#### Public Safety, Finance and Strategic Support Committee

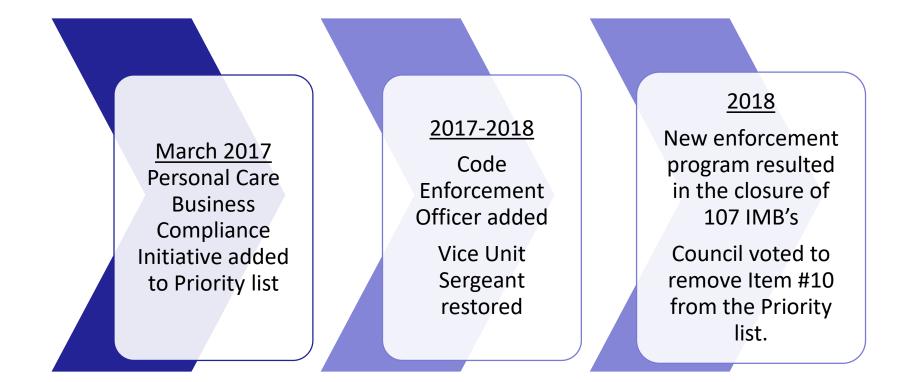
# Personal Care Business Compliance Initiative Follow-Up Report

October 24, 2019 Item: d (1)





## History – Illicit Massage Businesses







## **Direction from Council**

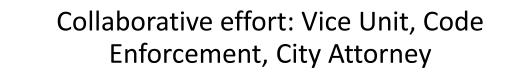
 Expand collaboration with non-profit providers and other leaders in the field to increase their participation in providing services to victims of HT during Vice operations on massage parlors.

 Report back to PSFSS on the progress of enacted massage parlor best practice interventions for HT survivors.





# Enforcement /Prevention and Intervention Program



Continued to conduct covert operations

Landlord Education Program

Partnering with Community Solutions & South Bay Coalition to End Human Trafficking





## **IMB Enforcement Efforts**

#### Last Reported

- 191 suspected IMBs were Identified
- 107 were closed

### September 2018 to September 2019

- 55 additional IMBs were identified
- 79 were closed

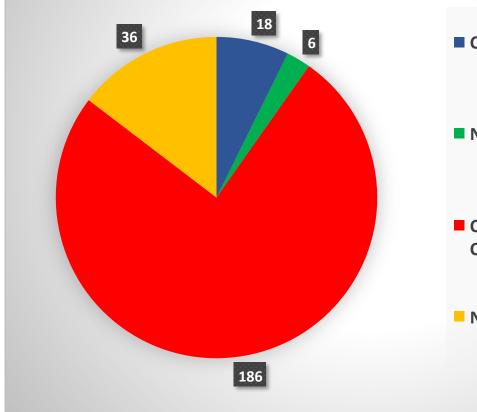
### <u>Totals</u>

• 246 identified 186 (75%) have closed.





#### CURRENT OPERATING STATUS OF MASSAGE BUSINESSES









# Activity From September 2018 to September 2019

### VICE UNIT

- 82 Covert Investigations
- 21 Landlord
  Education
  Meetings

### <u>CODE</u> ENFORCEMENT

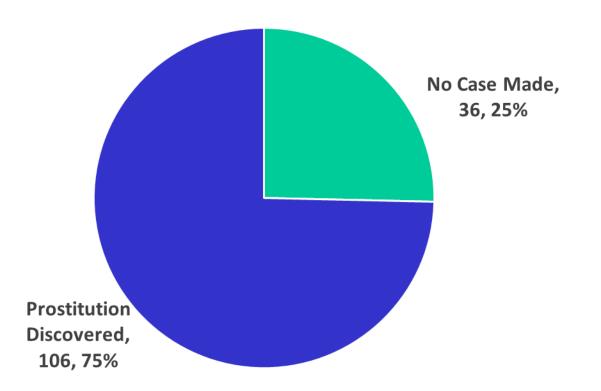
- 320 Inspections
- 51 Compliance
  Orders
- 30 Citations





