Attachment B Examples of Individuals Served by work2future

Youth Client 1

TW began his journey with work2future by taking advantage of and earning his customer service, ServSafe certificate. TW then went on take advantage of an advanced Certified Logistics Associate Training, which ultimately led to his work experience opportunity. TW became an associate at Bentek a manufacturing company. TW said one of the best experiences working at Bentek, was the staff around him was always willing to help. He appreciated their patience because he wanted to learn as much as he could. One of his lead supervisors was especially helpful and encouraged him to try new things. TW's interest in working with his hands started in High School. He enjoyed all the shop classes such as wood and metal. Working at Bentek provided him the perfect opportunity to continue is doing what he like to do the most. Another highlight for TW was meeting the Mayor of San Jose. He enjoyed a conversation with the Mayor because they have something in common, which is biking. TW said he shared some of his biking stories with the Mayor and the Mayor did the same. Overall, TW has had a few challenges in life however, it has not stopped his determination to achieve.

Youth Client 2

WD is a young adult with a child born in 2016. The child's arrival, coupled with the fact that WD was homeless, made it difficult for her to continue her education in Long Beach, CA. WD had to drop out of college and move around different housing options because they were not necessarily conducive for the healthy development of her child. To support the child, WD took a series of jobs, many of which were not permanent, and not of skilled-employment nature. Finally, WD went to the Bill Wilson Center and met Sai Ashraya (PeopleShores' community partner that works with the homeless population), WD was referred to the work2future program which she joined in mid-January and graduated in March. WD was selected to be a member of the second cohort of 8 employees at PeopleShores, WD is currently being trained on Microsoft Excel and Python programming. Once employed, WD will move to transition housing for her and her child. In a few months, WD says she can move to her own place. WD would like to pursue her passion in the areas of gaming software.

Adult Client

DP was referred to work2future for truck driver training. DP had previously worked in the trucking field but was just released from a 21 prison, wanting to get his life together. He had already been to the DMV to prepare for approval for training. D P showed himself to be extremely organized and willing to complete all the tasks related to being approved for training. DP took public transportation daily from San Jose to Watsonville to complete his driving training. Part of DP's positive attitude includes having supportive adult children who were eager

to see their dad succeed. work2future subsidized only part of the cost of traveling to Watsonville to get the necessary driving hours. DP came up with the remainder.

He passed all his physical and driving tests on the first try. DP's attitude was very positive, inspiring and resulted in a job with One Way Installations the moment he was eligible to be hired. Shortly after being hired and before receiving his first paycheck, the rent at his housing was increased accordingly due to his new employment. DP immediately came to work2future with his desire to retain his employment and was provided transportation assistance. The car was on loan to DP from his new boss at One Way Installations. DP has been working hard since he was hired and has maintained that patience and great attitude all along the process. As DP puts it "I am paying my bills and am a productive person in the community."