PUBLIC SAFETY

2019-2020 Proposed Operating Budget

OUTCOMES:

- The Public Feels Safe Anywhere, Anytime in San José

- Residents Share the Responsibility for Public Safety

CITY OF
SAN JOSE
CAPITAL OF SILICON VALLEY

PUBLIC SAFETY
Core Services

- Police

  - Crime Prevention and Community Education
  - Respond to Calls for Service and Patrol Support
  - Investigative Services
  - Regulatory Services

PUBLIC SAFETY
Core Services

- ## Fire Department

  - ### Emergency Response
  - ### Fire Prevention

PUBLIC SAFETY
Core Services

- City Manager's Office, Office of Emergency Management (OEM)
  - City-Wide Emergency Management

- Independent Police Auditor (IPA)
  - Independent Police Oversight

PUBLIC SAFETY
Program Samples*

Police

- Field Patrol
- 9-1-1 Call Taking and Police Dispatch
- Sexual Assaults
- Crime Prevention
- Traffic Enforcement
- Metro
- Homicide/Crime Scene
- Special Investigations
- Special Operations
- Gang Investigations

IPA

- Oversight of Police Misconduct Complaints and Public Outreach
- IPA Management and Administration

Fire

- Fire and Emergency Medical Services Response
- Fire and Emergency Medical Services Dispatch
- Special Operations (HIT, USAR, and ARFF)
- Fire Sworn Training
- Fire Cause Investigation
- Fire Safety Education, Review, and Inspections

OEM

- Emergency Management

* For a complete listing of programs, please refer to the 2019-2020 Proposed Operating Budget

CITY OF SAN JOSE
CAPITAL OF SILICON VALLEY

PUBLIC SAFETY
Expected Service Delivery

- Provide essential emergency services in a timely and effective manner

- Effectively investigate crimes and seek successful prosecution of suspects with a focus on aggravated assaults and burglary

- Continue to improve response time performance

- Continue regional all-hazard emergency management planning, training, and exercise

- Continue crime and fire prevention efforts

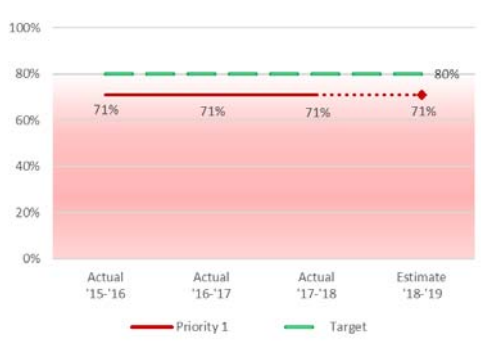- Provide a thorough and objective police misconduct complaint process
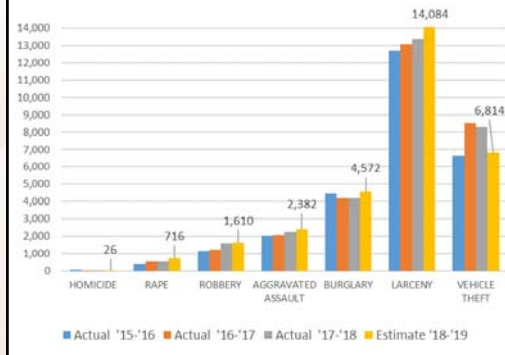
PUBLIC SAFETY
Performance Measure Dashboard

Initial Police Unit Response within 6 Minutes of Priority 1 Calls for Service (Life Threating)
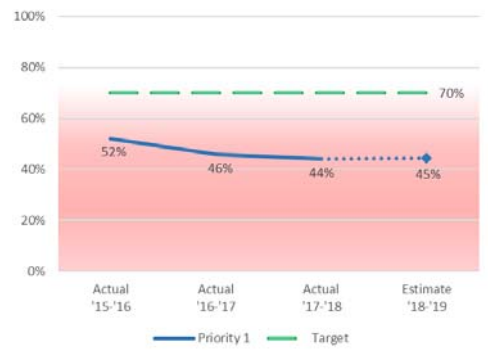
Initial Fire Unit Response within 8 Minutes of Priority 1 Calls for Service (Life Threating)
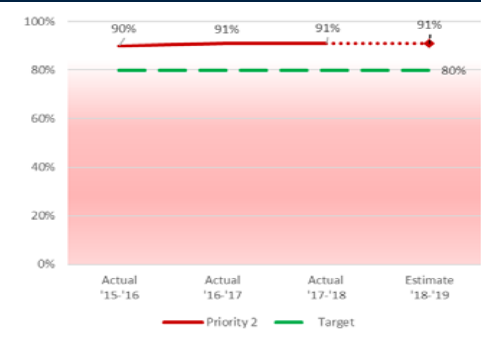

