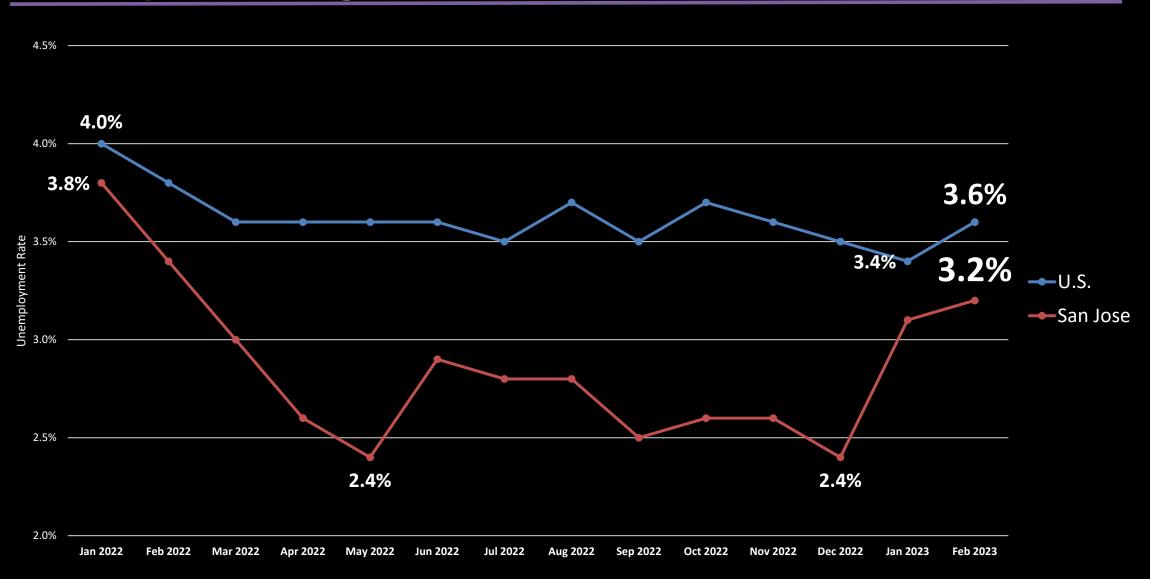
City Roadmap: Re-Employment and Workforce Development Status Report

CED Committee April 24, 2023 Item (d)3

Office of Economic Development and Cultural Affairs

Monique Melchor, Division Manager, OEDCA Sangeeta Durral, Senior Executive Analyst, OEDCA

San Jose Unemployment Trended Down in 2022 Ticked Up as 2023 Began



Changes to service delivery

- Shift to virtual services
- Move to Las Plumas
- On-boarded new service providers
- Roll out of In-School Younger Youth Program
- New community partnerships
- Co-enrollments, on-site physical presence and referrals

work2future Overview

- Met all WIOA performance standards
- State Designated High-Performing Workforce Board
- Focused on high-growth, high-wage jobs
- Priority Sectors Advanced Manufacturing, Healthcare, ICT, Business/Accounting, Construction
- Vast majority of clients have 2 or more barriers & 85% are BIPOC

Service Highlights

- Served 1,846 enrolled clients (WIOA 1,100 | SJ Works 746)
- 2,300 non-enrolled clients (online training, job readiness & rapid response workshops, job fairs)
- Contextualized training and education:
 - Occupational Skills Training
 - Paid work experience Youth and Adults
 - Online Training
 - o Pre-Apprenticeship Training, Non-traditional apprenticeships

Service Highlights (continued)

TRAINING EXAMPLES

- Health Care Medical Assisting, Phlebotomy and EKG combined
- Digital Literacy Google Suite, Office 365, plus Project Management
- Free access to over 5,000 online courses English and Spanish
- Youth Work Experience Medical and Dental Assisting, ICT
- Facebook (Earn & Learn) Digital Marketing skills, placed with a micro or small business.

Service Highlights (continued)

TRAINING EXAMPLES (continued)

- San Jose Works in coordination with PRNS 746 high school youth with 376 paid internships and 370 unsubsidized
- Resilience Corps Phase II 220 young adults
- Trades Orientation Program pre-apprenticeship 90 clients
- PG&E Power Pathway 20 clients

Looking Ahead

- Non -Traditional Apprenticeships: ICT and Advanced Manufacturing
- Healthcare Workforce Initiative
- Community Economic Resilience Fund Phase I twoyear research & planning project (SOMOS Mayfair, SVLG, Working Partnerships USA)
- Scale San Jose Works Entrepreneurship Program

Looking Ahead (continued)

- HVAC and CNC Machining training
- Childcare Support enable more adults to participate in training and/or work experience
- Job Fairs Eight through the year in various locations –
 San Jose City College and Mexican Heritage Plaza





City Roadmap: Re-Employment and Workforce Development Status Report

CED Committee April 24, 2023 Item (d)3

Office of Economic Development and Cultural Affairs

Monique Melchor, Division Manager, OEDCA Sangeeta Durral, Senior Executive Analyst, OEDCA