



2750 Monterey Road
San Jose, CA 95111

www.sanjoseanimals.com

 *San Jose Animal Care*

Department of Public Works

Animal Care Center

- 50,000+ square feet
- Opened October 2004
- House approximately 18,000 animals per year
- Provide: field services, adoptions, returning lost pets, euthanasia, rescue outreach, medical care, public spay/neuter clinic, licensing, permits
- 70 FTEs
- Service contracts: Milpitas, Cupertino, Saratoga & Los Gatos



Field Services

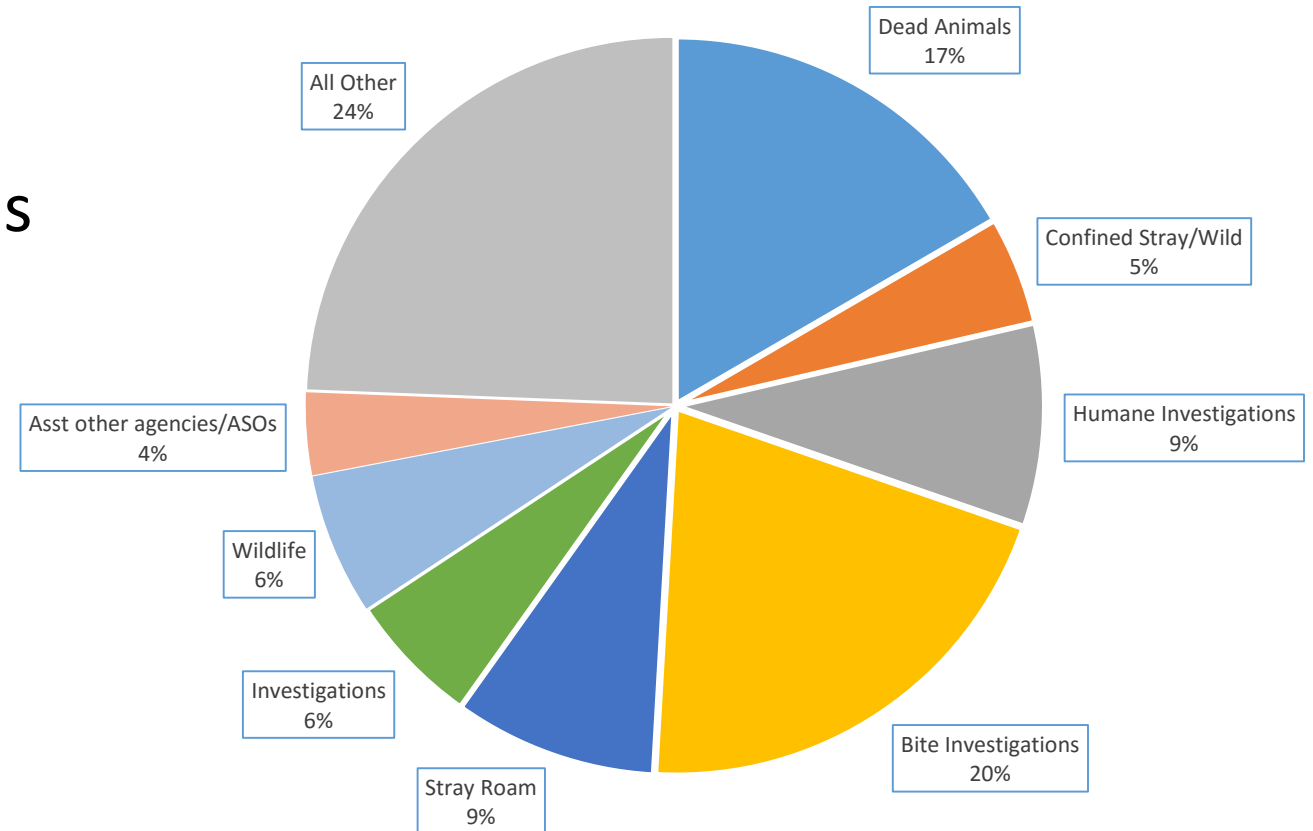
- 21,508 calls for service FY 17-18
- 100,000 phone calls into Dispatch
- Most common call types: stray dogs and cats, dead animals, humane investigations, barking, nuisances, standards of care, dangerous dogs
- Work with District Attorney – animal related cases of cruelty, and fighting



Field Services FY 17-18

- Priority 1 calls - 3,406 calls
- Priority 2 calls - 11,748 calls
- Priority 3 calls - 6,354