National Uniform Crime Reporting (UCR) Part 1 Crime Trends
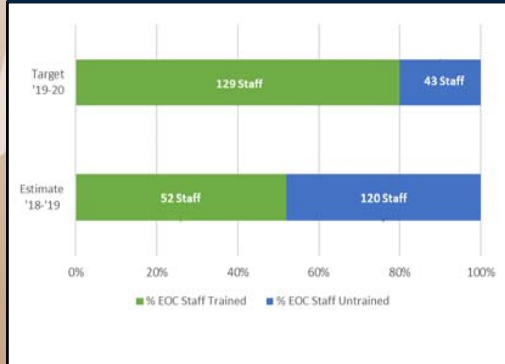

Initial Police Unit Response within 11 Minutes of Priority 2 Calls for Service (Crime in Progress or Just Occurred)

Initial Fire Unit Response within 13 Minutes of Priority 2 Calls for Service (No Lights and Sirens)

Emergency Operations Center (EOC) Assigned Staff Who Have Received Required Training

PUBLIC SAFETY
Budget Summary

Department	2018-2019 Adopted	2019-2020 Forecast	2019-2020 Proposed	% Change from Adopted
Police	$423,398,132	$443,823,781	$452,745,704	6.9%
Fire*	$230,859,623	$244,798,672	$246,223,447	6.7%
CMO* (OEM)	$2,936,389	$1,541,954	$4,456,361	51.8%
IPA	$1,436,199	$1,440,220	$1,440,220	0.3%
CSA Total	**$658,630,343**	**$691,604,627**	**$704,865,732**	**7.0%**
Positions	**2,498.72**	**2,495.72**	**2,530.24**	**1.3%**

* The Fire Department has additional funding in the Community and Economic Development City Service Area and the CMO-OEM has additional funding in Strategic Support.

CITY OF SAN JOSE
CAPITAL OF SILICON VALLEY
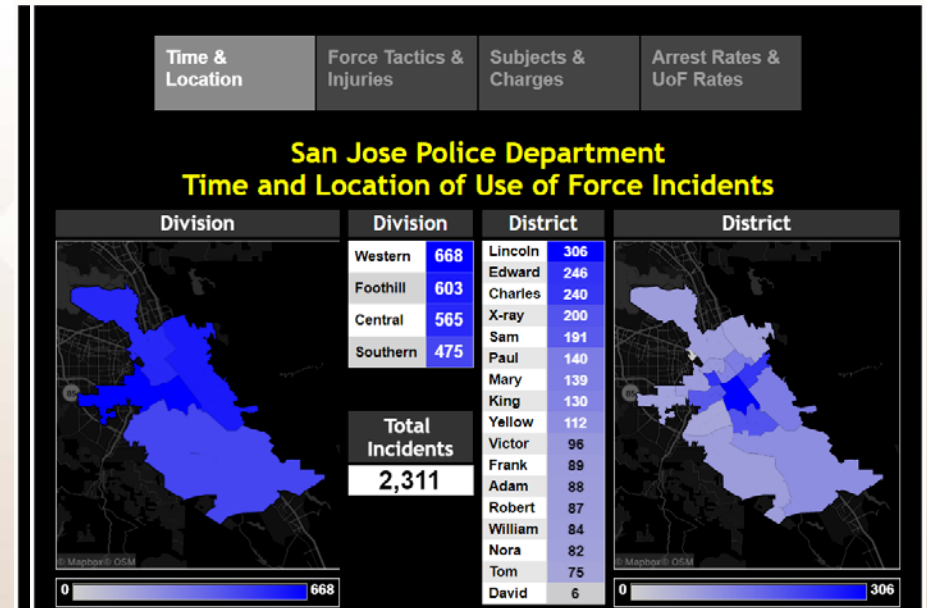
Proposed Budget Actions

Police

- Sworn Hire Ahead
- Recruiting & Backgrounding
- Public Records Requests
- Downtown Foot Patrol
- School Crossing Guard
- Data Crime Center Staffing
- 2018 Measure T Staffing
- NCRIC
- Interoperability Staffing

