

# **FY 2017–18 Homeless Annual Report & Homeless Emergency Aid Program**

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**San José City Council  
November 27, 2018  
Item 4.3**

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# Ending Homelessness

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**Rare  
Brief &  
One-time**

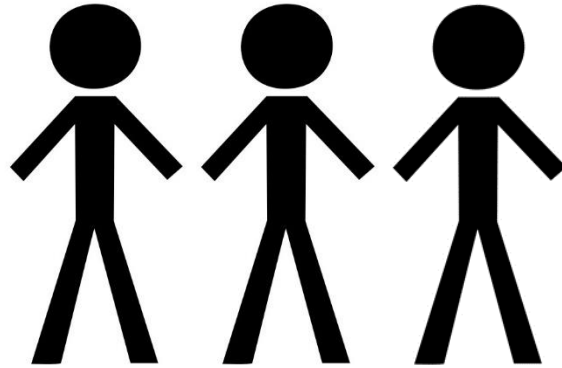
# Overview

- 1. Strategic Plan**
- 2. Expenditures**
- 3. Housing Based Solutions**
- 4. Crisis Interventions**
- 5. Encampment Abatement**
- 6. Homeless and Emergency Assistance Program**

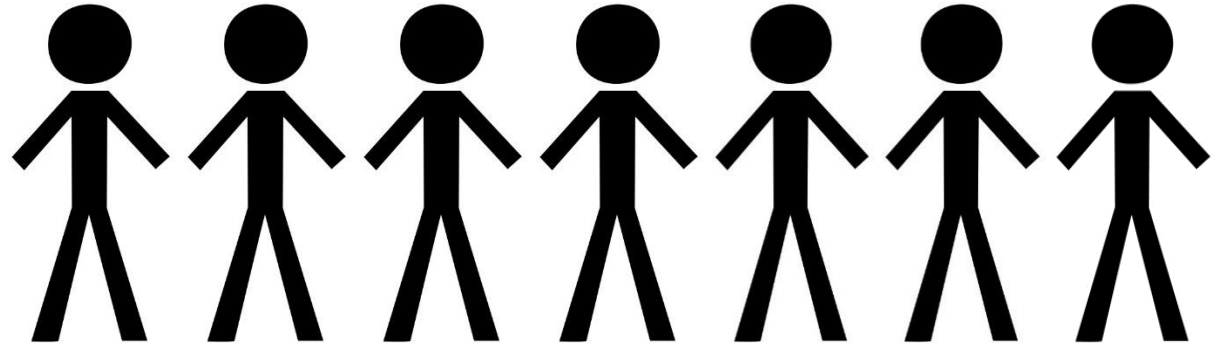
# 2017 San José Homeless Population

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**26%**  
**Sheltered**  
**(1,131)**



**74%**  
**Unsheltered**  
**(3,219)**



# Community Plan to End Homelessness in Santa Clara County 2015-2020

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## Total Permanently Housed

**TOTAL** **5,154**

**2015**  **1,212**

**2016**  **1,883**

**2017**  **2,059**

# Community Plan to End Homelessness: Strategies

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**1**

**Disrupt the System**

**2**

**Build the Solution**

**3**

**Serve the People**

# Implementing the Plan

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# Housing Department Strategies

