CITY OF
SAN JOSE
CAPITAL OF SILICON VALLEY

MINUTES OF THE
SMART CITIES AND SERVICE IMPROVEMENTS COMMITTEE

SAN JOSE, CALIFORNIA   **THURSDAY, MAY 3, 2018**

The Smart Cities and Service Improvements Committee of the City of San José convened in Regular Session at 1:32 p.m. in Committee Rooms 118-120, Council Wing, City Hall.

PRESENT: Councilmember Chappie Jones, Chair, Mayor Sam Liccardo, (1:38 p.m.); Councilmember Dev Davis, and Councilmember Johnny Khamis.

ABSENT: Councilmember Lan Diep, (Excused)

STAFF: Kip Harkness, City Manager's Office, Ed Moran, City Attorney's Office, Shireen Santosham, Mayor's Office, and Louis Osemwegie, City Clerk's Office.

REVIEW OF WORK PLAN

Upon motion by Councilmember Dev Davis, seconded by Councilmember Johnny Khamis, and carried unanimously, the Committee approved the Work Plan, and with the below listed actions were taken as indicated. (3-0. Absent: Liccardo, Diep.)

(1) **Development Services Process Improvements. (Planning, Building, and Code Enforcement, Fire, Public Works, Innovation & Digital Strategy.)**

Action: Deferred to June 7, 2018.

(2) **Access East Side. (Innovation & Digital Strategy/Library/Information Technology/Public Works.)**

Action: Dropped per April 18, 2018 Rules Approval. Added to 2018-2019 Workplan

(3) **Website Redesign. (City Manager.)**

Action: Moved from June 7, 2018 Meeting

CONSENT CALENDAR

There were none presented.

REPORTS TO COMMITTEE

(1)   Website Redesign. (City Manager).

Documents Filed: (1) Memorandum from Communications Director Rosario Neaves, dated May 3, 2018. (2) Staff presentation entitled, "Smart Cities & Service Improvements Committee: New Citywide Web Content Management System", dated May 3, 2018.

Deputy City Manager Kip Harkness, Communications Director Rosario Neaves, and Digital Communications Manager Astra Kredel offered a presentation and responded to questions.

Mayor Sam Liccardo joined the meeting at approximately 1:38 pm.

Councilmember Dev Davis sought to understand the website redesign and the ability of the Mayor and individual Councilmembers to update their own webpages.

Mayor Sam Liccardo probed for user experience improvement, user friendliness applications, and wondered if the City could adopt a new url like SanJosé.Gov or SanJosé.Cool

Councilmember Chappie Jones sought clarifications on policies in place concerning the number of clicks visitors to the website must go through to find information.

Public Comment: Blair Beekman offered comments on the website redesign.

Action: Upon motion by Councilmember Johnny Khamis, seconded by Councilmember Dev Davis, and carried unanimously, the Committee accepted the update to the Public Safety, Finance, and Strategic Support Committee Work Plan. (4-0. Absent: Diep.)

(2)   Facebook Live and Box Skills Pilot. (City Manager/City Clerk.)

Documents Filed: (1) Staff presentation entitled, "Smart Cities & Service Improvements Committee: Facebook Live & Box Pilots", dated May 3, 2018.

Deputy City Manager Kip Harkness, and Mayor's Chief Innovation Officer Shireen Santosham, offered a presentation and responded to questions.

Public Comment: Blair Beekman addressed the idea of Artificial Intelligence around the Box Skills Pilot and accountability practices. Dr. Roxanna Mirachi, (Education Researcher representing the Silicon Valley NAACP) questioned why comments from her blog post she had emailed to Committee members had been deleted from the City webpages.

Action: Upon motion by Councilmember Johnny Khamis, seconded by Councilmember Dev Davis, and carried unanimously, the Committee accepted the report. (4-0. Absent: Diep.)

(3)   Business Tax Update. (Information Technology/Finance.)

Documents Filed: (1) Staff presentation entitled, "Smart Cities & Service Improvements Committee: Business Tax System Update", dated May 3, 2018.

Deputy City Manager Kip Harkness, Finance Director Julia Cooper, I.T. Director Rob Lloyd, Finance Assistant Director Lisa Taitano, Revenue Management Deputy Director Rick Bruneau, Collection Senior Investigator Chris Domingue, and I.T. Project Manager Swati Ganesh offered a presentation and responded to questions.

Public Comment: Victor Sin (Santa Clara County Chapter Chair of the ACLU of Northern California) spoke to collecting the right amount to protect civil liberties. Blair Beekman offered comments on the idea of civil rights and civil protections and how to build a good, sustainable community process.

Action: Upon motion by Councilmember Johnny Khamis, seconded by Councilmember Dev Davis, and carried unanimously, the Committee accepted the update. (4-0. Absent: Diep.)

OPEN FORUM

Blair Beekman offered comments on the "Big Belly" project and data collection, as well as the need to talk openly about these.

ADJOURNMENT

Councilmember Chappie Jones adjourned the meeting at 3:19 p.m.

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Councilmember Chappie Jones, Chair
Smart Cities and Service Improvements Committee

CJ/lo

Access the video, the agenda and related reports for this meeting by visiting the City's website at http:/www.sanjoseca.gov/civiccentertv. For information on any ordinance that is not hyperlinked to this document, please contact the Office of the City Clerk at (408) 535-1266.

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