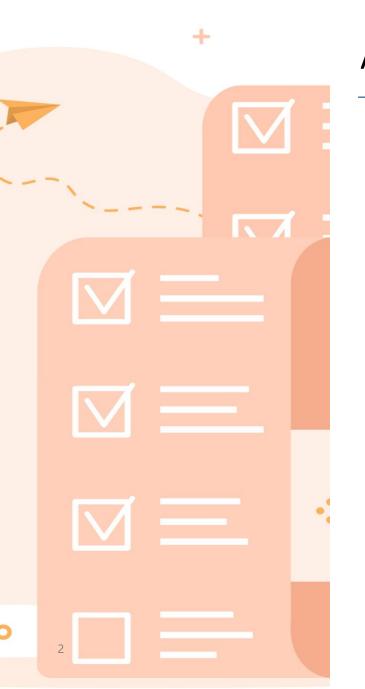


Mental Health Crisis Response Teams and Treatment Resources September 8, 2022 Public Safety and Justice Committee

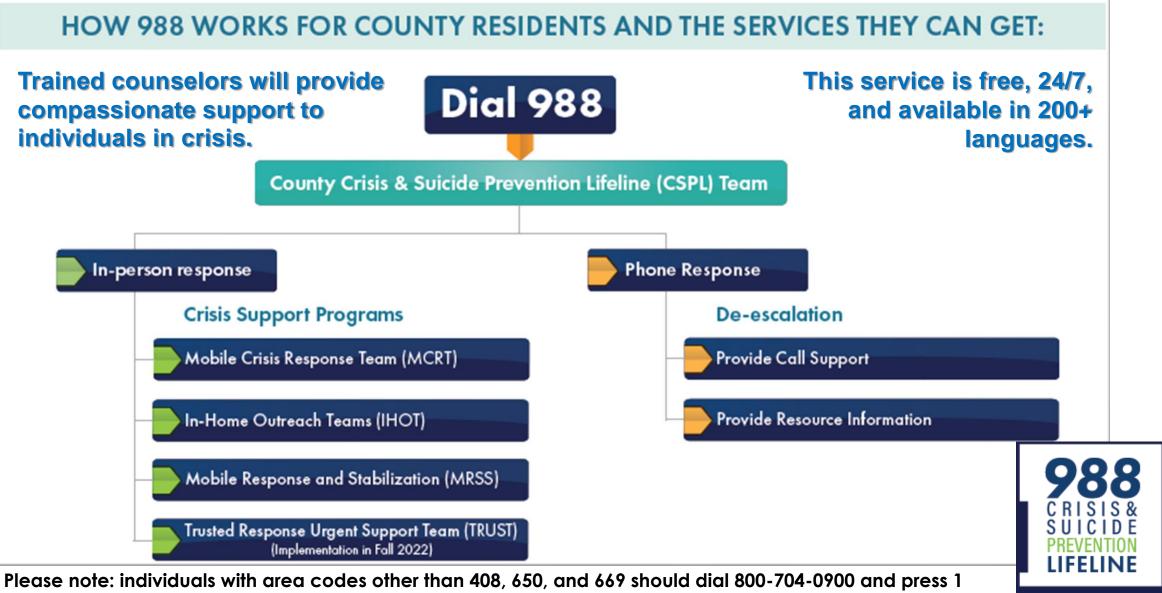


Agenda

- 1. Overview of County 9-8-8
- 2. Overview of City of San Jose 9-1-1



Overview of 9-8-8



COUNTY OF SANTA CLARA

³ for County CSPL services.

THE COUNTY'S BEHAVIORAL HEALTH (BH) MOBILE PROGRAMS

Psychiatric Emergency Response Team (PERT)

Mobile Crisis Response Team (MCRT)

Mobile Response Stabilization Services (MRSS) – Youth Services (< 21 years of age)

Trusted Response Urgent Support Team (TRUST)

Activated through 911 calls

- Consists of BH Clinicians (social workers) Paired with Law Enforcement Officers
- Most Intense Level of Response
- Clinician paired with Sheriff's Office, other sites: Palo Alto, Morgan Hill, & San Jose Police Departments

Activated through the County Behavioral Health Services Department Call Center – 988

• Team Consist of BH Clinicians, Licensed-Waivered Clinicians, and Law Enforcement Liaisons-Police officers

Activated through Pacific Clinics Crisis – 988

• Team provides mobile response and/or crisis intervention for support with de-escalation of behaviors and/or crisis

Access through Pacific Clinics and Momentum for Mental Health – 988

- Utilize a community-based approach
- Onsite field team (OFT) service areas: San Jose, Gilroy, and North County
- Pilot program: Estimated start Fall 2022



THE COUNTY'S BEHAVIORAL HEALTH (BH) MOBILE PROGRAMS

- Community response* of the County's BH mobile programs would be based on the nature of the call. Destinations may include the following:
 - Mission Street (Sobering Center)
 - Behavioral Health Urgent Care
 - Blackbird House (Peer Respite)
 - Housing/Shelters
 - Momentum for Mental Health Crisis Stabilization Unit
 - Pacific Clinics Crisis Stabilization Unit (< 21 years of age)
 - Emergency Psychiatric Services (EPS)
 - Hospital Emergency Department (ED)

*Law enforcement involvement as it relates to the MCRT program will be based on the nature/criticality of the call.

