

FY 2017–18 Homeless Annual Report & Homeless Emergency Aid Program

San José City Council
November 27, 2018
Item 4.3

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Ending Homelessness

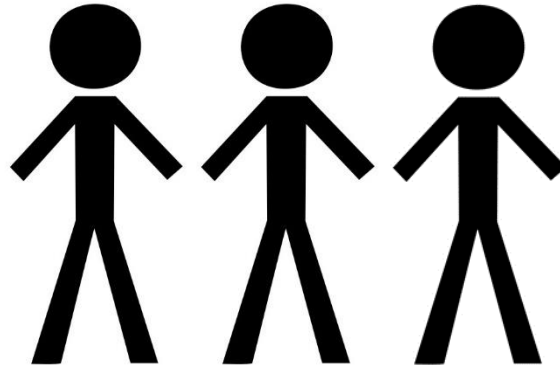
**Rare
Brief &
One-time**

Overview

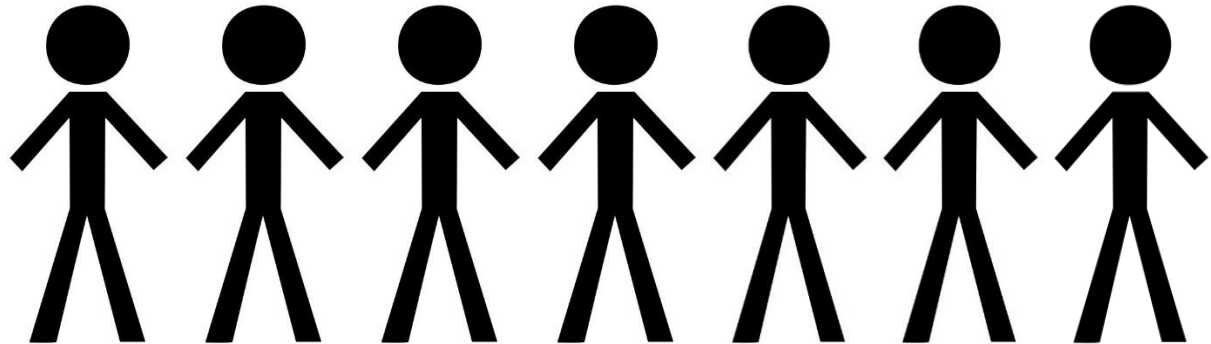
- 1. Strategic Plan**
- 2. Expenditures**
- 3. Housing Based Solutions**
- 4. Crisis Interventions**
- 5. Encampment Abatement**
- 6. Homeless and Emergency Assistance Program**

2017 San José Homeless Population

26%
Sheltered
(1,131)



74%
Unsheltered
(3,219)



