



Memorandum

TO: HONORABLE MAYOR
AND CITY COUNCIL

FROM: Councilmember Peter Ortiz
Councilmember Omar Torres

SUBJECT: REPORT ON REQUEST FOR
PROPOSAL FOR CITYWIDE
SECURITY GUARD SERVICES

DATE: February 10th, 2023

Approved:

Date: 2/10/2023

RECOMMENDATION

Reject the Request for Proposal for Security Services and direct the City Manager to reissue the Request for Proposal for Security Guard Services and exercise options to extend the term of the current agreements until a new RFP is completed.

DISCUSSION

To ensure the safety of the public and City employees, as well as to comply with Transportation Security Administration requirements and applicable federal laws at the Airport, the City requires a level of sophistication that is held by established Security Contractors.

The airport security contract is not a standard security contract. Security officers are required to have special badging to work in sterile areas. This badging requires training that is conducted by the security contractor under the direction of the Airport and in coordination with Homeland Security and the Transportation Security Administration.

Security Officers working for the City of San Jose perform critical functions. It is in the City's interest to ensure that we retain a qualified workforce. Security Officers have expressed concerns that a contractor transition could lead to a loss of healthcare. We need to ensure that a change in contractor does not inadvertently lead to a loss in security.

Our security guard agreements are one of the City's most crucial and biggest contracts that we award. We rely on them to provide services to multiple departments, most of which are outward facing, including our Libraries System, and even here in City Hall.

For this reason, the City should restart the RFP process to ensure robust analysis of experienced vendors and award to a company who best fits the need of this City.