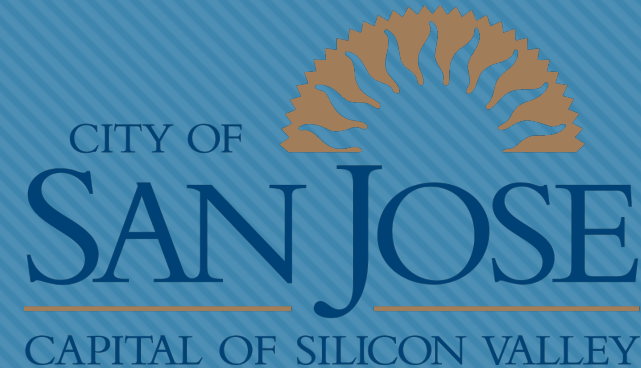


City of San Jose Council Study Session on Emergency Management

March 23, 2023



Facilitators:

Assistant City Manager, Lee Wilcox

Deputy City Manager, Kip Harkness

Director, Office of Emergency Management, Raymond Riordan

Presenter:

Senior Executive Analyst, Office of Emergency Management, Karen Truong

Introduction



- Mayor's Welcoming Remarks
- City Manager's Opening Remarks

Study Session Structure

- Introduction – 5 minutes
- Module 1 – 45 minutes
- Module 2 – 105 minutes
- Public Comment – 20 minutes
- Closing Remarks – 5 Minutes

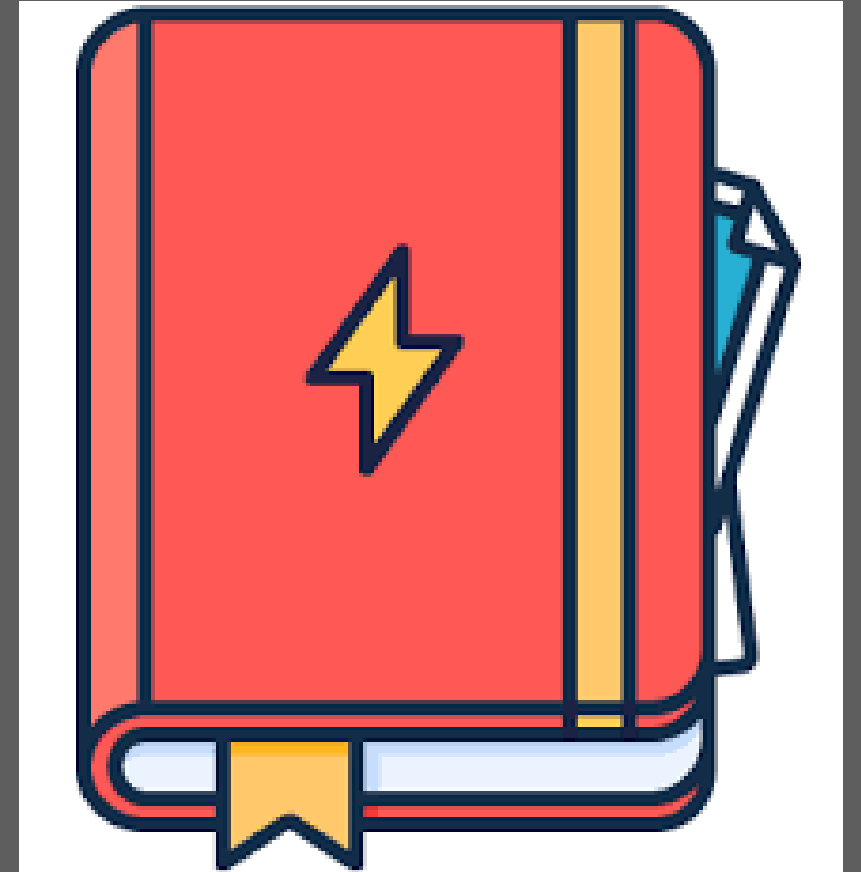
Overview



- The City Council Study Session on Emergency Management is an opportunity to:
 1. Engage the Mayor and City Council in discussions on actions to take during an emergency.
 2. Engage the Mayor and City Council in discussions on how the Emergency Operations Center functions in a disaster and communicates with the elected officials.
 3. Engage the Mayor and City Council in discussion on the updated plans and procedures that guide our emergency response.

