# JUVENILE FINE-FREE PILOT

Neighborhood Services and Education Committee

February 14, 2019



## Reducing/Removing Economic Barriers



- overdue fines from \$.50 to \$.25 per day
- the maximum overdue fine per item from \$20 to \$5
- processing fees for lost or damaged items from \$20 to \$10



- fine threshold for account access from \$10 to \$20
- access to public technology and online resources



• \$3 penalty fee for failure to claim a reserved item

Legacy

**Assumptions** 

Toward a Fine-free Future



## IMPACTS OF FINE-FREE PILOT: ACCESS

	INCREASES
New Juvenile & Teen Card Holders	5.5%
New Adult Card Holders	2.7%
Juvenile & Teen Card Holders (Total)	6.25%
Juvenile & Teen Card Holders with <b>Physical Materials</b> Checked-Out	8.3%

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## IMPACTS OF FINE-FREE PILOT: CIRCULATION

	INCREASES
Physical Materials Checked-out by Juvenile & Teen Card Holders	7.79%
Teen e-book/e-audiobook Checkouts (Overdrive)	38%
Juvenile e-book/e-audiobook Checkouts (Overdrive)	24%
Streaming/downloading Juvenile & Teen e-books/ e-audiobooks, Music & Movies (hoopla)	13%

#### IMPACTS OF FINE-FREE PILOT: DECREASED FINANCIAL BURDEN

Juvenile & Teen Card Holders with <b>Fines</b>	-8.89%
Fines on Juvenile & Teen <b>Accounts</b>	-7.31%



"Since we started the finefree program for youth, it feels like our community has come back to the branch." Initial Allocation to Fund Program: \$234,000

Midyear Revenue Projection: 50% and on target

Fines Waived: \$150,000+

**Potential Contractual Cost-savings** 

#### VOLUNTEER-AWAY / READ-AWAY YOUR FINES

2,914 volunteers

5,038 hours volunteered



\$90,440 fines removed from library accounts

3,141 children regained access

#### **BOOK REPLACEMENT PROGRAM**

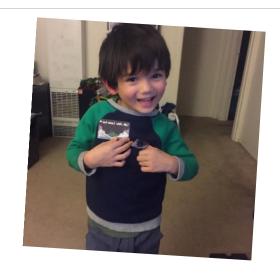
3,927 Items replaced

**\$84,422** total value

2,680 citizens regained access



# **Student Success Cards**





Library Card Campaign

**Account Enhancements** 







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