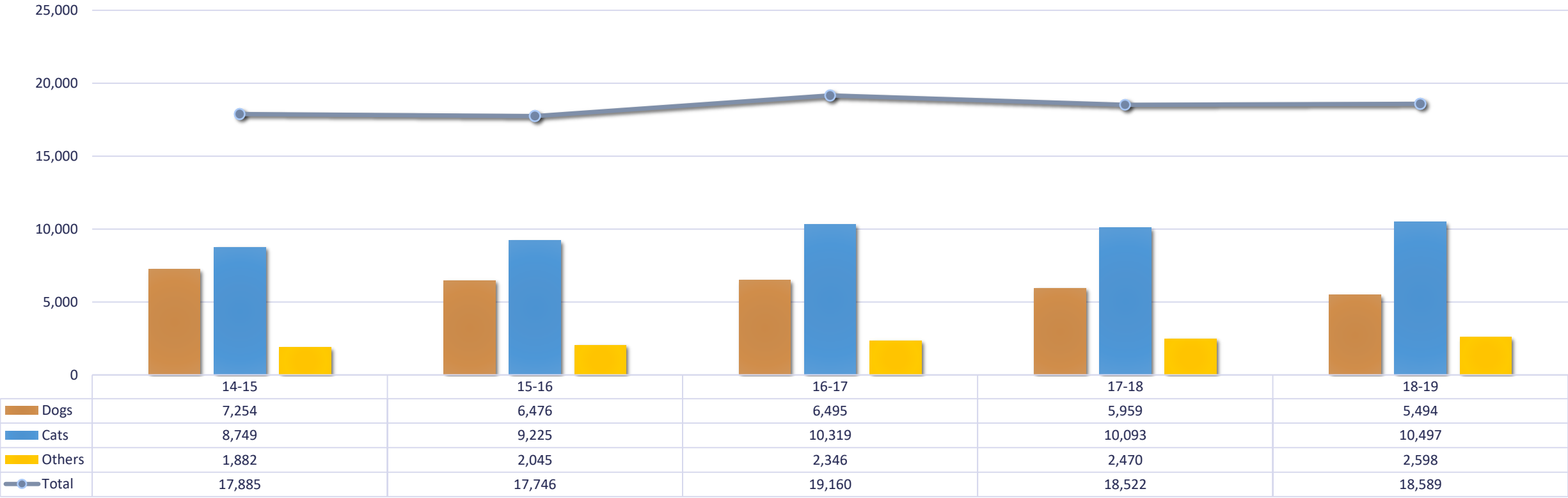
## Average Daily Population

- 600 – Summer months
- 200 – Winter months



# Shelter Services

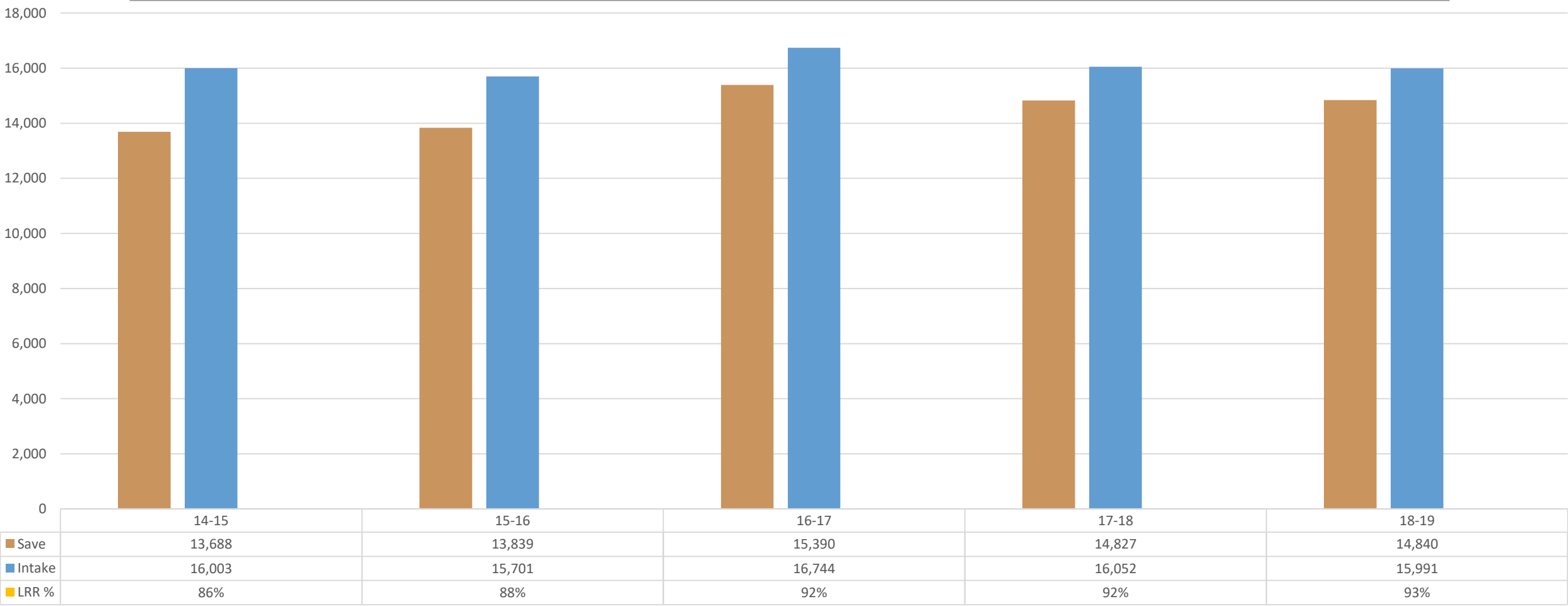
Animal Intake



Dogs Cats Others Total

# Live Release Rate (LRR)

Dogs and Cats Saved vs. Intake FY 18-19







# Medical, Administration, Fundraising, Marketing & Volunteers

- 2 medical clinics – public / internal
- Approximately 10,000 spay/neuter surgeries per year
- Licensing: process 65,000 licenses: \$1.6m/year
- 40% cost recovery: \$3.6m revenue, \$8m budget
- Gift Trust – Guardian Angel program





# Department of Public Works

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[www.sanjoseanimals.com](http://www.sanjoseanimals.com)

