

**ATTACHMENT B**  
**Outcomes for Services and Activities Serving Individuals and Families**

Agency	Project	Award Amount	Unduplicated Participants/Activities/Outcome	17-18 Goal	17-18 Actual
Portuguese Organization for Social Services & Opportunities (POSSO)	Senior Access and Health Support	CDBG: \$98,000	Unduplicated Participants - CDBG	92	130
			Unduplicated Participants - Total Program	1,334	1,373
			80% of participants utilizing the transportation service report improved quality of life because of greater socialization and resource utilization.	80%	94%
			80 % of senior participants receiving home delivered meals report improved health because of improved nutrition and nutrition knowledge	80%	88%
			Door to door transportation from location of participant to the Center or other supportive services (Unit of service is round-trip transportation service, from home to Center or other location and back home).	451	514
			Home delivery of hot meals (number of meals delivered (1 meal = 1 unit)).	5000	5823
The Health Trust	Meals On Wheels (for Seniors)	CDBG: \$185,000	Unduplicated Participants - CDBG	115	131
			Unduplicated Participants - Total Program	390	518
			Participants state that Meals On Wheels is somewhat or extremely important in helping them remain independent in their homes.	95%	100%
			Participants state that Meals On Wheels is somewhat or extremely important to their daily well-being.	95%	100%
			Participants state that the phone calls, driver visits, and other staff visits are extremely, very, or somewhat helpful in making them feel socially connected.	80%	80.8%
			Home delivered meals (# of meals)	20800	23723
			Social visits/wellness checks (# of visits/checks)	13520	15486
San José State		CDBG: \$50,000	Unduplicated Participants - CDBG	72	97
			Unduplicated Participants - Total Program	78	97

University Research Foundation	CommUniverCity Neighborhood Engagement		60% of participants who successfully complete the training program will demonstrate satisfactory or better proficiency in 3 or more of the key facilitation skill areas listed below.	0%	0%
			2 Hour Training sessions (Hours of leadership training provided (by participant))	72	126
			2.5 Hour Community conversations (Hours of participation in community conversations (by participant))	180	224
			Community event and presentation of results (Number of community events with presentation of results)	1	1
Somos Mayfair	Home Grown Talent: Creating Pipelines of Opportunity in East San José	CDBG: \$185,000	Unduplicated Participants - CDBG	182	266
			Unduplicated Participants - Total Program	322	562
			60% of participants will have increased their self-sufficiency by addressing a critical basic need.	60%	89%
			85% of participants will have increased their leadership skills and/or taken action in the community.	85%	PNDG%
			75% of participants in the economic opportunity pipeline will have increased their skill sets to position themselves for economic opportunities.	75%	94%
			Artists and Creators Professional/Leadership Training Program (20 participants will engage in the Community Engagement Program)	6	20
			Childcare Owners & Providers Training Program (24 participants will engage in training to deepen their knowledge of early child development)	14	29
			Safety Net Services Provision (160 Participants will access crisis and support services)	72	204
			Urban Agriculture Entrepreneurs Training Program (12 participants will engage in a training program that will build entrepreneurial skills)	3	38
			Leadership Development Training (125 Participants will engage in a 3-part series of leadership development workshops)	70	154
HomeFirst		CDBG: \$464,000	Unduplicated Participants - CDBG	385	612
			Unduplicated Participants - Total Program	385	612



	Citywide Outreach and Shelter	ESG: \$260,000	15% of project participants will exit to permanent housing destinations or temporary destinations (ES or Trans. Housing) and some institutional destinations.	15%	14%
		LMI: \$140,000	75% of clients enrolled in case management for at least 30 days and have access to rental subsidies will maintain permanent housing for 6 months.	75%	100%
			Outreach Contacts	1,410	3,152
			Person shelter days	10,556	11,625
			Case management sessions	1,000	1,012
			Number of calls and emails received and responded to within 48 hours	1,850	2,701
Downtown Streets Team	SJST Work Experience Program	CDBG: \$500,000	Unduplicated Participants - CDBG	80	68
			Unduplicated Participants - Total Program	80	68
			65% of participants who graduate from the program will retain employment for at least three months	65%	100%
			At least 10 participants who graduate from the program will be placed in permanent jobs identified in written agreements with business partners and retain employment for at least 3 months.	5	5
			Business Partnership Development (# of job placement agreements)	10	21
			Employment development (# of hours)	2,200	3,884
Law Foundation	Fair Housing Investigation and Education Services Collaborative	CDBG: \$400,000	Unduplicated Participants - CDBG	167	328
			Unduplicated Participants - Total Program	249	443
			80% of presentation participants will become more familiar with the laws governing fair housing	80%	96%
			75% of Complainants receiving legal services will improve the access or availability of housing	75%	94%
			Fair housing investigations (# of households)	40	59
			Screening of poor housing conditions and retaliation complaints (# of households)	40	64
			Survey of residents (# of households)	4	9
			Client brief services (# of cases)	80	83