## 142 Total Covert Operations 75% Offering Commercial Sex

SAN JOSE MASSAGE BUSINESSES INVOLVING COVERT INVESTIGATIONS

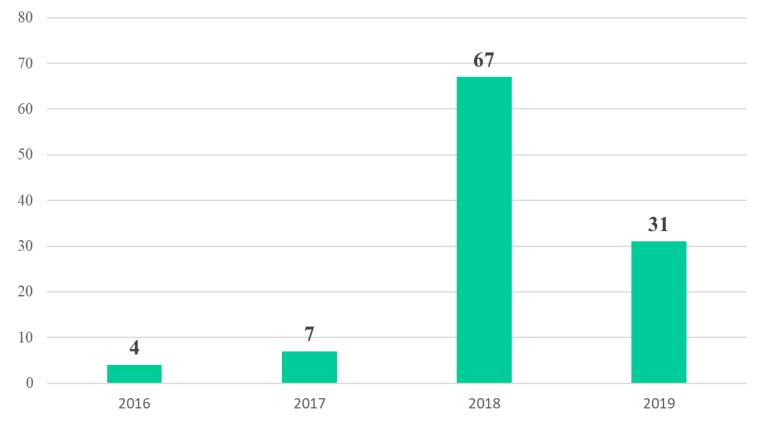






## **Improved Compliance**

#### San Jose Massage Permit Application Submissions







## **Trends: Salons Offering Commercial Sex**







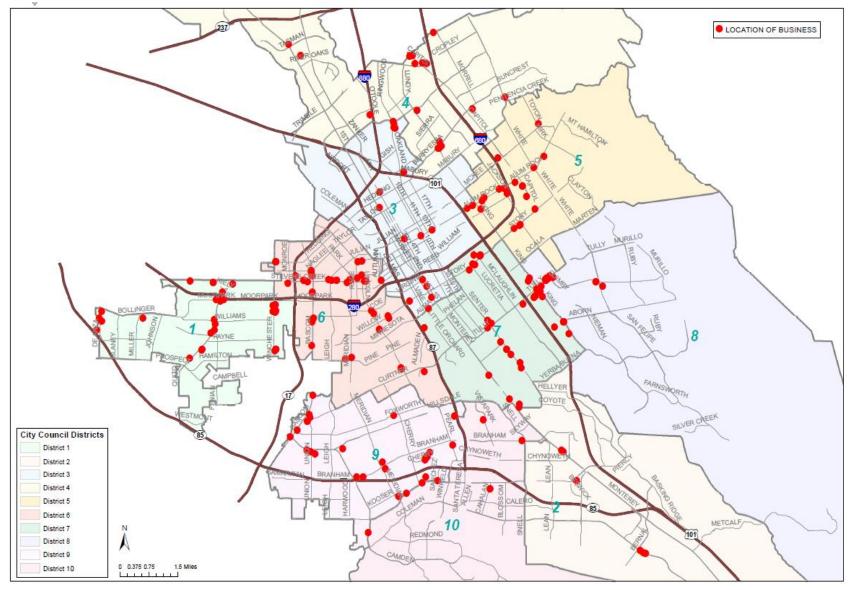
### **Hidden IMBs**







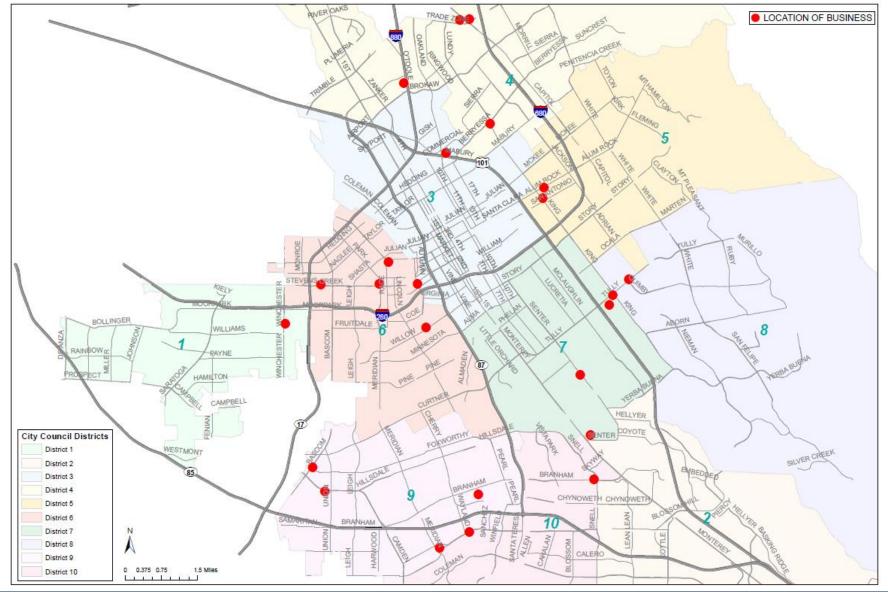
#### 246 Massage Parlors







#### **Post Enforcement - 24 left**





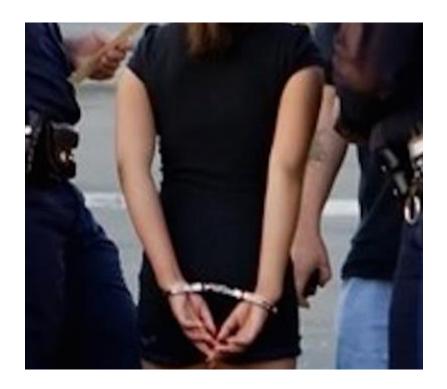


### **New Partnerships and Best Practices**





## The Vice Unit No Longer Arrests Sex Workers in IMBs



- Historically the Vice Unit makes arrests and issues citation.
- The incident is now documented and submitted to DA for review.
- Helps creates a less stressful environment for potential H.T. survivors to disclose.