Community Plan to End Homelessness in Santa Clara County 2015-2020

Total Permanently Housed

TOTAL **5,154**

2015  **1,212**

2016  **1,883**

2017  **2,059**

Community Plan to End Homelessness: Strategies

1

Disrupt the System

2

Build the Solution

3

Serve the People

Implementing the Plan



Housing Department Strategies

Disrupt

Build

Manage

**Coordinated
Entry
&
HMIS**

**Housing
Based
Solutions**

**Crisis
Interventions**

System Wide Benchmarks

95%

Rapid Rehousing Programs will exit to permanent home

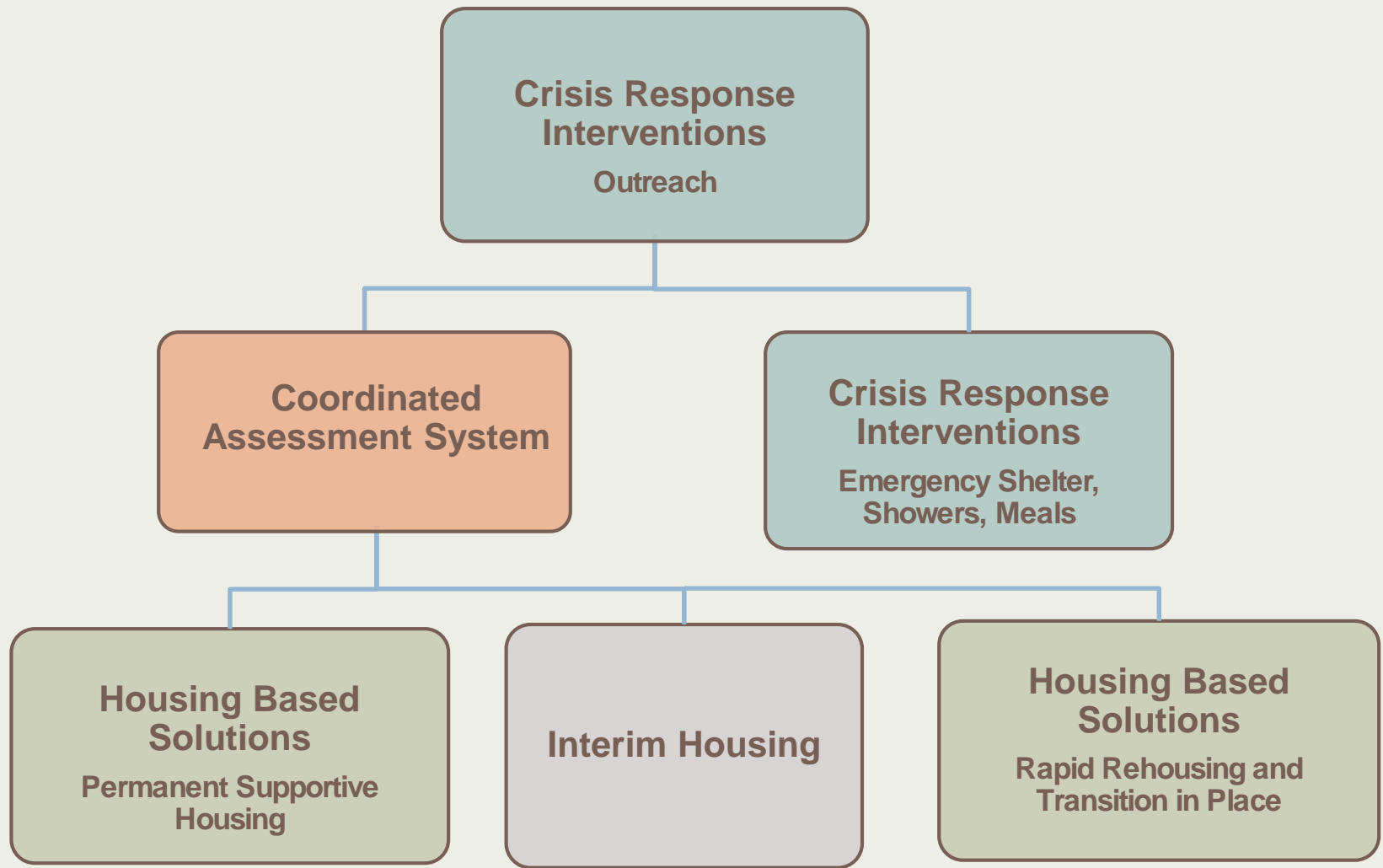
95%