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**Disrupt**

**Build**

**Manage**

**Coordinated  
Entry  
&  
HMIS**

**Housing  
Based  
Solutions**

**Crisis  
Interventions**



# System Wide Benchmarks

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**95%**

Rapid Rehousing Programs will exit to permanent home

**95%**

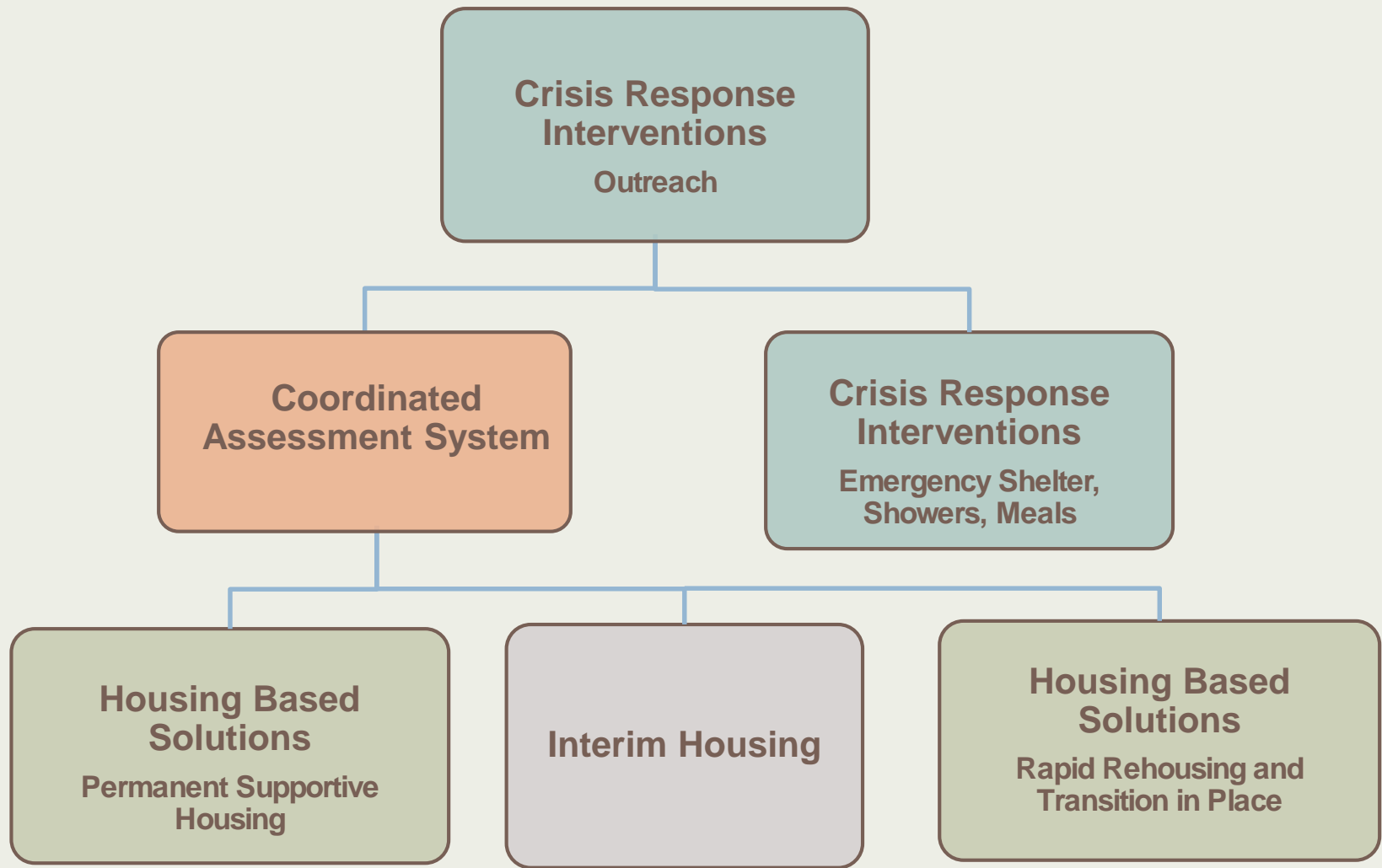
Permanent Supportive Housing will maintain their housing

