

Re: Public Comment for 1/14/22 Meeting on General Fund Forecast

Robert Gonzalez <[REDACTED]>

Thu 1/13/2022 6:18 PM

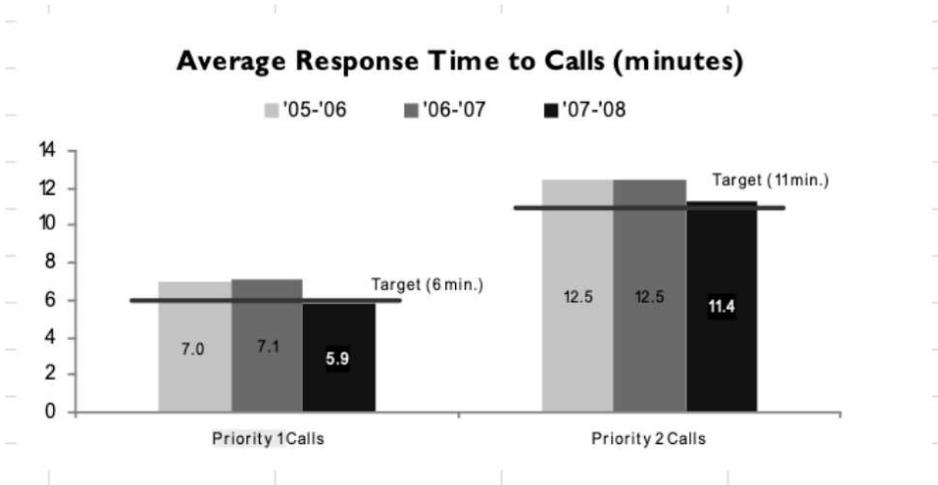
To: Shannon, Jim <jim.shannon@sanjoseca.gov>; Liccardo, Sam <sam.liccardo@sanjoseca.gov>; Jones, Chappie <Chappie.Jones@sanjoseca.gov>; Perez, Raul <Raul.Perez@sanjoseca.gov>; Jimenez, Sergio <sergio.jimenez@sanjoseca.gov>; Cohen, David <David.Cohen@sanjoseca.gov>; Carrasco, Magdalena <Magdalena.Carrasco@sanjoseca.gov>; Mahan, Matt <Matt.Mahan@sanjoseca.gov>; Davis, Dev <dev.davis@sanjoseca.gov>; Esparza, Maya <Maya.Esparza@sanjoseca.gov>; Foley, Pam <Pam.Foley@sanjoseca.gov>; Arenas, Sylvia <sylvia.arenas@sanjoseca.gov>; City Clerk <city.clerk@sanjoseca.gov>

[External Email]

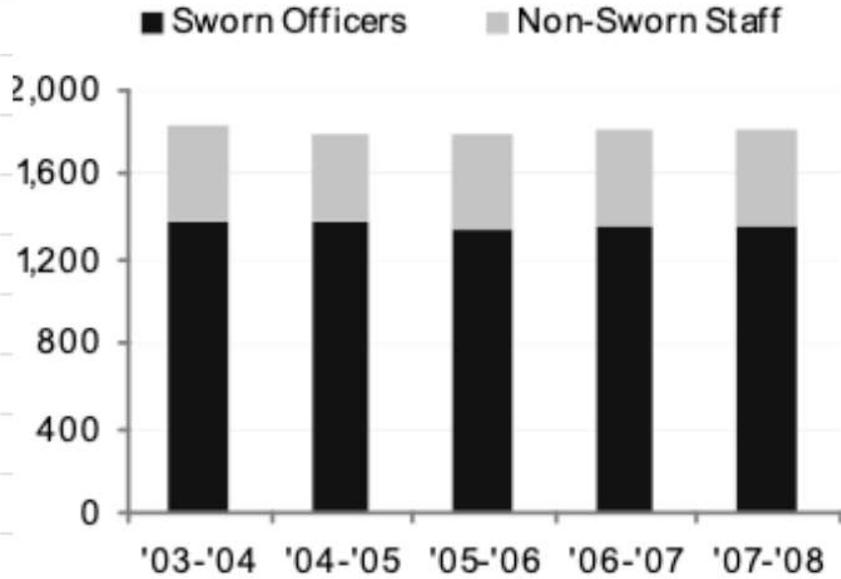
I've explained that the methodology for Priority 1 Response Times changed in 18/19. If the city still chose to compare response times from more than a decade ago to now, I think it's worth pointing out that in 2005-2006 and 2006-2007 the Priority 1 Response Times were 7.0 and 7.1 respectively. The number 5.9 used in the table looks to be the lowest in the last two decades. 7.0 and 7.1 happened even with an authorized sworn staffing level of 1,370.

