

# JUVENILE FINE-FREE PILOT

Neighborhood Services and Education Committee

February 14, 2019

### Reducing/Removing Economic Barriers



- overdue fines from \$.50 to \$.25 per day
- the maximum overdue fine per item from \$20 to \$5
- processing fees for lost or damaged items from \$20 to \$10



- fine threshold for account access from \$10 to \$20
- access to public technology and online resources



- \$3 penalty fee for failure to claim a reserved item

Legacy

Assumptions

Toward  
a Fine-free Future



## IMPACTS OF FINE-FREE PILOT: ACCESS

	INCREASES
New Juvenile & Teen Card Holders	5.5%
New Adult Card Holders	2.7%
Juvenile & Teen Card Holders (Total)	6.25%
Juvenile & Teen Card Holders with <b>Physical Materials</b> Checked-Out	8.3%



San José Public Library

## IMPACTS OF FINE-FREE PILOT: CIRCULATION

	INCREASES
<b>Physical Materials</b> Checked-out by Juvenile & Teen Card Holders	<b>7.79%</b>
<b>Teen e-book/e-audiobook</b> Checkouts (Overdrive)	<b>38%</b>
<b>Juvenile e-book/e-audiobook</b> Checkouts (Overdrive)	<b>24%</b>
<b>Streaming/downloading</b> Juvenile & Teen e-books/e-audiobooks, Music & Movies (hoopla)	<b>13%</b>



## IMPACTS OF FINE-FREE PILOT: DECREASED FINANCIAL BURDEN

Juvenile & Teen Card Holders with <b>Fines</b>	<b>-8.89%</b>
Fines on Juvenile & Teen <b>Accounts</b>	<b>-7.31%</b>



*"Since we started the fine-free program for youth, it feels like our community has come back to the branch."*

**Initial Allocation to Fund Program: \$234,000**

**Midyear Revenue Projection: 50% and on target**

**Fines Waived: \$150,000+**

**Potential Contractual Cost-savings**

## VOLUNTEER-AWAY / READ-AWAY YOUR FINES

**2,914**  
volunteers

**5,038**  
hours  
volunteered



**\$90,440**  
fines removed from  
library accounts

**3,141**  
children regained  
access



## BOOK REPLACEMENT PROGRAM

**3,927**  
Items replaced

**\$84,422**  
total value

**2,680**  
citizens regained access



## Student Success Cards



## Account Enhancements



## Library Card Campaign