Study Session Overview

- Keep objectives in mind
- Treat scenario as real event



Facilitators & Presenter



MODULE 1

- Ray Riordan, Director, Office of Emergency Management
- Karen Truong, Senior Executive Analyst, Office of Emergency Management

MODULE 2

- Lee Wilcox, Assistant City Manager
- Kip Harkness, Deputy City Manager

Module #1 Overview

1. Review of past Emergency Operation Center activations
2. Discuss recent experiences
3. Present on Disaster District Offices

EOC Activations

2020	2021	2022	2023
COVID-19			
		Winter Storm & Atmospheric Rivers	
Santa Clara Unit (SCU) Lightning Complex Fire	Flood Watch	Home Depot Fire	
Race Street Gas Leak	Gas Leak	Extreme Heat Event & Power Vulnerability	
George Floyd Protests	Flood Watch		
Public Safety Power Shutoff Events			

Recent Experiences

- What were some fears and/or concerns you had before the 2022/2023 Winter Storm & Atmospheric Rivers?
- What was the best thing EOC staff did to help communicate with you during these 2022/2023 Winter Storm & Atmospheric Rivers?

Disaster District Offices

- Maintain and support continuity of government operations
- Conduit of real-world information for the EOC
- Force multiplier for emergency information
- **NOT** Incident Commander, First Responder

Prepare

Activation Level:
Normal

- Encourage C.E.R.T.
- Complete Standardized Emergency Management System (SEMS) training
- Promote community resilience
- Review & update plans

Authorize & Support Prevention, Preparedness, Mitigation, Response, and Recovery Policies

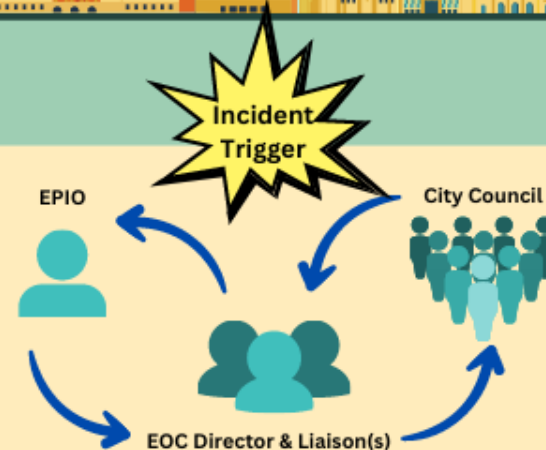


Monitor

Activation Level: 4

- Monitor the incident
- Report possible hazards and threats
- Verify information and messaging to media and constituents with EOC City Council Liaison

An incident triggers emergency notifications



Activation Level: 3

Watch

Activation Level: 2

- Assess community impacts
- Determine if a DDO should be activated or not
- Review & ratify proclamation of a local emergency within 7 days (Ratify again every 60 days).

Emergency continues to escalate



Activate

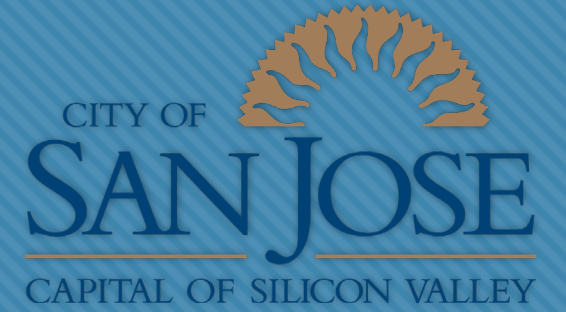
Activation Level: 1

- Open and set-up a DDO at designated location
- Establish and maintain communications with EOC City Council Liaison
- Respond to media and constituents with messaging vetted by EPIO
- Survey community and report concerns and hazards
- Review requirements for special legislation and policy development