Top Calls for Service (ACS) FY 17-18

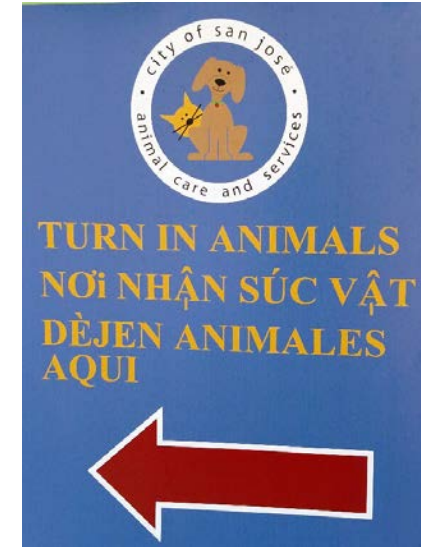


Field Services

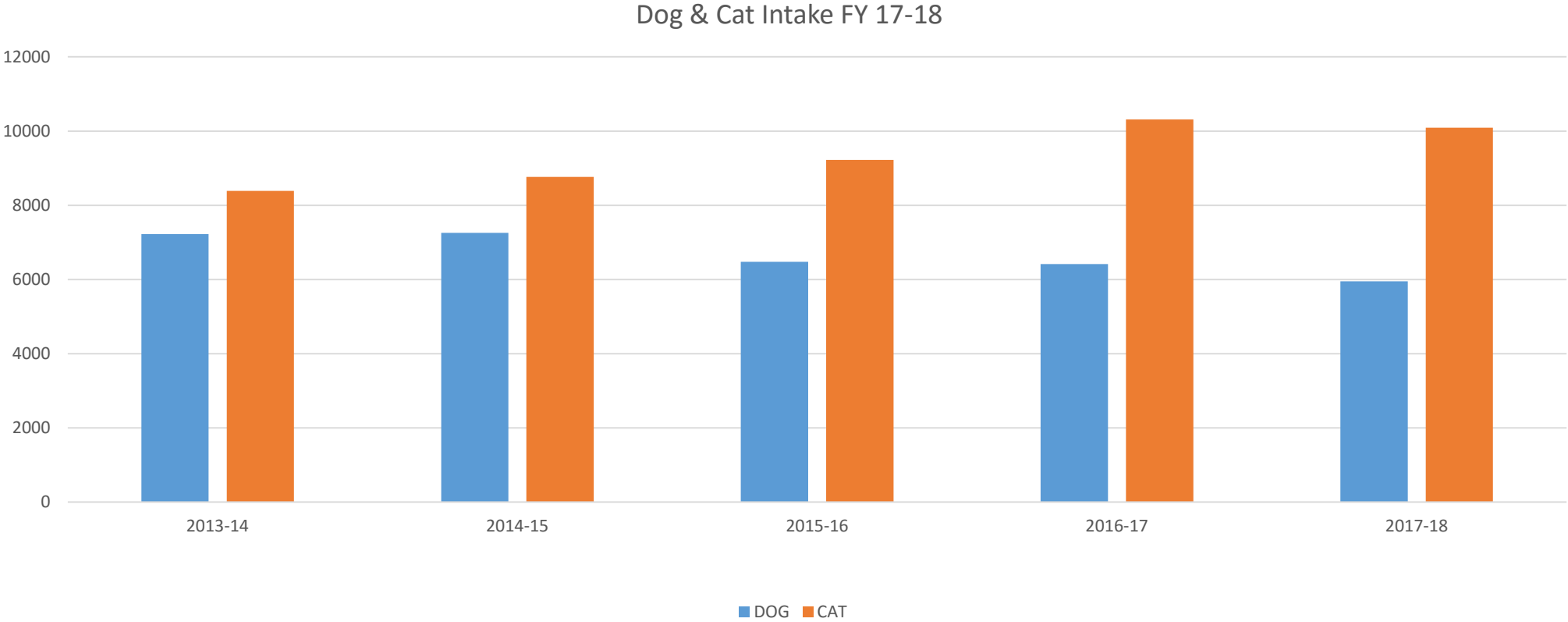


Shelter Services

- Intake & house approximately 18,000 animals per year
 - 6,000 – dogs
 - 10,000 – cats (5,500 were kittens)
 - 1,100 – rabbits, guinea pigs, small mammals, birds, reptiles and small livestock
 - 1,200 - wildlife
- Average Daily Population
 - 600 – Summer months
 - 200 – Winter months



Shelter Services



Live Release Rate (LRR)

- Measures percent of animals saved
- FY17-18 91%
 - 92% - cats
 - 94% - dogs
- National
 - <50% cats
 - 69% dogs
- How to succeed:
 - rescue groups & transports
 - s/n clinic
 - TNR / SNR
 - grants & donations



Medical, Administration, Fundraising & Marketing/Volunteers

- 2 medical clinics – public / internal
- Approximately 10,000 spay/neuter surgeries per year



- Licensing: process 65,000 licenses; \$1.4m/year
- 39% cost recovery: \$3m revenue, \$8m budget
- Gift Trust – Guardian Angel program





Q & A

Department of Public Works