We would have the same Priority 1 Response Time as 2005-2007 and 211 less Budgeted Sworn FTE and 129,000 more emergency calls.

	2006-2007	2007-2008	2020-2021
# of Emergency Calls Received	483,700	501,385	612,453
Average Response Time for Priority One Calls (min)	7.1	5.91	7.12
Budgeted Sworn Field Patrol FTE	750	750	686
Calls per Budgeted Sworn Field Patrol FTE	645	669	893
Total Budgeted Sworn FTE	1,370	1,370	1,159



Police Department Authorized Positions



Sources

- <https://www.sanjoseca.gov/home/showpublisheddocument/11417/636664899465600000>
- <https://www.sanjoseca.gov/home/showpublisheddocument/11419/636664899941870000>

On Thu, Jan 13, 2022 at 5:56 PM Robert Gonzalez [REDACTED]

Also I'm wondering where that 2007-2008 # of Emergency Calls Received figure comes from in the table. It looks understated by about 100,000. It seems to be understating historical calls for service and also using an apples to oranges comparison in terms of Priority 1 Response Times given the change in methodology in FY 18/19. The City Services Report (linked) has the two graphics below, which show Emergency calls at 501,385 in 2007/2008, not 403,983. Am I missing something?

<https://www.sanjoseca.gov/home/showpublisheddocument/11417/636664899465600000>.

CHAPTER TWO: PUBLIC SAFETY

POLICE DEPARTMENT

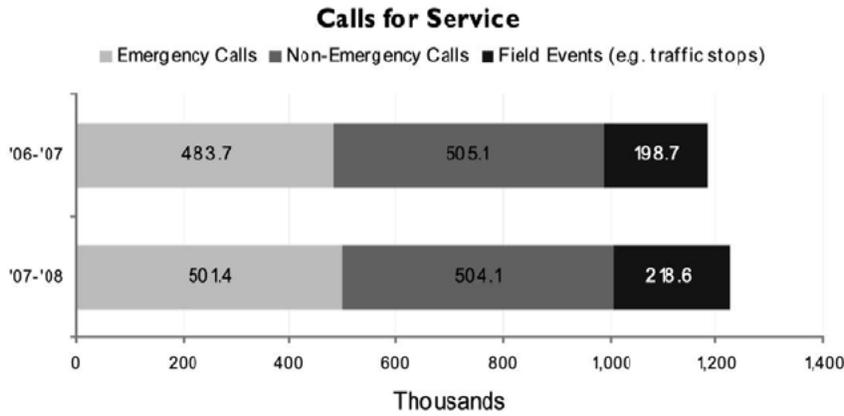


In 2007-08, San José Police Department (SjPD) allocated operating expenditures totaled \$280.1 million, 9 percent more than in 2006-07 and 27 percent more than five years ago. There were 1,814 authorized positions in the SjPD; 1,370 of the positions were sworn officer positions. The budget and staff for traffic safety services are included in these figures. For performance measures for traffic safety services, see Chapter Four—Transportation & Aviation services

KEY FACTS (2007-08)

Police stations	1
Community policing centers	3
Sworn police officers	1,370
Total authorized positions	1,814
Total emergency calls	501,385