Proposed Budget Actions

Police

- 9-1-1 Call Center Study
- Communications Installation
- Use of Force Data
- Recruitment Staffing
- False Alarm Collections

Proposed Budget Actions

Fire

- Measure T Staffing
- Program Staffing Reorganizations
- Fire Protection Systems Compliance
- Response Time Data Analysis
- Relief Fleet Apparatus

Proposed Budget Actions

Office of Emergency Management

- EOC and DOC Personnel Training to Level II Credential

- Staff and Resource Support for the Community Emergency Response Team (CERT) Program

- Continuation of UASI Grant-Funded Positions

- Emergency Support Plans Funding
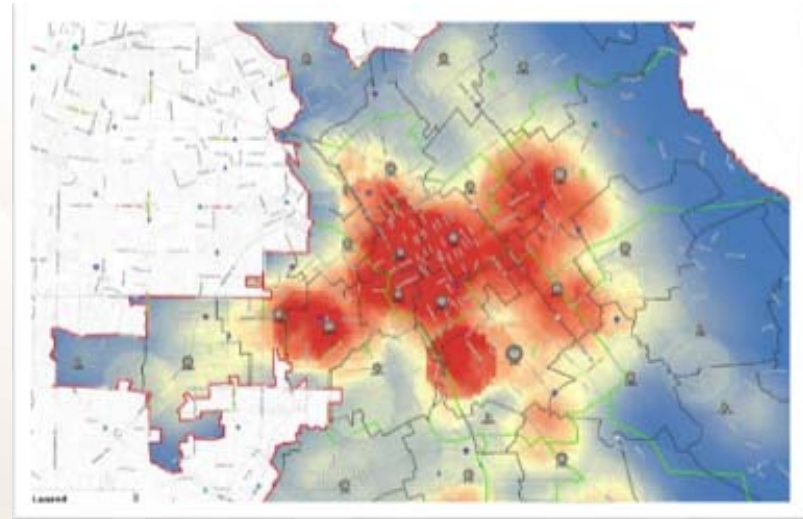
CSA Workplan Highlights - Police

- Deliver high quality police services in order to maintain a vibrant and safe community

- Provide effective and timely response to calls for service

- Effectively investigate crimes and seek successful prosecution of suspects

- Maintain a positive relationship with the community

- Invest in technology to gain efficiencies

CITY OF
SAN JOSE
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CSA Workplan Highlights - Fire

- Improve emergency response time performance and delivery of services

- Public information and education

- Improve responder safety

- Improve inspection performance

- Infrastructure investments (Measure T)

CSA Workplan Highlights - OEM

- Development of services, training, resource development, and process enhancements to prepare for small, medium, or significant emergencies

- Promote city-wide resilience efforts from all-hazards based on national standards for emergency management, homeland security, continuity, and critical infrastructure protection programs

Long-Range Acoustical Device (L-RAD)

CSA Workplan Highlights - IPA

- Launch new IPA dashboard incorporating a text-based survey, data visualizations, and the IPA Year End Report

- Coordinate with SJPD on implementing any agreements reached on expansion of IPA authority

- Distribute IPA publication *Student's Guide to Police Practices*

Supporting Major Initiatives Working Smarter with Technology

- Communications
  - Interoperability/SVRCS
  - FirstNet
  - NextGen/Text to 9-1-1

- Emergency Response
  - Dual Network Connectivity
  - Closest Unit Dispatch

- Data Analytics
  - Business Intelligence
  - Predictive Analytics
  - Use of Force
  - Data Crime Center

- Tools & Equipment
  - Fire Rescue & EMS

Equity and Outcomes Review of Selected Neighborhood/Community Services

- Recruitment
  - Diverse qualified candidate pool
  - Advancement Opportunities
- Standards of Coverage
  - Optimize response time performance
  - Needs-based resource deployment

- Outreach Efforts
  - Focused on youth and immigrant/minority communities
  - Public education and training including multi-lingual materials
- Community/Disaster Resiliency

CITY OF
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Summary

- Resources will continue to be focused on providing essential emergency services in a timely manner in order to protect life, property, and the environment

- CSA Partners will continue to look for efficiencies, leverage technology, and seek grant opportunities

PUBLIC SAFETY

2019-2020 Proposed Operating Budget

OUTCOMES:

- The Public Feels Safe Anywhere, Anytime in San José

- Residents Share the Responsibility for Public Safety

2019-2020 Budget Study Sessions