 County BHSD works collaboratively with 13 law enforcement jurisdictions in Santa Clara County, including the San Jose Police Department's specialized Mobile Crisis Assessment Team (MCAT) unit.



San José Police Department Mobile Crisis Assessment Team (MCAT)



Presented by Sergeant Tom Rodgers

MCAT Operation Model

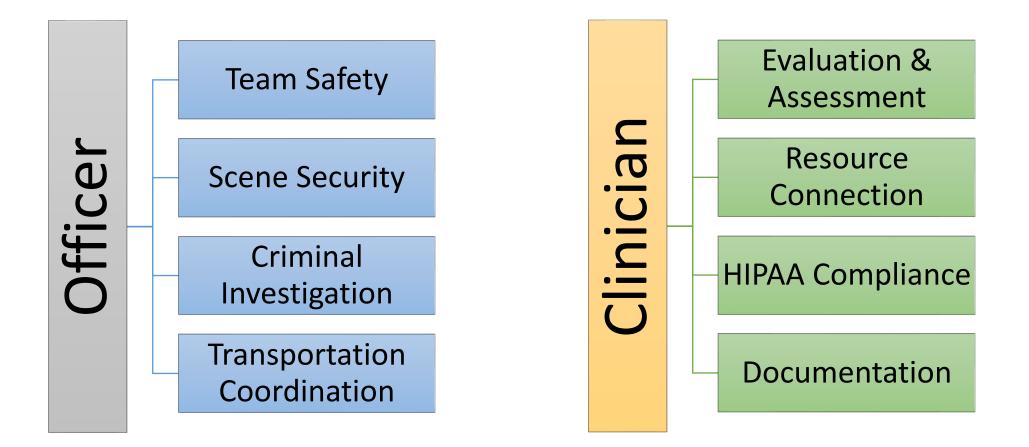
Specially trained officers and mental health crisis workers respond to mental health calls for service. Behavioral Health Clinicians meet MCAT officers out in the field and they handle the call together.

MCAT teams respond throughout the City, specifically targeting areas with the greatest number of mental health calls. Teams link people with mental illnesses to appropriate services or provide other effective and efficient responses.

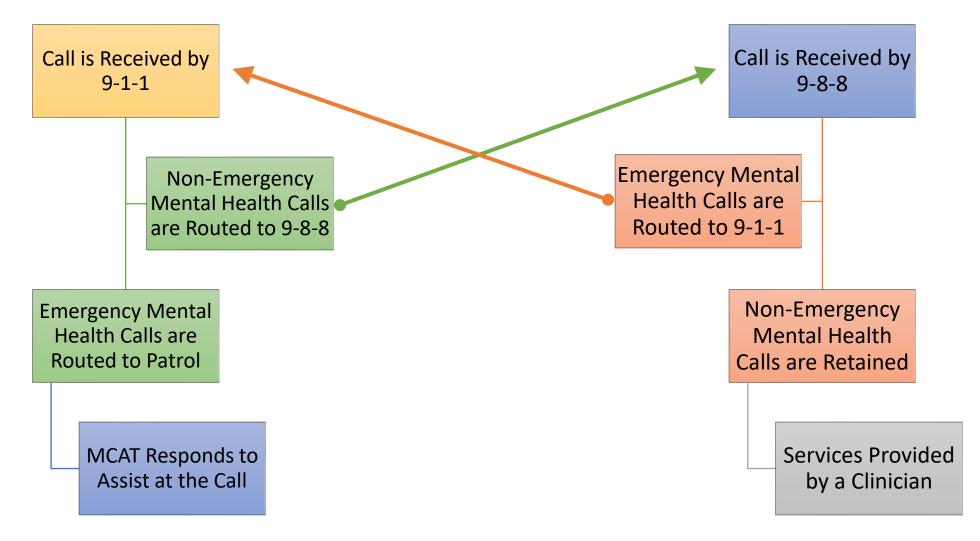
Psychiatric Emergency Response Team (PERT)



What does the PERT team do?



9-1-1 and 9-8-8 Call Routing





Questions