Proclamation of Local Emergency is ratified and DDO is activated



Questions



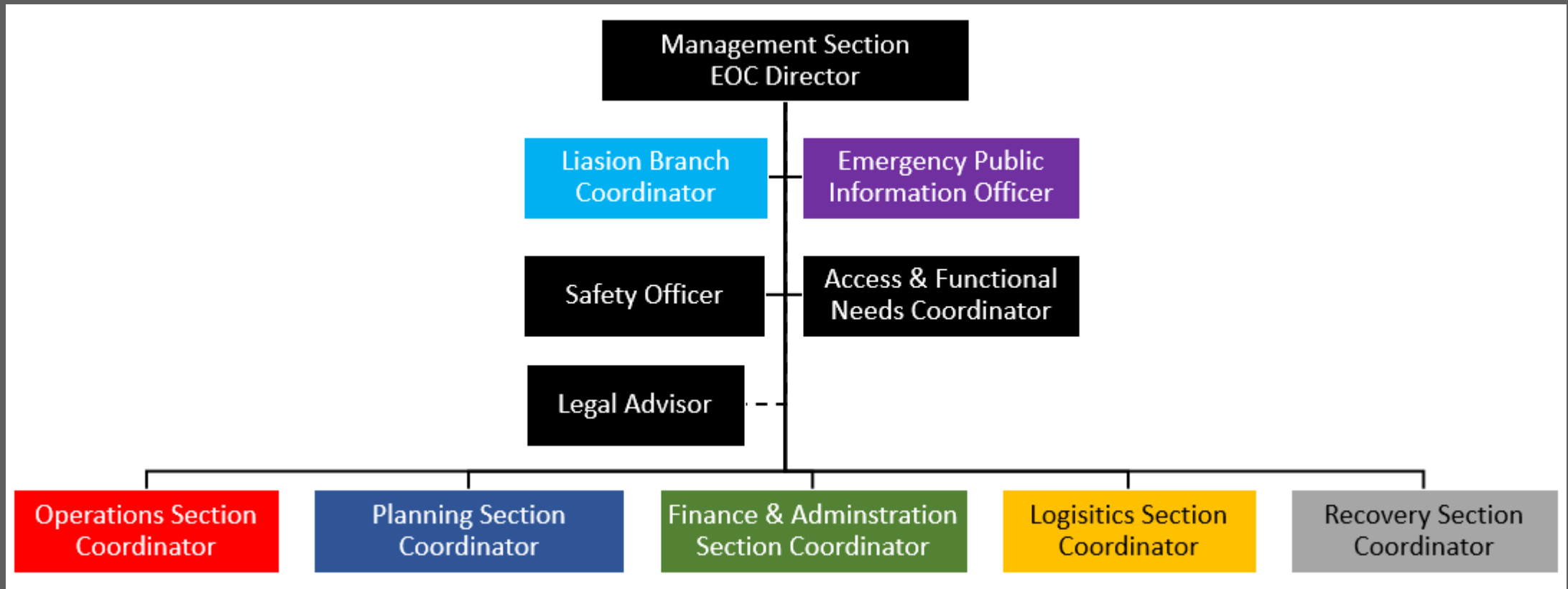
Module #2 Overview

1. Overview of Continuity of Operations Plan
2. Overview of EOC Functions
3. Earthquake Scenario
4. Tabletop Exercise
5. Council Discussion
6. City Manager's Closing Remarks

