

San José Clean Energy

Professional Services Agreement for Data Management and Customer Call Center Services with Calpine Energy Solutions, LLC

**February 27, 2018
Item 3.3**

Key Terms

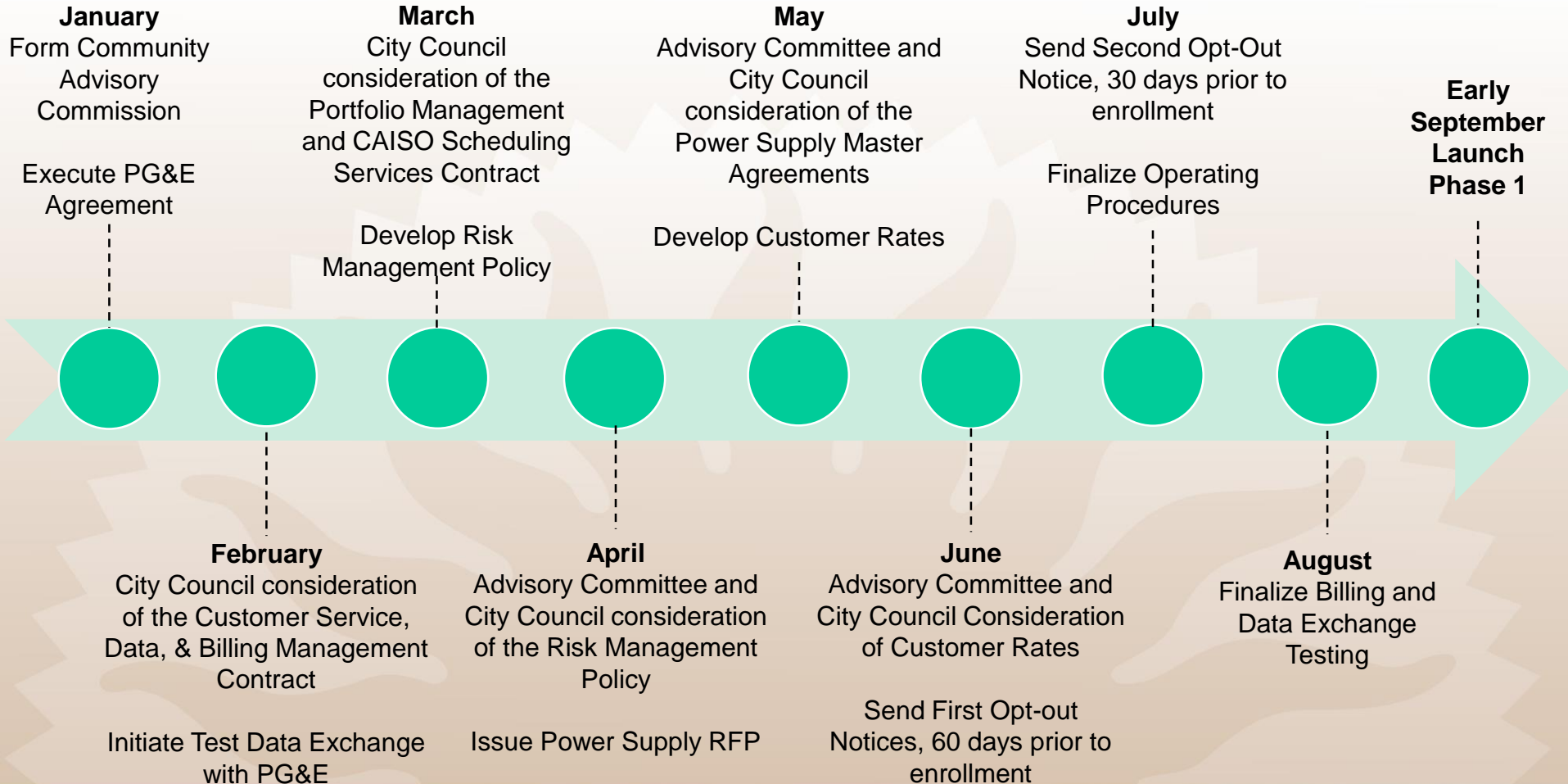
- Scope includes data management and customer call center services
- **Cost is \$1.10 per account per month**
- No obligation for payments prior to launch
- Maximum Contract Cost \$5.8M

Initial Term: March 2018-2020

Estimated Cost:

- FY17-18 \$0
- FY 18-19 \$2.5M
- FY19-20 \$3.3M (July 2019 - March 2020)
- Two 1-year extension options for \$4.95M

Key Activities to Support Launch



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Questions