Major Violent and Property Crimes per 100,000



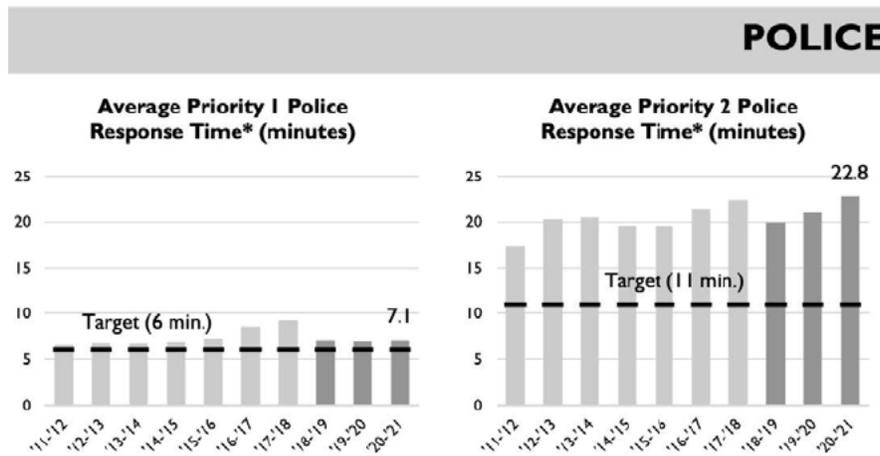
On Thu, Jan 13, 2022 at 4:11 PM Robert Gonzalez [REDACTED] wrote:

This chart in the presentation compares Average Response Time for Priority One Calls in 2007-2008 and 2020-2021. It's not an apples to apples comparison given the City Auditor's note on the most recent Annual City Services Report ([Page 117 - City Services Report 20/21](#)). It's on the bottom of the 2nd graphic with an asterisk. The methodology changed in 18-19 and the prior methodology was incorrectly affecting response times. Doesn't seem fair to compare unless the same methodology is applied to all years prior to 18/19.

It would be great if there's an explanation of who sets the target response time. Is it a federal standard or is it set by the City?

Police Department	2007-2008	2020-2021	% Change
# of Emergency Calls Received	403,983	612,453	52%
Average Response Time for Priority One Calls (min)	5.91	7.12	20%
Budgeted Sworn Field Patrol FTE	750.0	686.0	(9%)
Calls per Budgeted Sworn Field Patrol FTE	539	893	65%
Total Budgeted Sworn FTE	1,370.0	1,159.0	(15%)

- Police Department service demands have substantially increased over time, while budgeted sworn staff has decreased



*In 2018-19, SJPD revised their reporting of police response times to be based on how incidents are initially coded into their system. In prior years, SJPD had measured response times based on updated coding of incidents as determined throughout the response, which could change the priorities of incidents and incorrectly affect response times.

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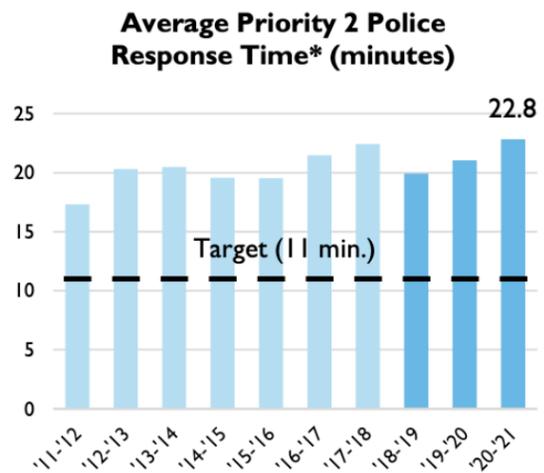
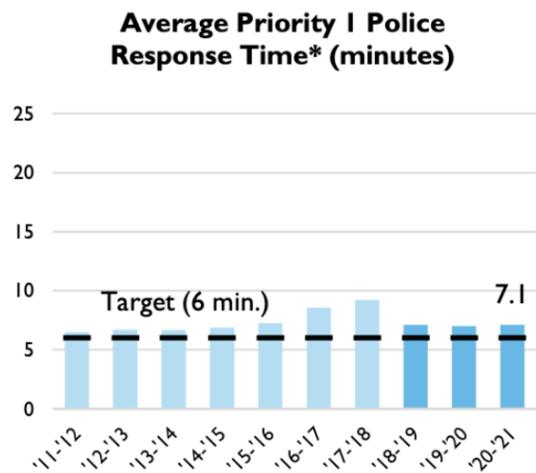
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POLICE