			Legal representations (# of cases)	35	112
			Education and outreach (# of presentations)	34	55
Rebuilding Together	Emergency, Critical, and Minor Repair Program	CDBG: \$1,190,000	Unduplicated Participants - CDBG	196	196
			Unduplicated Participants - Total Program	260	268
			80% of households shall have improved safety conditions in their home	80%	95.7%
			80% of households shall have improved accessibility and/or mobility modifications in their home	80%	97%
			Number of urgent, safety and/or, accessibility/mobility repairs completed to ensure safe and decent living environment. One unit of service defined as one individual repair	801	1,632
			Number of limited rehabilitation repairs to address more substantial safety issues in the home to ensure safe, affordable, decent living environment. One unit of service defined as one individual repair.	12	135
Habitat for Humanity	Emergency, Minor and Limited Home Repair Services	CDBG: \$325,000	Unduplicated Participants - CDBG	45	47
			Unduplicated Participants - Total Program	49	51
			Participants surveyed will feel safer in their homes after participating in the project.	90%	93%
			The target response time from initial inquiry to initial site assessment will be one week.	90%	100%
			Number of Emergency or Minor repairs completed to ensure safe and decent living environment. One unit of service defined as one individual repair.	120	192
			Number of Limited Rehabilitation repairs to address more substantial safety issues in the home to ensure safe, affordable, decent living environment. One unit of service defined as one individual repair.	48	328
Bill Wilson Center	Rapid Rehousing and Supportive Services	ESG: \$440,000	Unduplicated Participants - ESG	285	119
			40% of clients served will gain or increase employment or non-employment cash income	40%	27%
			40% of clients served through emergency shelter and/or supportive services will exit to permanent housing destinations	40%	32%



			50% of clients served through emergency shelter and/or rapid re-housing and receiving on-going rental support will exit to permanent housing and maintain housing for 6 months	50%	56%
			70% of clients placed in permanent housing destinations will spend no more than half (50%) of their employment or non-employment income on rent.	70%	33%
			Intensive Case Management (# hours)	400	412
			Shelter Bed Nights	4,000	4,993
			Housing search sessions	400	112
			Deposit and rental assistance	12	9
PATH	Downtown Outreach Program	ESG: \$230,000 HALA: \$30,000	Unduplicated Participants - ESG	212	439
			75% of individuals engaged in services will complete a VI-SPDAT to identify individual's vulnerability and service prioritization.	75%	100%
			35% of clients contacted via street/encampment outreach who move from street to temporary destinations (Emergency Shelter or Transitional Housing), and some institutional destinations (e.g. foster care, long-term care facility).	35%	37%
			10% of clients contacted via street/encampment outreach will move from street to permanent housing destination	10%	18%
			Downtown assessment report (# of reports)	1	1
			Outreach contacts (# of duplicated face-to-face or telephone interactions)	1,500	2,303
			Engagement and assessment (# of unduplicated engagements and/or VI-SPDAT assessments)	88	439
			System navigation/case management (# of case management sessions and/or service linkages)	600	1,722
			Library staff trainings	4	4
Department of Community Services & Workforce	Housing Opportunities for Persons with AIDS	HOPWA: \$50,000	Unduplicated Participants – HOPWA	8	22
			80% of participants enrolled HOPWA participant's will have maintained or established housing as stated in the participant satisfaction survey.	80%	
			Rental assistance to low income individuals that are medically diagnosed with HIV/AIDS	36	31

Development of the County of San Benito			Food vouchers to 8 low income individuals with HIV/AIDS on a monthly basis.	84	159
			General dental assistance shall be provided to project participants.	8	17
The Health Trust	Housing Opportunities for Persons with AIDS	HOPWA: \$1,073,261	Unduplicated Participants – HOPWA	108	201
			90% of clients receiving TBRA will maintain permanent, stable housing during the measurement year.	90%	97%
			85% of clients receiving support services will obtain or maintain benefits and/or income during the measurement year.	85%	87%
			Support Services (number of duplicated clients receiving services)	123	435
			Permanent Housing Placement Assistance (number of duplicated clients)	42	37
			Tenant Based Rental Assistance (number of duplicated clients)	259	275