

Public Safety, Finance and Strategic Support Committee

City of San José

Disaster Resiliency Annual Report

Item (d)1

May 19, 2022

Raymond Riordan, Director

Nancy Ta, Resilience Coordinator

City Manager's Office of Emergency Management

Key Questions

What resources and support did the City provide?

How did the City continue to create and build resiliency within our own organization?

Resilience Themes

- Serving and investing in our most vulnerable
- Promoting inclusion
- Supporting businesses
- Promoting public health and workplace safety
- Infrastructure improvements and developments

Serving and Investing in Our Most Vulnerable

Action	Impact
Food Distribution Program	Provided over 106 million meals
Eviction Help Centers	Assisted at least 1,500 households at risk of eviction
Hotspots	3,200-3,600 hotspots to schools for students in need 4,700 hotspots circulated to general public through San José Public Library

Promoting Inclusion

Action	Impact
Resilience Corps	Served 205 young adults >85% of the participants were from low resource census tracts ~93% are Black, Indigenous, and people of color
Digital Inclusion Fund	1 st grant round = 3,215 broadband adoptions 2 nd grant round = 926 adoptions (pending) 3 rd grant round = 2,150 adoptions (goal)

Supporting Businesses

Action	Impact
Special Events	2019 → 97 events, 2 million attendees 2020-2021 → 9 events; 640,000 attendees 2021-2022 → 46 events, 1.6 million attendees
Business Walks	Talk with and hear from small business owners Walks conducted in every Council district
San José Career Center	Offerings meant to advance job seekers' competitiveness and help employers meet their talent needs

Promoting Public Health and Workplace Safety

Action	Impact
Vaccination Task Force	<p>100+ vaccination events in direct partnerships with providers</p> <p>Partnered with 40+ organizations</p> <p>Supported delivery of 43,000+ vaccinations in the City</p> <p>Provided 148 Vaccine Champions to support County's effort</p>
Emergency Public Information	<p>Social media platforms received:</p> <ul style="list-style-type: none">• 2.3 million impressions• 67,670 engagements• 2,900 shares

Infrastructure Improvements and Developments

Action	Impact
Grant for Soft Story Retrofit Program	Help preserve housing stock Reduce displacement of residents during seismic event
Community Wi-Fi	3 million sessions logged from January through March 2022
Transportation Infrastructure Investments	\$31.5 million directly attributable to: <ul style="list-style-type: none">• Pavement maintenance• Americans with Disabilities Act ramp repairs and replacements• Bridge preventive maintenance work

Looking Forward: May 2022-May 2023

Resilience Theme	Action
Serving and Investing in Our Most Vulnerable	Efforts linked to \$3.6 million in Emergency Connectivity Funds
Promoting Inclusion	Resilience Corps Phase 2: continue focus on low resource census tracts
Supporting Businesses	Revamp current BusinessOwnerSpace program
Promoting Public Health and Workplace Safety	Vaccination Task Force will continue monitoring
Infrastructure Improvements and Developments	Emergency Load Reduction Program residential pilot

Recommendation

Accept the annual report on San José's community resiliency in responding to disasters.