



COUNTY OF SANTA CLARA
Behavioral Health Services

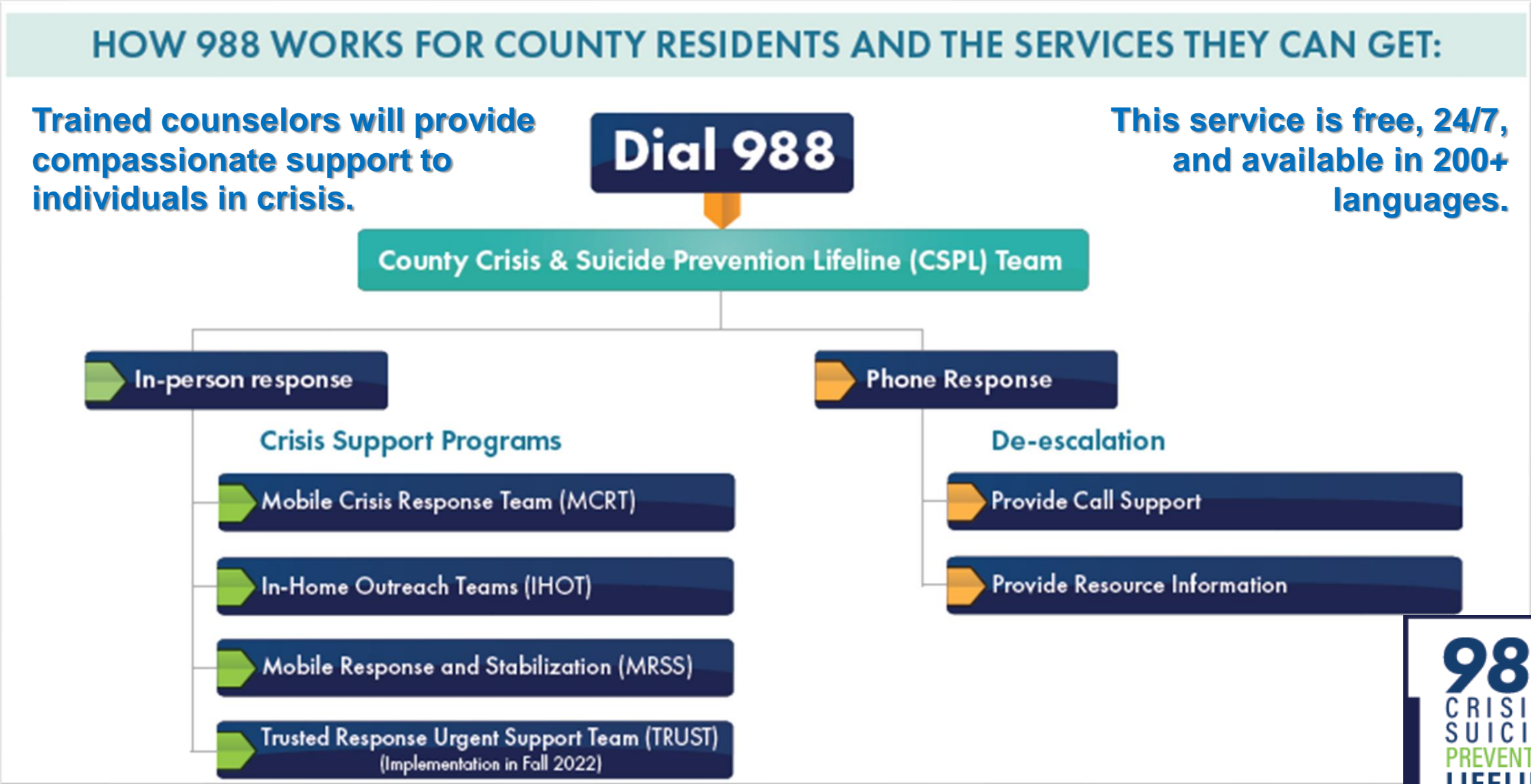
Mental Health Crisis Response Teams and Treatment Resources
September 8, 2022
Public Safety and Justice Committee