**30%**

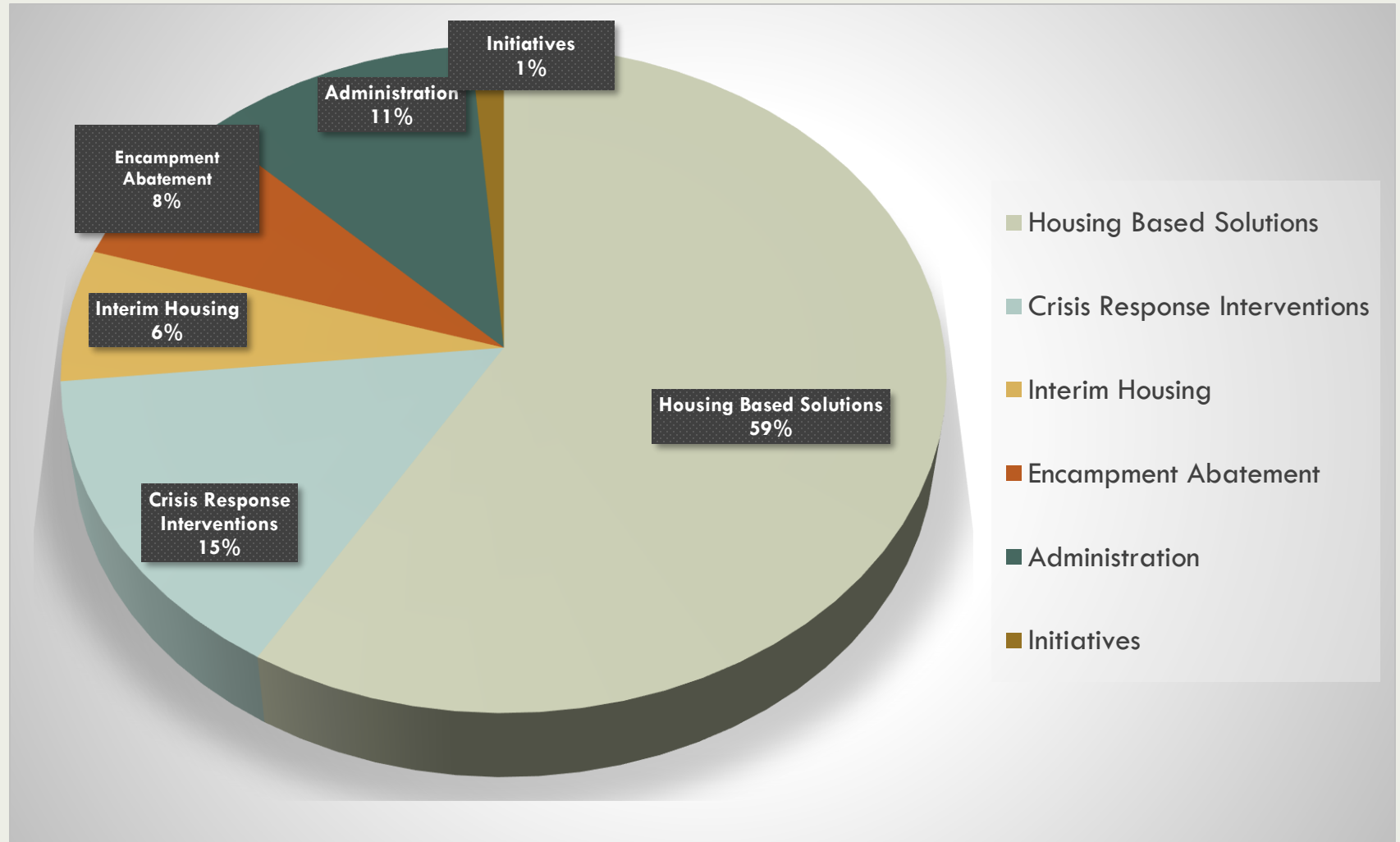
Emergency Shelter will exit to permanent home

# Supportive Housing Systems

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# Expenditures FY 17-18 = \$22 Million