## Vice provides brochures to HT victims

- Provided by ACCI
- Distributed at IMBs
- Closes language gap
- Provides resources HT survivors / 24 hours crisis hotline
- Promotes disclosure





🖐 Shelter









## **Advocates Respond to Vice Unit Ops**



- Community Solutions.
- Notifications are made in advance of planned operations.
- One officer will act as security & advocates provide services.





# Advocacy Services for Survivors of Human Trafficking

- Community Solutions serves as the Point Agency for human trafficking referrals in Santa Clara County.
- As part of partnership with Vice Unit, provides on-scene advocate support for identified potential victims
  - For the time period February to September 2019, advocates attended 6 operations at multiple locations, connecting with 19 potential survivors.
- Advocates can provide:
  - Immediate support regarding basic needs and safety including: shelter, food, clothing, safety planning, and linkage to legal service providers and other resources.
  - On-going case management, advocacy/accompaniment, and linkage to resources.





# Partnership with South Bay Coalition to End Human Trafficking

- Partnered with Sharan Dhanoa, Director of Strategic Development.
- Assisted in the drafting of the report "A Regional and Countywide Response to Illicit Massage Establishments."
- Ongoing discussion on regional approaches.





## **Collective Impact Approach - LEAP**



- Allows for County wide information sharing.
- Secure law enforcement database/searchable.
- San Jose 106 IMBs & owner information will be added in.
- Stops IMB migration to other jurisdictions.
- Help fight organized crime.
- Next phase education

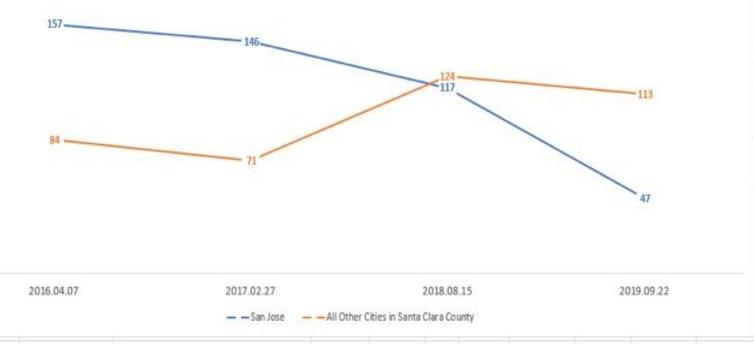




## **Trends and Patterns**

• Decrease in San Jose, increase in other SCC cities, recent dip

ACTIVE MASSAGE ESTABLISHMENTS - RUBMAPS

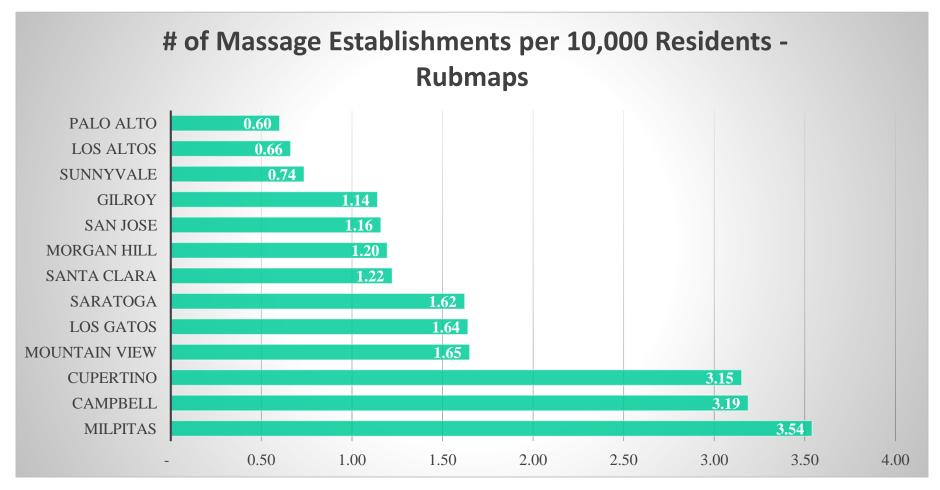


#### Source: Bassem Banafa, LLC, Retrieved September 2019





## **Trends and Patterns**



Source: Bassem Banafa, LLC, Retrieved August 2018





## Conclusion

- Our program has been successful.
- Continue to target IMBs using existing program & implemented best practices.
- Continue to collaborate with our nonprofit partners and provide resources to potential human trafficking survivors.
- Continue to develop the IMB LEAP system and educate local law enforcement.