Permanent Supportive Housing will maintain their housing

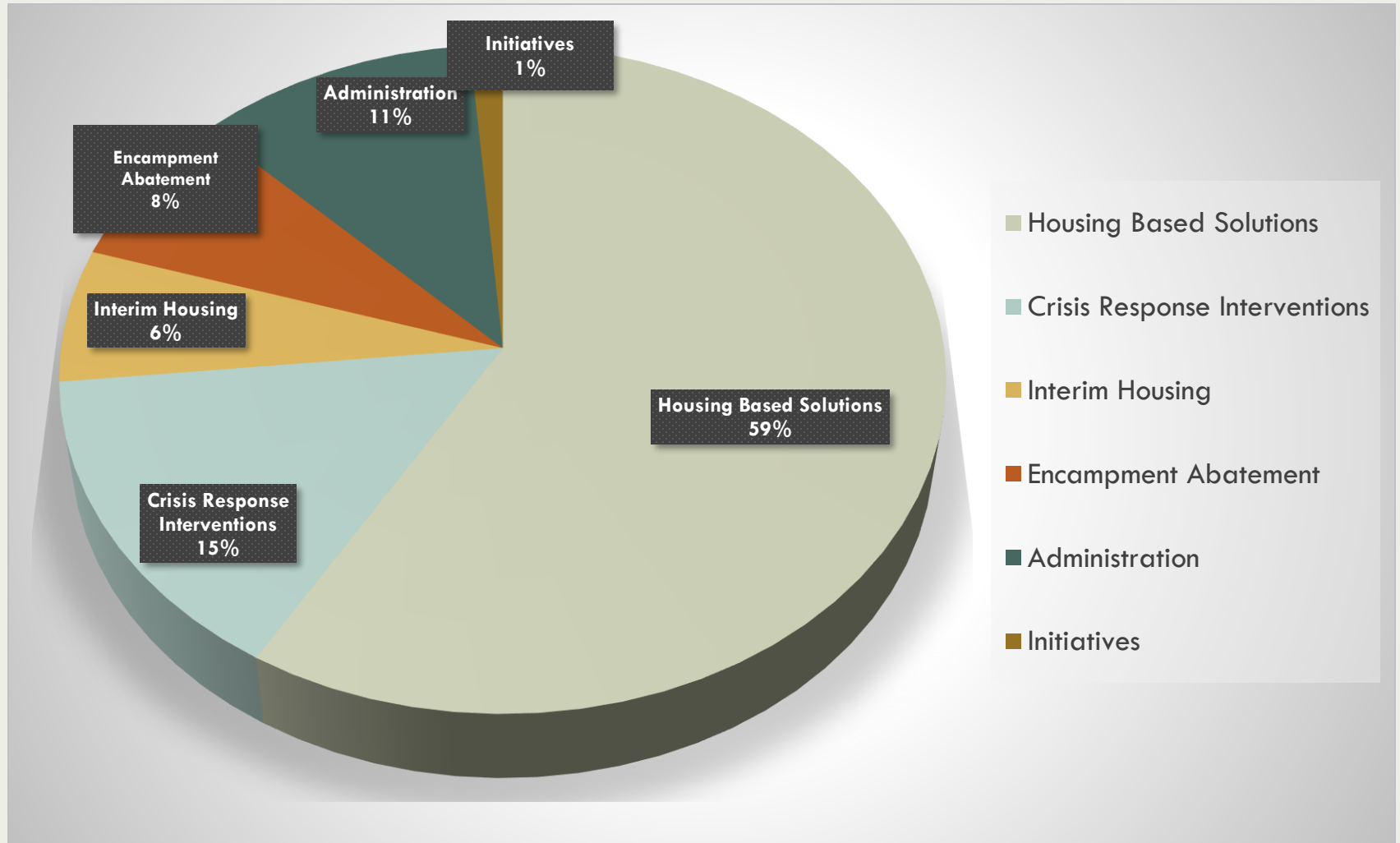
30%

Emergency Shelter will exit to permanent home

Supportive Housing Systems



Expenditures FY 17-18 = \$22 Million



Housing Based Solutions

Rapid Rehousing

1409 Households Served Countywide

COUNTYWIDE

- **\$16.5 M**
- **1256 San José Residents**

CITY INVESTMENT

- **\$4.6 M**
- **162 San José Residents**



73%
exited to
permanent
housing

Housing Development


2,857 PSH & Scattered Apartments

COUNTYWIDE

- **46** New apartments/beds (19 in SJ)
- Funded **817** PSH apartments (589 in SJ)
- **\$111** million