Agenda

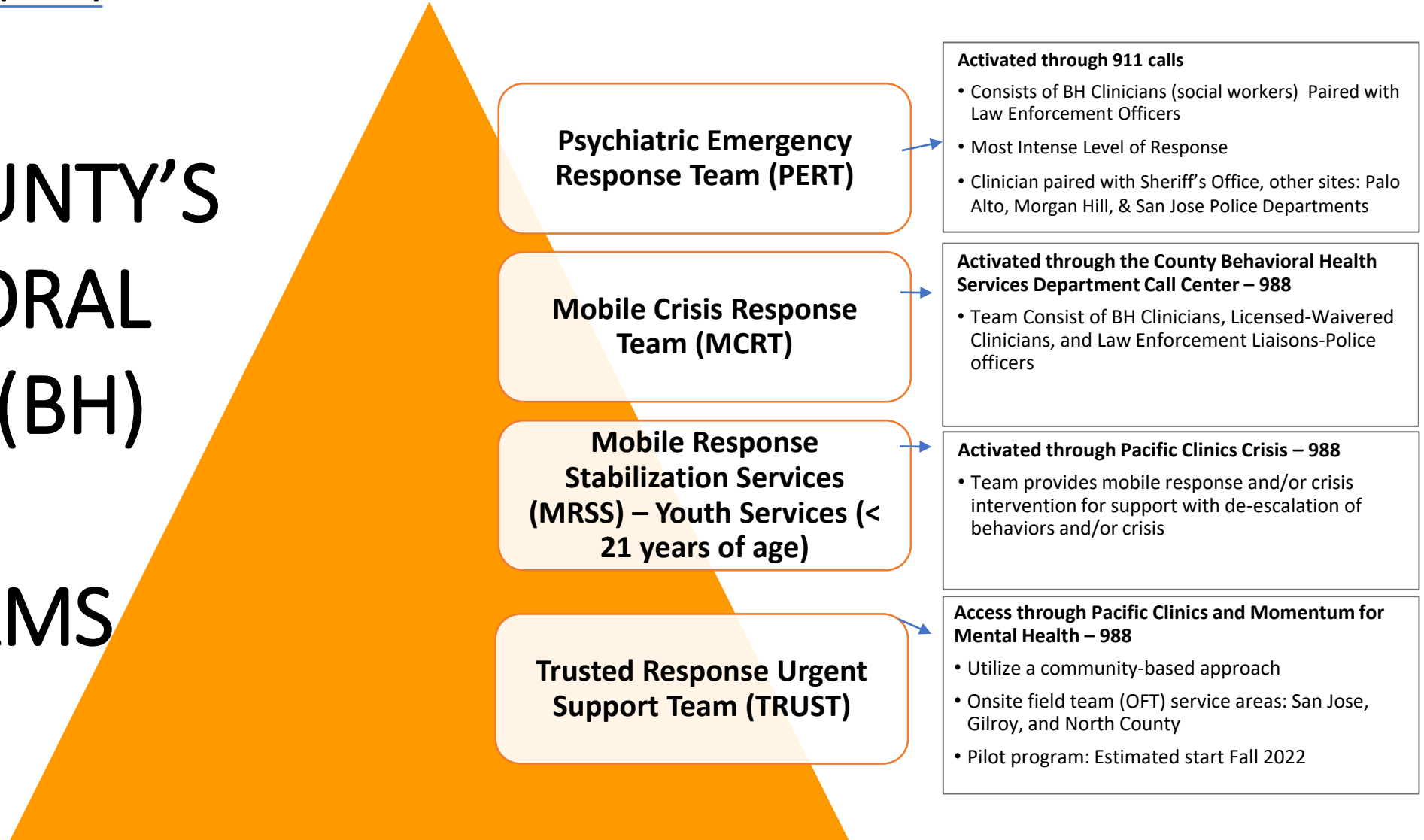
1. Overview of County 9-8-8
2. Overview of City of San Jose 9-1-1

Overview of 9-8-8



Please note: individuals with area codes other than 408, 650, and 669 should dial 800-704-0900 and press 1 for County CSPL services.