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POLICE DEPARTMENT



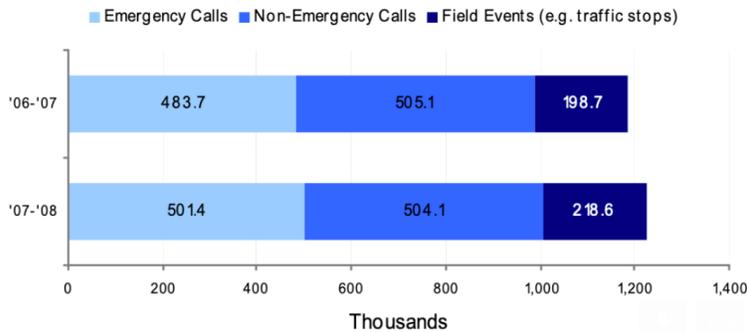
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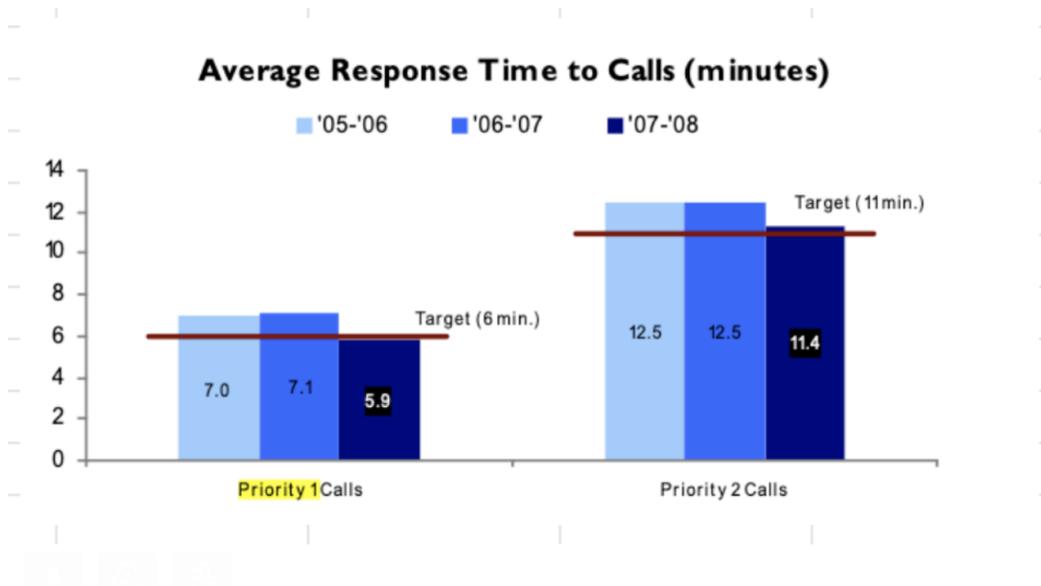
Calls for Service



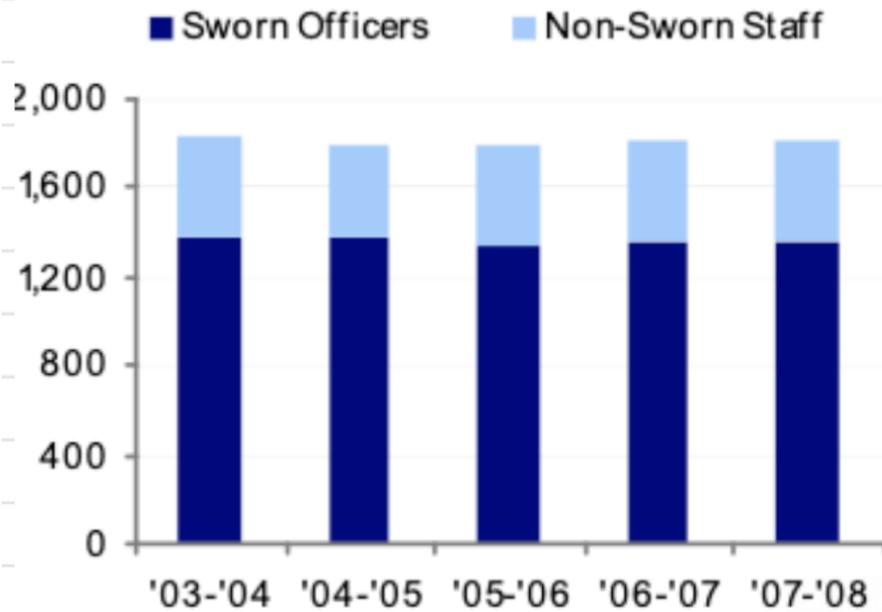
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