CITY INVESTMENT

- **16** New beds (Vermont House)
- Funded **409** PSH apartments
- **\$38.6** million



90%
maintained
housing

Shelter & Interim Housing

SHELTER

- **746 (684 SJ)** year round – countywide
- **609** seasonal beds
- **City Funded - 450** people served

INTERIM

- **46** rooms
- **40** individuals currently housed
- **11** exited

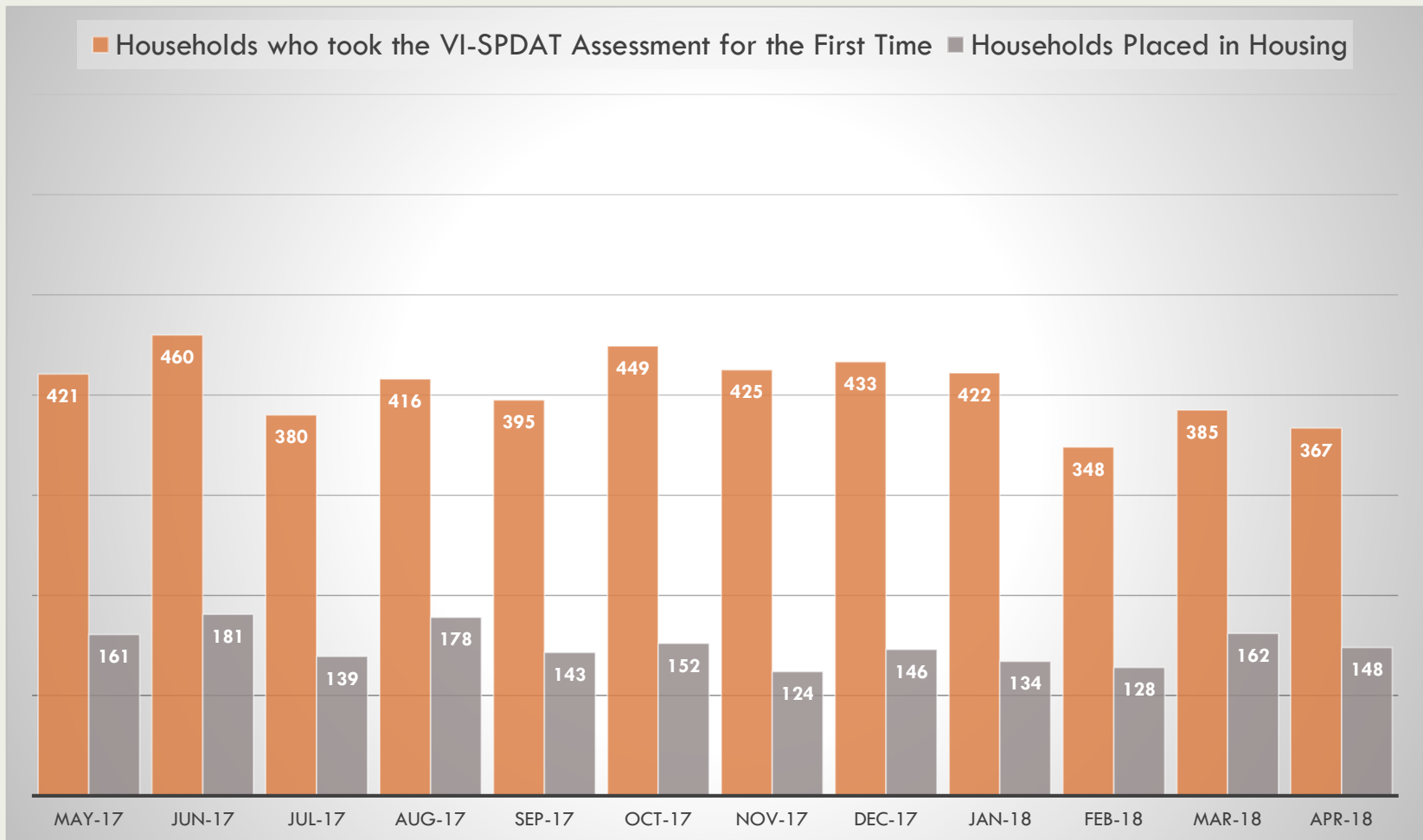


100%
exit to
permanent
housing



21%
exit to
permanent
housing

HHs Entering Coordinated Entry and Number of HHs Housed



Homeless Prevention

215 Households Served Countywide

COUNTYWIDE

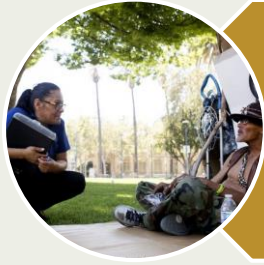
- **\$1.5 M**
- **163 Families & 52 individuals**
 - **San José Residents**
 - **100 Families**
 - **38 Singles**

CITY INVESTMENT

- **\$378 K**
- **71 Families**

Crisis Interventions

Crisis Response Intervention



326 People



956 People



5,100 calls

Abatelements

Encampment Abatements

PURPOSE

- **Environmental:** reduce trash in waterways
- **Community:** response to community concerns
- **Health and Safety:** mitigate public health and safety concerns

Before and After



Homeless Emergency Aid Program

Eligible Activities

- **Homeless Youth Set-Aside**
- **Services**
- **Rental Assistance or Subsidies**
- **Capital Improvements**
- **Other**

Community Outreach

6 Public Meetings

- **149** homeless people
- **65** service providers & homeless advocates
- **43** formerly homeless people

Community Feedback

Crisis Response Interventions

Essential Services (operating)	Essential Services (capital)