THE COUNTY'S BEHAVIORAL HEALTH (BH) MOBILE PROGRAMS



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- Community response* of the County's BH mobile programs would be based on the nature of the call. Destinations may include the following:
 - Mission Street (Sobering Center)
 - Behavioral Health Urgent Care
 - Blackbird House (Peer Respite)
 - Housing/Shelters
 - Momentum for Mental Health Crisis Stabilization Unit
 - Pacific Clinics Crisis Stabilization Unit (< 21 years of age)
 - Emergency Psychiatric Services (EPS)
 - Hospital Emergency Department (ED)

**Law enforcement involvement as it relates to the MCRT program will be based on the nature/criticality of the call.*

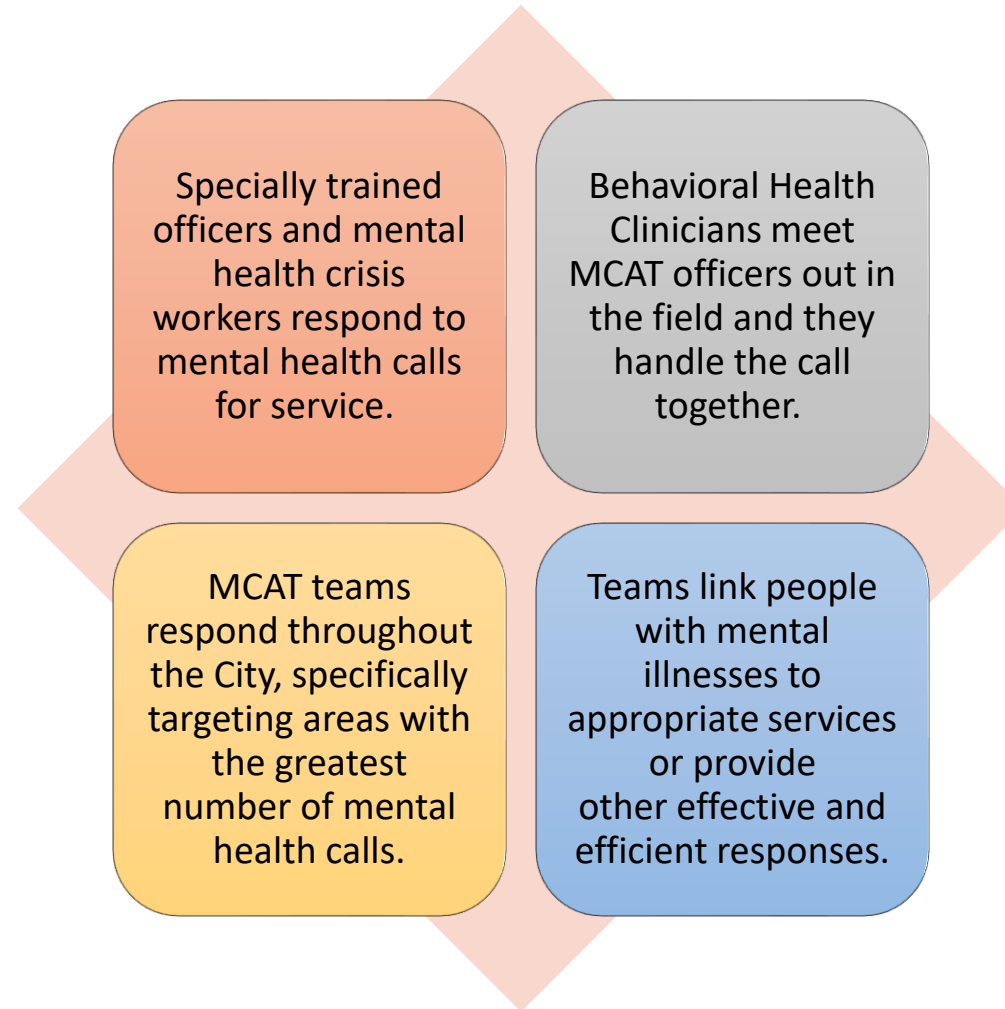
- County BHSD works collaboratively with 13 law enforcement jurisdictions in Santa Clara County, including the San Jose Police Department's specialized Mobile Crisis Assessment Team (MCAT) unit.