# Housing Based Solutions

# Rapid Rehousing

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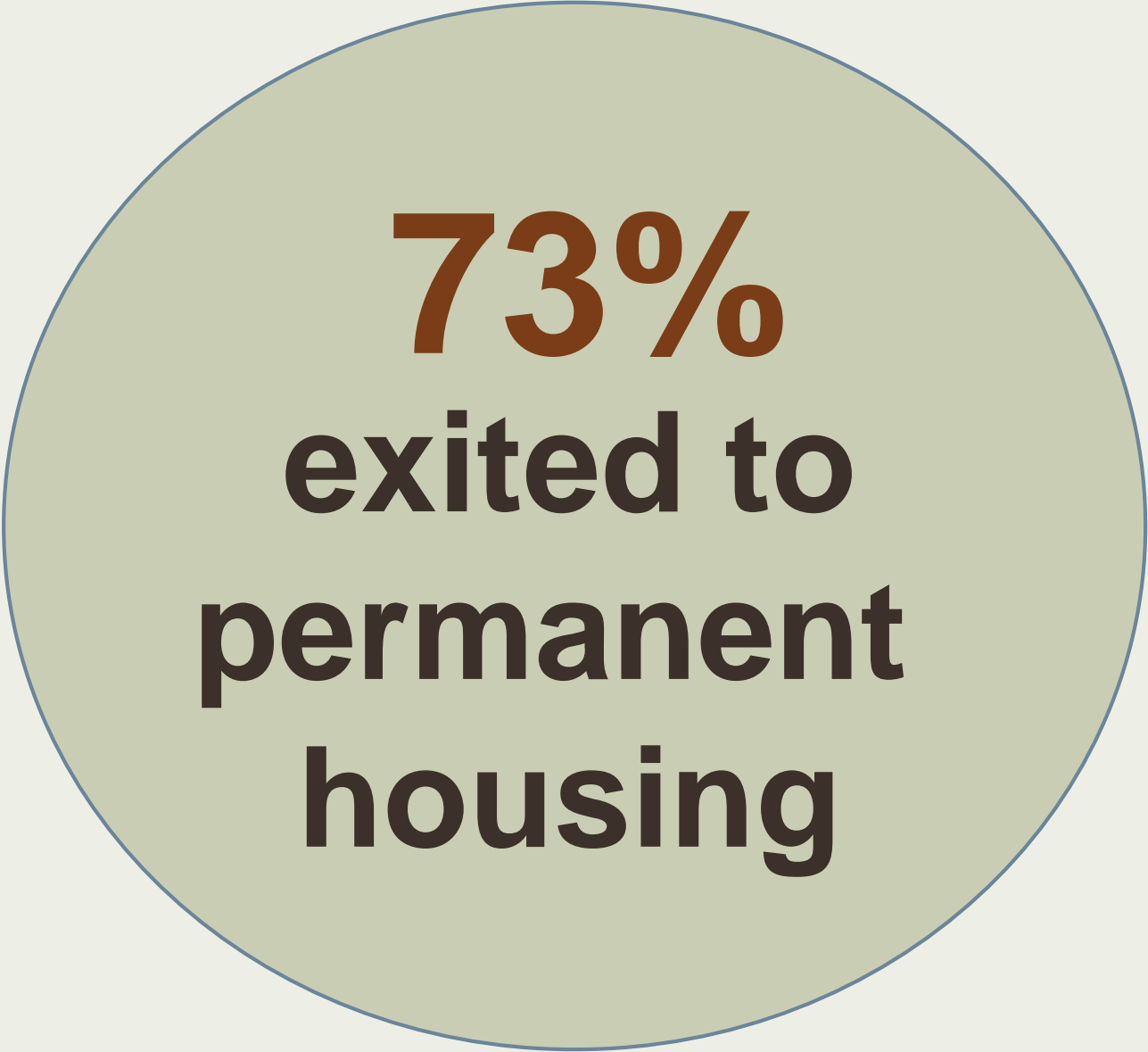
## 1409 Households Served Countywide

### COUNTYWIDE

- **\$16.5 M**
- **1256 San José Residents**

### CITY INVESTMENT

- **\$4.6 M**
- **162 San José Residents**



**73%**  
**exited to**  
**permanent**  
**housing**

# Housing Development

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## 2,857 PSH & Scattered Apartments

