San José-Santa Clara Regional Wastewater Facility Staffing Level and Training Status Report

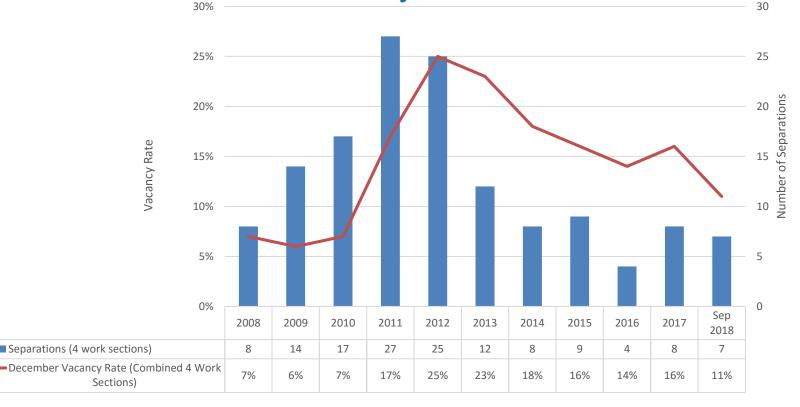
Transportation and Environment Committee October 1, 2018 Item 3



Delivering world class utility services and programs to improve our health, environment and economy

Environmental Services

RWF O&M Division Vacancy Rate





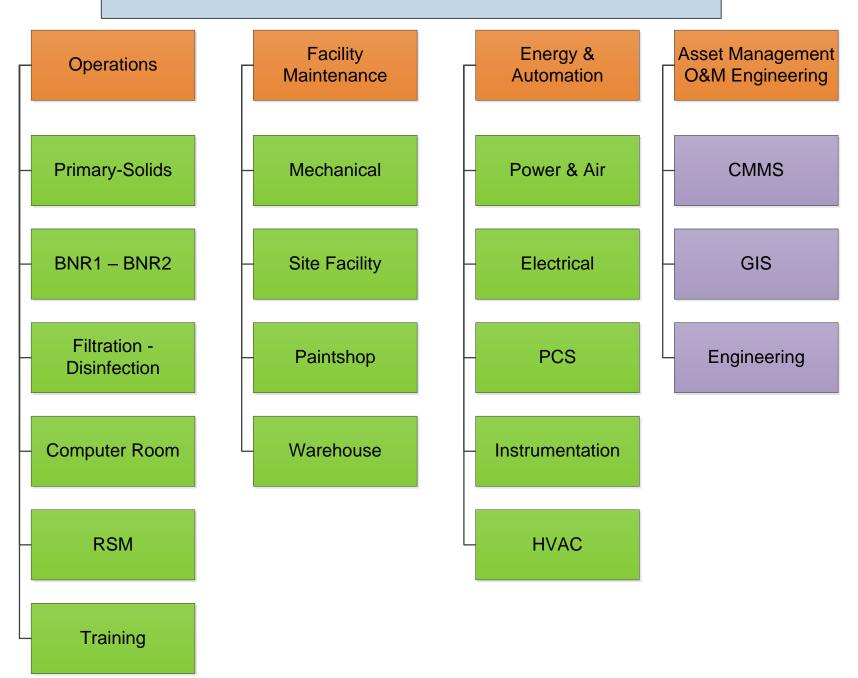
Ongoing Challenges

Critical wastewater facility positions hard to fill (Operators, Mechanics, Industrial Electricians)

\$1.4 billion dollar capital improvement program



RWF Wastewater Management



Staffing Model

- Build our own talent
- Add entry level wastewater attendant position
- Assist journey level positions
- On the job training
- Cross training opportunity thru rotation program



Outreach to Build the Future Workforce

Water Career Pathway Consortium

BAYWORK

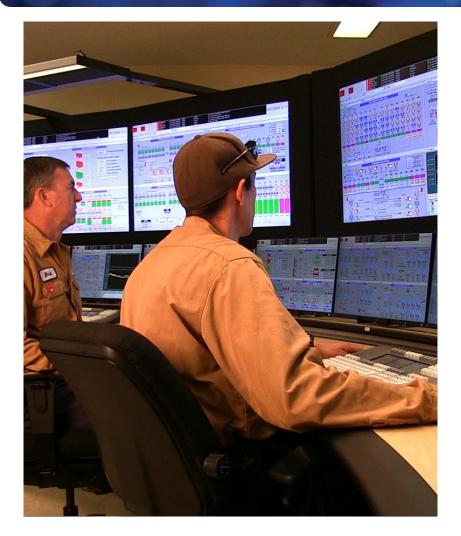
Evergreen Valley Community College





Facility Operations Training Program

- Customized wastewater operations training modules
- Headworks/Primary, biological nutrient removal, digester/DAFT, disinfection, filtration
- Training of new Operators cross training



Operator-in-Training (OIT)

- 18 months training program for entry level employees to obtain Grade II Operator certifications
- 8 OIT received Grade II in March 2018
- Next recruitment scheduled for Fall 2018







Mechanical Maintenance Training

- Training program for WW Attendants on basic mechanical skills
- Skills, Knowledge and Evaluations (25 items)
- Training module for new WW Mechanics (in progress)



Future training needs

- Evaluating additional job categories for training
- Planning and Implementation for various process shutdowns, flow diversions
- Start up and commissioning of new wastewater treatment process
- Development of SOPs and training modules for new process
- Shutdown constraints, risk evaluation, prepare contingency plans



Questions?