San José Police Department Mobile Crisis Assessment Team (MCAT)



Presented by Sergeant Tom Rodgers

MCAT Operation Model



Psychiatric Emergency Response Team (PERT)



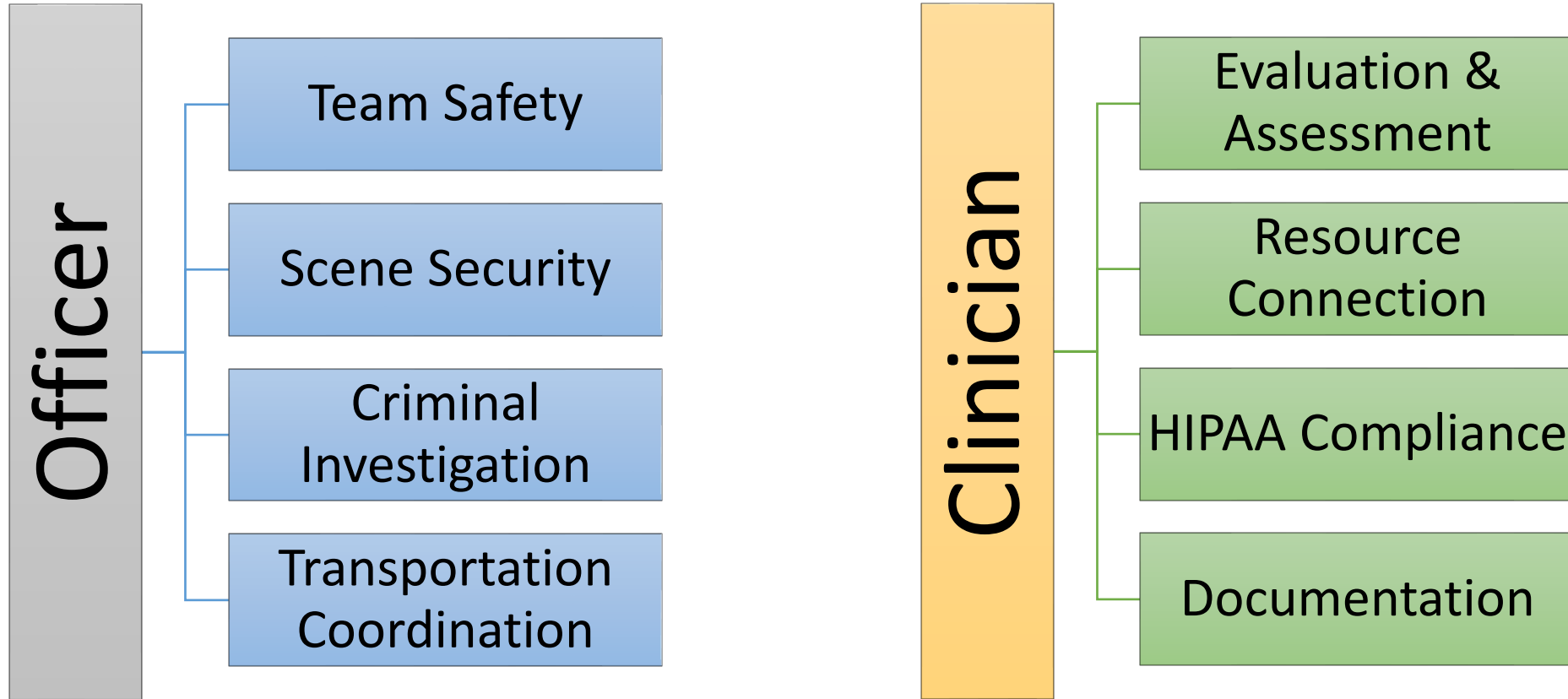
PSYCHIATRIC EMERGENCY