### COUNTYWIDE

- **46** New apartments/beds (19 in SJ)
- Funded **817** PSH apartments (589 in SJ)
- **\$111** million

### CITY INVESTMENT

- **16** New beds (Vermont House)
- Funded **409** PSH apartments
- **\$38.6** million



**90%**  
**maintained**  
**housing**



# Shelter & Interim Housing

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## SHELTER

- **746 (684 SJ)** year round – countywide
- **609** seasonal beds
- **City Funded - 450** people served

## INTERIM

- **46** rooms
- **40** individuals currently housed
- **11** exited

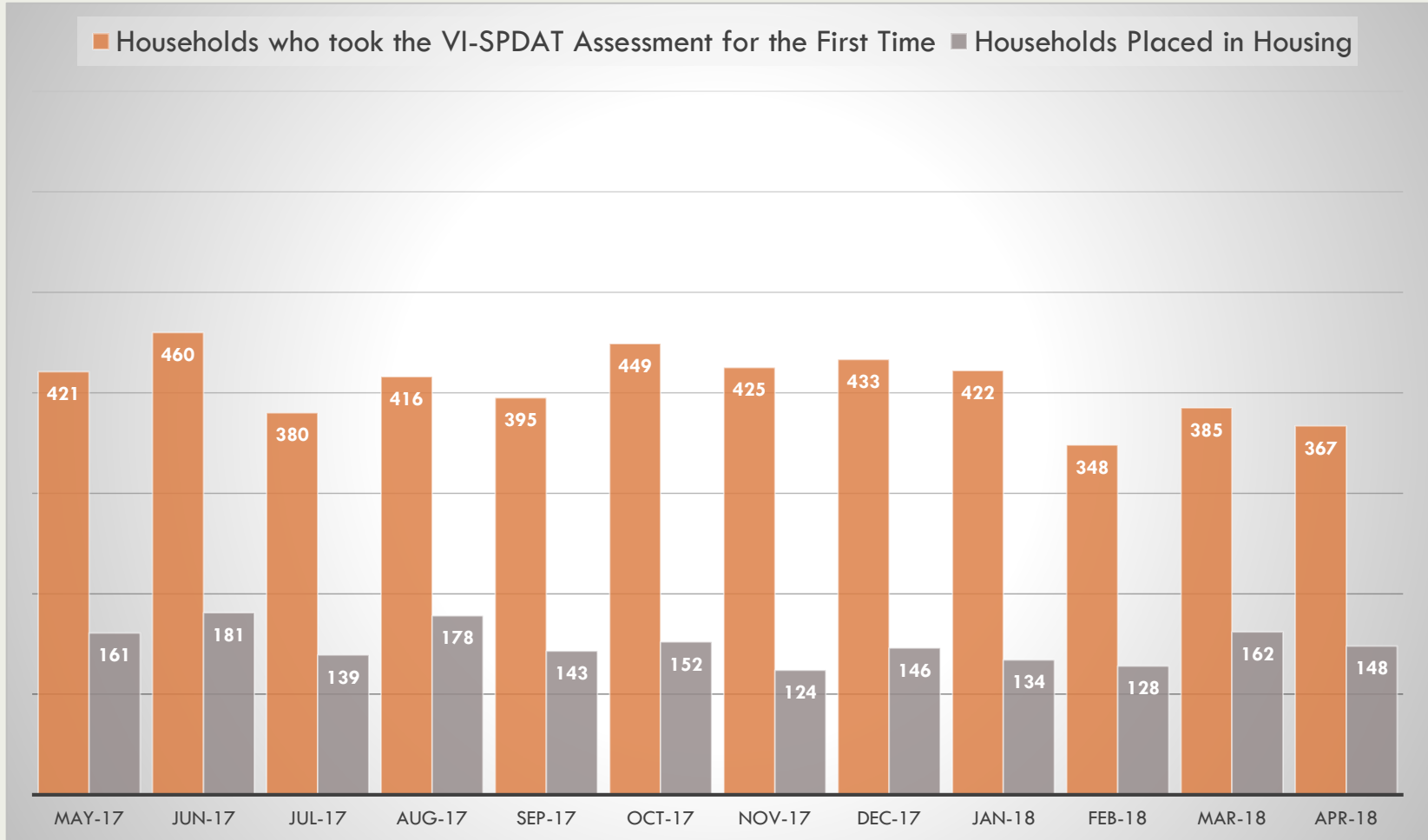


**100%**  
**exit to**  
**permanent**  
**housing**



**21%**  
**exit to**  
**permanent**  
**housing**

# HHs Entering Coordinated Entry and Number of HHs Housed



# Homeless Prevention

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## 215 Households Served Countywide

### COUNTYWIDE

- **\$1.5 M**
- **163 Families & 52 individuals**
  - ▣ **San José Residents**
    - **100 Families**
    - **38 Singles**

### CITY INVESTMENT

- **\$378 K**
- **71 Families**

# Crisis Interventions

# Crisis Response Intervention

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**326 People**



**956 People**



**5,100 calls**

# Abatelements



# Encampment Abatements

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## PURPOSE

- **Environmental:** reduce trash in waterways
- **Community:** response to community concerns
- **Health and Safety:** mitigate public health and safety concerns

# Before and After

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# Homeless Emergency Aid Program

# Eligible Activities

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- **Homeless Youth Set-Aside**
- **Services**
- **Rental Assistance or Subsidies**
- **Capital Improvements**
- **Other**

# Community Outreach

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## 6 Public Meetings

- **149** homeless people
- **65** service providers & homeless advocates
- **43** formerly homeless people

# Community Feedback

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## Crisis Response Interventions

Essential Services (operating)	Essential Services (capital)