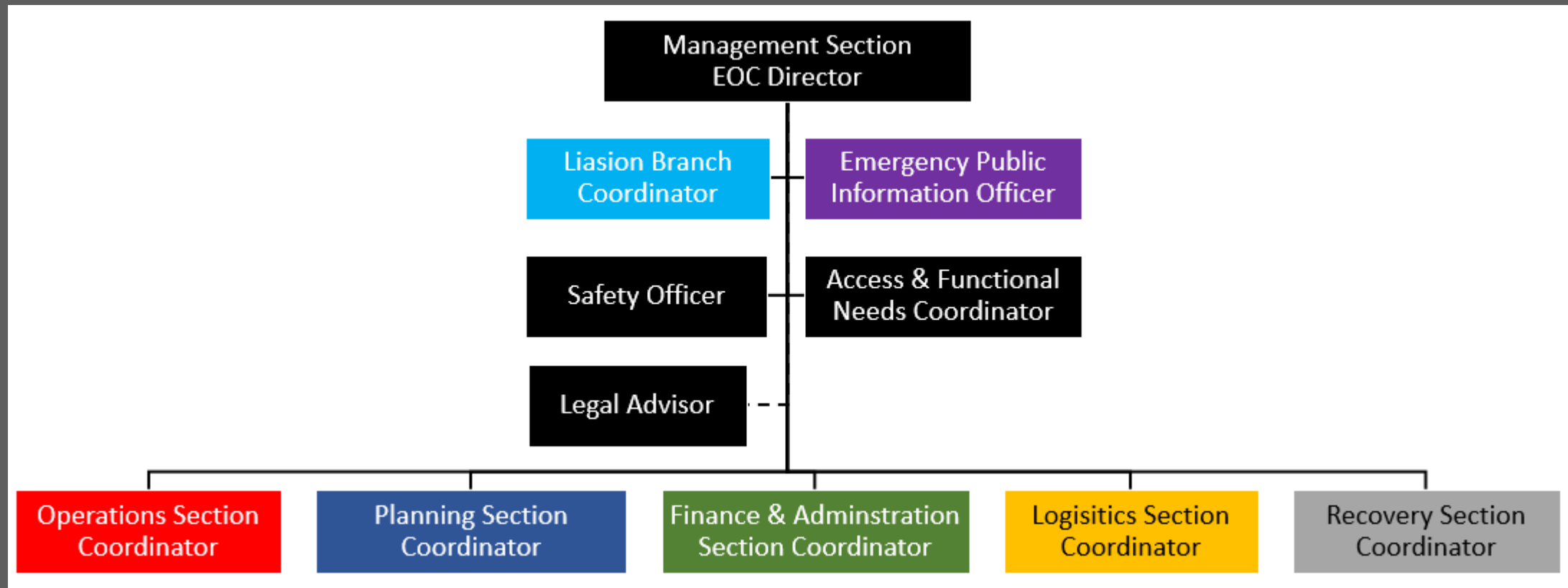
Continuity of Operations Plan



EOC Functions



Tabletop Exercise



聖塔克拉拉縣露天市集和其他地點提供免費COVID-19測試。

請致電**211**或訪問sccfreetest.org/zh進行預約或獲取免費檢測點的完整列表。

需要幫助嗎？

請致電**311**或訪問sanjoseca.gov/vlac獲取免費COVID-19資源

做測試！

無需健康保險或身份證明。



GET TESTED!



Free COVID-19 testing is available at the Santa Clara County Fairgrounds and other locations.



Call **211** or visit sccfreetest.org for an appointment or a full list of free test sites.

Quý vị có cần thực phẩm không?



Để nhận được sự giúp đỡ, xin gọi **311** hoặc vào trang mạng sanjoseca.gov/vlac để tìm hiểu thêm.



El uso adecuado de una cubierta facial reduce la propagación de COVID-19.

Asegúrese de que su cubierta facial:



- ✓ Cubra completamente la nariz y la boca
- ✓ Está asegurada debajo de la barbilla
- ✓ Se ajusta perfectamente a los lados de su cara

Recuerde:



Debe usar una cubierta facial al ingresar a cualquier negocio.



Puede transmitir COVID-19 incluso si no tiene síntomas.



Si está enfermo, quédese en casa.

¿Necesita ayuda?



Llame al **311** o visite sanjoseca.gov/vlac para obtener recursos gratuitos sobre COVID-19.

Council Discussion: Q&A



Council Discussion: Feedback



- What insight have you gained from this study session that you want us to keep in mind as we continue working on the City's emergency management efforts?
- What are some emergency management areas where we should challenge ourselves and/or improve?
- What strengths do we bring to the emergency management efforts?
- What do you need to do to be prepared as an individual and as a community leader?

City Manager's Closing Remarks



Public Comment



Mayor's Closing Remarks



Thank You



Point of Contact for Study Session

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Emergency Management

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