RESPONSE TEAM

PERT 

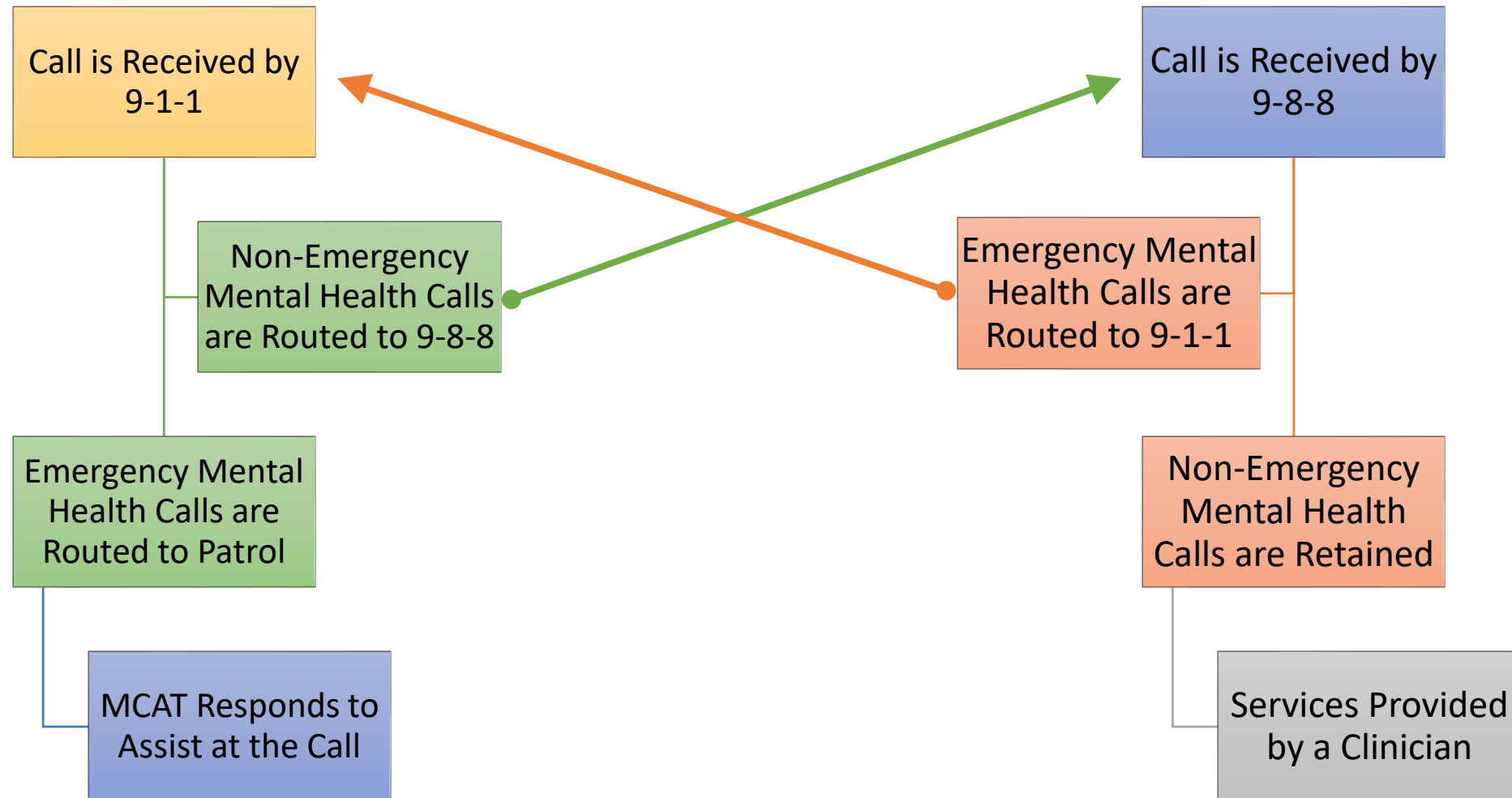
Police Officer
6 Years of Experience

Licensed Clinical Social Worker
13 Years of Experience

What does the PERT team do?



9-1-1 and 9-8-8 Call Routing





Questions