<ul style="list-style-type: none"><li>▪ Winter shelters nightly or year round</li><li>▪ Sanctioned encampments</li><li>▪ Expand opportunities for women, families, DV</li><li>▪ Safe parking for RV's and cars</li><li>▪ More mental health resources</li><li>▪ Transportation needs (gas vouchers, passes)</li><li>▪ Employment training</li><li>▪ No more encampment sweeps</li></ul>	<ul style="list-style-type: none"><li>▪ Increase beds at rehab and mental health facilities</li><li>▪ Rest stop trailers/resource hub</li><li>▪ Expand mobile hygiene</li><li>▪ Vans for outreach</li></ul>

# Community Feedback

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## Housing Based Solutions

Operating	Capital
<ul style="list-style-type: none"><li>▪ Motel/Hotel voucher program</li><li>▪ Expand prevention programming</li><li>▪ More rental assistance</li><li>▪ Landlord incentives</li></ul>	<ul style="list-style-type: none"><li>▪ Motel/Hotel conversion</li><li>▪ Bridge housing</li><li>▪ Purchase or lease vacant buildings for housing</li></ul>

# HEAP – Housing Based Solutions

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Examples	Amount	Estimated Households Served Until June 2021
Homeless Prevention	\$4,000,000	400
Youth Homeless Prevention	\$1,000,000	330
Landlord Incentives	\$400,000	400
Total Housing Based Solutions		\$5,400,000



# HEAP – Crisis Response Intervention

Examples	Amount	Estimated People Served June 2021
Motel program	\$2,500,000	400
Safe parking	\$300,000	200
Overnight Warming Locations	\$650,000	1,000
Bridge Housing	\$2,200,000	120
Mobile hygiene trailer	\$100,000	2,000
Mobile rest stop	\$150,000	2,000
Outreach vehicle	\$35,000	NA
Total Crisis Response Interventions		\$5,935,000

# HEAP Investment \$11,335,000

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- Housing based solutions = **\$5.4 M**
- Crisis Response = **\$3.7 M**
  - Interim housing = **\$2.2 M**

# HEAP Investment \$11,335,000

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- **640 additional** capacity per year of emergency/interim opportunities serving **850** individuals or households
- Expand essential services for **2,000 people** per year
- Prevent homelessness for **365 households** per year

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