<ul style="list-style-type: none">▪ Winter shelters nightly or year round▪ Sanctioned encampments▪ Expand opportunities for women, families, DV▪ Safe parking for RV's and cars▪ More mental health resources▪ Transportation needs (gas vouchers, passes)▪ Employment training▪ No more encampment sweeps	<ul style="list-style-type: none">▪ Increase beds at rehab and mental health facilities▪ Rest stop trailers/resource hub▪ Expand mobile hygiene▪ Vans for outreach

Community Feedback

Housing Based Solutions

Operating	Capital
<ul style="list-style-type: none">▪ Motel/Hotel voucher program▪ Expand prevention programming▪ More rental assistance▪ Landlord incentives	<ul style="list-style-type: none">▪ Motel/Hotel conversion▪ Bridge housing▪ Purchase or lease vacant buildings for housing

HEAP – Housing Based Solutions

Examples	Amount	Estimated Households Served Until June 2021
Homeless Prevention	\$4,000,000	400
Youth Homeless Prevention	\$1,000,000	330
Landlord Incentives	\$400,000	400
Total Housing Based Solutions		\$5,400,000

HEAP – Crisis Response Intervention

Examples	Amount	Estimated People Served June 2021
Motel program	\$2,500,000	400
Safe parking	\$300,000	200
Overnight Warming Locations	\$650,000	1,000
Bridge Housing	\$2,200,000	120
Mobile hygiene trailer	\$100,000	2,000
Mobile rest stop	\$150,000	2,000
Outreach vehicle	\$35,000	NA
Total Crisis Response Interventions		\$5,935,000

HEAP Investment \$11,335,000

- **Housing based solutions = \$5.4 M**
- **Crisis Response = \$3.7 M**
 - **Interim housing = \$2.2 M**

HEAP Investment \$11,335,000

- **640 additional** capacity per year of emergency/interim opportunities serving **850** individuals or households
- Expand essential services for **2,000 people** per year
- Prevent homelessness for **365 households** per year

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